

**October 2, 2015**

**ABC Conference Call Notes**

The combined notes from the September 29 and 30 ABC conference calls are **attached**.

**ABC Conference Call**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, October 6 at 9:00 a.m. Central**  
**Central State – Tuesday, October 6 at 10:30 a.m. Central**  
**Local Government – Tuesday, October 6 at 1:00 p.m. Central**  
**Higher Education – Wednesday, October 7 at 9:00 a.m. Central**

**Provider Network Update**

Cigna LocalPlus relayed to Benefits Administration this week that Tennova facilities and affiliated physicians will be leaving the LocalPlus network as of 12/31/15. So Tennova facilities and doctors will not be in Cigna LocalPlus in 2016. **Attached** is an updated list of Cigna LocalPlus in-network hospitals that reflects the deletion of the Tennova facilities and the **addition of UT Medical Center**. We have also posted this list to the ParTNers for Health website on the [health carrier information page](#).

We have also **attached** a list of the 612 UT Medical Center physicians who will join Cigna LocalPlus, as well as a list of 135 Tennova physicians who will leave Cigna LocalPlus for your reference.

Cigna staff will be on the ABC conference calls next week to talk about changes to the LocalPlus network.

**Fitness Blue Membership**

As mentioned during calls this week, we have **attached** a flier about the BlueCross BlueShield (BCBST) Fitness Blue Membership offer for the month of October. This offer applies only to those members who have BCBST as their carrier.

**Excellus/MedAmerica Security Breach Letters**

As we previously mentioned on ABC calls, Excellus/LifeTime Healthcare Companies (MedAmerica) sent letters to members who were impacted by their security breach. Letters appear to be arriving in members' homes this week. We've **attached** a sample letter for your reference.

**Now is the time to enroll in your benefits! (LE/LG)**

As the annual enrollment period has started for Local Ed and Local Gov employees, you can share the information below with your employees.

# It's Benefits Enrollment Time!



**YOUR ENROLLMENT ENDS:  
OCT. 30**

Don't forget to sign up for your 2016 benefits, and don't forget to visit ALEX, your personal benefits counselor. ALEX explains all your options in plain English, and may help you choose the plans that make the most sense for you and your family.

Meet ALEX at

[www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov)

**alex**® **PARTNERS  
FOR HEALTH**

- ✓ If you're happy with your current coverage, **no action is required**.
- ✓ In addition to the current PPO plans, you have a new Consumer Driven Health Plan (CDHP) with Health Savings Account (HSA) option for 2016: the **HealthSavings CDHP**.
  - [Click here for Frequently Asked Questions](#) about your benefits, including the CDHP and HSA.
  - Please note: Enrollees in the HealthSavings CDHP options can only have a **limited purpose medical FSA** to use for dental and vision expenses.
- ✓ **You can make changes until 4:30 p.m. Central on October 30.** If you use [Employee Self Service \(ESS\)](#) to make your choices and have trouble logging in, please call the Edison Password Reset Call Center Helpline at 844-330-9100 M-F from 7 am – 4:30 pm Central.
- ✓ The Benefits Administration Service Center is open M-F, from 7:00 a.m. to 4:30 p.m. Central and can be reached at 800.253.9981. To access Alex and for more information about all of your benefits, go to the state's benefits website: [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov)

#### Attachments:

10.06.15 Call Agenda  
Directory Update Cigna

**Sample Excellus MedAmerica Breach Letter**  
**BCBST FitnessBlue Member Flier**  
**Running PPACA Query in Schedule Query**  
**Tennova LP Physicans**  
**UT UPA LP Physicians**  
**Combined Notes ABC Calls**



---

## SUPPORT FOR A HEALTHIER LIFESTYLE

---

### Regular exercise can help you:

- Achieve and maintain a healthy body weight
- Strengthen and tone muscles
- Improve cardiovascular health
- Relieve stress and sleep better
- Reduce your risk for health-related conditions

## FitnessBlue<sup>SM</sup>

### BETTER FITNESS CAN BE EASY – AND AFFORDABLE.

Helping you improve your overall health through regular fitness is important to us. We also know first hand that getting fit – and staying fit – can be a challenge. This is why BlueCross introduced FitnessBlue, a flexible, low-cost fitness program that makes living a healthier life easier than ever.

Available exclusively for you and your covered dependents, (age 18 and older) FitnessBlue provides:

- **Affordability.** One-time enrollment fee of \$29 and a \$29 monthly membership fee per member.
- **Unlimited access.** The nationwide network includes more than 8,000 participating fitness locations including Snap Fitness®, Curves®, YMCAs and more\*.
- **Flexible membership.** No long-term contract is required – only a three-month initial commitment and unlimited use of any facility within the network.
- **Online convenience.** You can easily find fitness centers, enroll and manage your activity online.

### Take the first step

- Go to **bcbst.com** and click on the Health & Wellness tab
- Look for FitnessBlue
- From there you'll be able to find fitness center locations, enroll and create a FitnessBlue account
- Download your temporary card and start exercising the same day
- Or call **1-855-515-1332** Monday through Friday, 8 a.m. – 9 p.m., in any continental U.S. time zone, to find participating facilities and enroll today.

---

\* Participating facilities will vary.



1 Cameron Hill Circle | Chattanooga, TN 37402 | [bcbst.com](http://bcbst.com)

For TDD/TTY help call 1-800-848-0299.

Spanish: Para obtener asistencia en Español, llame al 1-800-565-9140 | Tagalog: Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-565-9140 | Chinese: 如果需要中文的帮助, 请拨打这个号码 1-800-565-9140 | Navajo: Dine'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-565-9140

BlueCross does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations. BlueCross BlueShield of Tennessee, Inc., an Independent Licensee of the BlueCross BlueShield Association

BHS-47 (7/14)  
FitnessBlue Member Flier

# PARTNERS FOR HEALTH

## Cigna LocalPlus Hospitals for 2016

Updated 10/2/2015

Cigna LocalPlus	City	County
Baptist Memorial Hospital Huntingdon	Huntingdon	Carroll
Baptist Memorial Hospital Union City	Union City	Obion
Baptist Memorial Hospital Tipton	Covington	Tipton
Blount Memorial Hospital	Alcoa	Blount
Bolivar General Hospital	Bolivar	Hardeman
Bristol Regional Medical Center	Bristol	Sullivan
Camden General Hospital	Camden	Benton
Centennial Medical Center	Nashville	Davidson
Claiborne Medical Center	Tazewell	Claiborne
Cookeville Regional Medical Center	Cookeville	Putnam
Copper Basin Medical Center	Cooperhill	Polk
Crockett Hospital	Lawrenceburg	Lawrence
Cumberland Medical Center Inc	Crossville	Cumberland
Cumberland River Hospital	Celina	Clay
Decatur County General Hospital	Parsons	Decatur
Dekalb Community Hospital	Smithville	Dekalb
Dyersburg Regional Medical Center	Dyersburg	Dyer
East Tennessee Childrens Hospital	Knoxville	Knox
Emerald Hodgson Hospital	Sewanee	Franklin
Erlanger Medical Center	Chattanooga	Hamilton
Erlanger Bledsoe	Pikeville	Bledsoe
Erlanger East Hospital	Chattanooga	Hamilton
Erlanger North Hospital	Chattanooga	Hamilton
Erlanger Sequatchie	Dunlap	Sequatchie
Fort Sanders Regional Medical Center	Knoxville	Knox
Franklin Woods Community Hospital	Johnson City	Washington
Gateway Medical Center	Clarksville	Montgomery
Hancock County Hospital	Sneedville	Hancock
Hardin County General Hospital	Savannah	Hardin
Harton Regional Medical Center	Tullahoma	Coffee
Hawkins County Memorial Hospital	Rogersville	Hawkins
Henderson County Community Hospital	Lexington	Henderson
Hendersonville Medical Center	Hendersonville	Sumner
Henry County Medical Center	Paris	Henry
Heritage Medical Center	Shelbyville	Bedford
Highlands Medical Center	Sparta	White
Hillside Hospital	Pulaski	Giles
Holston Valley Medical Center	Kingsport	Sullivan
Horizon Medical Center	Dickson	Dickson
Houston County Community Hospital	Erin	Houston
Humboldt Medical Center	Humboldt	Gibson
Indian Path Medical Center	Kingsport	Sullivan
Jackson Madison County General Hospital	Jackson	Madison
Jamestown Regional Medical Center	Janestown	Fentress
Jellico Community Hospital	Jellico	Campbell
Johnson City Medical Center	Johnson City	Washington
Johnson County Community Hospital	Mountain City	Johnson
Kindred Hospital Chattanooga	Chattanooga	Hamilton
Kindred Hospital Nashville	Nashville	Davidson
Lauderdale Community Hospital	Ripley	Lauderdale

# PARTNERS FOR HEALTH

## Cigna LocalPlus Hospitals for 2016

Updated 10/2/2015

Cigna LocalPlus	City	County
Laughlin Memorial Hospital	Greeneville	Greene
Lebonheur Childrens Hospital	Memphis	Shelby
Lincoln Medical Center	Fayetteville	Lincoln
Livingston Regional Hospital	Livingston	Overton
Macon County General Hospital	Lafayette	Macon
Marshall Medical Center	Lewisburg	Marshall
Maury Regional Hospital	Columbia	Maury
McKenzie Regional Hospital	McKenzie	Carroll
McNairy Regional Hospital	Selmer	McNairy
Medical Center of Manchester	Manchester	Coffee
Methodist Extended Care Hospital	Memphis	Shelby
Methodist Germantown Hospital	Germantown	Shelby
Methodist Healthcare Memphis	Memphis	Shelby
Methodist Medical Center of Oak Ridge	Oak Ridge	Anderson
Methodist North Hospital	Memphis	Shelby
Methodist South Hospital	Memphis	Shelby
Methodist University Hospital	Memphis	Shelby
Milan General Hospital	Milan	Gibson
Morristown-Hamblen Hospital	Morristown	Hamblen
Mountain View Regional Medical Center		
Nashville General Hospital Meharry	Nashville	Davidson
Northcrest Medical Center	Springfield	Robertson
Parkridge East Hospital	Chattanooga	Hamilton
Parkridge Medical Center	Chattanooga	Hamilton
Parkridge West Hospital	Jasper	Marion
Parkwest Medical Center	Knoxville	Knox
Perry Community Center	Linden	Perry
Portland Medical Center	Portland	Sumner
Regional One Health	Memphis	Shelby
Rhea Medical Center	Dayton	Rhea
River Park Hospital	McMinnville	Warren
Riverview Regional Medical Center	Carthage	Smith
Roane Medical Center	Harriman	Roane
Select Specialty Hospital	Nashville	Davidson
Select Specialty Hospital-Knoxville Inc	Knoxville	Knox
Select Specialty Hospital-North Knoxville Inc	Knoxville	Knox
Select Specialty Hospital - Tri Cities	Bristol	Sullivan
Select Specialty Memphis	Memphis	Shelby
Skyline Medical Center	Nashville	Davidson
Skyridge Medical Center	Cleveland	Bradley
Southern Hills Medical Center	Nashville	Davidson
Southern Tennessee Medical Center	Winchester	Franklin
St Jude Children's Research Hospital	Memphis	Shelby
Stonecrest Medical Center	Smyrna	Rutherford
Stones River Hospital	Woodbury	Cannon
Summit Medical Center	Nashville	Davidson
Sweetwater Hospital ASC	Sweetwater	Monroe
Sycamore Shoals Hospital	Elizabethton	Carter
Takoma Regional Hospital	Greeneville	Greene
TCT Childrens Hospital	Chattanooga	Hamilton

# PARTNERS FOR HEALTH

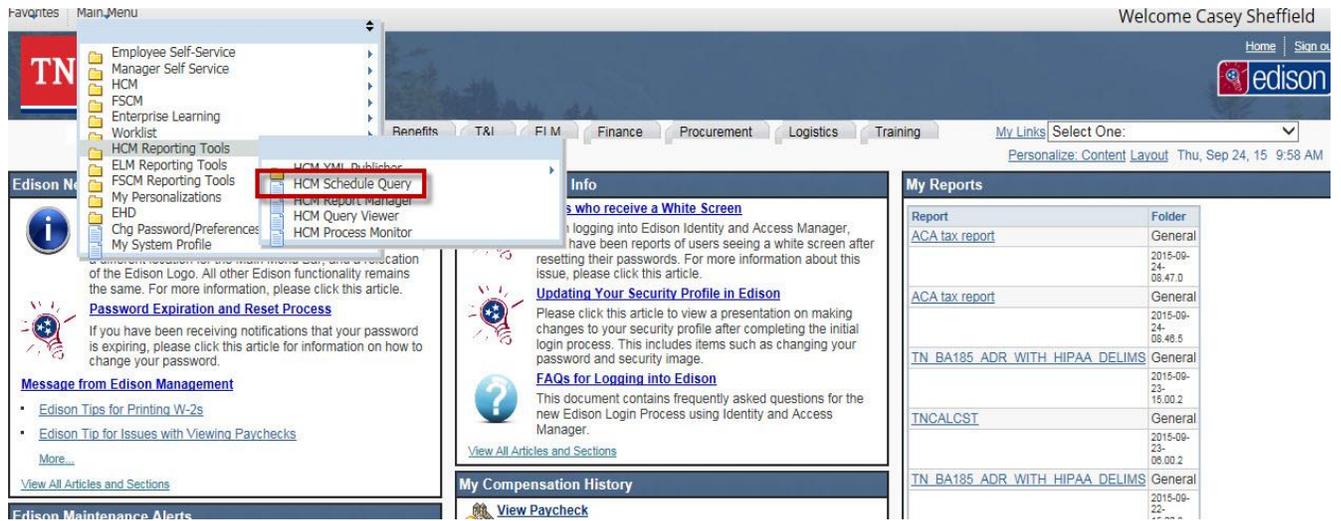
## Cigna LocalPlus Hospitals for 2016

Updated 10/2/2015

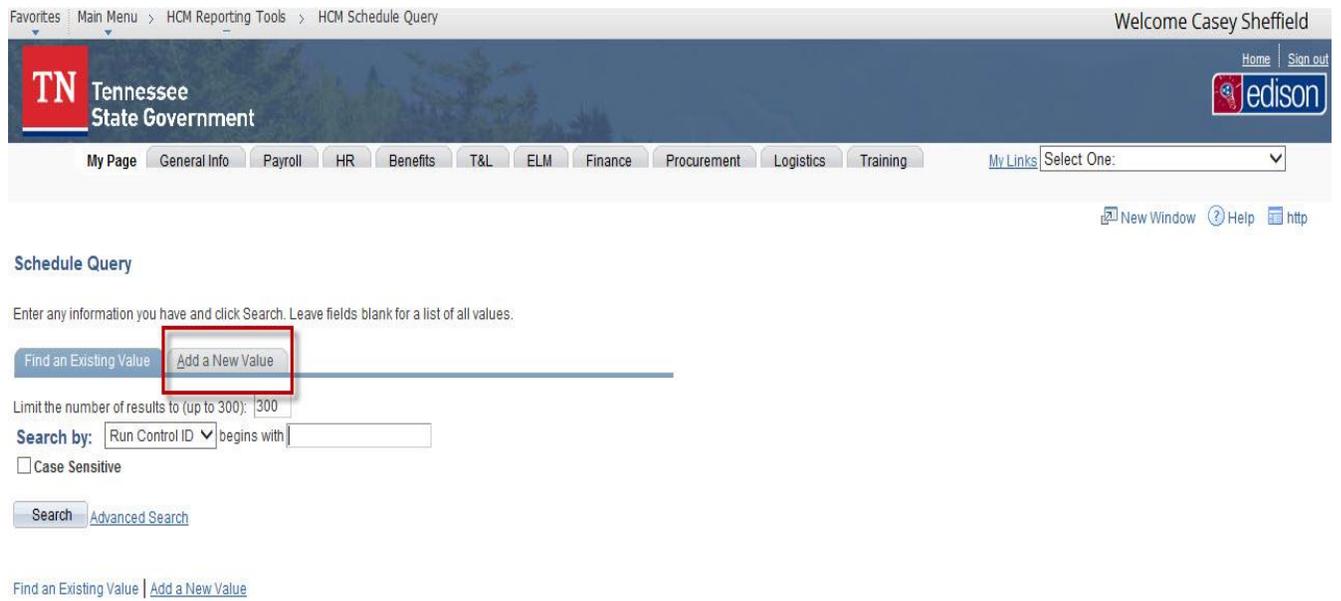
Cigna LocalPlus	City	County	
Tennova Infusion Center	Powell	Knox	Out Network Effective 12/31/2015
Tennova Ambulatory Care Center South	Knoxville	Knox	Out Network Effective 12/31/2015
Tennova Healthcare	Knoxville	Knox	Out Network Effective 12/31/2015
Tennova Healthcare Jefferson	Jefferson City	Jefferson	Out Network Effective 12/31/2015
Tennova Healthcare LaFollette	LaFollette	Campbell	Out Network Effective 12/31/2015
Tennova Healthcare Newport	Newport	Cocke	Out Network Effective 12/31/2015
Tennova Healthcare North Knoxville Medical Center	Knoxville	Knox	Out Network Effective 12/31/2015
Tennova Healthcare Physicians Regional Medical Center	Powell	Knox	Out Network Effective 12/31/2015
Tennova Healthcare Turkey Creek Medical Center	Knoxville	Knox	Out Network Effective 12/31/2015
Three Rivers Hospital	Waverly	Humphreys	
Trousdale Medical Center	Hartsville	Trousdale	
Trustpoint Hospital	Murfreesboro	Rutherford	
Unicoi County Memorial Hospital	Erwin	Unicoi	
United Regional Medical Center	Manchester	Coffee	
University Of Tennessee Medical Center	Knoxville	Knox	In Network Effective 1/1/2016
University Medical Center	Lebanon	Wilson	
Vanderbilt Childrens Hospital	Nashville	Davidson	
Vanderbilt University Medical Center	Nashville	Davidson	
Volunteer Community Hospital	Martin	Weakley	
Wayne Medical Center	Waynesboro	Wayne	
Williamson Medical Center	Franklin	Williamson	

Cigna LocalPlus Border State Facilities
Dickenson Community Hospital, Clinton, VA
Hutcheson Medical Center, Fort Ogelthorpe, GA
Johnston Memorial Hospital, Abingdon, Va
Lonesome Pine Hospital, Bisstone Gap, VA
Methodist Olive Branch Hospital, Olive Branch, MS
Norton Community Hospital, Norton, VA
Russell County Medical Center, Lebanon, VA
Smyth County Community Hospital, Marion, VA

# Running PPACA Query in Schedule Query



1. Navigate to **Main Menu > HCM Reporting Tools > HCM Schedule Query**



2. Click the **Add a New Value** tab.

Schedule Query

Find an Existing Value | Add a New Value

---

Run Control ID:  x

Find an Existing Value | Add a New Value

3. Enter **PPACA** in the **Run Control ID** and **Click Add**.  
Note: You only have to set up the Run Control ID once. After that, you can search for the existing Run Control ID.

