# Prison Rape Elimination Act (PREA) Audit Report

## Adult Prisons & Jails

- **Interim**: ☐
- **Final**: ☒

### Date of Interim Audit Report: ☒ N/A

*If no Interim Audit Report, select N/A*

### Date of Final Audit Report: March 30, 2021

## Auditor Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debra D. Dawson</td>
<td><a href="mailto:dddawsonprofessionalaudits@gmail.com">dddawsonprofessionalaudits@gmail.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Company Name</th>
<th></th>
</tr>
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<tbody>
<tr>
<td>3D PREA Auditing &amp; Consulting, LLC</td>
<td></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Mailing Address</th>
<th>City, State, Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>P. O. Box 5825</td>
<td>Marianna, FL 32447</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Telephone</th>
<th>Date of Facility Visit</th>
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</thead>
<tbody>
<tr>
<td>850-209-4878</td>
<td>December 7 - 9, 2020</td>
</tr>
</tbody>
</table>

## Agency Information

<table>
<thead>
<tr>
<th>Name of Agency</th>
<th></th>
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<tbody>
<tr>
<td>Tennessee Department of Corrections</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Governing Authority or Parent Agency (If Applicable)</th>
<th>State of Tennessee</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Physical Address</th>
<th>City, State, Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>320 6th Avenue North</td>
<td>Nashville, TN 37243</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mailing Address</th>
<th>City, State, Zip</th>
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<tbody>
<tr>
<td>Click or tap here to enter text</td>
<td>Click or tap here to enter text</td>
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<table>
<thead>
<tr>
<th>The Agency Is:</th>
<th>Military</th>
<th>Private for Profit</th>
<th>Private not for Profit</th>
<th>Municipal</th>
<th>County</th>
<th>State</th>
<th>Federal</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☒</td>
<td>☐</td>
<td>☐</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Agency Website with PREA Information:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="http://www.tn.gov/correction">www.tn.gov/correction</a></td>
</tr>
</tbody>
</table>

## Agency Chief Executive Officer

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tony C. Parker, Commissioner</td>
<td><a href="mailto:tony.c.parker@tn.gov">tony.c.parker@tn.gov</a></td>
<td>(615) 741-1000</td>
</tr>
</tbody>
</table>

## Agency-Wide PREA Coordinator

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blake Pollock</td>
<td><a href="mailto:blake.h.pollock@tn.gov">blake.h.pollock@tn.gov</a></td>
<td>(616) 982-5398</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PREA Coordinator Reports to:</th>
<th>Number of Compliance Managers who report to the PREA Coordinator:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kimberly Guiden, Director of Compliance</td>
<td>10</td>
</tr>
</tbody>
</table>
## Facility Information

**Name of Facility:** Turney Center Industrial Complex

**Physical Address:** 1499 R W Moore Memorial Highway

**City, State, Zip:** Only, TN 37140

**Mailing Address (if different from above):** N/A

**City, State, Zip:** Click or tap here to enter text.

**The Facility Is:**
- ☒ Municipal
- ☒ County
- ☒ State
- ☒ Federal
- ☒ Military
- ☒ Private for Profit
- ☒ Private not for Profit
- ☒ Municipal
- ☒ County
- ☒ State
- ☒ Federal

**Facility Type:** ☒ Prison

**Facility Website with PREA Information:** www.tn.gov/correction

**Has the facility been accredited within the past 3 years?** ☒ Yes  ☐ No

**If the facility has been accredited within the past 3 years, select the accrediting organization(s) – select all that apply (N/A if the facility has not been accredited within the past 3 years):**
- ☒ ACA
- ☐ NCCHC
- ☐ CALEA
- ☐ Other (please name or describe): Click or tap here to enter text.
- ☐ N/A

**If the facility has completed any internal or external audits other than those that resulted in accreditation, please describe:** Internal PREA Audit

