1st Time User/Password Reset
Important Reminders

• Employees are able to utilize the 1st time user/password reset function in Edison to retrieve their user ID and reset their password.

• Employees will need their 8-digit employee ID number.
Navigate to Edison Portal Home Page by typing the web address: www.edison.tn.gov
1st time users click here to access their account.
Enter required fields.

First Time Login for Edison Users

*The following fields are required

*Last Name: [Field]

*Edison Employee Id: [Field]

*Birth Date: [Field] MMDDYYYY

*Last Four Digits of SSN: XXX-XX-[Field]

Submit Clear Form
Please record your Access ID. You will need it later.

Create Password.

A valid password must meet all of the following conditions:

- Password must not contain the following character(s): & ,<>??%~"`@"
- Password must not match or contain first name
- Password must not match or contain last name
- Password must contain at least 2 alphabetic character(s)
- Password must be at least 8 character(s) long
- Password must contain at least 1 lowercase letter(s)
- Password must contain at least 1 numeric character(s)
- Password must contain at least 1 special character(s)
- Password must contain at least 1 uppercase letter(s)
- Password must not be one of 12 previous passwords
- Password must not match or contain user ID
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- Password must contain at least 1 numeric character(s)
- Password must contain at least 1 special character(s)
- Password must contain at least 1 uppercase letter(s)
- Password must not be one of 12 previous passwords
- Password must not match or contain user ID

Change Your Password

Please create a new password
Before leaving this page, please record your Access ID for use on the next page - the Edison login page. Your Access ID will not be shown on the next page and you will need to enter it as it appears here. You will also need to keep this Access ID to login to Edison in the future.

Access ID: JOE0401001
Password: ********
Confirm Password: ********

Click Submit.
Enter Access ID.

Sign In:

Enter your Access ID.

Access ID: JOE0401001

Continue

Where do I enter my password?
Enter password.
Setting up your Security Profile

Over the next few pages you will be required to set up your security profile. Please take a moment to familiarize yourself with this information before proceeding. Once completed, your security profile will add new layers of security to your account by helping us verify you as a trusted user and help you identify us as a trusted site. After you review this information, please click Continue to get started.

Security Image and Phrase

The security image and phrase feature will help ensure that you are entering your password on a trusted site. You will be required to select an image of your choice, which includes an associated security phrase and the current date and time.

Security Questions and Answers

The security questions and answers feature will help us verify that you are a trusted user when you forget your password or if certain security risk levels are exceeded. You will be required to set up answers for a series of security questions.

One-Time Password

The one-time password feature will send a temporary password to an email address of your choice when security risk levels are high or if you forgot your password. The email address may be a work or personal address.

Click Continue.
DO NOT ATTEMPT to enter your password here. You will ONLY be changing your security image and phrase on this screen.

Click the link to change your image and phrase.

Note:
1. You cannot go back to an image once you have passed it.
2. Each phrase is directly tied to the image and cannot be selected separately from the image.

Once you have selected your image and phrase combination, Click Continue.
Security Questions

We will use your security questions and answers to confirm your identity at times when additional verification is required. Please select a question from the dropdown box and enter your answer in the space provided. Once all the questions are selected and answered, please click enter to proceed to the next page.

Questions (Choose a question from each list below.)

1) What is the first name of your significant other’s eldest sibling?

2) Select One

3) Select One

4) Select One

5) Select One

After answering each question click enter to move to the next question.
One-Time Password Registration

Please enter your email address. If you forget your password in the future or if high risk security levels are exceeded, a one-time password can be sent to you by email to verify you as a trusted user. The email address may be a work or personal address. The email address must be unique, valid, and only accessible by you.

If you decline to enter an email address, we will be unable to send you a one-time password in the future, which could cause a delay in gaining access to Edison. You will have the ability to add a one-time password email address in the future if one is not provided at this time. It is highly recommended to provide an email address.

