



State of Tennessee
Department of Tourist Development (“TDTD”)
Water Treatment Operations and
Waste Water Treatment Operations, Testing and Maintenance Services

Contractor Requirements

A. Contractor shall:

1. Possess a current Certified Wastewater Treatment Plant and Collection System Operator 1 or higher license issued by the Tennessee Department of Environment and Conservation (“TDEC”) and be in compliance with the Rules of the Tennessee Regulatory Authority, Chapter 1220-3-13.
2. Provide proof of financial security or be bonded as set forth in Rules of the Tennessee Regulatory Authority, Chapter 1220-3-13-.07(3).
3. Perform all routine tests and operational evaluations as required by NPDES Permit #TN0027626 at the frequency demanded by the permit and in a manner which satisfies testing standards acceptable to the Department of Environment and Conservation and the Division of Water Pollution Control Testing requirements include, but are not limited to:
 - i) Effluent bods, suspended solids, and fecal coliform; each twice per month;
 - ii) Effluent flow, total chlorine residual, and dissolved oxygen, each five times per week.
 - iii) Effluent settleable solids and PH each twice per week.

A copy of the permit is available to all interested bidders by contacting the Welcome Center offices. The original permit is available for viewing during normal office hours and each bidder is responsible for making sure he/she is aware of the requirements and parameters of the permit before placing a bid.

Service locations:

I-40 Cocke County (Hartford)
Welcome Center, Mile marker 446, Westbound
Collin Woody, Manager
Phone (423) 487-3258
I-40 SE of Newport on the NC Line, mm 446
Hartford TN 37753

I-40 Smith County
Welcome Center, Mile marker 267, East & Westbound
Davis Fox, Manager
Phone (615) 683-6410
I-40 East of Nashville Mile marker 267



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Buffalo Valley, TN 38548

I-155 Dyer County
Dyersburg Welcome Center
Lisa Brooks, Manager
Phone (731) 286-8323
I-155 East, 4 miles West of Dyersburg, mm 8.7
Dyersburg, TN 38024

I-40 Haywood County
Solar Farm Welcome Center
Jessica Littlejohn, Manager
Phone (731) 779-1212
I-40 Westbound, Mile Marker 44
Stanton, TN 38069

4. At Contractor’s expense, provide all tests regarding agents, lab ware, and other items necessary to perform required tests.
5. Record test data on the MOR/DMR for each day testing is done or test results are received from an outside laboratory. The results of the test must be submitted to the State of Tennessee after each test is performed as notated on each permit. The State of Tennessee must be notified within 24 hours from the time the permittee becomes aware of the circumstances of lab results that are outside of the permit limits.
6. Emergency Response Time. Bidders must be able to respond to the service location to emergency requests within one (1) hour from the time of the State’s notification of an emergency.
7. Perform operational evaluations necessary to ensure operational integrity of the Wastewater treatment system and compliance with all governing rules and regulations.
8. Make adjustments to timers, blowers, valves, disinfectant dissolution rates and other operational controls to insure efficient sustained operation of the Wastewater Treatment Plant with all governing rules and regulations.
9. Inform the Welcome Center Manager, in writing or via email, of needed maintenance and/or sludge wasting. Modifications to the system must be approved in advance by TDEC, Department of Transportation (“TDOT”), and TDTD.



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10. Submit the MOR/DMR to the Knoxville Environmental Field Office Division of Water Pollution Control Office and Tennessee Department of Tourist Development in a timely matter to meet the submission deadline and furnish a copy of the complete MOR/DMR and any other lab results to the Welcome Center office.
11. Be available to meet with regulatory personnel from the Division of Water Pollution Control or other governing agency upon reasonable notice. The cost for this service is to be included in bid.
12. Submit monthly invoice to the Tennessee Department of Tourist Development’s central office on a monthly basis.

ATTN: Pete Rosenboro, Assistant Commissioner of Welcome Centers
Tennessee Tower, 13th Floor
312 Rosa L. Parks Ave.
Nashville, TN 37243
615-741-9035
Pete.Rosenboro@tn.gov

13. Indemnify and hold the State of Tennessee as well as its officers, agents and employees from and against any and all claims, liabilities, losses and causes of action (including reasonable attorneys’ fees) which may arise as a result of acts, omissions or negligence on the part of contractor, its employees or any person acting for or on its behalf as relates to this contract.
- B. The Welcome Center will provide:
1. Chemicals, disinfectants, and other agents necessary for the proper treatment of effluent wastewater.
 2. Maintain, repair and/or replace treatment plant physical components needed to include: valves, blowers, motors, piping, electrical service, painting, aerator drops, diffusers, changing oil in the blower reservoirs, and et cetera.