### Warden/Jail Administrator/Sheriff/Director

**Name:** Kevin Myers, Acting Warden

**Email:** Kevin.B.Myers@tn.gov

**Telephone:** (931)-729-6667

### Facility PREA Compliance Manager

**Name:** Jennifer Voelz

**Email:** Jennifer.E.Voelz@tn.gov

**Telephone:** (931)-729-6708

### Facility Health Service Administrator ☐ N/A

**Name:** Kevin Rea

**Email:** Kevin.M.Rea@tn.govm

**Telephone:** (913) 729-6710

### Facility Characteristics

**Designated Facility Capacity:** 1734
<table>
<thead>
<tr>
<th><strong>Current Population of Facility:</strong></th>
<th>1568</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Average daily population for the past 12 months:</strong></td>
<td>1473</td>
</tr>
<tr>
<td><strong>Has the facility been over capacity at any point in the past 12 months?</strong></td>
<td>☐ Yes ☒ No</td>
</tr>
<tr>
<td><strong>Which population(s) does the facility hold?</strong></td>
<td>☐ Females ☒ Males ☐ Both Females and Males</td>
</tr>
<tr>
<td><strong>Age range of population:</strong></td>
<td>18 – 86</td>
</tr>
<tr>
<td><strong>Average length of stay or time under supervision:</strong></td>
<td>6 years 11 months and 25 days</td>
</tr>
<tr>
<td><strong>Facility security levels/inmate custody levels:</strong></td>
<td>Medium Security, Minimum Trustee</td>
</tr>
<tr>
<td><strong>Number of inmates admitted to facility during the past 12 months:</strong></td>
<td>1036</td>
</tr>
<tr>
<td><strong>Number of inmates admitted to facility during the past 12 months whose length of stay in the facility was for 72 hours or more:</strong></td>
<td>1031</td>
</tr>
<tr>
<td><strong>Number of inmates admitted to facility during the past 12 months whose length of stay in the facility was for 30 days or more:</strong></td>
<td>898</td>
</tr>
<tr>
<td><strong>Does the facility hold youthful inmates?</strong></td>
<td>☐ Yes ☒ No</td>
</tr>
<tr>
<td><strong>Number of youthful inmates held in the facility during the past 12 months: (N/A if the facility never holds youthful inmates)</strong></td>
<td>Click or tap here to enter text. ☒ N/A</td>
</tr>
<tr>
<td><strong>Does the audited facility hold inmates for one or more other agencies (e.g. a State correctional agency, U.S. Marshals Service, Bureau of Prisons, U.S. Immigration and Customs Enforcement)?</strong></td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td><strong>Select all other agencies for which the audited facility holds inmates: Select all that apply (N/A if the audited facility does not hold inmates for any other agency or agencies):</strong></td>
<td>☐ Federal Bureau of Prisons ☐ U.S. Marshals Service ☐ U.S. Immigration and Customs Enforcement ☐ Bureau of Indian Affairs ☐ U.S. Military branch ☐ State or Territorial correctional agency ☐ County correctional or detention agency ☐ Judicial district correctional or detention facility ☐ City or municipal correctional or detention facility (e.g. police lockup or city jail) ☐ Private corrections or detention provider ☐ Other - please name or describe: Click or tap here to enter text. ☒ N/A</td>
</tr>
<tr>
<td><strong>Number of staff currently employed by the facility who may have contact with inmates:</strong></td>
<td>310</td>
</tr>
<tr>
<td><strong>Number of staff hired by the facility during the past 12 months who may have contact with inmates:</strong></td>
<td>103</td>
</tr>
<tr>
<td><strong>Number of contracts in the past 12 months for services with contractors who may have contact with inmates:</strong></td>
<td>4</td>
</tr>
<tr>
<td>Number of individual contractors who have contact with inmates, currently authorized to enter the facility:</td>
<td>102</td>
</tr>
<tr>
<td>---------------------------------------------------------------</td>
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<tr>
<td>Number of volunteers who have contact with inmates, currently authorized to enter the facility:</td>
<td>72</td>
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**Physical Plant**