Email Address

I consent for the State of Tennessee to send a one-time password to the above email address. I acknowledge that the email address is unique, valid, and only accessible by me. I assume the responsibility to protect any login credentials in order to maintain them in the strictest of confidence.

I acknowledge that not providing an email address will cause a delay in gaining access to Edison if situations arise in the future that require verification by one-time password.

Email address is required.

Note:
Please remember the box must be checked before continuing for a one time password to be sent to your email.
STATE OF TENNESSEE

Acceptable Use Policy

Network Access Rights and Obligations

Purpose:
To establish guidelines for State-owned hardware and software, computer network access and usage, Internet and email usage, telephony, and security and privacy for users of the State of Tennessee Wide Area Network.

Reference:
Tennessee Code Annotated, Section 4-3-3501, et seq., effective May 10, 1994.
Tennessee Code Annotated, Section 10-7-512, effective July 1, 2000.
Tennessee Code Annotated, Section 10-7-504, effective July 1, 2001.

Objectives:
• Ensure the protection of proprietary, personal, privileged, or otherwise sensitive data and resources that may be processed in any manner by the State, or any agent for the State.
• Provide uninterrupted network resources to users.
• Ensure proper usage of networked information, programs and facilities offered by the State of Tennessee networks.
• Maintain security of and access to networked data and resources on an authorized basis.
• Secure email from unauthorized access.
• Protect the confidentiality and integrity of files and programs from unauthorized users.
• Inform users there is no expectation of privacy in their use of State-owned hardware, software, or computer network access and usage.
• Provide Internet and email access to the users of the State of Tennessee networks.

Scope:
This Acceptable Use Policy applies to all individuals who have been provided access rights to the State of Tennessee networks, State provided email, and/or Internet via agency issued network or system User ID’s. The scope does not include State phone systems, facsimile machines, copiers, State issued cell phones or pagers unless those services are delivered over the State’s IP network.

Use and Prohibitions:

A. Network Resources

Read the Acceptable Use Policy.
Accept and Agree the User Agreement Acknowledgement.
Password Reset
Enter Access ID.

Sign In:
Enter your Access ID.

Access ID: JOE0401001

Continue

Where do I enter my password?
Click Forgot your password.
An email will be sent to you with a temporary password.

From: edison.erp@tn.gov
To: [redacted]
Cc: 
Subject: Edison Identity and Access One-Time Password

Additional verification of your identity is needed. Please use the one-time password provided below for access. Your temporary one-time password is: 62716. The password in this email is only good for one use and must be entered immediately on the page where you were notified that the password had been sent.
An email was sent to you with a one-time password. Please retrieve the password from the email account that you set up for one-time passwords and enter it on your personalized security image below.

You will need to keep this page open while you retrieve your temporary password from your e-mail and then enter it here.

Enter the temporary password here

Click this link to learn about the importance of your security image.

Why do you have a security image?
Did not receive One-Time Password? Click again to resend.
You will need to enter after each entry.

A *Completed* message will appear once you have finished each highlighted option.

A slight delay will occur after confirming your password.
Retrieve Access ID
To retrieve Access ID.
First Time Login for Edison Users

*The following fields are required

*Last Name: Benefits

*Edison Employee Id: 00473822

*Birth Date: MMDDYYYY

*Last Four Digits of SSN: XXX-XX-****

Submit  Clear Form

Enter required fields.
Write down your access ID.

Your Access ID is: JOE0401001

Record your Access ID because you will need it to reset your password.

You have already set up your security profile in Edison. If you need to reset your password, go to www.edison.tn.gov and click the "Employee Portal Login" link on the upper left side of the page. Enter your Access ID and click "Continue." Click the "Forgot your password?" link in the bottom of the box.
Locked Account
After 5 attempts you will receive a locked account message. “Your account is locked”. If your account is locked, you must have it reset. State employees will contact the Edison Helpdesk. LE, LG, HE employees will contact the BA Service Center.
For Questions Contact: Benefits Administration

800.253.9981 or 615.741.3590
Monday – Friday, 8a - 4:30p CT or create a Zendesk Ticket