Initial Concurrent Review Assignment by the Plans Reviewer

Concurrent Review is Applicable to Occupational Therapy; Physical Therapy; Speech, Language, and Hearing Services; Nutrition Services; Orientation and Mobility Training; Nursing Services; and Behavior Services.

 ISC or Case Manager Submits the ISP, ISP Amendment, or ISP Annual Update

Review by the Plans Reviewer

Denial of Service

Approval of Service

Plans Reviewer Follows the Existing Process for Handling Denials

The Plans Reviewer:
1. Assigns a Concurrent Review Date Based on DMRS guidelines and Inputs It into the Tracking System; and
2. Notifies the Appeals Unit to Generate a Letter of Approval That Specifies the Concurrent Review Date.
Monitoring of the Concurrent Review Tracking Log

Concurrent Review is Applicable to Occupational Therapy; Physical Therapy; Speech, Language, and Hearing Services; Nutrition Services; Orientation and Mobility Training; Nursing Services; and Behavior Services.

Clinical Review Unit Reviews the Tracking System Each Week for Concurrent Review Due Dates

Clinical Review Unit Identifies Concurrent Review Due Dates that Will Expire in 30 Days

Clinical Review Unit Notifies the Appeals Unit to Generate a 2nd Notice to the Provider that Specifies the Concurrent Review Date (Such Notice to be Sent to the Provider Twenty-One (21) Calendar Days Before the Due Date)

Clinical Review Unit Identifies Concurrent Review Dates that Have Expired without Receiving Documentation to Justify Continued Service

Clinical Review Unit Notifies the Appeals Unit to Generate a Notice of Termination of Service

Clinical Review Unit Reviews the Tracking System Each Week for Concurrent Review Due Dates

Clinical Review Unit Identifies Concurrent Review Dates that Will Expire in 30 Days

Clinical Review Unit Notifies the Appeals Unit to Generate a Notice of Termination of Service

Clinical Review Unit Reviews the Documentation Submitted

Approval of Continuation of Service

Clinical Review Unit Notifies the Appeals Unit to Generate a Notice of Termination of Service

Denial of Continuation of Service

Clinical Review Unit Assigns a Revised Concurrent Review Date based on DMRS Guidelines and Inputs It into the Tracking System

(1) Clinical Review Unit Assigns a Revised Concurrent Review Date based on DMRS Guidelines and Inputs It into the Tracking System

(2) Clinical Review Unit Notifies the Appeals Unit to Generate a Letter of Approval that Specifies a Revised Concurrent Review Date

Service Provider Submits Documentation to the Clinical Review Unit to Justify Continued Therapy, Nursing Services, or Behavior Services

Clinical Review Unit Reviews the Documentation Submitted

Approval of Continuation of Service

Clinical Review Unit Notifies the Appeals Unit to Generate a Notice of Termination of Service