Favorites | Main Menu > HCM Reporting Tools > HCM Schedule Query Welcome Casey Sheffield

**TN Tennessee State Government** Home | Sign out  
edison

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training | My Links | Select One: ▾

New Window | Help | Customize Page | http

Schedule Query

Run Control ID: PPACA Report Manager | Process Monitor |

Query Name:  x  ←

\*Description:

Update Parameters

Prompt Name	Value

Update Tree Parameters

Tree Prompts	
Field Name	Expression Text

4. Enter **TN\_BA364\_PPACA\_TAX\_REPORT** in the **Query Name** then **Click Search**.

Favorites | Main Menu > HCM Reporting Tools > HCM Schedule Query Welcome Casey Sheffield

**TN Tennessee State Government** Home | Sign out  
edison

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training My Links | Select One: ▾

[New Window](#) [Help](#) [Customize Page](#) [http](#)

### Scheduled Query Search Page

\*Query Type:

Query:

Query	Public
<a href="#">TN_BA364_PPACA_TAX_REPORT</a> ACA tax report	Public

5. Click the **Blue Link** for the **TN\_BA364\_PPACA\_TAX\_REPORT**.

Favorites | Main Menu > HCM Reporting Tools > HCM Schedule Query Welcome Casey Sheffield

**TN Tennessee State Government** Home | Sign out  
edison

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training My Links | Select One: ▾

[New Window](#) [Help](#) [http](#)

### TN\_BA364\_PPACA\_TAX\_REPORT

Tax Year:



6. Enter **2015** in **Tax Year Prompt** and **Click OK**.

Favorites | Main Menu > HCM Reporting Tools > HCM Schedule Query Welcome Casey Sheffield

**TN Tennessee State Government** Home | Sign out | edison

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training My Links | Select One: ▾

[New Window](#) [Help](#) [Customize Page](#) [http](#)

### Schedule Query

Run Control ID: PPACA [Report Manager](#) [Process Monitor](#) **Run** ←

Query Name:

\*Description:

Update Parameters

Prompt Name	Value
	<input type="text" value="2015"/>

**7. Click the Run tab.**

Favorites | Main Menu > HCM Reporting Tools > HCM Schedule Query Welcome Casey Sheffield

**TN Tennessee State Government** Home | Sign out | edison

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training My Links | Select One: ▾

[New Window](#) [Help](#) [Customize Page](#) [http](#)

### Process Scheduler Request

User ID: case1216001 Run Control ID: PPACA

Server Name:  Run Date:

Recurrence:  Run Time:

Time Zone:

Select	Description	Process Name	Process Type	Type	Format	Distribution
<input checked="" type="checkbox"/>	Scheduled Query Program	PSQUERY	Application Engine	Web	TXT	Distribution

**8. Make sure the Type is "Web" and the Format is "TXT" in order for the Query to run properly and select "OK".**

Favorites | Main Menu > HCM Reporting Tools > HCM Schedule Query

Welcome Casey Sheffield

Home | Sign out

**TN Tennessee State Government**

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training

My Links | Select One: [v]

New Window | Help | Customize Page | http

### Schedule Query

Run Control ID: PPACA [Report Manager](#) [Process Monitor](#) [Run](#)

Query Name:  [Search](#)

\*Description:

Update Parameters

Prompt Name	Value
	2015

[Save](#) [Return to Search](#) [Add](#) [Update/Display](#)

9. Once you return to this screen, **Click** the **My Page** tab above the Schedule Query title. It will be the first tab on the left.

Favorites | Main Menu

Welcome Casey Sheffield

Home | Sign out

**TN Tennessee State Government**

My Page | General Info | Payroll | HR | Benefits | T&L | ELM | Finance | Procurement | Logistics | Training

My Links | Select One: [v]

Personalize | Content Layout | Thu, Sep 24, 15 11:13 AM

#### Edison News Alerts

**The New Look of Edison**  
As of September 1st, 2015, the Edison Portal has a new look. Some of the changes include a different color scheme, a different location for the Main Menu Bar, and a relocation of the Edison Logo. All other Edison functionality remains the same. For more information, please click this article.

**Password Expiration and Reset Process**  
If you have been receiving notifications that your password is expiring, please click this article for information on how to change your password.

**Message from Edison Management**

- [Edison Tips for Printing W-2s](#)
- [Edison Tip for Issues with Viewing Paychecks](#)

[More...](#)

[View All Articles and Sections](#)

#### Edison Upgrade Info

**Users who receive a White Screen**  
When logging into Edison Identity and Access Manager, there have been reports of users seeing a white screen after resetting their passwords. For more information about this issue, please click this article.

**Updating Your Security Profile in Edison**  
Please click this article to view a presentation on making changes to your security profile after completing the initial login process. This includes items such as changing your password and security image.

**FAQs for Logging into Edison**  
This document contains frequently asked questions for the new Edison Login Process using Identity and Access Manager.

[View All Articles and Sections](#)

#### My Reports

Report	Folder
<a href="#">ACA tax report</a>	General 2015-09-24-08:47.0
<a href="#">ACA tax report</a>	General 2015-09-24-08:48.5
<a href="#">TN_BA185_ADR_WITH_HIPAA_DELMIS</a>	General 2015-09-23-15:00.2
<a href="#">TNCALCST</a>	General 2015-09-23-09:00.2
<a href="#">TN_BA185_ADR_WITH_HIPAA_DELMIS</a>	General 2015-09-22-15:00.3

[Report Manager](#)

#### Edison Maintenance Alerts

**Edison System Maintenance 09/26/15**  
Edison system maintenance will be performed this weekend beginning Saturday, 9/26 at 6am and lasting until 10PM (16 hours). During this time, Edison will be unavailable for use.

[View All Articles and Sections](#)

#### My Benefits

**Benefits Enrollment**  
Enroll in or make changes to your benefits online.

**Benefits Summary**  
Review a summary of current, past or future benefit enrollments.

**Dependent/Beneficiary Info**  
Review or update dependent and beneficiary information.

#### My Compensation History

**View Paycheck**  
Review current and prior paychecks.

**Compensation History**  
Review a summary of compensation history for base, variable, and stock options.

**Update Dependent/Beneficiary**  
Update personal profile of employee dependents and beneficiaries.

**Direct Deposit**  
Add or update your direct deposit information.

#### Job and Personal Information

**Personal Information Summary**  
Review a summary of your personal information.

**Home and Mailing Address**  
Review and update your home and mailing addresses.

#### Time & Labor

**Report Time**  
Report your time and task details for a day, week, or time period.

**Request Leave**  
Request employee leave requests.

**Request Overtime**  
Request employee overtime requests.

**Leave Balances/ Service Credit**  
Leave Balances/Longevity & Service credit/Sick Leave Bank Information

**Payable Time Summary**  
View a summary of your payable time.

10. Look to the far right under **My Reports**. Your PPACA Report should be the first one listed in a **blue link** as **ACA tax report**. Click the link.

**Report**

Report ID: 3191289      Process Instance: 5062670      [Message Log](#)  
 Name: PSQUERY      Process Type: Application Engine  
 Run Status: Success

ACA tax report

**Distribution Details**

Distribution Node: HRPRD      Expiration Date: 10/25/2015

**File List**

Name	File Size (bytes)	Datetime Created
AE_PSQUERY_5062670.stdout	289	09/24/2015 8:47:06.387798AM CDT
<b>TN_BA364_PPACA_TAX_REPORT-5062670.csv</b>	1,160	09/24/2015 8:47:06.387798AM CDT

**Distribute To**

Distribution ID Type	Distribution ID
User	case11216001

11. Select **TN\_BA364\_PPACA\_TAX\_REPORT** from the **File List**. This will open as a **.csv (Excel) file**.



<<MemberFirstName>> <<MemberLastName>> <<NameSuffix>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<Zip Code>>

September 9, 2015

Dear <<MemberFirstName>> <<MemberLastName>>,

I am writing to inform you that The Lifetime Healthcare Companies (“LTHC”), including its affiliates Lifetime Benefit Solutions, Lifetime Care, Lifetime Health Medical Group, The MedAmerica Companies, and Univera Healthcare, was the target of a sophisticated cyberattack, and that some of your personal information may have been accessed by the attackers. As part of our investigation, we notified the FBI and are fully cooperating with its investigation into this attack.

We take this issue seriously and regret the concern it may cause. I’m writing to provide you information on the steps we are taking to protect you and your information moving forward.

### **What affiliates are impacted?**

You are receiving this notification letter because you received services from one or more of the following affected affiliates:

- *Lifetime Benefit Solutions* - Provides employee benefits administration and risk management services, including flexible spending account, 401k and health reimbursement account administration, benefits consulting and administrative support, across the United States.
- *Lifetime Care* - Delivers compassionate, personalized care and education to adults and children who are ill, injured, dying, or grieving.
- *Lifetime Health Medical Group* - Delivers primary care, specialty care, urgent care, pharmacy, dental, optical, behavioral health, and imaging services in the Rochester and Buffalo areas.
- *The MedAmerica Companies* - A group of carriers who underwrite and administer long term care insurance nationally under the names MedAmerica Insurance Company, MedAmerica Insurance Company of New York, MedAmerica Insurance Company of Florida, and who also provide third party administrative services to other insurers across the country.
- *Univera Healthcare* - Covers members across the eight counties of Western New York with a wide array of health plans and services, including a comprehensive network of physicians, hospitals, and all major pharmacy chains.

### **What happened?**

On August 5, 2015, we learned that cyberattackers had executed a sophisticated attack to gain unauthorized access to our Information Technology (IT) systems. Our investigation further revealed that the initial attack occurred on December 23, 2013. We worked closely with Mandiant, one of

the world's leading cybersecurity firms, to conduct our investigation and to remove the infection created by the attack on our IT systems.

Our investigation determined that the attackers may have gained unauthorized access to your information, which could include your name, address, telephone number, date of birth, Social Security number, member identification number, financial account information, claims information and, in some instances, clinical information. The investigation has not determined that any such data was removed from our systems. We also have no evidence to date that such data has been used inappropriately.

### **What are we doing to protect you?**

We recognize this issue can be frustrating and we are taking steps to protect you. We are providing protection and assistance to those affected by this cyberattack, including two years of free credit monitoring and identity theft protection services.

Specifically, we have secured the services of Kroll to provide identity theft protection at no cost to you for two years. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity theft protection services include Credit Monitoring, Web Watcher, and Identity Theft Consultation and Restoration. **To enroll, visit [lifethcfacts.com](http://lifethcfacts.com)** and follow the online instructions to take advantage of your identity theft protection services.\* Additional information describing your services is included with this letter.

We also recommend that you regularly review the Explanation of Benefits (EOB) statements your health insurer sends you. If you identify medical services listed on your EOB that you did not receive, please contact your health insurer immediately. We further recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your bank, credit card and other financial statements for any unauthorized activity. If you would like to place an alert on your bank account or change your bank account number, please contact your bank.

### **What have we done to prevent this from happening in the future?**

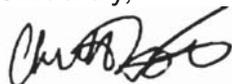
Along with steps we took to close the vulnerability in our IT system, we are taking additional actions to strengthen and enhance the security of our IT systems moving forward.

### **Where can you get more information on this issue?**

You have two options to obtain more information, online or via phone. **You can visit [lifethcfacts.com](http://lifethcfacts.com) for more information.** Or, call 877-589-3331, Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time (closed on U.S. observed holidays). TTY/TDD users should engage their relay service prior to calling the above referenced number.

I want you to know that protecting your information is incredibly important to us, as is helping you through this situation with the information and support you need.

Sincerely,



Christopher C. Booth  
President and Chief Executive Officer

---

\* Kroll's activation website is only compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox, and Safari. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

## Take Advantage of Your Identity Theft Protection Services

You've been provided with access to services from Kroll. **To enroll, visit [lifethcfacts.com](http://lifethcfacts.com)** and follow the online instructions to take advantage of your identity theft protection services.\* To receive credit services by mail instead of online, please call 877-589-3331. The following services are included:

### **Web Watcher**

Web Watcher monitors internet sites where criminals buy, sell and trade personal identity information, looking for matches of Social Security Numbers, credit/debit card numbers, e-mails, phone numbers, bank account and routing number, and medical identification number. The Member is promptly notified if evidence of their identity information being traded or sold is discovered through such monitoring.

### **Credit Monitoring**

Credit monitoring is powered by TransUnion. Credit monitoring can be a key tool in detecting early warning signs of identity theft. You'll receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll investigator, who can help you determine if it's an indicator of identity theft. You'll also receive "no activity" notices if there have been no changes to your data.

### **Consultation and Restoration Services**

Kroll employs a team of experienced licensed investigators to provide you with expert, one-on-one assistance:

**Consultation:** You have unlimited access to consultation with a dedicated licensed investigator at Kroll. Support includes best practice tips to assist in ongoing protection, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

**Restoration:** Should you become a victim of identity theft; a dedicated licensed investigator can work on your behalf to resolve related issues. The investigator does more than shoulder the bulk of the recovery; they can dig deep to uncover all aspects of the theft, and then work with creditors, collection agencies, utilities, government entities, and others to resolve it.

---

\* Kroll's activation website is only compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox, and Safari. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

## INFORMATION ABOUT PREVENTING IDENTITY THEFT

Even if you choose not to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is as follows:

Equifax	Experian	TransUnion
PO Box 740241	PO Box 2002	PO Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19022
<a href="http://www.equifax.com">www.equifax.com</a>	<a href="http://www.experian.com">www.experian.com</a>	<a href="http://www.transunion.com">www.transunion.com</a>
1-800-525-6285	1-888-397-3742	1-800-680-7289

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Office of the Attorney General in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.

# PARTNERS FOR HEALTH

**Cigna LocalPlus 2016**

**Due to the termination of Tennova and their affiliated physicians the following 135 Physicians will be Out of Network Effective 12/31/2015**

First Name	Last Name	Specialty	City	County
Randall	Towne	Cardiovascular Disease	Newport	Cocke
Russell	Dickenson	Physician Assistant	Newport	Cocke
Robert	Martin	Cardiovascular Disease	Middlesboro	Bell
Upinder	Dhand	Neurology	Knoxville	Knox
Timothy	Ballard	Nurse Practitioner	Newport	Cocke
Christopher	Sawyer	Family Medicine	Alcoa	Blount
Manola	Mc Cain	Midwifery	Knoxville	Knox
Morris	Barocas	Gastroenterology	Knoxville	Knox
Russell	Blakeley	Cardiovascular Disease	Tazewell	Claiborne
Alana	Cole	Physician Assistant	Knoxville	Knox
Tina	Paul	Adult Nurse Practitioner Primary Care	Knoxville	Knox
William	Minteer	Cardiovascular Disease	Middlesboro	Bell
Harry	Bishop	Cardiovascular Disease	Harriman	Roane
Herbert	Ridyard	Surgery, General	Jefferson City	Jefferson
William	Lindsay	Cardiovascular Disease	Maryville	Blount
Stephen	Hoadley	Cardiovascular Disease	Harriman	Roane
Syed	Ahmed	Internal Medicine	Knoxville	Knox
Larry	Fields	Obstetrics/Gynecology	Knoxville	Knox
Christopher	Bowlin	Podiatry	Clinton	Anderson
Ravi	Mehta	Cardiovascular Disease	Jefferson City	Jefferson
Joanne	Filchock	Family Medicine	Monteagle	Marion
John	Ternay	Cardiovascular Disease	Tazewell	Claiborne
Edward	Middleman	Oncology	Mansfield	Tarrant
Tarra	Wilson	Nurse Practitioner	La Follette	Campbell
Larry	Graham	Surgery, General	Newport	Cocke
Joseph	Deleese	Cardiovascular Disease	Jefferson City	Jefferson
Jonathan	Hutchings	Family Medicine	Lenoir City	Loudon
Rebecca	Brown	Family Nurse Practitioner Primary Care	Powell	Knox
Blair	Hicks	Midwifery	Knoxville	Knox
Jason	Collins	Family Medicine	Knoxville	Knox
Sean	De Lair	Urology	La Follette	Campbell
Chad	Potteiger	Gastroenterology	Alcoa	Blount
Stephen	Teague	Cardiovascular Disease	La Follette	Campbell
Richard	Briggs	Surgery, Cardiovascular	Knoxville	Knox
William	Powers	Pulmonary Disease	Knoxville	Knox
Steven	Reed	Cardiovascular Disease	Newport	Cocke
Christopher	Kulisek	Internal Medicine	Knoxville	Knox
Leonard	Brabson	Obstetrics/Gynecology	Knoxville	Knox
Michael	Underwood	Cardiovascular Disease	Knoxville	Knox
Cheri	Johnston	Family Medicine	Knoxville	Knox
George	Vinsant	Surgery, General	Greeneville	Greene
Randall	Morton	Family Medicine	Lenoir City	Loudon
Meredith	Murphy	Obstetrics/Gynecology	Knoxville	Knox
Victor	Bridges	Physician Assistant	Knoxville	Knox
Samuel	Jacobson	Internal Medicine	Jefferson City	Jefferson
Desiree	Roa	Internal Medicine	Knoxville	Knox
Clint	Doiron	Cardiovascular Disease	Tazewell	Claiborne
Andrew	Kastello	Surgery, General	Mc Minnville	Warren

# PARTNERS FOR HEALTH

**Cigna LocalPlus 2016**

**Due to the termination of Tennova and their affiliated physicians the following 135 Physicians will be Out of Network Effective 12/31/2015**

First Name	Last Name	Specialty	City	County
John	Mc Cauley	Obstetrics/Gynecology	Jacksboro	Campbell
Charles	Treasure	Cardiovascular Disease	Tazewell	Claiborne
Heather	Hutchings	Family Medicine	Knoxville	Knox
Diane	Knights	Family Nurse Practitioner	Knoxville	Knox
Michael	Ellis	Gastroenterology	Knoxville	Knox
David	Navorska	Family Medicine	Lenoir City	Loudon
Michael	Meyer	Nuclear Medicine	Knoxville	Knox
Penny	Knight	Obstetrics/Gynecology	Knoxville	Knox
Barry	Michelson	Cardiovascular Disease	Middlesboro	Bell
Anya	Zerilla	Women'S Hlth Nurse Practitioner	Knoxville	Knox
Joseph	Minardo	Cardiovascular Disease	Tazewell	Claiborne
Lawrence David	Hookman	Cardiovascular Disease	Harriman	Roane
Carl	Thompson	Internal Medicine	Knoxville	Knox
Thomas Vance	Bolling	Surgery, General	Newport	Cocke
Jennifer	Amburn	Physician Assistant	Knoxville	Knox
Kimberly	Dunaway	Family Nurse Practitioner Primary Care	Knoxville	Knox
Jacob	Ledlow	Nurse Practitioner	Knoxville	Knox
Nitin	Rangnekar	Surgery, General	Knoxville	Knox
Zachary	Swanson	Physician Assistant	Knoxville	Knox
Michele	Justice	Obstetrics/Gynecology	Knoxville	Knox
Pamela	Sud	Pulmonary Disease	Knoxville	Knox
Douglas	Stofko	Surgery, Neurological	Knoxville	Knox
William	Norris	Gastroenterology	Powell	Knox
Mancel	Wakham	Family Medicine	Harriman	Roane
Paul	Pickholtz	Gastroenterology	Powell	Knox
Malcolm	Foster	Cardiovascular Disease	Harriman	Roane
Paula	Peeden	Gynecology (No Ob)	Knoxville	Knox
Richard	Mc Bride	Cardiovascular Disease	Farragut	Knox
Nicholas	Baloga	Physician Assistant	Knoxville	Knox
Stephen	Miller	Registered Nurse	Kingston	Roane
Richard	Bock	Physician Assistant	Knoxville	Knox
Ashley	Bernier	Nurse Practitioner	Knoxville	Knox
Kimberly	Qualls	Nurse Practitioner	Powell	Knox
Ballapuram	Adhinarayanan	Gastroenterology	Knoxville	Knox
David	Harrison	Podiatry	Clinton	Anderson
Stephen	Dziadik	Physician Assistant	Knoxville	Knox
Gabriel	Ojeda	Cardiovascular Disease	Farragut	Knox
Derinda	Upton	Family Nurse Practitioner Primary Care	Knoxville	Knox
Daniel	Helton	Nurse Practitioner	Powell	Knox
Mukesh	Sharma	Cardiology, Interventional	Harriman	Roane
Tiffany	Sipe	Nurse Practitioner	Knoxville	Knox
Laura	Kraus	Pediatrics	Jefferson City	Jefferson
Steven	Zurlinden	Physician Assistant	Knoxville	Knox
Janet	Eichholz	Cardiovascular Disease	Knoxville	Knox
Dana	Teagarden	Obstetrics/Gynecology	Knoxville	Knox
Randal	Hartline	Obstetrics/Gynecology	Knoxville	Knox
Thomas	Traylor	Obstetrics/Gynecology	Knoxville	Knox
Yasir	Akhtar	Internal Medicine	Knoxville	Knox

# PARTNERS FOR HEALTH<sub>SM</sub>

**Cigna LocalPlus 2016**

**Due to the termination of Tennova and their affiliated physicians the following 135 Physicians will be Out of Network Effective 12/31/2015**

