



Strategic  
Technology Solutions

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## **State of Tennessee**

### **Strategic Technology Solutions (STS)**

Nationwide Cybersecurity Review (NCSR)

Project Kickoff and Informational Webinar

# What is the NCSR?

# The State of TN and STS are Prepared to Help with Cybersecurity



Your organization has **sensitive citizen data** and **critical systems/services** you provide to people across Tennessee.



The State and STS are developing a statewide Cybersecurity Plan to **assist local government organizations** with their cybersecurity.



There are Federal **funding opportunities** through **Homeland Security** and **CISA** that provides for grant money specifically directed at **local cybersecurity**.



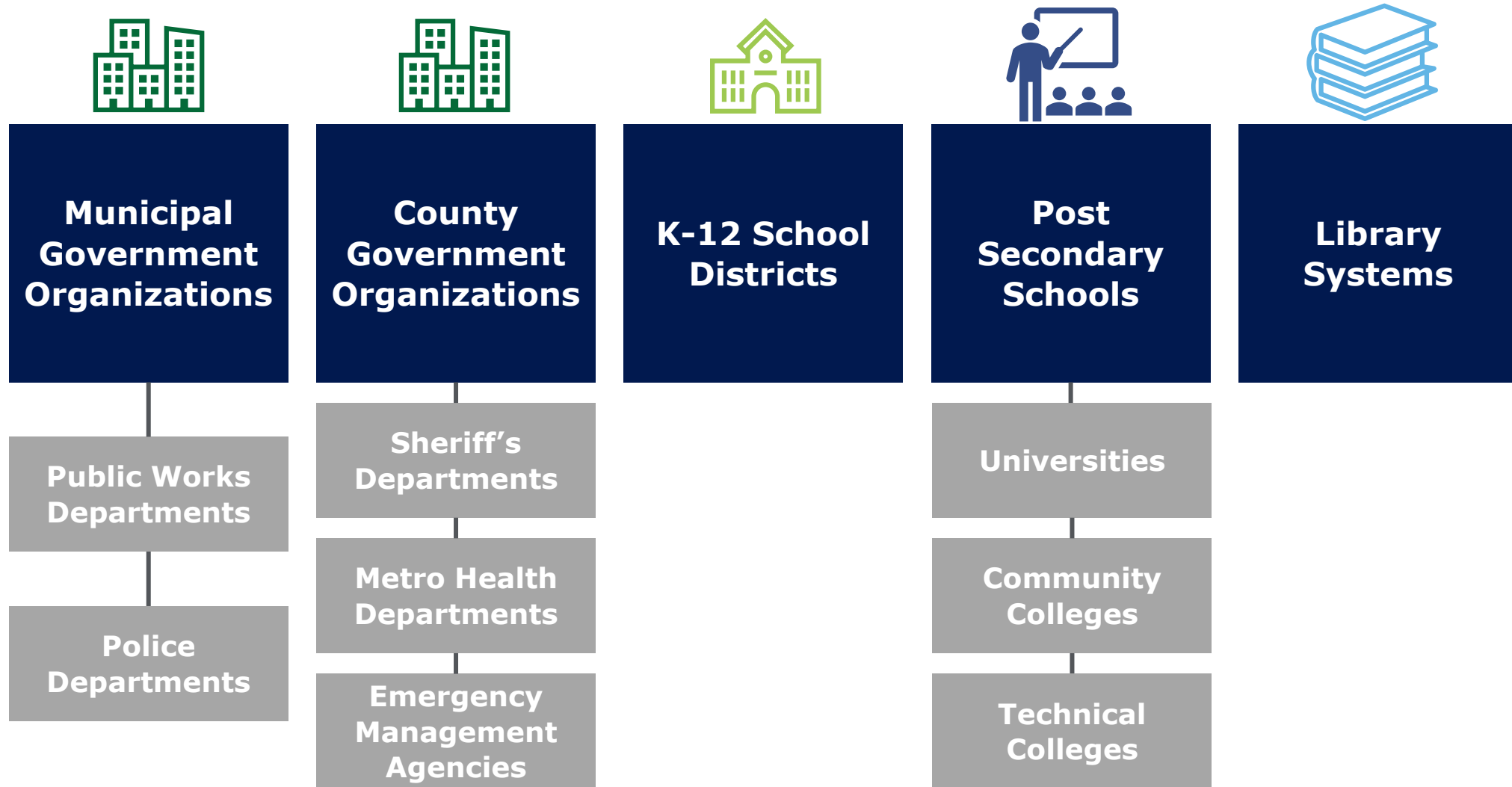
Local organizations that complete the NCSR survey will receive guidance on how to improve their cybersecurity and become **eligible to receive federal grant funding and services**.



**STS and Deloitte will assist you** in completing your organization's NCSR Survey and provide you with a Plan of Action and Milestones (POA&M) to improve your cybersecurity posture.

# Sample Organizations

All local government agencies and departments, including cities, counties, library systems, sheriff's offices, police departments, K-12, post-secondary schools and public entities are encouraged to participate in the Tennessee NCSR!



# What you can expect from the NCSR

# STS Cybersecurity Advisory Service

Each organization completing the STS NCSR will follow the process outlined below for successful completion.



