

Who we are:

The Department of Environment and Conservation exists to enhance the quality of life for citizens of Tennessee and to be stewards of our natural environment.

We foster a work environment that's inclusive as well as diverse, where our people can be themselves. Every idea and perspective is valued so that our culture reflects the people we serve.

Our Department is committed to providing a cleaner, safer environment that goes hand-in-hand with economic prosperity and increased quality of life in Tennessee. We deliver on our mission through managing regulatory programs that maintain standards for air, water and soil quality while providing assistance to businesses and communities in areas ranging from recreation to waste management. We manage the state park system and programs to inventory, interpret and protect Tennessee's rich natural, historical, and archaeological heritage.

About the Tennessee State Parks

From its beginning in 1937, Tennessee State Parks were established to protect and preserve the unique natural, cultural, and historic resources of Tennessee. The public interest has also been served by a variety of benefits for citizens and communities produced by our state park system, promoting stronger communities and healthier citizens across the state through diverse resource-based recreation while conserving the natural environment for today and tomorrow – preserving authentic Tennessee places and spaces for future generations to enjoy. As stewards of the resources in our parks, we seek to manage Tennessee's state parks in order to preserve and protect valued resources and to provide a balance of services and benefits for the enjoyment of the people.



Tennessee State Parks and Conservation TSP Hospitality General Manager Fall Creek Falls State Park Lodge Annual Salary Range: \$49,440 – \$89,004

Our Tennessee State Parks are among the most beautiful parks in the United States. We have an outstanding senior leadership opportunity to work in a beautiful work environment and provide oversight of the day to day resort operations, including hospitality and guest services, Lodge rooms and reservations, food and beverage operations, meeting and event coordination, and cabin operations. Fall Creek Falls State Park in Spencer, TN is a preferred destination for meetings and conferences as well as a vacation and camping destination for families throughout the United States.

We are seeking candidates who have a proven track record of creating a positive work culture and enjoy building effective teams to provide outstanding customer service to guests of the lodge, restaurant, and cabins. A Bachelor's degree is preferred, must have at least seven years of experience in the hospitality industry and three years' experience as a General Manager or Director of Operations/Assistant General Manager level of a full-service hotel or resort offering one or more dining outlets and meeting space. To apply for this position visit: <https://www.tn.gov/careers>.

Highlighted Responsibilities:

- Work with TSP leadership team to develop annual business and strategic plans, budgets, projected revenues, labor and expense initiatives for all hospitality business units at the park.
- Develop and maintain productive relationships with strategic business partners including local and state government agencies, and community organizations to engage the use of park facilities.
- Monitor cost control, property condition, cleanliness and quality of product and services throughout the Lodge and cabins.
- Have oversight of revenue management including conducting regular market analysis to ensure competitive rates; monitor occupancy rate, booking pace and make recommendations for changes to improve overall revenue performance.
- Ensure outstanding guest satisfaction for business and leisure guests of the Lodge and restaurant
- Oversee risk management. Ensure compliance with local, state and federal health and safety guidelines.

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.