First Name	Last Name	Specialty	City	County
John	Dugal	Surgery, Cardiovascular	Knoxville	Knox
Michael	Shenkman	Internal Medicine	Knoxville	Knox
Kyle	Mccooy	Cardiovascular Disease	Tazewell	Claiborne
Ratheany	Sakbun	Gynecology (No Ob)	Powell	Knox
Erin	Black	Obstetrics/Gynecology	Knoxville	Knox
Jennifer	Guffey	Physician Assistant	Knoxville	Knox
Monica	Gentry	Family Nurse Practitioner	Knoxville	Knox
Jonathan	Martin	Family Medicine	Knoxville	Knox
Rashmi	Hottigoudar	Cardiovascular Disease	Knoxville	Knox
Lenette	Perra	Internal Medicine	Knoxville	Knox
David	Cox	Internal Medicine	Knoxville	Knox
Russell	Rotondo	Cardiovascular Disease	Tazewell	Claiborne
William	Cloud	Family Medicine	Knoxville	Knox
Kevin	Huang	Surgery, General	Newport	Cocke
Jeannine	Grebe	Nurse Practitioner	Powell	Knox
Ravi	Ghanta	Internal Medicine	Powell	Knox
Bradley	Bufkin	Surgery, Thoracic	Knoxville	Knox
Reginald	Harbin	Podiatry	Maryville	Blount
Libbi	Martino	Midwifery	Knoxville	Knox
April	Lane	Women'S Hlth Nurse Practitioner	Knoxville	Knox
Lisa	Buckingham	Obstetrics/Gynecology	Knoxville	Knox
Jose	Cardenas	Neurology	Knoxville	Knox
Claudia	Marlar	Family Nurse Practitioner Primary Care	Knoxville	Knox
Kristy	Newton	Obstetrics/Gynecology	Knoxville	Knox
Riaz	Gill	Internal Medicine	Knoxville	Knox
Nilamkumar	Patel	Cardiac Electrophysiology	Knoxville	Knox
Lourdes	Santiago	Surgery, General	Jefferson City	Jefferson
Emily	Cline	Gynecology (No Ob)	Clinton	Anderson
John	Merrell	Physician Assistant	Knoxville	Knox
Steedman	Sarbah	Gastroenterology	Powell	Knox
Brittany	Stofko	Obstetrics/Gynecology	Knoxville	Knox
Leslie	Stone	Nurse Practitioner	Knoxville	Knox
Jessica	Ivey	Internal Medicine	Knoxville	Knox
Rachel	Bowman	Family Medicine	Knoxville	Knox
Michael	Bullen	Obstetrics/Gynecology	Knoxville	Knox
Jeffrey	Nitz	Physician Assistant	Clinton	Anderson
Ashley	Hodgson	Family Nurse Practitioner	Knoxville	Knox

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Benjamin	Dalton	Gastroenterology	Knoxville	Knox
William	Mahlow	Internal Medicine	Sevierville	Sevier
Murad	Salaita	Internal Medicine	Knoxville	Knox
Keri	Melancon	Family Medicine	Sevierville	Sevier
Mitchell	Goldman	Surgery, Vascular	Sevierville	Sevier
Laura	Schnegg	Obstetrics/Gynecology	Sevierville	Sevier
Syed	Amer	Pediatrics	Jacksboro	Campbell
Jamie	Loveday	Nurse Practitioner	Knoxville	Knox
Carla	Mc Keethren	Pediatrics	Knoxville	Knox
Christopher	Pivonka	Physician Assistant	Morristown	Hamblen
Lindsay	Stubblefield	Family Nurse Practitioner	Knoxville	Knox
Melissa	Blair	Nurse Practitioner	Knoxville	Knox
Jay	Turner	Pulmonary Disease	Sevierville	Sevier
Ross	Kendall	Gastroenterology	Knoxville	Knox
Carol	Ellis	Internal Medicine	Knoxville	Knox
Stephen	Gantte	Internal Medicine	Crossville	Cumberland
Lou	Smith	Surgery, General	Johnson City	Washington
Carlos	Rollhauser	Gastroenterology	Knoxville	Knox
Loryn	Hoskins	Nurse Practitioner	Knoxville	Knox
Emerson	Mounger	Urology	Knoxville	Knox
Amber	Wieniewitz	Family Nurse Practitioner	Sevierville	Sevier
Jon	Parham	Family Medicine	Knoxville	Knox
Lauren	Harris	Ophthalmology	Knoxville	Knox
Cates	Gentry	Physician Assistant	Knoxville	Knox
Allan	Grossman	Hematology	Sevierville	Sevier
Pryor	Baird	Nurse Practitioner	Knoxville	Knox
Catherine	Neal	Physician Assistant	Knoxville	Knox
Pamela	Gavin	Family Nurse Practitioner	Knoxville	Knox
Elizabeth	Cox	Nurse Practitioner	Johnson City	Washington
Tina	Dudney	Critical Care Medicine	Knoxville	Knox
Eric	Carlson	Surgery, Oral And Maxillofacial	Knoxville	Knox
Rhonda	Ciszewski	Family Nurse Practitioner	Knoxville	Knox
Ramani	Reddy	Internal Medicine	Lenoir City	Loudon
Kimberly	Fortner	Maternal And Fetal Medicine	Nashville	Davidson
Kristina	Shumard	Obstetrics/Gynecology	Knoxville	Knox
Bridgett	Smith	Nurse Practitioner	Knoxville	Knox
Amanda	Smithgall	Family Nurse Practitioner Primary Care	Madisonville	Monroe
Lesleigh	Burton	Family Nurse Practitioner	Hermitage	Davidson
John	Mack	Surgery, Thoracic	Knoxville	Knox
Melinda	Church	Family Nurse Practitioner Primary Care	Knoxville	Knox
Angela	Schupp	Pediatrics	Lenoir City	Loudon
Neil	Faulkner	Internal Medicine	Knoxville	Knox
Russel	Rhea	Pediatrics	Knoxville	Knox
Byron	Turkett	Physician Assistant	Knoxville	Knox
Suneetha	Mooss	Pediatrics	Lenoir City	Loudon
Richard	Mays	Family Medicine	Knoxville	Knox
Scott	Stevens	Surgery, Vascular	La Follette	Campbell
Jeffrey	Keenan	Reproductive Endocrinology/Infertility	Knoxville	Knox
John	Carder	Pediatric Emergency Medicine	Knoxville	Knox
Robert	Bertoli	Radiation Oncology	Knoxville	Knox
Lynn	Castle	Physician Assistant	Knoxville	Knox
Ibrahim	Sultan-Ali	Pulmonary Disease	Memphis	Shelby

# PARTNERS FOR HEALTH

**Cigna LocalPlus 2016**

**Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016**

First Name	Last Name	Specialty	City	County
David	Crouch	Family Medicine	Knoxville	Knox
Nicole	Eagle	Family Nurse Practitioner	Knoxville	Knox
Mary	La Mar	Physician Assistant	Knoxville	Knox
Anthony	Florian	Family Medicine	Knoxville	Knox
Julie	Durand	Ophthalmology	Maryville	Blount
Richard	Boyer	Surgery, Neurological	Powell	Knox
Michael	Mc Cormack	Internal Medicine	Knoxville	Knox
Christopher	Clark	Pathology	Knoxville	Knox
Amy	Forsee	Family Medicine	Knoxville	Knox
Julio	Solla	Surgery, Colon And Rectal	Knoxville	Knox
Seema	Maheshwari-Sharma	Internal Medicine	Lenoir City	Loudon
Ramanujan	Samavedy	Gastroenterology	Knoxville	Knox
Shelly	Durbin	Family Medicine	Knoxville	Knox
Ronald	Cherry	Emergency Medicine	Sweetwater	Monroe
Lewis	Harris	Surgery, Neurological	Powell	Knox
Jamshed	Haq	Pathology	Knoxville	Knox
James	Killeffer	Surgery, Neurological	Knoxville	Knox
Douglas	Davis	Internal Medicine	Louisville	Blount
Crystal	Moses	Nurse Practitioner	Lenoir City	Loudon
Donald	Lakatosh	Physical Medicine	Knoxville	Knox
Joseph	Chun	Surgery, Plastic	Sevierville	Sevier
James Michael	Mc Coy	Pathology, Oral	Knoxville	Knox
Thomas	Young	Gastroenterology	Knoxville	Knox
Jeffrey	Mann	Pediatrics	Huntingdon	Carroll
Crystal	Gue	Internal Medicine	Knoxville	Knox
Jaime	Davis	Nurse Practitioner	Jacksboro	Campbell
Sara	Andies	Nurse Practitioner	Knoxville	Knox
Timothy	Panella	Hematology	Knoxville	Knox
Barbara	Godfrey	Family Nurse Practitioner Primary Care	Knoxville	Knox
John	Narro	Infectious Disease	Knoxville	Knox
Teresa	Palmer	Nurse Practitioner	Knoxville	Knox
Ilse	Anderson	Genetics	Knoxville	Knox
Jay	Hammett	Family Medicine	Knoxville	Knox
Michael	Freeman	Surgery, Vascular	Knoxville	Knox
Jules	Mugemuzi	Internal Medicine	Knoxville	Knox
Carl	Morris	Pediatrics	Powell	Knox
Falguniben	Patel	Internal Medicine	Morristown	Hamblen
Joseph	Kelley	Radiation Oncology	Knoxville	Knox
Christy	Lawson	Surgery, General	Knoxville	Knox
Carmelo	Venero	Cardiology, Interventional	Sevierville	Sevier
Charles	Baker	Internal Medicine	La Follette	Campbell
Mary	Collins	Ophthalmology	Knoxville	Knox
Irina	Lavrik	Family Medicine	Loudon	Loudon
Gina	De Franco	Family Medicine	Harrogate	Claiborne
Teodora	Neagu	Nurse Practitioner	Knoxville	Knox
Stephanie	Gunnoe	Family Nurse Practitioner	Knoxville	Knox
Cayci	Cathey	Pediatric Nurse Practitioner Primary Care	Knoxville	Knox
Suzanne	Bryant	Obstetrics/Gynecology	Knoxville	Knox
Kari	Rader	Nurse Practitioner	Knoxville	Knox
Paul	Carter	Allergy/Immunology	Sevierville	Sevier
Stacy	Stephenson	Surgery, Plastic	Knoxville	Knox

# PARTNERS FOR HEALTH

**Cigna LocalPlus 2016**

**Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016**

First Name	Last Name	Specialty	City	County
Alan	Grindstaff	Pathology	Knoxville	Knox
Timothy	Bell	Family Medicine	Knoxville	Knox
Paul	Hatcher	Urology	Knoxville	Knox
Meharban	Singh	Internal Medicine	Knoxville	Knox
Lindsay	Frazier	Nurse Practitioner	Knoxville	Knox
Kara	Lakatosh	Physical Therapy	Knoxville	Knox
Wayne	Friedman	Obstetrics/Gynecology	La Follette	Campbell
Jared	Kravitz	Pulmonary Disease	Knoxville	Knox
Patricia	Huddleston	Nurse Practitioner	Alcoa	Blount
Lorie	Bateman-Rothgeb	Physician Assistant	Knoxville	Knox
Diana	Cobb	Family Medicine	Alcoa	Blount
Bradley	Davis	Internal Medicine	Knoxville	Knox
John	Callison	Critical Care Medicine	Knoxville	Knox
Jennie	Clark	Physician Assistant	Knoxville	Knox
Eric	Littleton	Family Medicine	Knoxville	Knox
Ashley	Estes	Nurse Practitioner	Powell	Knox
Jan	Zieren	Family Medicine	Harrogate	Claiborne
Katie	Willard	Pediatric Nurse Practitioner	Knoxville	Knox
Oscar	Grandas	Surgery, Vascular	Sevierville	Sevier
Alex	Cantafio	Surgery, Vascular	Knoxville	Knox
Jessica	Whaley	Nurse Practitioner	Knoxville	Knox
Linda	Clark	Nurse Practitioner	Knoxville	Knox
Pawel	Karolczak	Internal Medicine	Harriman	Roane
Christopher	Gallati	Surgery, Neurological	Knoxville	Knox
Rachel	Martin	Physician Assistant	Knoxville	Knox
Melissa	Lapinska	Surgery, General	Knoxville	Knox
Nancy	Ortiz	Nurse Practitioner	Knoxville	Knox
Andrew	Ward	Nurse Practitioner	Knoxville	Knox
Abigail	Robinson	Nurse Practitioner	Knoxville	Knox
William	Harvey	Family Medicine	Knoxville	Knox
William	Harvey	Family Medicine	Sweetwater	Monroe
Shahid	Hasnain	Pediatrics	Knoxville	Knox
Garland	Wilson	Family Medicine	Crossville	Cumberland
John	Stancher	Gastroenterology	Knoxville	Knox
Michael	Carringer	Internal Medicine	Knoxville	Knox
John	Washer	Pediatrics	Knoxville	Knox
Janet	Breeding	Physician Assistant	Knoxville	Knox
Kevin	Campbell	Family Medicine	Knoxville	Knox
Nancy	Hensley	Physician Assistant	Knoxville	Knox
Alexander	Gaitanis	Internal Medicine	Knoxville	Knox
John	Lacey	Internal Medicine	Knoxville	Knox
Samer	Hodroge	Internal Medicine	Knoxville	Knox
Joshua	Arnold	Surgery, General	Knoxville	Knox
Larry	Davis	Family Medicine	Knoxville	Knox
Syed	Nabi	Sleep Medicine	Knoxville	Knox
Lisa	Bowling	Family Medicine	Knoxville	Knox
Sara	Juarez	Internal Medicine	Knoxville	Knox
Dana	Taylor	Surgery, General	Knoxville	Knox
Janakiraman	Subramanian	Oncology	Knoxville	Knox
Alisha	Horst	Family Nurse Practitioner	Jamestown	Fentress
Erinn	Morgan	Obstetrics/Gynecology	Knoxville	Knox

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Charles	Huddleston	Dermatology	Knoxville	Knox
Richard	Gibson	Nephrology	Knoxville	Knox
Judith	Kinzy	Internal Medicine	Knoxville	Knox
James	Shirk	Obstetrics/Gynecology	Knoxville	Knox
Robert	Elder	Obstetrics/Gynecology	Knoxville	Knox
Daniel	Brewer	Family Medicine	Knoxville	Knox
Burgin	Wood	General Practice	La Follette	Campbell
James	Farris	Internal Medicine	La Follette	Campbell
Ronald	Lands	Geriatric Medicine	Knoxville	Knox
Pleas	Copas	Obstetrics/Gynecology	Knoxville	Knox
Carroll	Rose	Surgery, General	Middlesboro	Bell
Girendra	Hoskere	Pulmonary Disease	Abingdon	Washington
John	Hudson	Surgery, Oral And Maxillofacial	Knoxville	Knox
Nancy	Taylor	Internal Medicine	Knoxville	Knox
Stephanie	Cross	Obstetrics/Gynecology	Knoxville	Knox
Elise	Schrivier	Critical Care Medicine	Knoxville	Knox
Terry	Bingham	Surgery, General	Harriman	Roane
Cheri	Johnston	Family Medicine	Knoxville	Knox
William	Broome	Family Medicine	Knoxville	Knox
Susan	Dodd	Obstetrics/Gynecology	Nashville	Davidson
James	Mc Loughlin	Oncology	Knoxville	Knox
Gary	Klippel	Rheumatology	Knoxville	Knox
Brenda	Wilson	Psychiatry	Knoxville	Knox
David	Eakes	Pediatrics	Knoxville	Knox
Christopher	Nolte	Sleep Medicine	Franklin	Williamson
Monica	Crane	Family Medicine	Knoxville	Knox
John	Bell	Surgery, General	Knoxville	Knox
Andrea	Alexander	Surgery, General	Knoxville	Knox
Daniel	Fowler	Surgery, Plastic	Crossville	Cumberland
Quyn	Rahman	Dermatology	Knoxville	Knox
Michael	Miller	Allergy/Immunology	Oak Ridge	Anderson
Jano	Janoyan	Internal Medicine	Knoxville	Knox
Roy	King	Pathology, Anatomic And Clinical	Knoxville	Knox
Raye-Anne	Ayo	Family Medicine	Knoxville	Knox
K. Paige	Johnson	Obstetrics/Gynecology	Knoxville	Knox
Holly	Roberts	Family Nurse Practitioner	Knoxville	Knox
Dale	Wortham	Cardiovascular Disease	La Follette	Campbell
Jack	Gotcher	Surgery, Oral And Maxillofacial	Knoxville	Knox
Mary	Nelson	Internal Medicine	Knoxville	Knox
Steven	Jackson	Family Medicine	Knoxville	Knox
Alfred	Beasley	Cardiovascular Disease	Knoxville	Knox
Hassan	Nadrous	Pulmonary Disease	Knoxville	Knox
Lori	Middleton	Nurse Practitioner	Lenoir City	Loudon
Julianne	Misenheimer	Nurse Practitioner	Morristown	Hamblen
Berta	Bergia	Neurology	Knoxville	Knox
Kelly	Cooper	Family Medicine	Knoxville	Knox
Matthew	Miko	Physician Assistant	Athens	Mc Minn
Amanda	Berry	Family Nurse Practitioner Primary Care	Knoxville	Knox
Nathaniel	Piel	Internal Medicine	Knoxville	Knox
Lora	Fife	Family Medicine	Seymour	Sevier
Prayrana	Joseph	Family Medicine	Crossville	Cumberland

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Tanika	Pinn	Family Medicine	Knoxville	Knox
Christy	Park	Rheumatology	Knoxville	Knox
Bret	Rogers	Cardiovascular Disease	La Follette	Campbell
David	Ayers	Family Medicine	Clinton	Anderson
Mark	Anderson	Gastroenterology	Knoxville	Knox
Reagan	Bollig	Surgery, General	Knoxville	Knox
Rocio	Huet	Internal Medicine	Knoxville	Knox
Nan	Gaylord	Family Nurse Practitioner	Knoxville	Knox
Landy	Morales	Internal Medicine	Knoxville	Knox
John	Carroll	Internal Medicine	Knoxville	Knox
Fabian	Mihelic	Family Medicine	Knoxville	Knox
Blaine	Enderson	Surgical Critical Care	Knoxville	Knox
Laurentia	Nodit	Pathology	Knoxville	Knox
George	Sneed	Pathology, Anatomic And Clinical	Knoxville	Knox
Jodi	Jans	Physician Assistant	Maryville	Blount
Jennifer	Savage	Family Nurse Practitioner Primary Care	Maynardville	Union
David	Huntsinger	Cardiovascular Disease	La Follette	Campbell
Michael	Walsh	Surgery, Neurological	Powell	Knox
James	Kilmer	Family Nurse Practitioner Primary Care	Sevierville	Sevier
Olumayowa	Aderinto	Internal Medicine	Morristown	Hamblen
Emily	Edwards	Family Medicine	Knoxville	Knox
Lori	Tindell	Nurse Practitioner	Maryville	Blount
Lindsey	Nix	Physician Assistant	Powell	Knox
Ronnie	Oliver	Physician Assistant	Knoxville	Knox
Daniel	Ely	Internal Medicine	Knoxville	Knox
Thomas	Gaines	Surgery, Cardiovascular	Maryville	Blount
Tiffany	Skinner	Nurse Practitioner	Sevierville	Sevier
Kathleen	Hudson	Radiology	Knoxville	Knox
Shona	Hamlin	Physician Assistant	Knoxville	Knox
Diane	Knights	Family Nurse Practitioner	Knoxville	Knox
Jillian	Lloyd	Oncology	Knoxville	Knox
Scott	Mc Lain	Family Medicine	Knoxville	Knox
Bruce	Woodworth	Urology	Morristown	Hamblen
Gregory	Blake	Family Medicine	Knoxville	Knox
Farooq	Akbar	Hematology	Morristown	Hamblen
Alicia	Taylor	Physician Assistant	Knoxville	Knox
Craig	Towers	Obstetrics/Gynecology	Knoxville	Knox
Saune-Elisabet	Carlisle	Neonatal-Perinatal Medicine	Morristown	Hamblen
Peter	Scarpelli	Physician Assistant	Seymour	Sevier
Amy	Barnett	Internal Medicine	Knoxville	Knox
Lynette	Medlen	Family Nurse Practitioner	Knoxville	Knox
Kenneth	Justice	Family Medicine	Knoxville	Knox
Kenneth	Justice	Family Medicine	Sevierville	Sevier
Mark	Hennessy	Gynecologic Oncology	Knoxville	Knox
Ann	Marks	Obstetrics/Gynecology	Knoxville	Knox
Mark	Howard	Physician Assistant	Knoxville	Knox
David	Aljadir	Hematology	Knoxville	Knox
Kailyn	Sorensen	Physical Therapy	Knoxville	Knox
Stacy	Wright	Family Nurse Practitioner	Jamestown	Fentress
Jacob	Treadway	Physical Therapy	Knoxville	Knox
James	Goodin	Surgical Critical Care	Knoxville	Knox

