

Jocelyn Pratt

Chief of Staff & Strategy



Jocelyn Pratt is the Chief of Staff & Strategy for the Tennessee Department of General Services. In this role, she supports the Commissioner and executive leadership team in advancing the department's strategic priorities, strengthening cross-functional alignment, and driving key initiatives that enhance service delivery across Tennessee State Government.

Pratt brings nearly a decade of experience in State Government and public policy, with a strong background in legislative affairs, strategic planning, and operational leadership. She most recently served as Director of Government Relations at SCORE, where she led legislative engagement efforts, advised executive leadership on policy strategy, and coordinated advocacy initiatives across multiple partner organizations. In this role, she worked closely with members of the Tennessee General Assembly and state agencies to advance student-focused policies in K-12, higher education, and workforce development.

Prior to her work at SCORE, Pratt held several leadership roles within the Tennessee Department of Disability and Aging, including Director of Seating and Positioning Clinics and Director of Policy & Legislation. She oversaw statewide clinical operations, managed multimillion-dollar budgets, and led strategic initiatives that expanded access to services and improved operational efficiency. Her leadership contributed to significant growth in service referrals and the modernization of program systems. She also developed and executed the department's legislative agenda and supported the implementation of key budget and policy initiatives.

Earlier in her career, Pratt served as Legislative Liaison for the Tennessee Department of Children's Services, where she helped advance impactful legislation supporting foster youth and adoption services. She began her State Government career in the Office of Governor Bill Haslam, coordinating constituent services and working across departments to address Tennesseans' needs.

Pratt holds a Bachelor of Science in Corporate Communications from Belmont University, with a minor in Business Management. She is actively engaged in her community, having previously served as a CASA volunteer advocating for children in foster care and as a mentor in Metro Nashville Public Schools.

With a deep understanding of State Government operations and a collaborative, results-driven approach, Pratt is committed to supporting the Department of General Services' mission and delivering effective, efficient services to the State of Tennessee.