

## Redetermination Supplemental Frequently Asked Questions for DIDD January 2018

Starting in 2017 for DIDD, Medicaid eligibility Redeterminations are required for persons in the DIDD waivers except those receiving standalone Supplemental Security Income (SSI). ISCs and SD case managers are responsible for working with the person and/or the authorized representative to complete the packets on an annual basis and submitting them for approval. The expectation is these will be completed around the annual ISP planning meeting as they will be due again within the same time period in each subsequent year.

As DIDD's waivers are closed to new enrollment, failure to complete the Redetermination packet will result in disenrollment after a period of time. Those who are disenrolled will not be able to re-enter the DIDD waivers.

Since the Redetermination process did not commence until after April 17, 2017, there are many people in the DIDD waivers whose 2017 Redetermination was completed after their annual ISP effective date. These supplemental Frequently Asked Questions have been developed to assist in aligning Redeterminations with the annual ISP effective date starting in 2018.

For general questions about submission and completion of the Redetermination packet, please refer to [the Frequently Asked Questions on TennCare's website, dated March 20, 2017](#).

### **Who needs an annual Medicaid Redetermination?**

Any person without standalone Supplemental Security Income (SSI) must complete a Medicaid Redetermination.

### **Do persons receiving Supplemental Nutrition Assistance Program (SNAP) benefits need a Redetermination?**

Yes.

### **When should the annual Medicaid Redetermination be completed?**

The Medicaid Redetermination should be completed and submitted within 30 days prior to a person's annual ISP effective date, provided the last Redetermination submitted was at least 12 months ago.

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### **If a Redetermination was completed in 2017 less than 12 months before the 2018 ISP effective date, when should the next Redetermination be completed?**

If 12 months has not lapsed between a person's 2017 Redetermination and a person's 2018 ISP effective date, the next Redetermination is due within 30 days of the 2019 ISP effective date, as this would be the ISP effective date that is at least 12 months from the last Redetermination submitted. This may mean some persons may have more than a year between Redetermination submissions.

### **Some ISP effective dates may fall on the weekend or holidays, is there a timeframe around that effective date for completion?**

Medicaid Redetermination packets should be submitted within 30 days prior to the annual ISP effective date and at least 12 months from the last Redetermination.

### **What happens if a Redetermination is completed too early?**

Redeterminations submitted less than 12 months from the previous submission may not be processed. ISCs and SD Case Managers will still be required to align the next Redetermination with the ISP effective date that is at least 12 months from the previous accepted submission.

### **What date is considered the Redetermination submission date?**

The date a Redetermination is faxed and received by Maximus, TennCare's contractor, is considered the submission date, regardless of when a person signed the Redetermination.

### **How do I know if someone needs an annual Medicaid Redetermination?**

TennCare provided a list of persons who required a Medicaid Redetermination in 2017. Any person on that list should submit a Redetermination unless specifically identified.

### **How can I confirm a person's Redetermination was received and approved?**

All fax confirmation sheets should be maintained as evidence of submission. If you have questions about confirmation of specific Redeterminations they can be directed to the appropriate regional office contact below:

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## Frequently Asked Questions

### **East Regional Office:**

Christie Ellis

[Christie.Ellis@tn.gov](mailto:Christie.Ellis@tn.gov)

423-634-2415

### **Middle Regional Office:**

Lucretia Baxa

[Lucretia.Baxa@tn.gov](mailto:Lucretia.Baxa@tn.gov)

615-884-4314

### **West Regional Office:**

Linda Hall

[Linda.Hall@tn.gov](mailto:Linda.Hall@tn.gov)

901-745-7553

### **How will we know if a person's redetermination was incomplete?**

Persons will be notified via letter or other contact from TennCare and/or Maximus that additional information is needed to complete the Redetermination. Questions can also be directed to the regional contacts listed above.

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