

Tammy Golden

Assistant Commissioner of Document Solutions

Tammy Golden is Assistant Commissioner of Document Solutions for the Department of General Services, State of Tennessee. As the Assistant Commissioner, she oversees the State's graphic design, printing, scanning, warehousing, photography, and postal services.

Golden has always had a passion for customer service, which she has carried throughout her career in the commercial print industry. Before coming to work for the State of Tennessee, she worked for Triangle Wholesale Printing in Nashville and Top Flight, Inc. in Chattanooga.

Golden joined the State of Tennessee in 1999, where she has helped drive transformation in Tennessee communications. She and her team have worked to consolidate print operations throughout the State and have utilized technology to offer innovative solutions for agency communication. The consolidation effort has increased efficiency in print operations and reduced expenses.

Golden is also helping to drive the effort to utilize technology to improve the experience of the citizens who seek services from her division. As a result, the In-Plant Printing and Mailing Association (IPMA) named Document Solutions the Print Center of the Year in 2019 and awarded them the Innovation Award in 2022. Document Solutions was also recognized in 2022 with an Honorable Mention from Xplor International for their Print Site Consolidation and Hyperautomation Workflow project submitted in conjunction with Crawford Technologies for the Application of the Year Award.

Golden served as Secretary/Treasurer for the International Board of Directors for IPMA from 2015 – 2022 and was a past board member of the National Government Publishing Association.

Golden received her Bachelor of Business Administration from Belmont University. She is a 2011 Tennessee Government Executive Institute graduate and served on the TGEI Steering Committee in 2013. She is an inaugural member of the Tennessee Government Leadership Council, where she served on the Vision Committee that created the Tennessee Black Belt Leadership Program. She was honored to receive her Black Belt in 2015.

