



MetLife Dental Preferred Provider Organization (DPPO)

Savings, convenience and service for healthier smiles

Prepared For: State of Tennessee

2020

- Plan Highlights Overview
 - Flexibility to go to any dentist — in or out of the network
 - Over 1,500 in network providers in our custom network in Tennessee
 - Plan pays in and out of network based on negotiated fees
 - Different Co-insurance percentages in and out of network
- There are waiting periods in the plan
 - 12 month wait on Orthodontia and Missing Teeth
 - 6 month wait on dentures, crowns and implants

- State of Tennessee Customer/Group number 161596
- Dental Member Handbook updated for 2020
- No Plan changes for 2020
- No Rate increase for 2020
- ID Cards
 - MetLife mails to members' homes upon initial enrollment
 - Available to print on MyBenefits or via Mobile App
 - Includes plan detail document

- Designated Call Center Representatives

1-855-700-8001

- Website for Employees:

www.mybenefits.metlife.com/StateofTennessee

<https://www.metlife.com/StateofTN>

- Dedicated email address for ABC's:

StateofTennessee@metlife.com

With MyBenefits You Can Always.....

- View Enrollment Status
- Check recent claims and status
- Print ID cards
- Find essential forms
- Update profile information
- Access educational tools

You are viewing your State of Tennessee benefits. Log in to see all your accounts.

MetLife Made available through State of Tennessee...

My Group Benefits | My Forms | Customer Support

My Group Benefits

Log in to view your policies

Enter your State of Tennessee MyBenefits login information

Looking for a different employer or association?

Username

Password

[Log In](#) [Forgot username or password?](#)

Not Registered?

[Register now](#) for access to your MetLife Benefits accounts [Who can register?](#)

Group Messaging

Come see our new look. MyBenefits has been enhanced to make accessing your MetLife benefits easier than ever!

An agency must be participating in the State of Tennessee Sponsored Group Health Plan in order to qualify for participation in the State of Tennessee Voluntary Dental Program. Employee, Retiree and/or Dependent participation in the State Sponsored Group Health Plan is not required to participate in the State Dental Program. Employee or Retiree participation in the Preferred Dental Program is required for participation of eligible dependents. Participation by those enrolled in the Preferred Dental Program is on a calendar year basis, and enrollment may only be dropped by the Members during the Annual Enrollment Period for the beginning of the next calendar year or due to a special qualifying event

Dental PPO Plan
Group Dental Plan that helps you and your family keep a healthy regimen.
[Learn More](#)

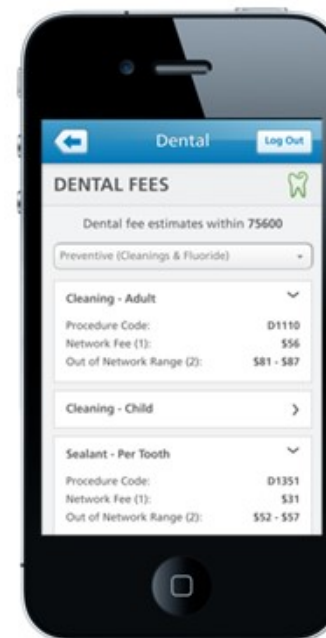
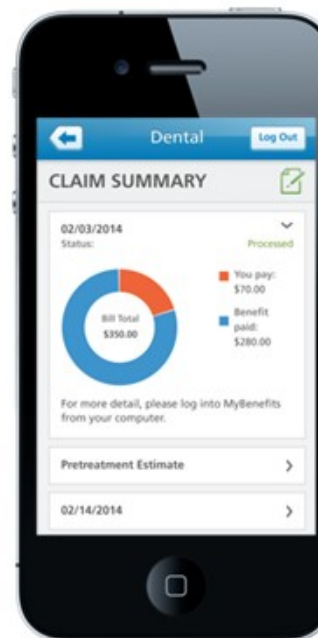
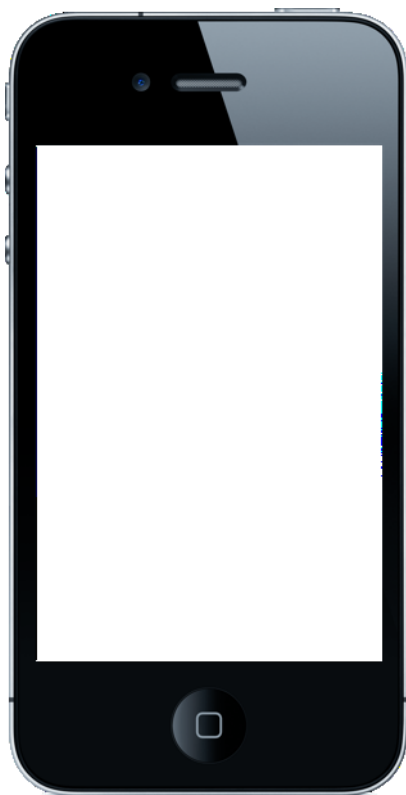
Find a Dentist near you:

Enter your zip code

[Find](#)

[Advanced search](#)

Delivering benefits information to their fingertips



Certain features of the MetLife US Mobile App are not available for some MetLife Dental plans.

- MetLife will be available to support benefit events for the State of TN and may provide the following:
 - A representative will attend and be available to answer high level plan questions
 - The Member Handbook
 - Hot and Cold Packs
- Benefit Event Criteria
 - MetLife must be notified a minimum of 14 calendar days prior to the event
 - The location must have a minimum of 150 employees at the event location in order for a rep to attend
 - Upon request, we will send Member Handbooks to any location regardless of size
 - Please complete and return the Benefit Event spreadsheet to the stateoftennessee@metlife.com mailbox with the following details:
 - Location Name, Address
 - Location Contact, Phone Number, Email address
 - Shipping Contact and Address
 - Date and Time of Event
 - Number of Employees Expected to Attend
 - You will receive a call from the attending representative directly 1-2 weeks prior to your event

THANK YOU!