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Mary Jo	Biss	Family Nurse Practitioner Primary Care	Knoxville	Knox
Kathryn	Taylor	Nurse Practitioner	Knoxville	Knox
Nikki	Zite	Obstetrics/Gynecology	Knoxville	Knox
Donna	Heath	Nurse Practitioner	Knoxville	Knox
Betsy	Bohannon	Nutrition	Knoxville	Knox
Barbara	Salm	Physician Assistant	Knoxville	Knox
Allison	Eaton	Obstetrics/Gynecology	Knoxville	Knox
Richard	Thigpen	Obstetrics/Gynecology	Knoxville	Knox
Julia	Van Zyl	Internal Medicine	Knoxville	Knox
Shadi	Ayyoub	Internal Medicine	Chattanooga	Hamilton
Christina	Burns-Shaw	Obstetrics/Gynecology	Knoxville	Knox
Susan	Newman	Hematology	Morristown	Hamblen
Guy	Smoak	Family Medicine	Knoxville	Knox
Robin	Bauer	Internal Medicine	Crossville	Cumberland
Chehada	Hatoum	Internal Medicine	Dickson	Dickson
Christie	Carringer	Internal Medicine	Knoxville	Knox
Ross	Nesbit	Internal Medicine	Knoxville	Knox
John	Acker	Cardiovascular Disease	Sevierville	Sevier
Michelle	Brewer	Neurology	Knoxville	Knox
Henry	Nelson	Surgery, General	Knoxville	Knox
John	Dougherty	Neurology	Knoxville	Knox
Michael	Eisenstadt	Sleep Medicine	Sevierville	Sevier
Albert	Petty	Radiation Oncology	Maryville	Blount
Wahid	Hanna	Hematology	Knoxville	Knox
J. Donald	King	Occupational Medicine	Knoxville	Knox
Jeffrey	Hecht	Physical Medicine	Knoxville	Knox
Thomas	Higgins	Sleep Medicine	Knoxville	Knox
Norman	Walton	Internal Medicine	Knoxville	Knox
John	Montgomery	Ophthalmology	Knoxville	Knox
Jessica	Dove	Family Nurse Practitioner	Knoxville	Knox
Susan	Hutchinson	Nurse Practitioner	Knoxville	Knox
Jason	Funderburk	Vascular & Interventional Radiology	Oneida	Scott
William	High	Surgery, Oral And Maxillofacial	Knoxville	Knox
Pierce	Alexander	Internal Medicine	Crossville	Cumberland
Stephanie	Lezatte	Physician Assistant	Knoxville	Knox
Shelly	Foust	Nurse Practitioner	Knoxville	Knox
Amanda	Harper	Nurse Practitioner	Knoxville	Knox
Ritu	Khanna	Internal Medicine	Knoxville	Knox
Robert	Hoyt	Internal Medicine	Sparta	White
David	Jenkins	Internal Medicine	Knoxville	Knox
William	Smith	Internal Medicine	Knoxville	Knox
Lee	Carder	Radiation Oncology	Knoxville	Knox
Evelynn	Baker	Pediatrics	Maynardville	Union
Jennifer	Brinkmann	Emergency Medicine	Oak Ridge	Anderson
Emily	Oram	Nurse Practitioner	Lenoir City	Loudon
Hyun	Lee	Internal Medicine	Knoxville	Knox
David	Creutzinger	Obstetrics/Gynecology	Knoxville	Knox
Nihad	Menoofli	Family Medicine	Knoxville	Knox
Thomas	Terrell	Family Medicine	Clinton	Anderson
Lynnette	Osterlund	Hospice And Palliative Medicine	Knoxville	Knox
Benjamin	Shepple	Cardiovascular Disease	Knoxville	Knox

# PARTNERS FOR HEALTH.

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Gregory	Mancini	Surgery, General	Knoxville	Knox
William	Waters	Urology	Knoxville	Knox
Daphne	Norwood	Internal Medicine	Knoxville	Knox
Vincent	Haddad	Physician Assistant	Knoxville	Knox
Clarissa	Geyer	Oncology	Knoxville	Knox
Jason	Kennedy	Internal Medicine	Knoxville	Knox
Jeffrey	Johnson	Cardiovascular Disease	La Follette	Campbell
Cynthia	Newton	Internal Medicine	Knoxville	Knox
Jodie	Schneitman	Nurse Practitioner	Knoxville	Knox
Laurice	Mc Cord	Nurse Practitioner	Maynardville	Union
Elmer	Pinzon	Surgery, Orthopedic	Oak Ridge	Anderson
Amila	Orucevic	Pathology	Knoxville	Knox
Mallory	Allen	Nurse Practitioner	Knoxville	Knox
Kimberly	Morris	Internal Medicine	Knoxville	Knox
Karen	Black	Family Nurse Practitioner	Knoxville	Knox
Teri	Hodges	Infectious Disease	Knoxville	Knox
Courtney	George	Internal Medicine	Knoxville	Knox
Calvin	Bard	Internal Medicine	Knoxville	Knox
Cara-Lea	Walls	Physician Assistant	Knoxville	Knox
Lisa	Dugger	Nurse Practitioner	La Follette	Campbell
Matthew	Blair	Pediatrics	Maynardville	Union
Jennifer	Jackson	Internal Medicine	Knoxville	Knox
Travis	Deyton	Nurse Practitioner	Knoxville	Knox
Melissa	Chiles	Pathology	Knoxville	Knox
Nicole	Kissane	Surgery, General	Knoxville	Knox
James	Coullahan	Pediatrics	Knoxville	Knox
Chad	Phillips	Nurse Practitioner	Knoxville	Knox
Kristy	Klena	Family Nurse Practitioner	Knoxville	Knox
Jerry	Wieting	Physical Medicine	Harrogate	Claiborne
Cristina	Semeco Rojas	Internal Medicine	Alcoa	Blount
Brenton	Rosen	Nurse Practitioner	Knoxville	Knox
Lisa	Angelle	Nurse Practitioner	Knoxville	Knox
Joshua	Shepherd	Physician Assistant	Harrogate	Claiborne
Kenneth	Bielak	Family Medicine	Knoxville	Knox
Roy	Roberts	Surgery, General	Knoxville	Knox
David	Rankin	Internal Medicine	Knoxville	Knox
Gail	Clift	Family Nurse Practitioner	Knoxville	Knox
Emily	Weseman	Nurse Practitioner	Knoxville	Knox
Joseph	Weathersby	Physician Assistant	Murfreesboro	Rutherford
David	Pickett	Surgery, Oral And Maxillofacial	Knoxville	Knox
James	Shamiyeh	Pulmonary Disease	Knoxville	Knox
Jon	Lily	Physical Therapy	Knoxville	Knox
Dennis	Klein	Family Medicine	Jefferson City	Jefferson
Cynthia	Pearman	Family Medicine	Knoxville	Knox
Rajiv	Dhand	Critical Care Medicine	Knoxville	Knox
Martha	Buchanan	Family Medicine	Knoxville	Knox
Clay	Stalcup	Family Medicine	Seymour	Sevier
Nicholas	Baloga	Physician Assistant	Knoxville	Knox
Izabela	Burja	Pathology	Morristown	Hamblen
Autumn	Robbins	Family Nurse Practitioner	La Follette	Campbell
Lawrence	Lee	Surgery, Cardiovascular	Knoxville	Knox

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
James	Vaughan	Pathology, Anatomic	Knoxville	Knox
Jacquelynne	Prince	Nurse Practitioner	Knoxville	Knox
Amanda	Cameron	Nurse Practitioner	Knoxville	Knox
Crystal	Wheelon	Oncology	Knoxville	Knox
Trina	Lannom	Family Nurse Practitioner	Knoxville	Knox
Fitzhugh	Hamilton	Internal Medicine	Knoxville	Knox
Jamie	Sharpe	Nurse Practitioner	Knoxville	Knox
Amber	Wetherington	Nurse Practitioner	Jacksboro	Campbell
Michael	Mc Nally	Surgery, Vascular	Sevierville	Sevier
Ava	Stanczak	Pediatrics	Harrogate	Claiborne
Bruce	Smoller	Dermatopathology	Knoxville	Knox
Robert	Shutt	Family Medicine	Knoxville	Knox
Keith	Gray	Surgery, General	Knoxville	Knox
Ryan	Kerr	Internal Medicine	Knoxville	Knox
Irina	Schiopescu	Internal Medicine	Harriman	Roane
Wesley	White	Urology	Knoxville	Knox
Flavius	Dragila	Family Medicine	Knoxville	Knox
Deborah	Franklin	Internal Medicine	Knoxville	Knox
David	Goldman	Internal Medicine	Knoxville	Knox
Matthew	Bridges	Surgery, General	Harriman	Roane
John	Douglass	Internal Medicine	Knoxville	Knox
Elizabeth	Shieh	Family Nurse Practitioner	Knoxville	Knox
Kathrine	Smyth	Internal Medicine	Knoxville	Knox
Mircea	Badara	Internal Medicine	Harrogate	Claiborne
Tracie	Garmany	Family Medicine	Sevierville	Sevier
Stephanie	Tipton	Family Nurse Practitioner	Clinton	Anderson
Haley	Laymance	Nurse Practitioner	Knoxville	Knox
Amanda	Ergen	Nurse Practitioner	Knoxville	Knox
Brian	Powell	Physician Assistant	Knoxville	Knox
Regina	Phillips	Nurse Practitioner	Knoxville	Knox
Milan	Sheth	Internal Medicine	Lenoir City	Loudon
Christina	Smith	Family Nurse Practitioner Primary Care	Seymour	Sevier
Steven	Dill	Radiation Oncology	Knoxville	Knox
Elizabeth	Anderson	Dermatopathology	Knoxville	Knox
Sherry	Coffield	Family Nurse Practitioner Primary Care	Knoxville	Knox
Stuart	Bresee	Cardiovascular Disease	Sevierville	Sevier
Larry	Kilgore	Gynecologic Oncology	Knoxville	Knox
Sunni	Bowen	Pulmonary Disease	Knoxville	Knox
James	Cox	Cardiovascular Disease	La Follette	Campbell
Gregory	Johnson	Family Medicine	Knoxville	Knox
Bethany	Merrick	Adult Nurse Practitioner Primary Care	Knoxville	Knox
Brett	Campbell	Anesthesiology	Knoxville	Knox
Patricia	Pannell	Nurse Practitioner	Knoxville	Knox
Mark	Casillas	Surgery, Colon And Rectal	Knoxville	Knox
Catherine	Kingery	Nurse Practitioner	Knoxville	Knox
Lisa	Duncan	Pathology	Knoxville	Knox
Issam	Almashharawi	Internal Medicine	Knoxville	Knox
Brian	Collier	Internal Medicine	Knoxville	Knox
Kathleen	Herbig	Surgery, Plastic	Knoxville	Knox
John	Beuerlein	Pediatrics	Seymour	Sevier
Rachel	Jung	Family Nurse Practitioner	Knoxville	Knox

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Jeffrey	Hirsh	Cardiovascular Disease	Sevierville	Sevier
James	Yates	Cardiovascular Disease	Knoxville	Knox
Kristan	Ahler	Pathology	Harriman	Roane
Wesley	Hayes	Internal Medicine	Oak Ridge	Anderson
Audrey	Barry	Obstetrics/Gynecology	Lenoir City	Loudon
Thomas	Namey	Rheumatology	Knoxville	Knox
Andrew	Purcell	Family Nurse Practitioner	Knoxville	Knox
Brian	Wiseman	Neurology	Knoxville	Knox
Douglas	Hembree	Internal Medicine	Knoxville	Knox
Marshall	Stockton	Family Medicine	Knoxville	Knox
Douglas	Damron	Internal Medicine	Loudon	Loudon
Daniel	Cox	Family Medicine	Louisville	Blount
Christopher	Scott	Cardiology, Interventional	Knoxville	Knox
Nicole	Shields	Internal Medicine	Harrogate	Claiborne
Carmen	Lozzio	Genetics	Knoxville	Knox
Ann	Bevelhimer	Family Medicine	Knoxville	Knox
David	Wilson	Pathology	Knoxville	Knox
Amy	Glass	Nurse Practitioner	Maryville	Blount
Barbara	Folsom	Nurse Practitioner	Knoxville	Knox
Ryan	Unger	Family Medicine	Knoxville	Knox
Wendy	Franklin	Nurse Practitioner	Knoxville	Knox
Nirmala	Upadhyaya	Obstetrics/Gynecology	La Follette	Campbell
Roy	Yonts	Family Medicine	Harrogate	Claiborne
Randal	Dabbs	Emergency Medicine	Hixson	Hamilton
Denise	Rivers	Nephrology	Knoxville	Knox
David	Robins	Surgery, Orthopedic	Dayton	Rhea
Rochelle	Aaser	Family Nurse Practitioner	Knoxville	Knox
Todd	Abel	Surgery, Neurological	Powell	Knox
Erin	Kelly	Nurse Practitioner	Knoxville	Knox
Neil	Coleman	Dermatopathology	Knoxville	Knox
Brian	Daley	Surgery, General	Knoxville	Knox
Kimberly	Standefer	Family Nurse Practitioner	Knoxville	Knox
Shelley	Lott	Nurse Practitioner	Knoxville	Knox
Dewey	Mc Whirter	Neurology	Clinton	Anderson
Urath	Suresh	Nephrology	Knoxville	Knox
Mary	Isaac	Adult Nurse Practitioner Primary Care	Knoxville	Knox
Muhammad	Masud	Neurology	Knoxville	Knox
Jennifer	Anders	Nurse Practitioner	Knoxville	Knox
Li	Hua	Neurology	Knoxville	Knox
Cynthia	Haney	Physician Assistant	Knoxville	Knox
April	McGeorge	Nurse Practitioner	Clinton	Anderson
Juanita	Brown	Neuromusculoskeletal Medicine	Harrogate	Claiborne
James	Lewis	Oncology	Knoxville	Knox
James	Doss	Ophthalmology	Knoxville	Knox
Juli	Williams	Internal Medicine	Knoxville	Knox
Morgan	Anderson	Physician Assistant	Knoxville	Knox
Sarah	Campbell	Physician Assistant	Knoxville	Knox
Gary	Lethco	Family Medicine	Knoxville	Knox
Arseniy	Tsapenko	Pulmonary Disease	Knoxville	Knox
Raymond	Dieter	Surgery, Cardiovascular	Maryville	Blount
Jeffrey	Everett	Surgery, Thoracic	Knoxville	Knox

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
John	Pierce	Internal Medicine	Knoxville	Knox
Maricarmen	Malagon-Rogers	Pediatric Nephrology	Knoxville	Knox
Daniel	Green	Radiation Oncology	Maryville	Blount
Patricia	Mohr	Pediatrics	Knoxville	Knox
Camilla	Jocher	Pediatrics	Knoxville	Knox
Paul	Googe	Pathology	Knoxville	Knox
Larry	Rodgers	Pediatrics	Knoxville	Knox
Elizabeth	Hubbard	Pathology, Anatomic And Clinical	Knoxville	Knox
Stuart	Vanmeter	Pathology	Knoxville	Knox
Aleona	Oculam	Internal Medicine	La Follette	Campbell
Jennifer	Savage	Surgery, Neurological	Knoxville	Knox
Julia	Monahan	Internal Medicine	Knoxville	Knox
Kayla	Herron	Physician Assistant	Alcoa	Blount
Lawrence	Smith	Internal Medicine	Harriman	Roane
Bruce	Hairston	Pain Management	Crossville	Cumberland
Joseph	Liu	Cardiovascular Disease	Sevierville	Sevier
Raj	Baljepally	Cardiovascular Disease	Rogersville	Hawkins
Letha	Hancock	Family Nurse Practitioner Primary Care	Knoxville	Knox
Walter	Schoutko	Obstetrics/Gynecology	La Follette	Campbell
Darlene	Settles	Family Nurse Practitioner	Knoxville	Knox
Bethany	Shipp	Physical Therapy	Knoxville	Knox
Tommy	Livesay	Emergency Medicine	Tazewell	Claiborne
William	Cason	Physician Assistant	Knoxville	Knox
Gayathri	Balijepally	Cardiovascular Disease	La Follette	Campbell
Ciera	Roberts	Nurse Practitioner	Knoxville	Knox
Ryan	Pickens	Urology	Knoxville	Knox
Sarah	Harris	Obstetrics/Gynecology	Knoxville	Knox
Janet	Purkey	Internal Medicine	Knoxville	Knox
Kevin	Martinolich	Sleep Medicine	Knoxville	Knox
Jessica	Martin	Nurse Practitioner	Knoxville	Knox
Bruce	Ludwig	Pulmonary Disease	Knoxville	Knox
Katherine	Beck	Nurse Practitioner	Knoxville	Knox
Sonya	Knight	Nurse Practitioner	Knoxville	Knox
Leon	Baltrucki	Pathology	Knoxville	Knox
Anthony	Cabrera	Internal Medicine	Knoxville	Knox
Helen	Kaye	Nurse Practitioner	Knoxville	Knox
Matthew	Mancini	Surgery, General	Knoxville	Knox
Rachel	Savoy	Nurse Practitioner	Knoxville	Knox
Tamara	Bland	Family Nurse Practitioner	Knoxville	Knox
Monte	Biggs	Internal Medicine	Knoxville	Knox
Aaron	Smyth	Internal Medicine	Alcoa	Blount
Charles	Haney	Physician Assistant	Knoxville	Knox
Robert	Page	Pathology, Anatomic And Clinical	Knoxville	Knox
Robert	Page	Pathology	Knoxville	Knox
Marie	Morrison	Internal Medicine	Knoxville	Knox
William	Dabbs	Family Medicine	Knoxville	Knox
John	Horner	Internal Medicine	Morristown	Hamblen
Don	Stanton	Physician Assistant	Seymour	Sevier
Benjamin	Helms	Internal Medicine	Knoxville	Knox
Natalie	Blache	Obstetrics/Gynecology	Knoxville	Knox
Meredith	Cromer	Nurse Practitioner	Lenoir City	Loudon

