

Vendor Contact List for ABCs – Benefits Fairs/Materials

Health		
BlueCross BlueShield of Tennessee		
Amy Jordan	(423) 535-5788	Amy_Jordan@bcbst.com
Cigna		
Deb Williams – East TN	(860) 902-2815	Deborah.Williams@Cigna.com
Cindy Sexton – Middle TN	(615) 595-3389	Cynthia.Sexton@Cigna.com
Cato Johnson – West TN	(901) 748-4130	Cato.Johnson@Cigna.com
Celeste Sims – packets/materials	(615) 595-3134	Celeste.sims@cigna.com
Health Savings Account and Flexible Savings Accounts (FSAs are state and higher education only)		
Optum Financial		
Linnie Stelk (benefits fairs/materials)	(952) 687-4260	Linnie.stelk@optum.com
ABC HSA questions/FSA questions(ST/HE only)	(800) 294-6620 (M-F, 7-6 CT)	accountservices@optum.com Email address is only for ABCs, not members
Dental		
Cigna		
Deb Williams – East TN	(860) 902-2815	Deborah.Williams@Cigna.com
Cindy Sexton – Middle TN	(615) 595-3389	Cynthia.Sexton@Cigna.com
Cato Johnson – West TN	(901) 748-4130	Cato.Johnson@Cigna.com
Celeste Sims – packets and materials	(615) 595-3134	Celeste.sims@Cigna.com
Delta Dental		
Christy Davis	(615) 742-6935	StateofTN@DeltaDentalTN.com
Wellness Program		
ActiveHealth Management		
Matt Berte	(212) 479-0483	MBerte@activehealth.com
Employee Assistance Program/Behavioral Health		
Optum		
Chris Roe	(952) 251-2574	christopher.roe@optum.com
Group Term Life Insurance		
Securian Financial (Minnesota Life)		
Mary Docken (benefits fairs/materials)	(651) 665-1604	benefitfairs@securian.com
Vision		
EyeMed (2023 coverage)		
Ashlee Winner (benefits fairs/materials)	(614) 634-6477	awinner@eyemed.com
Disability		
MetLife		
Joe Carroll		StateofTennessee@metlife.com
Pharmacy		
CVS Caremark		
ABCs should direct plan members who have questions about their pharmacy benefits or otherwise need assistance to call CVS Caremark Customer Care at 877-522-8679.		
ABCs with general pharmacy benefits related questions (not member-specific) may email BA staff at benefits.info@tn.gov .		