



REPORTABLE EVENT MANAGEMENT

MIDDLE TN INVESTIGATORS

ENSURING THE PROTECTION AND SAFETY OF VULNERABLE TENNESSEANS

The **Department of Disability and Aging** Investigations Unit conducts internal administrative investigations into allegations of abuse, neglect, exploitation, unexplained serious injuries and questionable or suspicious deaths for people who receive Long-Term Services and Supports (LTSS) services via 1915c waivers, ICF/IID, ECF Choices and CHOICES (Groups 2 and 3) benefit programs. The Investigations unit does not conduct criminal investigations. If the alleged abuse, neglect, or exploitation is a criminal act, the investigations unit will report the allegation to law enforcement. If persons receiving services, families, community citizens, etc., know about or suspect abuse, neglect, or exploitation involving a person receiving services, they may report directly to the Investigations Unit 24 hours a day. Staff persons for DDA or MCO-contracted Providers are required to report within 4 hours of observation or discovery of Tier 1 allegations of abuse, neglect, or exploitation, unexplained serious injury, or questionable or suspicious death. Tier 2 allegations of abuse, neglect, or exploitation shall be reported via Reportable Event Form (REF) submitted via Formstack.



**KATHLEEN
KUCHENBECKER**



**JAVIER
MATIZ**



**ROBERT
HARRY**



**ANGIE
SAMPLE**



**CHERRISSE
WHITE**



**GAELE
INNOCENT**



**VERONICA
LEAK**



**HEATHER
BENNETT**



**ADOLFO
LOPEZ**



**LILLIAN
WATSON**



**PAM
SINGLEY**



**LASHONDA
ELLIS**



**CHARMAINE
COLES**



**AMYLINN
DALE**



**MICHAEL
BANEZ**



**JON
DELLING**



LIBBY COWAN
INVESTIGATIONS COORDINATOR



REPORT TIER 1 ALLEGATIONS OF ABUSE, NEGLECT,
EXPLOITATION, SERIOUS INJURY OF UNKNOWN CAUSE,
OR SUSPICIOUS DEATH

(888) 633-1313