

VMWare Advanced Technical Support Staff:

- 3+ years' experience with VMware ESXi, ESXi 7.x, vCenter 7.x, vsphere, including the planning, deployment, configuration and administration of host systems and virtual machines
- Advanced knowledge of storage concepts: vSAN, NAS, RAID, Storage Groups, volumes, etc.
- Solid foundational knowledge in server, networking, archiving, security and storage disciplines
- System-level knowledge of the underlying operating system (Windows)
- Administration experience for Microsoft Windows 2012/2019
- Experience with PowerShell Scripting: used Powershell to automate repetitive tasks, fix issues, simplify complex processes and produce reports
- Configuration/operability of Cisco & HP hardware. Must have worked on blade chassis with particular attention to switch configuration and the network fundamentals behind LACP and LAG configuration
- Understanding of MPIO on various operating systems
- Excellent practical knowledge of vMotion, DRS, VMware HA/Clustering, Host Isolation, Virtual Center, SRM and vRops
- Migration experience with vSphere upgrades in large environments (V2V, P2V)
- Experience in troubleshooting complex production network issues with multiple teams and vendor engagements. Excellent understanding of virtual and physical network stacks and their topologies
- Knowledge of ITIL/ITSM service management practices, specifically incident management, change management and problem management
- Troubleshooting vSphere performance issues with vRops.