

FAQs

Q: What are the requirements for completing the IT Training for Local Government program?

A: To stay current, please:

- 1. Redeem licenses within 15 days.
- 2. Attend an Enablement Session annually.
- 3. Take one Cyber security course within 60 days.
- 4. Take a skill assessment in the area of your choice.

Q: How many cyber security classes must I complete, and are there specific courses required?

A: You're required to complete at least 1 cyber security course within 60 days. You can choose any course that interests you from our Pluralsight required content channel. The below link will take you directly to the channel.

https://app.pluralsight.com/channels/details/b2876e14-5704-41be-b873-2e136f9e69c3?s=1

Q: How do I create a custom channel for my team?

A: To create a custom channel:

- 1. Log in to Leader Hub.
- 2. Click "Create Channel" and select "Custom Channel."
- 3. Choose relevant courses and topics.
- 4. Assign to team members.

Q: Who do I contact for program support?

A: Contact Latoya Kinnard - Latoya.Kinnard@tn.gov