# PARTNERS FOR HEALTH

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
Tom	Gallagher	Surgery, Plastic	Powell	Knox
Caroline	Elder	Physician Assistant	Knoxville	Knox
Eduardo	Mendez	Internal Medicine	Alcoa	Blount
Denise	Perkins	Nurse Practitioner	Knoxville	Knox
Humberto	Rodriguez	Obstetrics/Gynecology	Knoxville	Knox
Kristina	Wilson	Nurse Practitioner	Knoxville	Knox
Kenzie	Lovingood	Family Nurse Practitioner	Athens	Mc Minn
Chadwick	Bowling	Urology	Knoxville	Knox
Grace	Rash	Physician Assistant	Knoxville	Knox
Robert	Keeton	Allergy/Immunology	Dyersburg	Dyer
Julie	Jeter	Family Medicine	Knoxville	Knox
Heather	Moss	Obstetrics/Gynecology	Knoxville	Knox
Krichele	Jeffcoach	Physician Assistant	Knoxville	Knox
Dawn	Perry	Physical Medicine	Harrogate	Claiborne
Jamie	Ford	Family Nurse Practitioner	Morristown	Hamblen
Joshua	Miller	Surgery, Neurological	Knoxville	Knox
Adrian	Jefferson	Internal Medicine	Memphis	Shelby
Meredith	Overholt	Dermatology	Knoxville	Knox
Carol	Hawkins	Family Nurse Practitioner	Knoxville	Knox
Jaclyn	Van Nes	Obstetrics/Gynecology	Knoxville	Knox
Bobby	Howard	Maternal And Fetal Medicine	Chattanooga	Hamilton
Trent	Nichols	Internal Medicine	Paris	Henry
Alan	Cox	Family Medicine	Erwin	Unicoi
Kristopher	Kimball	Gynecologic Oncology	Knoxville	Knox
Kristopher	Kimball	Gynecologic Oncology	Knoxville	Knox
Kristopher	Kimball	Gynecologic Oncology	Knoxville	Knox
Kristopher	Kimball	Gynecologic Oncology	Knoxville	Knox
Antony	Charles	Hematology	Knoxville	Knox
Cara	Connors	Family Medicine	Knoxville	Knox
Ralph	Brooks	General Practice	Mount Juliet	Wilson
Roger	Gaddis	Family Medicine	Alcoa	Blount
Danielle	Bernard	Physician Assistant	Knoxville	Knox
William	Harmon	Internal Medicine	Knoxville	Knox
Mark	Rasnake	Infectious Disease	Knoxville	Knox
Charles	Rutledge	Family Medicine	Knoxville	Knox
Syed	Akhter	Pediatrics	Knoxville	Knox
John	Merrell	Physician Assistant	Knoxville	Knox
Mary	Satterfield	Physical Therapy	Knoxville	Knox
Sigrid	Johnson	Family Medicine	Knoxville	Knox
Jerry	Crook	Internal Medicine	Sevierville	Sevier
Cheryl	Deets	Family Medicine	Alcoa	Blount
Danielle	Egner	Obstetrics/Gynecology	Knoxville	Knox
Edward	Kim	Urology	La Follette	Campbell
Garnetta	Morin-Ducote	Radiology, Diagnostic	Etowah	Mc Minn
Joseph	Wisniewski	Allergy/Immunology	Knoxville	Knox
Lauren	Polvino	Physician Assistant	Sevierville	Sevier
Kristen	Price	Physician Assistant	Maryville	Blount
Julie	Turner	Obstetrics/Gynecology	Maryville	Blount
Phillip	Moore	Nurse Practitioner	Knoxville	Knox
Heather	Kline	Physician Assistant	Knoxville	Knox
Mark	Reddington	Emergency Medicine	Seymour	Sevier

# PARTNERS FOR HEALTH.

## Cigna LocalPlus 2016

Due to the addition of UTMC and their affiliated physicians the following 612 Physicians will be In Network Effective 1/1/2016

First Name	Last Name	Specialty	City	County
G	Wilson	Family Medicine	Knoxville	Knox
Samuel	Harris	Internal Medicine	Knoxville	Knox
Brian	Pratt	Family Medicine	Seymour	Sevier
Julia	Mc Cary	Internal Medicine	Knoxville	Knox
Emily	Harless	Family Nurse Practitioner Primary Care	Maynardville	Union
Alicia	Landry	Physician Assistant	Knoxville	Knox
Kristie	Young	Family Medicine	Knoxville	Knox
Larry	Crisp	Family Nurse Practitioner	Etowah	Mc Minn
Mark	Mc Kinney	Physician Assistant	Clinton	Anderson
Douglas	Campbell	Surgery, General	Knoxville	Knox
Robert	Wilmoth	Surgery, General	Middlesboro	Bell
Kaneez	Leonard	Family Medicine	Harriman	Roane
Daniel	Mays	Physician Assistant	Clinton	Anderson
Jessica	Ivey	Internal Medicine	Knoxville	Knox
Todd	Nickloes	Surgical Critical Care	Knoxville	Knox
Paige	Ledlow	Nurse Practitioner	Knoxville	Knox
Leslie	Klein	Nurse Practitioner	Knoxville	Knox
Anna	Moore	Nurse Practitioner	La Follette	Campbell
Andrew	Russ	Surgery, General	Knoxville	Knox
William	Paulsen	Neurology	Knoxville	Knox
Amy	Stevens	Family Medicine	Knoxville	Knox
Devon	Smith	Internal Medicine	Morristown	Hamblen
Isham	Hewgley	Internal Medicine	Knoxville	Knox
Alicia	Alexander	Pediatric Nurse Practitioner Primary Care	Knoxville	Knox
Julia	Lowe	Physical Therapy	Knoxville	Knox
Gina	Mc Neer	Nurse Practitioner	Knoxville	Knox
Nathan	Schrock	Hematology	Alcoa	Blount
Staci	Stalcup	Family Medicine	Seymour	Sevier
John	Cooper	Internal Medicine	Knoxville	Knox
Leigh	Kennard	Family Nurse Practitioner	Knoxville	Knox
Marjan	Kirkland	Nurse Practitioner	Knoxville	Knox
Donna	Culhane	Radiology	Knoxville	Knox
Michael	Kaufman	Neurology	Knoxville	Knox
Kim	Emmett	Family Medicine	Knoxville	Knox
Matt Jeremiah	Chua	Cardiovascular Disease	Sevierville	Sevier
Lori	Staudenmaier	Family Medicine	Sevierville	Sevier
Christina	Henderson	Physician Assistant	Fairview	Williamson
Kenneth	Maloney	Dermatology	Dyersburg	Dyer
Janet	Lubas	Internal Medicine	Knoxville	Knox
Srilatha	Chilukuri	Internal Medicine	Knoxville	Knox
Paul	Branca	Critical Care Medicine	Knoxville	Knox
Vicki	Cannington	Hospice And Palliative Medicine	Knoxville	Knox
Robert	Burton	Internal Medicine	Knoxville	Knox
Demetria	Yarbrough	Internal Medicine	Knoxville	Knox
Sameh	Naguib	Internal Medicine	Knoxville	Knox
Kimberly	Grande	Dermatology	Powell	Knox
Claude	La Charite	Internal Medicine	Knoxville	Knox
Bennie	Whitehead	Family Medicine	Harriman	Roane
Kent	Sauter	Surgery, Neurological	Knoxville	Knox
Connie	Tatgenhorst	Family Nurse Practitioner	Knoxville	Knox

**October 9, 2015**

**ABC Conference Call Notes**

The combined notes from the October 6 and 7 ABC conference calls are **attached**.

**ABC Conference Call**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, October 13 at 9:00 a.m. Central**

**Central State – Tuesday, October 13 at 10:30 a.m. Central**

**Local Government – Tuesday, October 13 at 1:00 p.m. Central**

**Higher Education – Wednesday, October 14 at 9:00 a.m. Central**

**UTMC and Tenna Provider Networks**

We want to remind ABCs about the provider network changes:

- **UTMC and affiliated physicians** will remain in BCBST Network S for all state group health plan members, and will be in the Cigna LocalPlus network. This means that for all members (State, Higher Ed, LEA and Local Gov) UTMC facilities and providers are in-network.
- **Tenna facilities** in east Tennessee will not be in the Cigna LocalPlus network effective 1/1/2016. Tenna facilities in east Tennessee are in BCBST Network S.

We have **attached** updated hospital facility lists for both carriers. These lists have been posted to the ParTners for Health website at [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov) and are found on the [health insurance carrier information page](#).

**Q4 Wellness Challenge – The “Training Camp” Fitness Challenge**

As mentioned during the calls this week, enrollment for the Q4 Wellness Challenge – “The Training Camp Fitness Challenge has begun. You can forward the **attached** flier to all state employees, and members enrolled in any state group health insurance plan.

**Dental Treatment of Care Document**

We have had a few questions about the members who have or may have dental treatment in progress. We have **attached** a document, Treatment of Care for State of Tennessee Group Dental Insurance Programs, for you to use as a reference.

**CDHP/HSA Q&A**

Additional Q&A information about Medicare, Medicaid, TennCare and the CDHP has been added to the [partnersforhealthtn.gov website](http://partnersforhealthtn.gov) under the Q&A tab [found here](#). The information is also included below.

### **Medicare, Medicaid, TennCare with CDHP**

When looking at the HealthSavings CDHP and the HSA, it is best to consult a tax professional regarding your personal finances and the impact on our federal income taxes.

Two publications for reference:

IRS Publication 969 [irs.gov/pub/irs-pdf/p969.pdf](http://irs.gov/pub/irs-pdf/p969.pdf)

IRS Publication 502 - [irs.gov/pub/irs-pdf/p502.pdf](http://irs.gov/pub/irs-pdf/p502.pdf)

#### **1. Can I enroll in the HealthSavings CDHP if I have Medicare?**

No, you are not eligible to enroll in the state's HealthSavings CDHP if you receive Medicare or any coverage other government program (Medicaid, TennCare, TriCare).

#### **2. What if I enroll in the HealthSavings CDHP and then enroll in Medicare Part A later in the plan year?**

You will be able to remain in the HealthSavings for the plan year, but will no longer be allowed to make contributions or receive employer contributions in your HSA. You may continue to use the existing funds in your account to pay for qualified medical expenses. You will not be eligible to continue in the HealthSavings CDHP plan for the following year.

#### **3. Can I use the money in my HSA when I am receiving Medicare (Part A, B or D) benefits?**

Yes. If you are receiving Medicare benefits, you can withdraw from your remaining HSA balance to pay for healthcare expenses and pay for your Medicare premiums (does not apply to Medigap or Medicare Advantage premiums).

However, you will not be able to continue contributions to your account once you are enrolled in Medicare. This includes pre-65 disability Medicare.

When you are no longer enrolled in the CDHP, you will become responsible for paying any administrative bank fees previously covered by the state.

#### **4. If the spouse of an employee is on Medicare, can the employee still choose the HealthSavings CDHP?**

Yes. As long as the policy holder is otherwise eligible to have a HSA (not on Medicare, not enrolled in another plan that is not a qualified HDHP, not claimed as a dependent on another individual's tax return) he or she can choose the HealthSavings CDHP.

**5. If a member has a dependent child who is on Medicaid or TennCare, can the child be covered by the HealthSavings CDHP?**

Yes. The dependents on another plan can also be covered by the HealthSavings CDHP and the member will qualify for the family maximum in his or her HSA. The HSA funds can be used to cover dependent medical expenses not covered by the other insurance plan.

**6. Can you postpone Medicare enrollment if you are still working in order to sign up for the CDHP plan and contribute to a HSA account?**

Yes (see Medicare, page 10 [ssa.gov/pubs/EN-05-10043.pdf](http://ssa.gov/pubs/EN-05-10043.pdf)). However, even if you want to postpone Medicare enrollment until after you quit working but intend to enroll in Social Security, you will be automatically enrolled in Part A when you do enroll in Social Security as the law does not allow one to enroll in Social Security and opt out of Medicare Part A. So, if you want to postpone Part A you must also postpone Social Security benefits to be eligible for HSA contributions.

**Attachments:**

- Combined ABC Call Notes
- Call Agenda 10.13 & 10.14
- BCBST Network S Hospitals
- Cigna LocalPlus Hospitals
- Training Camp Enrollment Flier
- Treatment of Care for SOT Dental Programs



## BlueCross BlueShield of TN- Network S Hospitals for 2016

BlueCross BlueShield of TN- Network S	City	County
Baptist Memorial Hospital- Huntingdon	Huntingdon	Carroll
Baptist Memorial Hospital- Union City	Union City	Obion
Baptist Memorial Restorative Care Hospital	Memphis	Shelby
Blount Memorial Hospital- Alcoa	Alcoa	Blount
Blount Memorial Hospital- Maryville	Maryville	Blount
Bolivar General Hospital	Bolivar	Hardeman
Bristol Regional Medical Center	Bristol	Sullivan
Camden General Hospital	Camden	Benton
Claiborne Medical Center	Tazewell	Claiborne
Cookeville Regional Medical Center	Cookeville	Putnam
Copper Basin Medical Center	Copperhill	Polk
Crockett Hospital	Lawrenceburg	Lawrence
Cumberland Medical Center	Crossville	Cumberland
Cumberland River Hospital	Celina	Clay
Decatur County General Hospital	Parsons	Decatur
Dekalb Community Hospital	Smithville	DeKalb
Dyersburg Regional Medical Center	Dyersburg	Dyer
East Tennessee Childrens Hospital	Knoxville	Knox
Erlanger Bledsoe- Dunlap	Dunlap	Sequatchie
Erlanger Bledsoe- Pikeville	Pikeville	Bledsoe
Erlanger East- Gunbarrel Road, Chattanooga	Chattanooga	Hamilton
Erlanger Medical Center- Downtown Chattanooga	Chattanooga	Hamilton
Erlanger North- Morrison Springs Road Chattanooga	Chattanooga	Hamilton
Fort Loudon Medical Center	Lenoir City	Loudon
Fort Sanders Regional Medical Center	Knoxville	Knox
Franklin Woods Community Hospital	Johnson City	Washington
Gateway Medical Center	Clarksville	Montgomery
Hancock County Hospital	Sneedville	Hancock
Hardin Medical Center	Savannah	Hardin
Harton Regional Medical Center	Tullahoma	Coffee
Hawkins County Memorial Hospital	Rogersville	Hawkins
Henderson County Community Hospital	Lexington	Henderson
Henry County Medical Center	Paris	Henry
Heritage Medical Center	Shelbyville	Bedford
Highlands Medical Center	Sparta	White
Hillside Hospital	Pulaski	Giles
Holston Valley Medical Center	Kingsport	Sullivan
Houston County Community Hospital	Erin	Houston
Indian Path Medical Center	Kingsport	Sullivan
Jackson Madison County General Hospital	Jackson	Madison
Jamestown Regional Medical Center	Jamestown	Fentress



## BlueCross BlueShield of TN- Network S Hospitals for 2016

BlueCross BlueShield of TN- Network S	City	County
Jellico Community Hospital	Jellico	Campbell
Johnson City Medical Center Hospital	Johnson City	Washington
Johnson County Community Hospital	Mountain City	Johnson
Kindred Hospital Chattanooga	Chattanooga	Hamilton
Lakeway Regional Hospital	Morristown	Hamblen
Lauderdale Community Hospital	Ripley	Lauderdale
Laughlin Memorial Hospital Inc	Greeneville	Greene
Lebonheur Childrens Medical Center	Memphis	Shelby
LeConte Medical Center	Sevierville	Sevier
Lincoln Medical Center	Fayetteville	Lincoln
Livingston Regional Hospital	Livingston	Overton
Macon County General Hospital	Lafayette	Macon
Marshall Medical Center	Lewisburg	Marshall
Maury Regional Hospital	Columbia	Maury
McKenzie Regional Hospital	Mc Kenzie	Carroll
McNairy Regional Hospital	Selmer	McNairy
Medical Center of Manchester	Manchester	Coffee
Memorial Hospital- Chattanooga	Chattanooga	Hamilton
Memorial Hospital- Hixson	Hixson	Hamilton
Methodist Extended Care Hospital	Memphis	Shelby
Methodist Medical Center of Oak Ridge	Oak Ridge	Anderson
Methodist Memphis Healthcare- Germantown	Germantown	Shelby
Methodist Memphis Healthcare- Memphis South	Memphis	Shelby
Metropolitan Nashville General Hospital	Nashville	Davidson
Milan General Hospital	Milan	Gibson
Miller Eye Center	Chattanooga	Hamilton
Morristown Hamblen Hosp Assoc Inc	Morristown	Hamblen
Northcrest Medical Center	Springfield	Robertson
Parkwest Medical Center	Knoxville	Knox
Perry Community Hospital	Linden	Perry
Pioneer Community Hospital of Scott	Oneida	Scott
Regional Hospital of Jackson	Jackson	Madison
Regional One Health	Memphis	Shelby
Rhea Medical Center	Dayton	Rhea
River Park Hospital	Mc Minnville	Warren
Riverview Regional Medical Center	Carthage	Smith
Roane Medical Center	Harriman	Roane
Saint Francis Hospital- Memphis	Memphis	Shelby
Saint Francis Hospital- Bartlett	Bartlett	Shelby
Select Specialty Hospital Knoxville	Knoxville	Knox



## BlueCross BlueShield of TN- Network S Hospitals for 2016

BlueCross BlueShield of TN- Network S	City	County
Select Specialty Hospital Memphis	Memphis	Shelby
Select Specialty Hospital Nashville	Nashville	Davidson
Select Specialty Hospital North Knoxville	Powell	Knox
Select Specialty Hospital Tri Cities Inc	Bristol	Sullivan
Skyridge Medical Center	Cleveland	Bradley
Southern Tennessee Medical Center- Sewanee	Sewanee	Franklin
Southern Tennessee Medical Center- Winchester	Winchester	Franklin
St Jude Childrens Research Hospital	Memphis	Shelby
St Thomas Hickman Community Hospital	Centerville	Hickman
St Thomas Hospital for Spinal Surgery	Nashville	Davidson
St Thomas Midtown Hospital Inc	Nashville	Davidson
St Thomas Rutherford Hospital	Murfreesboro	Rutherford
St Thomas West Hospital	Nashville	Davidson
Starr Regional Medical Center- Athens	Athens	McMinn
Starr Regional Medical Center- Etowah	Etowah	McMinn
Stones River Hospital	Woodbury	Cannon
Sumner Regional Medical Center	Gallatin	Sumner
Sweetwater Hospital Association	Sweetwater	Monroe
Sycamore Shoals Hospital	Elizabethton	Carter
T C Thompson Childrens Hosp	Chattanooga	Hamilton
Takoma Regional Hospital	Greeneville	Greene
Tennova Healthcare Jefferson Memorial Hospital	Jefferson City	Jefferson
Tennova Healthcare LaFollette Medical Center	La Follette	Campbell
Tennova Healthcare Newport Medical Center	Newport	Cocke
Tennova Healthcare Turkey Creek Medical Center	Knoxville	Knox
Tennova Healthcare North Knoxville Medical Center	Powell	Knox
Tennova Healthcare Physicians Regional Medical Center	Knoxville	Knox
Three Rivers Hospital	Waverly	Humphreys
Trousdale Medical Center	Hartsville	Trousdale
Unicoi County Memorial Hospital Inc	Erwin	Unicoi
United Regional Medical Center	Manchester	Coffee
University Medical Center	Lebanon	Wilson
University of Tennessee Medical Center	Knoxville	Knox
Vanderbilt Childrens Hospital	Nashville	Davidson
Vanderbilt Univ Medical Center	Nashville	Davidson
Volunteer Community Hospital	Martin	Weakley

Network S for State, Higher Ed, LEA and LG members



## BlueCross BlueShield of TN- Network S Hospitals for 2016

BlueCross BlueShield of TN- Network S	City	County
Wayne Medical Center	Waynesboro	Wayne
Williamson Medical Center	Franklin	Williamson

### Network S Border State Facilities

Eliza Coffee Memorial Hospital, Florence, AL
Hutcheson Medical Center in Fort Oglethorpe, GA
Methodist Healthcare Olive Branch Hospital, Olive Branch, MS
Monroe County Medical Center, Tompkinsville, KY
Murray Calloway County Hospital, Murray, KY

