



# MEMO

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## Department of **DISABILITY & AGING**

To: 1915(c) Waiver and Katie Beckett Part B Providers and ISCs

From: Jordan Allen, Deputy Commissioner of Operations

Date: October 1, 2024

Subject: Memo 2024-2, Response to Hurricane Helene and the Ongoing State of Emergency

The information below is for 1915(c) and Katie Beckett Part B providers and persons supported in the following counties:

- Unicoi
- Carter
- Cocke
- Johnson
- Greene
- Washington
- Hamblen
- Hawkins

Gov. Bill Lee has declared a state of emergency due to widespread flooding in East Tennessee. This event has disrupted and displaced many Tennesseans, including the people we support, their families and their staff.

### **Homebound Service Authorization**

Because of the impact of the storm on travel around these counties, all persons residing in these counties who receive Residential and PA Services and also have a currently approved Day Service (Community Participation, Facility Based Day Service, Supported Employment Service) through the 1915(c) waiver will be approved to receive either Residential or Non-Residential Homebound supports, as applicable, for the duration of the State of Emergency, effective September 27, 2024 through November 10, 2024

**No action is required on the part of ISCs or Providers.** DDA Plans Review and Office of Business Services will handle these authorizations internally. However, if you notice an issue with service authorizations, please reach out to the Plans Review unit to resolve the issue.

Waiver rules stating the ability to bill no more and no less than 24 units per day and no more than 5 days per week still apply. Please also keep in mind, this will affect the annual limit for day services (5,832 quarter-hours per calendar year).

### **Face-to-Face Visits**

ALL DDA contract required face-to-face visits in the 1915(c) waivers, Employment and Community First CHOICES Program, and Katie Beckett Part B, including intake and assessments, may be completed virtually or by phone for individuals residing in the affected areas until November 10, 2024.



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Please note that these changes **only** impact those living in the counties listed above.

The Department is also considering additional flexibilities to ensure the health and safety of persons supported during this state of emergency.

If you have any general questions, please reach out to: [Kimberly.J.Black@tn.gov](mailto:Kimberly.J.Black@tn.gov) or 615-770-6820.

For service authorization questions, please reach out to [DD\\_ETRO.Plans@tn.gov](mailto:DD_ETRO.Plans@tn.gov)

DDA is also available to help link community agencies with TEMA for resource needs during this time. These requests can be directed to [Dennis.R.Watson@tn.gov](mailto:Dennis.R.Watson@tn.gov).

Thank you for your attention to this urgent matter. Please continue to pay prompt attention to any DDA communications in the coming days.