

## **Immediate Eligibility for TennCare coverage**

Navigating the process for accessing medical and behavioral health services for the children and families we serve can sometimes be confusing and difficult. We would like to be a resource for you in that process!

### **Did you know that the Immediate Eligibility form should be completed within the first 24 hours of DCS custody?**

The purpose of this form is to determine whether a child entering custody is eligible for immediate access to TennCare benefits. This form is to be completed by a DCS representative and submitted to the regional CWB unit and a copy faxed to the Select Kids Unit at 1-800-330-2842.

Sometimes children enter custody on a different Managed Care Organization (MCO), so following these steps helps ensure that the MCO is changed to TennCare Select as soon as possible to prevent any delay in services.

**Note:** the attached Immediate Eligibility form has been updated—Part 3 now has a contact number for needed Case Management services. Please save this version of the form, which can also be found on the DCS forms page, located here: <https://files.dcs.tn.gov/intranet/forms/TNCareImmediateEligibility.pdf>

If you experience any issues or have any questions regarding this process, you may reach out to your regional Health Advocate Representative or you may contact me at [Shannon.Johnson@tn.gov](mailto:Shannon.Johnson@tn.gov).