UPDATED 10-6-2015

# PARTNERS FOR HEALTH<sub>SM</sub>

Cigna LocalPlus Hospitals for 2016

Updated 10/8/2015

Cigna LocalPlus	City	County	
Baptist Memorial Hospital Huntingdon	Huntingdon	Carroll	
Baptist Memorial Hospital Union City	Union City	Obion	
Baptist Memorial Hospital Tipton	Covington	Tipton	
Blount Memorial Hospital	Alcoa	Blount	
Bolivar General Hospital	Bolivar	Hardeman	
Bristol Regional Medical Center	Bristol	Sullivan	
Camden General Hospital	Camden	Benton	
Centennial Medical Center	Nashville	Davidson	
Claiborne Medical Center	Tazewell	Claiborne	
Cookeville Regional Medical Center	Cookeville	Putnam	
Copper Basin Medical Center	Cooperhill	Polk	
Crockett Hospital	Lawrenceburg	Lawrence	
Cumberland Medical Center Inc	Crossville	Cumberland	
Cumberland River Hospital	Celina	Clay	
Decatur County General Hospital	Parsons	Decatur	
Dekalb Community Hospital	Smithville	Dekalb	
Dyersburg Regional Medical Center	Dyersburg	Dyer	
East Tennessee Childrens Hospital	Knoxville	Knox	
Emerald Hodgson Hospital	Sewanee	Franklin	
Erlanger Medical Center	Chattanooga	Hamilton	
Erlanger Bledsoe	Pikeville	Bledsoe	
Erlanger East Hospital	Chattanooga	Hamilton	
Erlanger North Hospital	Chattanooga	Hamilton	
Erlanger Sequatchie	Dunlap	Sequatchie	
<b>Fort Loudon Medical Center</b>	<b>Lenoir City</b>	<b>Loudon</b>	<b>In Network Effective 12/1/15</b>
Fort Sanders Regional Medical Center	Knoxville	Knox	
Franklin Woods Community Hospital	Johnson City	Washington	
Gateway Medical Center	Clarksville	Montgomery	
Hancock County Hospital	Sneedville	Hancock	
Hardin County General Hospital	Savannah	Hardin	
Harton Regional Medical Center	Tullahoma	Coffee	
Hawkins County Memorial Hospital	Rogersville	Hawkins	
Henderson County Community Hospital	Lexington	Henderson	
Hendersonville Medical Center	Hendersonville	Sumner	
Henry County Medical Center	Paris	Henry	
Heritage Medical Center	Shelbyville	Bedford	
Highlands Medical Center	Sparta	White	
Hillside Hospital	Pulaski	Giles	
Holston Valley Medical Center	Kingsport	Sullivan	
Horizon Medical Center	Dickson	Dickson	
Houston County Community Hospital	Erin	Houston	
Humboldt Medical Center	Humboldt	Gibson	
Indian Path Medical Center	Kingsport	Sullivan	
Jackson Madison County General Hospital	Jackson	Madison	
Jamestown Regional Medical Center	Janestown	Fentress	
Jellico Community Hospital	Jellico	Campbell	
Johnson City Medical Center	Johnson City	Washington	
Johnson County Community Hospital	Mountain City	Johnson	
Kindred Hospital Chattanooga	Chattanooga	Hamilton	
Kindred Hospital Nashville	Nashville	Davidson	

# PARTNERS FOR HEALTH<sup>SM</sup>

## Cigna LocalPlus Hospitals for 2016

Updated 10/8/2015

Cigna LocalPlus	City	County	
Lauderdale Community Hospital	Ripley	Lauderdale	
Laughlin Memorial Hospital	Greeneville	Greene	
Lebonheur Childrens Hospital	Memphis	Shelby	
<b>Leconte Medical Center</b>	<b>Sevierville</b>	<b>Sevier</b>	<b>In Network Effective 12/1/15</b>
Lincoln Medical Center	Fayetteville	Lincoln	
Livingston Regional Hospital	Livingston	Overton	
Macon County General Hospital	Lafayette	Macon	
Marshall Medical Center	Lewisburg	Marshall	
Maury Regional Hospital	Columbia	Maury	
McKenzie Regional Hospital	McKenzie	Carroll	
McNairy Regional Hospital	Selmer	McNairy	
Medical Center of Manchester	Manchester	Coffee	
Methodist Extended Care Hospital	Memphis	Shelby	
Methodist Germantown Hospital	Germantown	Shelby	
Methodist Healthcare Memphis	Memphis	Shelby	
Methodist Medical Center of Oak Ridge	Oak Ridge	Anderson	
Methodist North Hospital	Memphis	Shelby	
Methodist South Hospital	Memphis	Shelby	
Methodist University Hospital	Memphis	Shelby	
Milan General Hospital	Milan	Gibson	
Morristown-Hamblen Hospital	Morristown	Hamblen	
Mountain View Regional Medical Center			
Nashville General Hospital Meharry	Nashville	Davidson	
Northcrest Medical Center	Springfield	Robertson	
Parkridge East Hospital	Chattanooga	Hamilton	
Parkridge Medical Center	Chattanooga	Hamilton	
Parkridge West Hospital	Jasper	Marion	
Parkwest Medical Center	Knoxville	Knox	
Perry Community Center	Linden	Perry	
Portland Medical Center	Portland	Sumner	
Regional One Health	Memphis	Shelby	
Rhea Medical Center	Dayton	Rhea	
River Park Hospital	McMinnville	Warren	
Riverview Regional Medical Center	Carthage	Smith	
Roane Medical Center	Harriman	Roane	
Select Specialty Hospital	Nashville	Davidson	
Select Specialty Hospital-Knoxville Inc	Knoxville	Knox	
Select Specialty Hospital-North Knoxville Inc	Knoxville	Knox	
Select Specialty Hospital - Tri Cities	Bristol	Sullivan	
Select Specialty Memphis	Memphis	Shelby	
Skyline Medical Center	Nashville	Davidson	
Skyridge Medical Center	Cleveland	Bradley	
Southern Hills Medical Center	Nashville	Davidson	
Southern Tennessee Medical Center	Winchester	Franklin	
St Jude Children's Research Hospital	Memphis	Shelby	
<b>Starr Regional Medical Center</b>	<b>Athens / Etowah</b>	<b>McMinn</b>	<b>left off original by mistake</b>
Stonecrest Medical Center	Smyrna	Rutherford	
Stones River Hospital	Woodbury	Cannon	
Summit Medical Center	Nashville	Davidson	

# PARTNERS FOR HEALTH<sup>SM</sup>

## Cigna LocalPlus Hospitals for 2016

Updated 10/8/2015

Cigna LocalPlus	City	County	
Sweetwater Hospital ASC	Sweetwater	Monroe	
Sycamore Shoals Hospital	Elizabethton	Carter	
Takoma Regional Hospital	Greeneville	Greene	
TCT Childrens Hospital	Chattanooga	Hamilton	
Tennova Infusion Center	Powell	Knox	Out Network Effective 12/31/2015
Tennova Ambulatory Care Center South	Knoxville	Knox	Out Network Effective 12/31/2015
Tennova Healthcare	Knoxville	Knox	Out Network Effective 12/31/2015
Tennova Healthcare Jefferson	Jefferson City	Jefferson	Out Network Effective 12/31/2015
Tennova Healthcare LaFollette	LaFollette	Campbell	Out Network Effective 12/31/2015
Tennova Healthcare Newport	Newport	Cocke	Out Network Effective 12/31/2015
Tennova Healthcare North Knoxville Medical Center	Knoxville	Knox	Out Network Effective 12/31/2015
Tennova Healthcare Physicians Regional Medical Center	Powell	Knox	Out Network Effective 12/31/2015
Tennova Healthcare Turkey Creek Medical Center	Knoxville	Knox	Out Network Effective 12/31/2015
Three Rivers Hospital	Waverly	Humphreys	
Trousdale Medical Center	Hartsville	Trousdale	
Trustpoint Hospital	Murfreesboro	Rutherford	
Unicoi County Memorial Hospital	Erwin	Unicoi	
United Regional Medical Center	Manchester	Coffee	
University Of Tennessee Medical Center	Knoxville	Knox	In Network Effective 1/1/2016
University Medical Center	Lebanon	Wilson	
Vanderbilt Childrens Hospital	Nashville	Davidson	
Vanderbilt University Medical Center	Nashville	Davidson	
Volunteer Community Hospital	Martin	Weakley	
Wayne Medical Center	Waynesboro	Wayne	
Williamson Medical Center	Franklin	Williamson	

Cigna LocalPlus Border State Facilities
Dickenson Community Hospital, Clinton, VA
Hutcheson Medical Center, Fort Ogelthorpe, GA
Johnston Memorial Hospital, Abingdon, Va
Lonesome Pine Hospital, Bisstone Gap, VA
Methodist Olive Branch Hospital, Olive Branch, MS
Norton Community Hospital, Norton, VA
Russell County Medical Center, Lebanon, VA
Smyth County Community Hospital, Marion, VA

# THE "TRAINING CAMP"

## FITNESS CHALLENGE

### FREQUENTLY ASKED QUESTIONS

#### WHAT'S THIS CHALLENGE ABOUT?

**Training Camp** is a highly motivational fitness challenge that's for the inner champion in all of us. No matter what your current fitness or activity level is, this six-week challenge is meant to help you go like a pro and improve strength, endurance, flexibility, agility and balance by using the weekly strategies and challenges of a sports training camp.

#### WHAT CAN I EXPECT AFTER I JOIN THE CHALLENGE?

Each week, you will get:

- 1 Email tips and realistic strategies focused on improving a different area of fitness, such as flexibility or balance. Think of the suggested drills as your virtual "playbook."
- 2 An opportunity to try some of the fitness suggestions and make them a part of your routine.
- 3 Reminders to track your physical activity and share tips and encouragement with others on the challenge chatter board.

#### DO I HAVE TO FOLLOW ALL OF THE EXERCISES?

No. The weekly tips are suggestions to help you improve different areas of fitness, such as balance and strength. Include them as part of your normal exercise routine or complete and track any other activities that you enjoy.

#### CAN I STILL PARTICIPATE IF I'M JUST STARTING TO BECOME MORE ACTIVE?

Absolutely! Unlike the pros, you don't have to be a gold-medal athlete to join. Each week has new options you can try, and you can choose what's right for you.

#### WHY USE AN EXERCISE TRACKER, AND HOW DO I SET IT UP?

During the challenge registration, you will be guided to enter an exercise goal that's right for you into your online Exercise Tracker. Use your Exercise Tracker to record the types and duration of your exercise and activities and to note your progress.

#### REGISTER NOW.

Last day to sign up: October 19

**01** Go to [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov) and click on **My Wellness Login**.

**02** Sign in to your Well-Being Account.\*

**03** In the **Groups & Challenges** tab, click **Join This Challenge** under **Training Camp**.

**04** **Set up your Exercise Tracker** with your goal for the challenge.

**05** **Finish registration.** Then return October 12 to start participating.

*\*If you haven't already, you must create a Well-Being Account and Well-Being Plan before joining the challenge. You will also need to complete the Well-Being Assessment, if you haven't already this year.*

*Please consult your health care provider before starting this challenge to determine if it is appropriate for you.*

PartNers for Health • [partnersforhealth@healthways.com](mailto:partnersforhealth@healthways.com) • [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov) • 1-888-741-3390

## State of Tennessee Group Dental Insurance Programs

### Treatment in Progress

#### Cigna Dental DHMO (Prepaid)

- The completion of crowns, bridges, dentures, or root canal treatment already in progress on the effective date of your Cigna Dental coverage is excluded (not covered).
- If you or your family member started treatment before you joined the Cigna Dental Prepaid Plan (called “orthodontics in progress”), this treatment is excluded (not covered).

#### MetLife DPPO

- When moving your dental plan from one carrier to another, some of the most common services that may be affected included orthodontics, endodontics and prosthodontic services. MetLife has transition of care guidelines for participants whose dental treatment is in progress during the benefit plan transition to MetLife.
- MetLife will credit to each participant the annual or lifetime maximum usage, deductibles, and other plan limits used under the prior carrier to the MetLife plan. Any remaining benefits will be paid according to the MetLife plan.
- Orthodontia
  - MetLife will apply payment history and treatment plan information to the participants MetLife dental plan – pro-rating the charges prior to the MetLife effective date and issue benefits from the effective date forward, under the MetLife plan.
- Endodontic Treatments
  - Root canal – A tooth opened prior to, but completed after the MetLife effective date will be considered an eligible expense under the MetLife dental plan.
- Prosthodontic Treatments
  - Crowns and Bridgework – Treatment (preparation and impressions) started prior to, but placed after the MetLife effective date will be considered an eligible expense under the Metlife dental plan.
- Partial or Full Denture
  - Final impressions for appliances completed prior, but delivered after the Metlife effective date will be considered eligible expenses under the MetLife dental plan, subject to MetLife plan frequency limits.

**October 16, 2015**

**ABC Conference Call Notes**

The combined notes from the October 13 and 14 ABC conference calls are **attached**.

**ABC Conference Call**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, October 20 at 9:00 a.m. Central**  
**Central State – Tuesday, October 20 at 10:30 a.m. Central**  
**Local Government – Tuesday, October 20 at 1:00 p.m. Central**  
**Higher Education – Wednesday, October 21 at 9:00 a.m. Central**

**Annual Enrollment Saved But Not Submitted Report – (State/HE)**

Employees who are on the Saved but Not Submitted report will have five additional days to contact Benefits Administration (BA) service center. The service center analyst will verify the employee's elections and process the enrollment over the phone. No changes will be made we will only confirm/finalized what was saved. The employee will also be able to submit dependent verification if applicable.

Employees have no later than Thursday, October 22, 2015, at 4:30 p.m. Central to contact BA and confirm their changes. After this date, employees will have to file an appeal.

**Attachments:**

**10.20.15 Call Agenda**

**Combined Notes ABC Calls 10.13.15**

**October 19, 2015**

**PayFlex Portal Guide and Communication for Calls (Local Ed/Local Gov)**

PayFlex will be on the ABC calls this week to go over this information, but we wanted you to have it prior to the calls as a reference.

**EMPLOYER PORTAL ACCESS**

PayFlex will send two emails to all of the contacts you provided on your PayFlex checklist; one email with the user name and one with the password for access to the Employer Portal located at [www.payflexdirect.com/Employer/EmployerLogin.aspx](http://www.payflexdirect.com/Employer/EmployerLogin.aspx). Using the **attached guide** will assist you with using this site.

The emails will also go to Local Ed and Local Gov contacts on record with the state if the checklist was not provided back to PayFlex.

All contacts referenced on the checklist will receive access to the employer portal.

**Attachment:**

**HSA Employer Portal Guide**

# Health Savings Account (HSA)

## PayFlex® Employer Portal Guide

This guide is designed to help you easily manage your HSA program from your online employer portal.

### Get started

- Go to your PayFlex employer portal.
- Enter your username and password. Click **Login**.
  - Your Account Manager will send you your username and temporary password in a separate, secure email.
- Once you log in, you can change your password within the **Your Profile** section, under **Portal Administration**.

### Update your profile

- Under *Portal Administration*, select **Your Profile**.
- You can enter your name, e-mail address, password, address, phone number and fax number.

### View important account messages

- Under *Portal Administration*, select **Your Messages** to view messages sent from PayFlex.
- To narrow your search, enter a start and end date. Select **Apply Filter**.

### Manage users of the Employer Portal (available for users with Web Administrator role)

- Under *Portal Administration*, select **Portal User Management**.
- On the *User Maintenance* page, you can view, update or remove any user by clicking on the user's name.
- To add a new user, click **Add User** and complete the required fields.
- Then you can assign the appropriate roles. You must select the **HealthHub HSA** role to view and use any of the HSA features. If your organization offers other PayFlex accounts, you may want to assign the following roles.
  - **Benefit Billing Eligibility** – This role is only for clients who offer Direct Billing service to employees.
  - **Billing** – This person receives monthly administrative invoices and has access to invoice information.

### Additional User Roles

**Note:** If PayFlex only administers your HSA, you only need to sign up for the **HealthHub HSA** role.

- **Broker** – This person receives important communications specific to PayFlex, your plans, or more generic regulatory and legislative updates.

- **Communication** – This contact is included on important communications specific to PayFlex, your plans, or more generic regulatory and legislative updates.
- **Electronic Data** – This individual serves as the point of contact for any eligibility files exchanged with PayFlex (if applicable).
- **Executive** – This individual receives renewal information annually.
- **Flex Eligibility** – This person serves as the point of contact regarding eligibility matters and has access to participant benefit and account information.
- **Funding** – This individual receives funding reports and notifications and has access to the archived funding information.
- **HealthHub HSA** – This individual has access to health savings account (HSA) information specific to funding and eligibility data.
- **Primary** – This individual serves as the point of contact regarding general client account matters.
- **Reporting** – This individual receives scheduled reports and has access to archived reporting information.
- **Website Administrator** – This individual can add new contacts, edit existing contact information and change access rights.

### HSA Dashboard

The dashboard provides a summary of for your HSA program. This includes:

#### Contributions Profile

- **Total Employer Contributions year-to-date (YTD)** – This is YTD employer funding amount contributed to employee accounts for the current tax year.
- **Total Employee Contributions YTD** – This is the YTD amount that employees have contributed through payroll deductions for the current tax year. This amount does not include any after-tax contributions made by the employees.
- **Total Scheduled Contributions Through end-of-year (EOY)** – This feature is not being used at this time. The amount should always be \$0.00.



**Note:** If you have contributions that should be applied to the prior tax year, we need to receive them in the current year by April 15. If April 15 falls on the weekend, the deadline is the next business day. If we receive the funds by this deadline, we can apply the contributions to the total contribution amount for the prior tax year.

**Company Profile** – This shows your company name, Tax ID number and the name of your HSA custodian.

**Recent Transactions** – This displays five most recent transactions, which may include the date, status and amount for the following:

- **Created from batch contribution file on (date)** – This includes contributions received per employee from the deposit file, as well as funds posted and funds queued. The funds posted includes payroll deductions and any employer contributions that go into the HSA. The funds queued are for HSAs that aren't opened yet (i.e., pending the customer identification process, "CIP").
- **Incorrect Deposit Amount** – This value appears when an employer sends funds to PayFlex (i.e., ACH push) for contributions but we have not yet received an associated deposit file. This description also appears if the funds received are greater than the amount in the file.
- **Reverse of mistaken contribution** – This is the total amount that was reversed back to the employer because the contributions were identified as excess or mistaken contributions (e.g., employee contributes funds over the IRS limit or the employee contributes funds and was never eligible for an HSA).

**Employee Profile** – This shows the number of employees with open HSAs and the total with pending HSAs. It also shows the total number of employees in our system. To view more detailed information, click **Manage Employees**.

#### **Employer Account Summary**

- **Funds Received** – These are the funds received from the employer to post to employee accounts. This is a running total from Day 1 of your plan at PayFlex.
- **Posted Contributions** – This is the total contribution amount that we have deposited into open employee accounts. This is a running total from Day 1 of your plan at PayFlex.
- **Queued Contributions** – This is the total contribution amount that we are waiting to deposit into the HSAs that are not yet open (i.e., pending the customer identification process, "CIP").

#### **Employer Account Summary**

- **Contributions Awaiting Funding** – This is the total contribution amount received and currently awaiting employer funding.
- **Balance** – This is the amount received by PayFlex that isn't reserved for contributions to the HSAs. This doesn't include posted and queued contributions and contributions waiting for funding.

## **View Completed Reports**

Under **HSAs** on the left side, select **View Completed Reports**. This page houses the following reports.

### **Auto-generated reports:**

- **HSA Deposit Register Report** – A summary of contributions posted to employee HSAs from a deposit file received by PayFlex. This also shows employer, employee and incentive contributions. This doesn't include after-tax contributions made by the employee. (Created daily, Monday – Friday)
- **Daily Account Status Report** – Employee demographic information and status of the HSA for each employee. (Created daily, Monday – Friday)
- **Failed Account Verification Monthly Report** – Employees who failed the customer identification process (CIP). This report also includes the date(s) we sent letters, and the number of days that a verification request is outstanding. (Created monthly)

## **Create "On-Demand" Reports**

Under **HSAs** on the left side, select **Create Reports**.

- Select a report from the drop down menu. **Note:** Some reports allow you to mask the Social Security Number (SSN). The following reports are available:
  - **Status Report** – Use this report to periodically identify accounts that were once opened but are now closed. This report helps you keep track of pending accounts, and includes the account status for each of your eligible employees. Only accounts in an "Open" status will receive contributions.
    - If you only want to see the last four digits of your employee's SSNs, check the box next to **Mask SSN**. Then click **Submit**.
    - Here are the statuses you may see:
      - **Pending** - HSA not yet established. The employee hasn't yet passed the CIP. Contributions are accepted for this account but funds won't be available until the account set up process is completed.
      - Here are some additional statuses you may see:
        - **Open** – The account opening process is complete and the account is active.
        - **Closed** – The employee established an HSA but the account has been closed.
    - **Note:** This report also includes employee demographic information such as first name, last name, date of birth, SSN (if not masked), address, type of coverage, e-mail address (if applicable) and open date (if applicable).
  - **Terminations Report** – This report helps identify employees you requested for us to remove from your program. You can also use this report to verify submitted data, and reconcile any account invoicing.
    - If you only want to see the last four digits of your employee's SSNs, check the box next to **Mask SSN**.
    - Enter a start and end date to view terminations during a specific date range.
    - Select a status (e.g., all, queued, and processed) and click **Submit**.

