When you retire, you are faced with some important personal decisions. That is why the State of Tennessee and POMCO are working together to make one of those decisions (Medicare supplemental health care coverage) easier for you.

**What is The Tennessee Plan?**
As a retiree, you may be eligible for The Tennessee Plan. This plan is designed specifically for retired state and higher education employees, local education and local government employees, and their eligible spouses and dependents.

If you have Medicare coverage, you likely need The Tennessee Plan to help cover some of the expenses that Medicare does not. The Tennessee Plan is a Medicare supplemental plan designed to cover certain expenses not covered in your Medicare Part A and B coverage.

**What Kinds of Expenses Does Medicare Not Cover?**
Even with Medicare coverage, your out-of-pocket expenses can add up fast and cause financial difficulty.

In 2017, some of the charges Medicare requires you to pay include the following:

- A $1,316 deductible out of your own pocket each time you are hospitalized.
- Then $329 a day for the 61st to the 90th day in the hospital and $658 a day thereafter up to a 60-day lifetime reserve maximum.
- A $183 deductible for approved doctors’ bills and outpatient expenses and then you must pay an additional 20% of the Medicare approved charges after that.
- You may be responsible for any amount over the Medicare-approved charges from providers who do not accept Medicare assignment.

**Who Is Eligible to Enroll?**
Individuals hired prior to July 1, 2015, who are eligible for Medicare Part A and meet the following requirements:

- Any retired State of Tennessee employee or local education certified teaching staff receiving a monthly retirement allowance from the Tennessee Consolidated Retirement System (TCRS), or higher education optional retirement plan.
- Retired local education support staff and local government participants who receive a monthly retirement allowance from the TCRS.

If you are enrolled, you may also apply to cover your legal married spouse and eligible dependents. If you qualify and enroll for coverage within 60 days of your initial eligibility, you cannot be denied coverage because of your age or health.

**Who Administers The Tennessee Plan?**
The Tennessee Plan features Medicare supplemental coverage sponsored by the State of Tennessee with claims administered by POMCO. As the claims administrator, POMCO will answer all customer service questions and process all claims and payments. To contact POMCO, please call 1.888.477.9307, Monday–Friday, 7 a.m.– 5 p.m. CST.

**Less Paperwork — Because Providers File Claims**
With The Tennessee Plan, you don’t need to worry about paperwork. Most claims are filed for you by your doctors and hospitals if they have your Medicare and The Tennessee Plan member identification numbers. Claims are then sent electronically to POMCO after Medicare has completed its part. You are able to look up the status of your claims by visiting www.TheTennesseePlan.com.

**Can I Choose My Doctors and Hospitals?**
The Tennessee Plan gives you complete freedom in choosing doctors and hospitals and does not make you choose from a specific list of providers in order to receive benefits. For maximum financial protection, you should always choose a provider who accepts Medicare assignment.

**What Is Not Covered by The Tennessee Plan?**
In addition to the exclusions listed in the chart on the following page, The Tennessee Plan does not provide benefits for:

- Services and supplies not covered by Medicare, except those specifically included under the plan, or
- Any expense that is paid by Medicare.
It's Easy to Apply
First, read this document carefully and study the charts that explain The Tennessee Plan benefits. Then, just complete the enclosed application form and mail it to Benefits Administration. Be sure to review your application before you mail it to be certain that all information has been properly entered.

Read Your Plan Booklet Carefully
When you are accepted for coverage under The Tennessee Plan, you will receive a Plan handbook. Please read the handbook carefully to understand all your rights and responsibilities under The Tennessee Plan. While The Tennessee Plan pays for most of the gaps in your health care left by Medicare, it may not fully cover all of your medical costs. It is your responsibility to review all Plan limitations carefully to make sure that The Tennessee Plan meets your Medicare supplement needs. The handbook does not provide all the details of Medicare coverage. For details of your Medicare coverage, contact your local Social Security office for assistance.

Any Questions?
If you have questions about The Tennessee Plan benefits, you may contact POMCO, toll free, at 1.888.477.9307, Monday–Friday, 7 a.m.–5 p.m. CST (8 a.m.–6 p.m. EST). TTY/TDD users only, call 1.866.256.7256.