

## Who we are:

The Department of Environment and Conservation exists to enhance the quality of life for citizens of Tennessee and to be stewards of our natural environment.

We foster a work environment that's inclusive as well as diverse, where our people can be themselves. Every idea and perspective is valued so that our culture reflects the people we serve.

Our Department is committed to providing a cleaner, safer environment that goes hand-in-hand with economic prosperity and increased quality of life in Tennessee. We deliver on our mission through managing regulatory programs that maintain standards for air, water and soil quality while providing assistance to businesses and communities in areas ranging from recreation to waste management. We manage the state park system and programs to inventory, interpret and protect Tennessee's rich natural, historical, and archaeological heritage.

## About the Tennessee State Parks

From its beginning in 1937, Tennessee State Parks were established to protect and preserve the unique natural, cultural, and historic resources of Tennessee. The public interest has also been served by a variety of benefits for citizens and communities produced by our state park system, promoting stronger communities and healthier citizens across the state through diverse resource-based recreation while conserving the natural environment for today and tomorrow - preserving authentic Tennessee places and spaces for future generations to enjoy. As stewards of the resources in our parks, we seek to manage Tennessee's state parks in order to preserve and protect valued resources and to provide a balance of services and benefits for the enjoyment of the people.



## Tennessee State Parks Restaurant Manager Cumberland Mountain State Park Restaurant Annual Starting Salary: \$38,427

Our Tennessee State Parks are among the most beautiful parks in the United States. We have an outstanding leadership opportunity in a beautiful work environment, while providing oversight of the day-to-day operations of the restaurant. Our historic restaurant in Cumberland Mountain State Park located in Crossville, TN is a preferred destination for business meetings and bus tours as well as a vacation and destination for families.

The Restaurant Manager is responsible for the daily operations of the restaurant and catering service. Preferred candidates will have a minimum of three years overseeing restaurant or catering operations including at least 2 years of supervisory experience in a food and beverage operation. A bachelor's degree in culinary arts, or food and beverage management is preferred and can substitute for up to 3 years of required experience. A ServSafe certification within 90 days is required for this position. To apply for this position: <https://www.tn.gov/careers>.

### Highlighted Responsibilities:

- Direct oversight of the restaurant, gift shop and catering sales related events in the park restaurant.
- Maintain controls on food and beverage cost, labor cost, and driving restaurant revenue.
- Train and develop assistant food service managers in sanitation, POS operations, inventory, and control guidelines.
- Utilize statewide vendors for purchasing of all chemicals, food, and disposable products.
- Post position openings through TDEC HR department or through the park office.
- Track and monitor all required staff certifications for SERV safe and ABC license.
- Ensure guest satisfaction by successfully resolving any customer concerns, welcome suggestions, and meet special requests.
- Develop and evaluate staff on interval evaluation reviews.
- Evaluate the restaurant profitability and implement processes to reduce costs and increase revenues.

*Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.*