- **Contributions Report** – This report helps you reconcile contributions you have reported for your employee’s accounts. **Note:** This doesn’t include after-tax contributions made by the employee.
  - If you only want to see the last four digits of your employee’s SSNs, check the box next to **Mask SSN**.
  - Select a contribution year, start and end date, and status. Here are the status options:
    - **All** – includes any contributions that are completed, pending, processing, scheduled and queued.
    - **Completed** – the transaction has been completed and the funds have posted to the HSA.
    - **Pending** – the transaction has been loaded into the system and will process with our next daily processing cycle.
    - **Processing** – the transaction request has been sent to the bank and will be completed by the end of the day.
    - **Scheduled** – the transaction has been scheduled to occur in the future.
    - **Queued** – the request has been sent but the employee doesn’t have an open account.
  - Then click **Submit**.

**Note:** You may also use the **View Contributions** section to assist with reconciling payroll contributions.

- **Failed Account Verification Report** – This report shows those employees who failed the customer identification process (CIP). This also includes the date(s) we sent verification letters, and the number of days a verification request is outstanding.

**Note:** When a report is available, we will send an e-mail to the individual who requested the on-demand report. The completed reports are housed under **View Completed Reports**.

## Calendar

The calendar is another way to find out when we processed your contribution files.

- Under *HSA*s on the left side, select **Calendar**.
- Select a month and year. Then click **Refresh**.
- A piggy bank is displayed on the day(s) we processed your contribution file(s). If more than one transaction occurs on the same day, this could represent a combination of transactions.

## Manage Employees

You can view whether an employee’s HSA is open, pending or closed.

- Under *HSA*s on the left side, select **Manage Employees**.
- Under *Active Employee Summary*, you can view:
  - **Number of employees with open HSAs**
    - Select the number to view a list of employees who have an active HSA.

## Manage Employees (continued)

- **Number of employees with pending HSAs**
  - Select the number to view a list of employees who haven’t yet passed the account verification process (i.e., CIP).
  - If the member’s account is in a pending status, you can generate a new welcome letter to the employee. Next to *Action*, select **Resend Welcome Letter** from the drop down menu. Then choose which members you want to receive the letter. Click **Complete Action**.
- **Number of employees with closed\* HSAs**
  - Select the number to view a list of employees who no longer have an HSA under your plan.
- Under *Find Employees*, search for employees by account status (open, pending or closed). Under *Account Status Search*, select a status from the drop down menu. Or search by first name, last name, SSN or Employee ID (if applicable). Then click **Find**.

\*When an account is closed, the employee will no longer receive payroll or employer contributions. If we receive a termination date for the member, the HSA moves to a retail environment. The account remains open unless we receive a request from the employee to close it. This allows the employee to continue to use their HSA funds. **Note:** The employee is responsible for the account fees. They can view the Fee Schedule online. If the employee would like to close the retail account, a final disbursement of their HSA funds is required.

## View Contributions

View the status of the contribution files sent to us. This includes the dollar amount deposited into the HSAs and whether it’s an employee or employer contribution. This doesn’t include after-tax contributions made by the employee.

**Note:** The funding that PayFlex receives goes into the Employer Funding Account. This could be funds we pull from a designated employer account or funds the employer pushes to us.

- Under *HSA*s on the left side, select **View Contributions**.
- You will see the date, total contribution amount, description of the contribution and status. Here are the descriptions you may see:
  - **Created from batch contribution file on (date)** – This includes contributions received per employee from the deposit file. This includes funds posted and funds queued. The funds posted include payroll deductions and any employer contributions that go into the HSA. The funds queued are for HSAs that aren’t opened yet (i.e., pending the customer identification process, “CIP”).
  - **Incorrect Deposit Amount** – This value appears when an employer sends funds to PayFlex (i.e., ACH push) for contributions but we haven’t yet received an associated deposit file. This also appears if the funds received are greater than the amount in the file.

## View Contributions (continued)

- **Reverse of mistaken contribution** – This is the total amount that was reversed back to the employer because the contributions were identified as excess or mistaken contributions (e.g., employee contributes funds over the IRS limit or the employee contributes funds and was never eligible for an HSA).
- To narrow your search, enter a start and end date. Select a status from the drop down menu. Here are the status options:
  - **All** – includes any contributions that are completed, pending, processing, scheduled and queued.
  - **Completed** – when transactions are completed and funds are posted to the HSAs.
  - **Pending** – the transactions that are loaded into the system and scheduled to process with our next daily processing cycle.
  - **Processing** – the transactions sent to the bank and will be completed by the end of the day.
  - **Scheduled** – the transactions scheduled to occur in the future.
  - **Queued** – the requests sent but the employees don't have an open account.
- Then click **Filter**.
- To view individual contribution amounts for each employee, select a row and click on the **magnifying glass**. This will take you to the *Fund Schedules* page. You'll see your employees' names, employee and employer contribution amounts and status of the contributions.

## Terminations

View a list of employees that we received a termination date for on your eligibility file.

- Under *HSAs* on the left side, select **Terminations**.
- You can view the employee name, last four digits of their SSN, termination date and status.
- You can use the drop down menu to search by name, SSN and termination date. Or simply type in the search field and click **Search**.

## Add Employee

Establish an HSA on behalf of an employee. If you do this, you don't need to send an eligibility file to PayFlex for that employee's HSA.

- Under *HSAs* on the left side, select **Add Employee**.
- Complete the required fields. **Note:** You'll need the employee's name, SSN, mailing address, birth date and the start date of their high deductible health plan (HDHP). If an employee uses a P.O. Box for their mailing address, provide a residential address as well, so we can verify the account.
- Confirm the employee information and click **Next**. To make changes click **Previous**. To cancel the entire request, click **Cancel**.
- To complete the request, click **Submit**. To make changes, click **Previous**. To cancel the entire request, click **Cancel**.

## Add Employee (continued)

- After you submit the request, you'll see the following confirmation message:  
*Employee Successfully Added.  
The HSA will be opened in accordance with the employee's HDHP start date and upon completion of the employee verification process.*

**Note:** View the status of an employee's HSA on the **Manage Employees** page.

## HSA Reporting Dashboard

Under HSAs on the left side, select **HSA Reporting Dashboard**. The dashboard is available if you have (or ever had) 10 or more pending or open HSAs. This feature provides monthly online report views across the following reporting categories:

- Program Summary (home page)
- Account Balances
- Contributions
- Distributions
- Expense Analysis
- Investment Analysis
- Spender/Saver Analysis

### Program Summary

This view includes the following sections:

- Account Status Summary
- Program Feature Utilization
- Self-Service Tool Utilization

### Account Balances

This section provides an analysis of account balances across two categories --- **Account Balances** and **Account Growth**.

- Each category includes the following three tables: Health Savings Accounts, Investment Accounts and Combined HSA/Investments.
- Each table captures the total number of accounts, total balance and average balance.

### Contributions

Within this section, contributions are displayed by **This Period** and **Year to Date**.

- For each section, the total number, total amount, and average amount of contributions are displayed for the following contribution types:
  - Employer Contributions
  - Employee Payroll Deductions
  - Non-Payroll Deposits

**Note:** Only completed contributions are shown. Pending, scheduled or queued contributions are excluded.

### Distributions

This section provides transactions and payments analysis for **This Period** and **Year to Date**.

- The total number, total amount, and average amount of distributions are displayed for the following distribution types:
  - Debit Card Transactions
  - Connected Claims Payments
  - Other Withdrawals

### Expense Analysis

Within this section, expense types are viewed by **This Period** and **Year to Date**.

- Each section includes the total number, total amount, and average amount of transactions. Transactions are displayed for the following expense types:
  - Medical
  - Dental
  - Vision
  - Prescription
  - Other

### Investment Analysis

This view displays the total number of accounts, total dollar amounts and average dollar amounts associated with each investment option being offered.

### Spender/Saver Analysis

This view categorizes employees based on the percentage of contributions spent in a specific time period. Employees are categorized as:

- **Spenders** - Mostly spends 70% or more of their HSA contributions.
- **Savers** - Mostly saves 30% or less of their HSA contributions.
- **Adapters** - Sometimes spends/saves HSA contributions (spends between 31%-69%).

### Exporting Report Data

You may elect to export a specific report view or all report views for a selected month. **Note:** When multiple report views are selected in an Excel format, each report is displayed as a separate sheet in the Excel Workbook.

### Questions?

Visit your PayFlex website and click **Contact Us**. Representatives are available, Monday – Friday, 7 a.m. – 7 p.m. CT and Saturday, 9 a.m. – 2 p.m. CT.

This material is for informational purposes only. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about PayFlex, refer to PayFlex.com.



**October 23, 2015**

**ABC Conference Call Notes**

The combined notes from the October 20 and 21 ABC conference calls will be sent Monday (10/26).

**ABC Conference Call (LE/LG)**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, October 27 at 9:00 a.m. Central**  
**Local Government – Tuesday, October 27 at 1:00 p.m. Central**

**ABC Conference Calls (ST/HE)**

As relayed during calls this week, BA has cancelled the next two weeks of weekly Annual Enrollment ABC conference calls.

The next ABC conference calls are scheduled for:

**State:** November 17 at 10:30 a.m.

**Higher Ed:** November 18 at 9:00 a.m.

**Cigna Provider Network**

We have **attached** an updated Cigna LocalPlus facility list with the addition of Blount Memorial Hospital in Maryville, which is an in-network LocalPlus provider but was not included on the list. The revised list has been posted to the ParTNers for Health website on the [Health Carrier page](#).

**PPACA Measurement Period (State only)**

The PPACA Measurement period for this year will be 10/11/15 – 10/8/16. The TN\_BA350 and TN\_BA351 queries have been updated to be run with these dates. If you have part-time employees who worked over 30 hours a week during the last measurement period (10/5/14 – 10/3/15), we will be reaching out to you soon to ask for an enrollment form for these employees either electing or waiving coverage.

**Attachments:**

**10.27.15 call agenda**

**Directory Cigna Hospital Update**

**October 30, 2015**

**ABC Conference Call Notes (LE/LG)**

The combined notes from the October 27 ABC conference calls are **attached**.

**ABC Conference Call (LE/LG)**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, November 3 at 9:00 a.m. Central**

**Local Government – Tuesday, November 3 at 1:00 p.m. Central**

**Annual Enrollment Extended (LE/LG only)**

We emailed this information earlier today.

The large volume of enrollments and other administrative activities has overloaded the Edison ESS system. **Annual Enrollment has been extended until Tuesday, Nov 3, 2015, at 4:30 p.m. Central.**

*If you haven't done so, please share the following information with your employees TODAY:*

**Annual enrollment has been extended until Tuesday, Nov 3, 2015, at 4:30 p.m. Central.**

You will have access to ESS in Edison over the weekend.

If you need help logging in, please call the:  
Edison Password Reset Call Center: 844-330-9100  
Monday, Nov 2: 7:00 am – 4:30 p.m. Central  
Tuesday, Nov 3: 7:00 am – 4:30 p.m. Central

**Voluntary (Optional) Term-Life Insurance (State only)**

Good news! The 2016 voluntary (optional) term life insurance rates for 2016 will actually be slightly less than previously relayed to ABCs and included in the 2016 Decision Guide. We have **attached** an updated rate sheet for your reference.

**Attachments:**

**11.03.15 Call Agenda LE/LG**  
**Voluntary Term Life Insurance Rates**  
**Combined Notes ABC Calls 10.27.15**

## Voluntary (optional) Employee and Spouse Term Life insurance rates effective January 1, 2016

Rates per \$1,000 per month

Age	Rate
Under 25	\$0.046
25 - 29	\$0.046
30 - 34	\$0.050
35 - 39	\$0.061
40 - 44	\$0.093
45 - 49	\$0.158
50 - 54	\$0.266
55 - 59	\$0.415
60 - 64	\$0.646
65 - 69	\$1.072
70 - 74	\$1.495
75 - 79	\$2.297
80 & Over	\$4.150

Rates increase with age. Age is as of January 1 each year.

### Optional Child Term Life rider rates

One monthly premium covers all eligible children.

#### Coverage options:

\$5,000 - \$0.50 per month

\$10,000 - \$1.00 per month

All rates are subject to change.

### Voluntary (optional) Group Term Life exclusions

**Suicide** - If an insured, whether sane or insane, dies by suicide within two years of the effective date of his or her insurance or within two years of the effective date of any increase in coverage. Minnesota Life will be limited to pay an amount equal to the premiums paid.

**November 6, 2015**

**ABC Conference Call Notes (Local Ed/Local Gov)**

The combined notes from the November 3 ABC conference calls are **attached**.

**November Monthly Conference Calls**

Due to the Veterans Day holiday, the November monthly ABC Conference Calls will be during the third week in November (November 17 and 18). The dates and times are as follows:

**Local Education – Tuesday, November 17 at 9:00 a.m. Central**  
**Central State – Tuesday, November 17 at 10:30 a.m. Central**  
**Local Government – Tuesday, November 17 at 1:00 p.m. Central**  
**Higher Education – Wednesday, November 18 at 9:00 a.m. Central**

**Saved But Not Submitted Report (Local Ed/Local Gov)**

Employees who are on the **Saved but Not Submitted** report will be granted additional time to contact the Benefits Administration service center. This extension has been granted due to the Annual Enrollment extended deadline. The service center analysts will verify the employee's elections and process the enrollment over the phone. No changes will be made. BA staff will only confirm/finalize what was saved. The employee will also be able to submit dependent verification if applicable.

**This must be done no later than Tuesday, November 10, 2015 at 4:30 p.m. Central. After this date, the employee will have to file an appeal.**

**Paper Applications for New Hires Enrolling in the CDHP (State)**

When submitting a paper application for a new hire requesting to enroll in a CDHP plan, the HSA contribution amount must be noted on the application or we will ask for a revised form. If the employee chooses NOT to contribute, that must be noted on the form.

In ESS (the preferred way to enroll your new hires), there is an option to enter the amount of money that the employee would like to contribute annually in the HSA.

**Voluntary (Optional) Term-Life Insurance (Higher Ed)**

Good news! The 2016 voluntary (optional) term life insurance rates for 2016 will actually be slightly less than previously relayed to ABCs and included in the 2016 Decision Guide. We have **attached** an updated rate sheet for your reference.

Attachments:

Voluntary Term Insurance Rates  
Combined Notes ABC Calls

## Voluntary (optional) Employee and Spouse Term Life insurance rates effective January 1, 2016

Rates per \$1,000 per month

Age	Rate
Under 25	\$0.046
25 - 29	\$0.046
30 - 34	\$0.050
35 - 39	\$0.061
40 - 44	\$0.093
45 - 49	\$0.158
50 - 54	\$0.266
55 - 59	\$0.415
60 - 64	\$0.646
65 - 69	\$1.072
70 - 74	\$1.495
75 - 79	\$2.297
80 & Over	\$4.150

Rates increase with age. Age is as of January 1 each year.

### Optional Child Term Life rider rates

One monthly premium covers all eligible children.

#### Coverage options:

\$5,000 - \$0.50 per month

\$10,000 - \$1.00 per month

All rates are subject to change.

### Voluntary (optional) Group Term Life exclusions

**Suicide** - If an insured, whether sane or insane, dies by suicide within two years of the effective date of his or her insurance or within two years of the effective date of any increase in coverage. Minnesota Life will be limited to pay an amount equal to the premiums paid.

November 13, 2015

### **November Monthly ABC Conference Call**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, November 17 at 9:00 a.m. Central**  
**Central State – Tuesday, November 17 at 10:30 a.m. Central**  
**Local Government – Tuesday, November 17 at 1:00 p.m. Central**  
**Higher Education – Wednesday, November 18 at 9:00 a.m. Central**

### **TennCare/CoverKids Policy Change**

TennCare's policy with respect to coverage in the State Insurance Plan is changing. Currently, they generally deny any CoverKids applicant **who has access to** the State Plan or to the Local Education Plan (even if they are not enrolled).

Effective 1/1/2016, TennCare will only deny an applicant **who is actually enrolled in** the State Plan, Local Education Plan, or Local Government Plan.

### **2016 Eligibility and Enrollment Guides and Employee Checklist**

Links to the **2016 Eligibility and Enrollment Guides** have been posted to the BA website under [Publications](#) and to the ParTNers for Health website on the [Enrollment Materials](#) page. Benefits Administration will mail these guides to ABCs during the first week of December.

The **Employee Checklist** has also been updated and you can find it on the [ABC webpage](#) by plan type.

### **PayFlex Presentation – (South Central Human Resource Agency – Offline Agency)**

During the Local Education and Local Government ABC calls next week, PayFlex will present more information on test files and reporting for HSAs.

If you have questions or need further assistance with this process, your agency is welcome to join one of these calls next week. The schedule is as follows:

**Local Education – Tuesday, November 17 at 9:00 a.m. Central**  
**Local Government – Tuesday, November 17 at 1:00 p.m. Central**

### **FSA Letters (State)**

Benefits Administration is sending letters out this afternoon to the 115 people who enrolled in the HealthSavings CDHP plan who currently have funds remaining in their Flexible Spending Accounts (FSA).

As a reminder, their FSA balance **must be zero on December 31, 2015**, in order for the HSA to open and receive funds in January. Due to IRS regulations, anyone who has an FSA balance on December 31, 2015, will not be eligible to receive State funding or to contribute to their HSA until April 1, 2016, nor are they eligible to use HSA funds for claims incurred prior to April 1, 2016.

**November 20, 2015**

**ABC Conference Call Notes**

The combined notes from the November 17 and 18 ABC conference calls are **attached**.

**Be Well at Work Program Flier (State/Higher Ed)**

We have **attached** a flier that we would like for you to share with your employees about the **Be Well at Work** program. This free program is designed to help employees manage stress and feel better. Employees take a brief, anonymous survey online to determine if they qualify.

**Thanksgiving Week BA Service Center Hours**

State offices are closed next Thursday and Friday, November 26 and 27. The BA Service Center will also be closed. BA will resume regular hours on Monday, November 30.

**Attachments:**

**2015 Be Well at Work Poster**



# Take a quick, positive step toward managing stress & feeling better

- Start by taking a short, anonymous online health survey
- Complete the survey to be eligible for a chance to win a two night stay in a Tennessee State Park Cabin
- Receive immediate, private results about your health
- If you qualify, you could receive free, professional and personalized health services

Participating is voluntary and confidential.  
Log on today to get started.  
[www.bewellatwork.org/tn](http://www.bewellatwork.org/tn)



**PARTNERS**  
**FOR HEALTH**  
EMPLOYEE  
ASSISTANCE  
PROGRAM

**1.855.Here4TN**  
(1.855.437.3486)  
1.800.456.4006 TTY users  
[www.Here4TN.com](http://www.Here4TN.com)

**Tufts** Medical  
Center

**November 25, 2015**

### **PPACA Report Available**

The new version of the PPACA Tax Report is now in Edison.

Instead of running the TN\_BA364\_PPACA\_TAX\_REPORT query, ABCs will go to a separate navigation in Edison to run it. The changes that needed to be made caused the report to be too complex to run through the Edison query process.

The navigation is Main Menu > HCM > Benefits > Review Employee Benefits > TN PPACA Tax Report.

In order to run the report, you will need to create a run control or select an existing one. To add a new run control, click the **Add a New Value** tab, type in **PPACA** (or another name of your choosing).

After entering or selecting a run control, you will be taken to a page to enter the year for which you want to run the report. Make sure that this field says **2015**. Click the **Run** button. Click **Ok** on the Process Scheduler Request page. You do not need to make any changes to this page.

