



Announcing New Customer Portal & Online Payment System!

Please Register in the New Portal to see invoices and make payment.

Go to <https://tdecustomerportal.tdec.tn.gov/>

New Portal Users: Email tdec.fees@tn.gov and request access. Please send customer ID and permit number in access request. A portal invite will be sent to you with instructions on redeeming your invitation code.

To Make Payments (after registration):

- Click Sign In – top right hand of portal home screen

Once signed in:

- Hit Submit Payment button at top of screen
- Use Drop Down to Select Account – note you will see all invoices owed

Important Note: New System requires payment of oldest invoice first.

- Select Invoices to be paid
- Hit Process Payment
- Enter credit card or banking information and other billing information as prompted
- There is a confirmation page with a print receipt option

Portal Accepts All Major Credit Cards & E-Checks

For billing inquiries, technical issues or password resets:

Call 615-532-0065 or email tdec.fees@tn.gov