

CompTIA A+

Aligned Program of Study: Networking Systems

Aligned Course:

- Computer Systems (6094)

Description

CompTIA A+ 220-901 covers PC hardware and peripherals, mobile device hardware, networking and troubleshooting hardware and network connectivity issues. CompTIA A+ 220-902 covers installing and configuring operating systems including Windows, iOS, Android, Apple OS X and Linux. It also addresses security, the fundamentals of cloud computing and operational procedures. [View the CompTIA A+ 900 FAQ page.](#) CompTIA A+ certification justifies the understanding of the most accepted hardware and software technologies and certifies the skills necessary to support complex IT infrastructures. A+ validates foundational skills, is trusted by employers, industry supported, and is globally recognized and accredited.

In order to be A+ certified, two exams must be taken. First, CompTIA A+ 220-901 covers PC hardware and peripherals, mobile device hardware, networking and troubleshooting hardware and network connectivity issues. Secondly, CompTIA A+ 220-902 covers installing and configuring operating systems including Windows, iOS, Android, Apple OS X and Linux. It also addresses security, the fundamentals of cloud computing and operational procedures.

Materials and Resources

There are a variety of training materials and resources found at CompTIA's website here:

<https://certification.comptia.org/training>.

Testing Sites

If the school is not an approved Pearson VUE testing site, then testing centers can be [searched online](#). However, schools may become testing centers at no additional cost if they meet minimum technical requirements. More information can be found at this link: <https://home.pearsonvue.com/For-test-centers.aspx>

Required Instructor Qualifications

You must have a Pearson VUE certified administrator proctor the test if you have obtained a testing site license.

- Training is at no cost
- Training is self-paced
- Must pass a no cost open book exam
- A Pearson VUE administrator cannot hold or be seeking a certification credential from CISCO

CompTIA

3500 Lacey Road, Suite 100

Downers Grove, IL 60515

Phone: (630) 678-8300

Website: <https://certification.comptia.org/certifications>

Registration Procedures

CompTIA exam vouchers can be obtained two ways. One, through the CompTIA Marketplace and the other through the Pearson VUE. CompTIA Academic Vouchers can only be purchased through the Pearson VUE store. Schools can register through the Pearson VUE, and individuals can register through the CompTIA Marketplace.

Pearson VUE Voucher Store

1. Go to <http://www.pearsonvue.com/vouchers/pricelist/comptia.asp>
2. Choose the Online Voucher Order Form where the testing will take place (Americas region)
3. All required fields are indicated with an *.
4. Skip the Site ID.
5. Enter today's date in "ORDER DATE".
6. Complete your organization's information in the "BILL TO" Section.
7. In the "SHIP TO" Section, you will need to enter the email address only. CompTIA exam vouchers will be delivered to this email address.
8. If applicable, enter your 6 digit CompTIA Member/Partner ID number in "CompTIA Member/Partner #". This will be validated to receive a discounted voucher price. Contact membership@comptia.org or capp@comptia.org if you do not know your ID number.
9. If applicable, enter "MEMBER/PARTNER LAST NAME".
10. Enter "EXAM QUANTITY"; "EXAM TYPE" and "MEMBER LEVEL" from drop down menus.
11. Enter the list price or if applicable your member/partner discounted price in the "UNIT PRICE" field.
12. Select the "CURRENCY" for where exam will be taken.
13. Enter Method of Payment. Note: Vouchers are created after payment has been received/approved.
14. Credit cards are the preferred method of payment and are processed within 2 business days. It is important for you to provide all payment information as indicated.
15. Wire and ACH transfers are processed after receipt of payment.
16. Purchase orders: See instructions on the website.
17. Enter purchaser's name in the "AUTHORIZED PURCHASER SIGNATURE" field as name appears on credit card.
18. You MUST PRINT a copy of the form before you click SUBMIT. You will not be able to retrieve the above information once submitted.

Voucher Ordering Process

For organizations with an established line of credit, follow the steps below.

1. Start with the "CompTIA Voucher Ordering Process" outlined at the very beginning of this document.
2. At the "METHOD OF PAYMENT" step, include P.O. number.
3. Enter purchaser's name in the "AUTHORIZED PURCHASER SIGNATURE" field.
4. You MUST PRINT a copy of the form before you click SUBMIT. You will not be able to retrieve the above information once submitted.
5. In addition, email the P.O. to pearsonvuevoucherstore@pearson.com.
6. Pearson VUE will email vouchers within 2 business days from receipt of the P.O.
7. Pearson VUE will email an invoice.
8. Standard payment terms are 30 days.
9. You may also email or fax both the voucher order form and P.O. to pearsonvuevoucherstore@pearson.com

Pearson VUE Voucher Store(s) Contact information

Website: https://www7.pearsonvue.com/contact/voucherstore/Americas_Region

Email: PearsonVUEVoucherStore@pearson.com

Phone: (800) 869-4101

Exam Codes	CompTIA A+ 220-901 and 220-902
Website	https://certification.comptia.org/certifications/a
Number of Questions	Maximum of 90 questions for each test
Type of Questions	Performance-based and multiple choice.
Length of Test	90 Minutes
Passing Score	220-901: 675 (on a scale of 900) 220-902: 700 (on a scale of 900)
Recommended Experience	6 to 12 months hands-on experience in the lab or field
Languages	English
Price	\$199 USD per exam or \$398 for full credential