If you have a large agency, the report may take a couple of hours to run. Once the report has completed, you will see the results in the **My Reports** section on the Edison homepage. The report will be named **TN\_HCM\_4873**. Click the link for the report. This will open a new window that will show you the report output files. You can open either the Excel (.xlsx) or CSV (.csv) version of the report depending on your needs.

### **Healthways Holiday Hours – ParTNers for Health Wellness Program**

Below are the holiday hours for Healthways. You can share this information with your health insurance plan members.

#### **Thanksgiving week:**

Wednesday 11/25 – Closed at 5 p.m. Central

Thursday 11/26 – Closed

Friday 11/27 – Closed

Saturday 11/28 – Closed

#### **Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closed at 5 p.m. Central

Friday 1/1/2016 – Closed

**BA Service Center Hours**

State offices are closed this Thursday and Friday, November 26 and 27. The BA Service Center will also be closed. BA will resume regular hours on Monday, November 30.

**November 30, 2015**

***The following email was sent to Local Ed, Local Gov and Higher Ed ABCs today.***

Attention ABCs:

Due to the number of ABCs trying to run the PPACA Tax Report, the system is processing reports slowly. **Please only run the report one time and wait for it to finish.** It could take several hours right now. If you have already started generating the report, please check back in Edison tomorrow morning and the report should be there. If you have not yet run the report, you can schedule it to run for a future time. We recommend scheduling it to run overnight. In order to change the time that report runs, select a different time in the "Run Time" field on the Process Scheduler Request page. A screenshot is included below.

### Process Scheduler Request

User ID: ██████████ Run Control ID: 138

---

Server Name:    
Recurrence:    
Time Zone:

Run Date:    
Run Time:

Process List						
Select	Description	Process Name	Process Type	*Type	*Format	Distribution
<input checked="" type="checkbox"/>	TN PPACA Tax Report	TN_HCM_4873	Application Engine	Web <input type="button" value="v"/>	TXT <input type="button" value="v"/>	<a href="#">Distribution</a>

**December 4, 2015**

**ABC Conference Call**

Don't forget, ABC conference calls are next week! The agenda is **attached** which includes the webinar link.

**Local Education – Tuesday, December 8 at 9:00 a.m. Central**

**Central State – Tuesday, December 8 at 10:30 a.m. Central**

**Local Government – Tuesday, December 8 at 1:00 p.m. Central**

**Higher Education – Wednesday, December 9 at 9:00 a.m. Central**

**PPACA Tax Report (Local Ed/Local Gov and Higher Ed)**

We discovered this morning that there is an issue with the rates on the PPACA Tax Report for some individuals. We are working on a correction to the report and will notify ABCs when it has been fixed.

**Minnesota Life Handbook Order Form (State/Higher Ed)**

If you need to order Minnesota Life insurance handbooks, please use the **attached** form which goes to Michael Kretman. Minnesota Life has relayed that some ABCs are using the old form and it is going to our former vendor contact.

**Healthways Holiday Hours – PartNers for Health Wellness Program**

Below are the holiday hours for Healthways. You can share this information with your health insurance plan members.

**Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closed at 5 p.m. Central

Friday 1/1/2016 – Closed

**Benefits Administration (BA) Service Center Hours**

State offices and the BA Service Center will be closed on the following days this holiday season:

**Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closed

Friday 1/1/2016 – Closed

**Attachments:**

**12.08.15 Call Agenda**

**Member Handbook Order Form for ABC's ST/HE**

**December 11, 2015**

**ABC Conference Call Notes**

The combined notes from the December 8 and 9 ABC conference calls are **attached**.

**PayFlex HSA Debit Cards**

Members who enrolled in a CDHP plan for 2016 can expect to begin receiving their debit cards for the HSA within 7-10 business days. Once received, they may register their card and log into their HSA for basic set up such as assigning additional cards and a beneficiary, and to access the resource center and other member materials.

A dedicated number, 855-288-7345 and website address, [stateoftn.payflexdirect.com](http://stateoftn.payflexdirect.com) appear on the back of the cards. Members can use these resources for any questions they may have about their HSA.

**PPACA Tax Report (LE, LG and Higher Ed only)**

The premiums have been corrected on the PPACA Tax Report. Instructions on how to run the report are found in the attached call notes with today's ABC email.

**ALEX Survey**

During annual enrollment, we introduced ALEX an online benefits counselor, to assist our members with information about our benefits and the new HealthSavings CDHP medical options.

There is still time to complete the anonymous survey regarding ALEX. Please take a few minutes to fill out the survey and provide us feedback. It should take five to 10 minutes at the most. The deadline is December 15.

Link: <https://www.surveymonkey.com/r/ABCALEXsurvey>

If you have already filled out the survey, thank you and you do not need to fill it out again.

**Healthways Holiday Hours – ParTNers for Health Wellness Program**

Below are the holiday hours for Healthways. You can share this information with your health insurance plan members.

**Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closing at 5 p.m. Central

Friday 1/1/2016 – Closed

**Benefits Administration (BA) Service Center Hours**

State offices and the BA Service Center will be closed on the following **days** this holiday season:

**Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closed

Friday 1/1/2016 – Closed

**Attachments:**

Combined Notes ABC Calls 12.08.15

2016 New Hire Promise Flier

2016 Partnership Promise Requirements Flier

### **A Healthier Lifestyle Starts With a Program Designed to Fit You**

Congratulations on choosing either the Partnership PPO or the Wellness HealthSavings CDHP and taking a more active role in your health! The Partnership Promise aims to help you stay healthy and to slow or stop the progression of disease if you are currently living with chronic illnesses.

**New Employees and Newly Covered Employees or Spouses** (after 1/1/16) enrolled in the Partnership PPO or the Wellness HealthSavings CDHP must complete the requirements of the Partnership Promise each year they are enrolled. If the requirements aren't met, you'll be transferred to a different plan the following year.

- The Partnership PPO and the Wellness HealthSavings CDHP options allows you to pay less for your coverage by taking an active role in your health and fulfilling the Partnership Promise.
- The Partnership Promise is an annual commitment.
- The Partnership Promise requirements may change from one year to the next.

### **New Member 2016 Partnership Promise Checklist\***

#### **New members and their covered spouses must only do TWO things:**

- Complete the online Healthways Well-Being Assessment™ (WBA)
- Get a biometric health screening

**Both requirements must be completed within 120 days of your insurance coverage effective date.**

\*If your insurance coverage effective date is between September 1, 2016 and December 31, 2016, you will not have to complete the 2016 Partnership Promise.

### **Online Well-Being Assessment**

The online Well-Being Assessment (WBA) summarizes your overall health and offers steps you can take to improve. You'll learn more about your physical, emotional and social health and how your lifestyle habits affect your overall well-being. Visit [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov) and click on "My Wellness Login" at the top of the page to access the WBA. **The WBA must be completed within 120 days of your coverage effective date.** More information can be found on the ParTNeRS for Health website under the 2016 Partnership Promise link. A chart showing the coverage effective date and the 120 days deadline is included on the website.

### **Biometric Health Screening**

New employees and their covered spouses must get a biometric health screening. There are two ways:

- 1. You may participate in an onsite screening.** To see a complete list of locations and dates and to schedule your onsite screening, go to [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov). In the Quick Links box, click on **Complete your Biometric Screening**.
- 2. You may go to your doctor with your Physician Screening Form.** Take your form to your next appointment for your doctor to fill out. Then you or your doctor's office must return the form to Onsite Health Diagnostics (OHD). Go to [www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov), go to the Quick Links box and select **Complete your Biometric Screening**. You may use biometrics up to one year prior to your coverage effective date.

**Be sure to send your completed form to OHD within 120 days of your insurance coverage effective date.**

# 2016 Partnership Promise Requirements

## THESE REQUIREMENTS ARE FOR MEMBERS OF<sup>1</sup>:

- ✓ The Partnership PPO (including covered spouses)
- ✓ Wellness HealthSavings CDHP (including covered spouses)

## THE REQUIREMENTS:



Complete the online Healthways Well-Being Assessment™ (WBA) by **March 15, 2016**.

- The Well-Being Assessment must be completed between **January 1 and March 15, 2016**. Go to **[www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov)** and click on “My Wellness Login” to get started.



Complete a biometric health screening by **July 15, 2016**.

- **At a work site screening:** You can see a complete list of worksite screening locations on the ParTNers for Health website, **[www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov)**, in **January 2016**.
- **From your health care provider:** Healthways will accept results from a doctor’s visit between **July 16, 2015 and July 15, 2016**. Go to **[www.partnersforhealthtn.gov](http://www.partnersforhealthtn.gov)**, click on “Complete Your Biometric Screening” in the Quick Links box and follow the directions to print a Physician Screening Form\*. Follow the instructions on the form and return the completed form to Onsite Health Diagnostics (OHD) by the **July 15** deadline.

*\*You must use the form provided by Onsite Health Diagnostics (OHD).*



Keep your contact information current with your employer; or, if you are a covered spouse, keep your contact information current with Healthways, **if it changes**.



Actively participate in health coaching **if you are called**.

- Coaching could include a tobacco cessation program and/or case management.

---

**NOTE: New employees and newly covered members** (as of 1/1/16) who enroll in the Partnership PPO or the Wellness HealthSavings CDHP must complete the online Well-Being Assessment and biometric screening within 120 days of their insurance coverage effective date to fulfill the 2016 Partnership Promise.

---

## ▶ THE GOAL OF THE PARTNERSHIP PROMISE: HELP YOU GET AND STAY HEALTHY.

The Partnership PPO and Wellness HealthSavings CDHP rewards members with lower costs because they have agreed to take steps to improve their health. These steps are called the Partnership Promise. Partnership PPO and Wellness HealthSavings CDHP members promise to take these steps in exchange for lower health insurance rates and lower costs for services.

<sup>1</sup> The benefits of the Partnership Promise are open to all plan members. If you think you might be unable to fulfill the Partnership Promise, call our ParTNers for Health Wellness Program at 888.741.3390, and they will work with you and/or your physician, if you wish, to find an alternate way for you to meet the Promise.

**December 18, 2015**

**MetLife Dental Mailing Error**

Benefits Administration recently learned that some members received a welcome packet from MetLife dental in error. These members either waived coverage or moved to the prepaid Cigna dental plan for 2016.

We have **attached** a sample letter we will mail to these members informing of the mailing error and that they are **not** enrolled in MetLife dental for 2016.

We apologize for any confusion this may have caused.

**PPACA Tax Report (LE, LG and Higher Ed only)**

The most recent change to the PPACA Tax Report in Edison last week caused COBRA participants to show on the report, whether they currently have coverage or not. Those COBRA participants have now been removed from the report.

We emailed out the lists of COBRA participants Wednesday. If you did not get an email, you don't have any COBRA participants that you need to report.

If we bill your agencies for retirees then they will show on your report in Edison as well. Their premium amounts will now show **\*\*\*RETIREE\*\*\*** since you do not have to include affordability information on your federal reporting for non-employees such as COBRA participants and retirees. Waive rows were showing for retirees and those have been removed. We will be emailing you the list of TCRS retirees by Monday afternoon.

**PPACA Forms Call Notes Correction (Local Gov)**

We realize we had two responses incorrect in last week's call notes (December 8 and 9) about the PPACA forms your agency will need to complete. We have provided the correct information below and updated the conference call notes saved on the [ABC website](#).

- **Local Gov Question:** Can you repeat the form names?
  - **Answer:** For employers with **less than 50 employees** you will need to complete the **1094B and 1095B** forms. For those with **more than 50 employees**, the **1094C and 1095C** forms.
  
- **Local Gov Question:** Do we have to send a 1094C with every **1095C** form?
  - **Answer:** No the **1094C** form is a summary form that includes all information that goes to the federal government. The **1095C** forms are individual for each employee.

**Benefits Administration (BA) Service Center Hours**

State offices and the BA Service Center will be closed on the following days this holiday season:

**Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closed

Friday 1/1/2016 – Closed

**Attachment:**

**MetLife Dental Correction Letter (Sample)**



# State of Tennessee Group Insurance Program

Department of Finance and Administration • Benefits Administration  
Suite 1900 WRS Tennessee Tower • 312 Rosa L. Parks Avenue • Nashville, TN 37243  
Phone: 800.253.9981 • tn.gov/finance

---

December 18, 2015

«First\_Name» «Middle\_Name» «Last\_Name»  
«Address\_1»  
«Address\_2»  
«City», «State» «Zip\_Code»

It has come to our attention that some members of the state-sponsored insurance plans mistakenly received dental insurance packets from MetLife. You have been identified as one of these individuals.

We have confirmed that you **are not** enrolled in the MetLife DPPO dental program for 2016 and may discard the MetLife materials you received.

We apologize for this error and any confusion it may have created. If you have any questions, please contact our Customer Service Center at 800-253-9981, 8:00 a.m. to 4:30 p.m., Central Time, Monday through Friday.

Sincerely,

Robert W. Smith  
Director of Voluntary Benefits

**December 23, 2015**

**January Preferred Drug List (PDL) Updates**

**Attached** is a copy of the January 2016 preferred drug list (PDL). Notification letters were mailed in late November to members impacted by the single-source brand changes. Starting January 1, 2016, the medications that are being removed from the PDL and will cost plan members the highest copayment or coinsurance.

Note: Many of the drugs being removed from the PDL were also communicated to ABCs in September 2015, prior to annual enrollment.

**Drugs being added to the PDL on January 1, 2016 include:**

<b>Drug</b>	<b>Use</b>	<b>Options/Comments</b>
Adempas	Pulmonary Arterial Hypertension (PAH)	To provide an additional oral PAH agent that has a unique mode of action in therapy
Aubagio	Multiple Sclerosis	To provide an additional oral therapy option for the treatment of MS
Betaseron	Multiple Sclerosis	To provide an additional injectable therapy option for the treatment of MS
Farxiga	Type 2 diabetes	To provide an additional oral therapy option for the treatment of Type 2 diabetes
Jardiance	Type 2 diabetes	To provide an additional oral therapy option for the treatment of Type 2 diabetes
Rebif	Multiple Sclerosis	To provide an additional injectable therapy option for the treatment of MS
Suboxone film	Opioid dependence	To provide an additional sublingual therapy option for the treatment of opioid dependence
Trulicity	Type 2 diabetes	To provide an additional injectable therapy option for the treatment of type 2 diabetes

Xigduo XR	Type 2 diabetes	To provide an additional oral combination therapy option for the treatment of type 2 diabetes
valganciclovir tablets	cytomegalovirus (CMV)	To provide a generic oral therapy option for treatment and prevention of CMV infection

**Drugs being deleted from the PDL on January 1, 2016 include:**

<u>Drug</u>	<u>Use</u>	<u>Options/Comments</u>
Amitiza	Irritable bowel syndrome (IBS)	Availability of additional oral therapy options. Preferred product on TN formulary is Linzess
Bydureon	Type 2 diabetes	Availability of additional injectable therapy options. Preferred products are Trulicity and Victoza.
Extavia	Relapsing forms of Multiple Sclerosis	Availability of additional oral and therapeutically equivalent options. Preferred products include Aubagio, Betaseron, Copaxone, Gilenya, Rebif, and Tecfidera
Fortesta	In males with absence of endogenous testosterone	Availability of additional topical therapy options. Preferred options include Androderm and Axiron.
Invokamet	Type 2 diabetes	Availability of additional oral therapy options. Preferred options include Jardiance and Farxiga.
Plegridy	Relapsing forms of Multiple Sclerosis	Availability of additional oral and therapeutically equivalent options. Preferred products include Aubagio, Betaseron, Copaxone, Gilenya, Rebif, and Tecfidera
Relistor	Opioid-induced constipation	Availability of additional oral therapeutic options. Preferred product on TN formulary is Movantik

Sumavel Dosepro	Migraine/cluster headaches in adults	Availability of additional oral, injectable and nasal spray therapy options. Preferred products include naratriptan, rizatriptan, sumatriptan, zolmitriptan, Relpax, and Zomig Nasal Spray
Viagra	Erectile dysfunction	Availability of additional oral therapy options for the treatment of ED. Preferred product is Cialis
Zelapar	Parkinson's disease	Availability of additional oral therapy options. Preferred product on the TN formulary is Azilect.
Zubsolv	Opioid dependence	Availability of additional sublingual therapy options. Preferred options include buprenorphine/naloxone sublingual tablets and Suboxone sublingual film.
clobetasol 0.05% spray	Moderate to severe plaque psoriasis	Availability of additional generic topical therapy options. A preferred option includes clobetasol foam.
diltiazem ext-rel (generic of Cardizem LA)	Hypertension or chronic stable angina	Availability of additional generic therapy options. A preferred option includes diltiazem ext-rel (except generic of Cardizem LA)
flurouracil 0.5% cream	Multiple actinic or solar keratosis	Availability of additional topical therapy options, including generics. Preferred options include fluorouracil 5% cream, fluorouracil 2% solution, imiquimod, Picato, and Zyclara

### **Health Savings Account Edison Update (State)**

We now have a page in Edison for employees to update their Health Savings Account (HSA) contributions if they are enrolled in a HealthSavings CDHP plan. The navigation to the page is Main Menu > Employee Self-Service > Benefits > HSA Contribution

Change. The page can also be found on "My Page" in Edison in the "My Benefits" pagelet.

Only employees enrolled in a CDHP plan will be able to make changes on this page. It will not update the system automatically. It will take up to 30 days for employees to see the change on their paycheck. Employees may change their deduction at any time.

**Benefits Administration (BA) Service Center Hours**

State offices and the BA Service Center will be closed on the following days this holiday season:

**Christmas and New Year's:**

Thursday 12/24 – Closed

Friday 12/25 – Closed

Thursday 12/31 – Closed

Friday 1/1/2016 – Closed

**December 29, 2015**

**EyeMed ID Cards**

The EyeMed identification cards for **newly enrolled members** as of 1/1/16 will start mailing next week. The mailing will include the ID cards and a certificate of coverage.

The reason for the delay is that it took longer than expected to revise and approve the certificate of coverage for calendar year 2016.

**Please note:** ID cards are not needed to seek services. If a member wishes to have a card though, they can print one [online](#) or use EyeMed's mobile app that displays the ID card. All members need is their name and date-of-birth (DOB) to seek services.

**PPACA Report Filing Extension (LE, LG and HE)**

We have just been informed a deadline extension has been granted by the IRS for the PPACA report filing. The IRS has extended the employer's deadline to provide statements to **employees** by two months (from Feb. 1, 2016 to March 31, 2016), and also extended the deadline to **file with IRS** by three months (from Feb 29, 2016 to May 31, 2016 for paper filing, and from March 31, 2016 to June 30, 2016 if filing electronically).

Here is the link to the official release:

<https://www.irs.gov/pub/irs-drop/n-16-4.pdf>

As a reminder, for employers with **less than 50 employees** you will need to complete the **1094B (IRS form) and 1095B (employee)** forms. For employers with **more than 50 employees**, the **1094C (IRS form) and 1095C (employee)** forms.

**Benefits Administration (BA) Service Center Hours**

State offices and the BA Service Center will be closed on Thursday, December 31, 2015, and Friday, January 1, 2016.

We hope you have a happy New Year!

**December 30, 2015**

***The following email was sent to State Agency Benefits Coordinators today.***

**ParTNers Health & Wellness Center Update (Downtown State ABCs Only)**

All State Group Health Insurance members will need to present their insurance cards when visiting the ParTNers Health & Wellness Center. Billing is required for patients enrolled in the HealthSavings CDHPs. Regardless of the plan you're enrolled in, providing your insurance card ensures the Center enters accurate patient information into their system for business and, if applicable, billing purposes.

Attached is a flier to post and distribute as you wish.

**Attachments:**

ID Card Flier for ABC's

## **IMPORTANT NOTICE**

Beginning January 1, 2016, all State Group Health Insurance members will need to present their insurance cards when visiting the ParTNers Health & Wellness Center.

Billing is required for patients enrolled in the HealthSavings CDHPs. Regardless of the plan the patient is enrolled in, providing their insurance card ensures the Center enters accurate patient information into their system for business and, if applicable, billing purposes.

**PAR**T**NERS**  
**HEALTH&WELLNESS**  
**CENTER**