**Start Now**  
For the next several weeks

**Step 1:**  
**Complete the Offline NCSR Survey**  
Begin by attending a workshop and working on your Offline NCSR Survey over the next several weeks to prepare you for the annual Online Survey.



**Do Next**  
Once your Offline Survey is complete

**Step 2:**  
**Advance Your Cybersecurity Roadmap with Guided Support**

- Review your organization's **Plan of Action & Milestones (POA&M)**
- Receive personalized guidance through the **Enhanced Recommendations Report**
- Receive **General Cybersecurity Consulting Services (GCCS)** at no extra cost with our team of STS cybersecurity professionals



**Do Later**  
In October when the CIS portal opens

**Step 3:**  
**Submit the NCSR Online Survey**  
Become eligible for SLGCP grants by submitting your results on the Center for Internet Security (CIS) website and prepare for the grant application opening.

# STS Cybersecurity Advisory Service: Step 1

Over the next 12 weeks, we will work through Step 1 of the process together.



**Start Now**  
For the next 12 weeks

## Step 1: Complete the Offline NCSR Survey

Begin attending workshops and working on your Offline NCSR Survey over the next several weeks to prepare you for the annual Online Survey.



### Kickoff Webinar

**1 Hour**

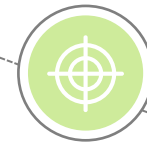
- Why the NCSR is important
- The Advisory Program journey
- Who should be involved?
- Expectations



### NCSR Workshop 1

**1 Hour**

- NCSR CIS Framework
- General survey guidance
- Question-by-question review of **'Govern'** function



### NCSR Workshop 2

**1 Hour**

- Question-by-question review of **'Identify'** function
- Question-by-question review of **'Protect'** function



### NCSR Workshop 3

**1 Hour**

- Question-by-question review of **'Detect'** function
- Question-by-question review of **'Respond'** function
- Question-by-question review of **'Recover'** function

#### Legend

- Check-in with a member of the STS NCSR team via email or phone
- One-on-one working session (optional)

## Who Can Complete the NCSR in My Organization?

Since 2023, our team has collaborated with people in a variety of roles (with a range of IT experience!) in submitting the NCSR Offline Survey.

### Types of professionals that have completed the NCSR with us before:

- IT Coordinator/Administrator
- Network/Server Administrator
- Mayor
- Chief of Staff
- City Manager
- City Recorder
- Fire Chief
- Police Chief
- Court Clerk
- Library Director

### If you are in a non-IT role, to maximize your benefits from completing the NCSR, be sure to:

- ✓ Attend the training workshops
- ✓ Pull policies regarding risk management, business continuity, cybersecurity, or related documents from your organization
- ✓ Reference the State of Tennessee [Enterprise Information Security Policy](#) (EISP) as needed
- ✓ Connect with individuals in your organization who are aware of emergency management and/or are involved in managing IT vendors



"Completing the NCSR has been an **eye-opening experience** for me. I was unaware of the opportunities we have to improve our cybersecurity."

—TN County School District IT Coordinator

"Completing the NCSR has highlighted the NIST standard areas that our team has room to improve upon, making it **clearer how we can continuously improve** our cybersecurity."

—TN State College Enterprise Application Leader



## Voices from the Field: The Value of the NCSR

"We're a **small town with no IT support and were able to successfully complete the NCSR**. We are now eligible for grant funding that will help us incorporate more cybersecurity best practices into our IT infrastructure."

—Middle TN Town Community Development Director

"Completing the NCSR and receiving our recommended Plan of Action & Milestones has been a **great step in the right direction** for our cybersecurity plans. There is no ambiguity in what our next steps should be in becoming more cybersafe."

—County in Middle TN County Leader (Non-IT)

# Our Team is Here to Help

We look forward to partnering with you in the completion of your Offline Survey. You will have a dedicated cybersecurity professional to guide you, and you can choose the level of support that best fits your needs. Below are some of the support opportunities that are available for your organization:



## NCSR Training Workshop Series

Workshops to complete your Offline Survey function-by-function **alongside our team.**



## Check-ins and one-on-one Private Working Sessions

**Check-ins** via phone or email and **optional, one-on-one virtual working sessions with our cybersecurity professionals** to help you complete the Offline Survey and discuss any unique circumstances for your organization.



## POA&M and Enhanced Recommendations Report

Once you have completed Step 1 in the NCSR journey, you will receive a customized cybersecurity plan and **no cost consulting on how to optimize your cybersecurity.**

# NCSR Next Steps



## Do Now – Begin Your Organization's NCSR Offline Survey

- Be on the lookout for an email and calendar invitations for upcoming **NCSR Training Workshops Series**.
- Share these presentation materials with any colleagues who may help complete the survey.
- Email us at [NCSR@tn.gov](mailto:NCSR@tn.gov) with any questions you have.



## Do Later – Complete Your Organization's NCSR Online Survey

- Our team will reach out to you in October to help you sign on to the CIS website and complete your organization's Online Survey on their platform. Your Offline Survey answers will be pre-populated in the CIS platform for your convenience. All you will need to do is complete demographic questions and validate your survey.

Do you have questions? Contact our team at **NCSR@tn.gov**

**Thank you for doing your part to  
create a more #cybersafeTN!**