TDOC
VICTIM SERVICES
MISSION
To support victims, their families, and the laws that protect their rights, while utilizing recognized principles of offender behavioral change to help reduce the risk of repeat criminal behavior.

Victim Services Division
Tennessee Department of Correction
320 Sixth Avenue North
Nashville, TN 37243-0465
Phone: 615-253-8145
Fax: 615-741-1055
Email: Victim.Notification@tn.gov
Website: http://www.tn.gov/correction

GOVERNMENT AGENCIES

BOARD OF PAROLE
404 James Robertson Parkway, Suite 1300
Nashville, TN 37243-0850
Phone: 615-741-1150 / Fax: 615-741-5337
Email: victim.witness@tn.gov
Website: www.tn.gov/bop

TN DISTRICT ATTORNEY GENERAL CONFERENCE
Phone: 615-741-1696 / Fax: 615-741-7459
Email: contact@tndagc.org
Website: www.tndagc.com/

CRIMINAL INJURY COMPENSATION
Division of Claims Administration
Phone: 615-741-2734 / Fax: 615-532-4979
Email: Criminal.Injury@tn.gov
Website: www.treasury.tn.gov/injury/index.html

STATE ATTORNEY GENERAL
Victim Liaisons
Phone: 615-741-8109/ 615-532-1971
Website: www.tn.gov/attorneygeneral/

TN SAVIN is an automated service that lets you track the custody status of an offender who is in the county jail. You can register to receive phone or email updates by calling 888-868-4631 or visit https://www.vinelink.com.

TENNESSEE DEPARTMENT OF CORRECTION
“We will not compromise public safety.”
Victim Services Provides:

- Information regarding the status of offenders in prison with felony convictions
- Registration for victim notification regarding any hearings, decisions, release dates, movement to a prison designated with a lower security level, escape of an offender, and pending execution
- Assistance with threats, unwanted calls/correspondence from an offender

TDOC Victim Services Activities:

- Community education programs
- Coordination with the Board of Parole, the Attorney General’s Office, and the Tennessee District Attorney General’s office to respond to victims’ concerns
- Education for TDOC staff to increase awareness of victims’ issues
- Collaboration with other victim advocates

Programs facilitated by the Victim Services Department:

VICTIM IMPACT CLASSES FOR OFFENDERS

The goal of victim impact classes is to reduce recidivism by increasing offender’s awareness of the negative impact of crime on their victims and others. TDOC provides these classes to incarcerated and supervised offenders.

Victims/survivors of crime who are willing to speak to an audience of offenders are invited to come and speak about the impact crime has had on his/her life, and the lives of their loved ones.

SAFE CLASSES FOR OFFENDER

Stopping Abuse for Everyone (SAFE) is a 52-week program designed to offer offenders an opportunity to learn the skills necessary to live a life free of violence and abuse. It promotes positive life changes by encouraging offenders to practice and apply new or different ways of thinking, feeling, and behaving.

VICTIM OFFENDER DIALOGUE

Victim Offender Dialogue (VOD) is a program that provide victims of violent crimes an opportunity to have a structured face to face conversation with the offender who committed the crime. The focus is on the deep harm that is done to victims and the offender's personal responsibility for these harms while hearing the impact of their actions.

Frequently asked questions:

As a crime victim, will I be notified of upcoming parole hearings or release dates for the offender?

To receive notification of upcoming parole hearings, release dates, escape of an offender, or pending execution, you must request registration through Victim Services of either the Tennessee Department of Correction, or the Board of Parole.

If I register, will my contact information be safe?

As of July 1, 2009, all contact information from interested persons requesting notification about inmates is maintained as confidential.

Why was the offender moved to a prison with a lower security designation?

TDOC moves offenders for many reasons. Lower Security Designation does not mean the facility is less secure; it refers to a prison that is limited to the inmate custody levels that can be housed there.

Why does the offender’s release date continue to change to an earlier date?

Most judgment orders for offenders provide for that person to serve a percentage of the whole sentence. Times are governed by state law; even most offenders with a 100% sentence must serve 85% of that time.