<table>
<thead>
<tr>
<th>Number of buildings:</th>
<th>39</th>
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<tr>
<td>Auditor should count all buildings that are part of the facility, whether inmates are formally allowed to enter them or not. In situations where temporary structures have been erected (e.g., tents) the auditor should use their discretion to determine whether to include the structure in the overall count of buildings. As a general rule, if a temporary structure is regularly or routinely used to hold or house inmates, or if the temporary structure is used to house or support operational functions for more than a short period of time (e.g., an emergency situation), it should be included in the overall count of buildings.</td>
<td></td>
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<table>
<thead>
<tr>
<th>Number of inmate housing units:</th>
<th>22</th>
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<tbody>
<tr>
<td>Enter 0 if the facility does not have discrete housing units. DOJ PREA Working Group FAQ on the definition of a housing unit: How is a &quot;housing unit&quot; defined for the purposes of the PREA Standards? The question has been raised in particular as it relates to facilities that have adjacent or interconnected units. The most common concept of a housing unit is architectural. The generally agreed-upon definition is a space that is enclosed by physical barriers accessed through one or more doors of various types, including commercial-grade swing doors, steel sliding doors, interlocking sally port doors, etc. In addition to the primary entrance and exit, additional doors are often included to meet life safety codes. The unit contains sleeping space, sanitary facilities (including toilets, lavatories, and showers), and a dayroom or leisure space in differing configurations. Many facilities are designed with modules or pods clustered around a control room. This multiple-pod design provides the facility with certain staff efficiencies and economies of scale. At the same time, the design affords the flexibility to separately house inmates of differing security levels, or who are grouped by some other operational or service scheme. Generally, the control room is enclosed by security glass, and in some cases, this allows inmates to see into neighboring pods. However, observation from one unit to another is usually limited by angled site lines. In some cases, the facility has prevented this entirely by installing one-way glass. Both the architectural design and functional use of these multiple pods indicate that they are managed as distinct housing units.</td>
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<table>
<thead>
<tr>
<th>Number of single cell housing units:</th>
<th>10</th>
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<tbody>
<tr>
<td>Number of multiple occupancy cell housing units:</td>
<td>15</td>
</tr>
<tr>
<td>Number of open bay/dorm housing units:</td>
<td>8</td>
</tr>
<tr>
<td>Number of segregation cells (for example, administrative, disciplinary, protective custody, etc.):</td>
<td>114</td>
</tr>
<tr>
<td>In housing units, does the facility maintain sight and sound separation between youthful inmates and adult inmates? (N/A if the facility never holds youthful inmates)</td>
<td>☒ Yes ☐ No ☐ N/A</td>
</tr>
<tr>
<td>Does the facility have a video monitoring system, electronic surveillance system, or other monitoring technology (e.g. cameras, etc.)?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>Has the facility installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology in the past 12 months?</td>
<td>☒ Yes ☐ No</td>
</tr>
</tbody>
</table>

**Medical and Mental Health Services and Forensic Medical Exams**
### Are medical services provided on-site?
- Yes
- No

### Are mental health services provided on-site?
- Yes
- No

### Where are sexual assault forensic medical exams provided? Select all that apply.
- ☒ On-site
- ☐ Local hospital/clinic
- ☐ Rape Crisis Center
- ☐ Other (please name or describe: Click or tap here to enter text.)

### Investigations
#### Criminal Investigations
- Number of investigators employed by the agency and/or facility who are responsible for conducting CRIMINAL investigations into allegations of sexual abuse or sexual harassment: 2
- When the facility received allegations of sexual abuse or sexual harassment (whether staff-on-inmate or inmate-on-inmate), CRIMINAL INVESTIGATIONS are conducted by: Select all that apply.
  - ☒ Agency investigators
  - ☐ Facility investigators
  - ☐ An external investigative entity

#### Administrative Investigations
- Number of investigators employed by the agency and/or facility who are responsible for conducting ADMINISTRATIVE investigations into allegations of sexual abuse or sexual harassment: 4
- When the facility receives allegations of sexual abuse or sexual harassment (whether staff-on-inmate or inmate-on-inmate), ADMINISTRATIVE INVESTIGATIONS are conducted by: Select all that apply.
  - ☒ Facility investigators
  - ☐ Agency investigators
  - ☐ An external investigative entity

- Select all external entities responsible for ADMINISTRATIVE INVESTIGATIONS: Select all that apply (N/A if no external entities are responsible for administrative investigations)
  - ☐ Local police department
  - ☐ Local sheriff's department
  - ☐ State police
  - ☐ A U.S. Department of Justice component
  - ☐ Other (please name or describe: Click or tap here to enter text.)
  - ☒ N/A
Audit Findings

Audit Narrative (including Audit Methodology)

The auditor’s description of the audit methodology should include a detailed description of the following processes during the pre-onsite audit, onsite audit, and post-audit phases: documents and files reviewed, discussions and types of interviews conducted, number of days spent on-site, observations made during the site-review, and a detailed description of any follow-up work conducted during the post-audit phase. The narrative should describe the techniques the auditor used to sample documentation and select interviewees, and the auditor’s process for the site review.

The Prison Rape Elimination Act (PREA) Recertification Audit for the Turney Center Industrial Complex (TCXI) located at 1499 R W Moore Memorial Hwy, Only, TN. 37140, was coordinated through the Tennessee Department of Corrections (TDOC) and the submission of a solicitation for bid. The TCIX also has an Annex located 245 Carroll Road Clifton, TN., in Wayne County (WC-TCIX - Annex Site 2). Upon award of the solicitation to 3D PREA Auditing and Consulting, LLC, Department of Justice (DOJ) Certified PREA Auditor Ms. Debra Dawson was assigned to conduct the audit.

The initial contact between the TDOC State-wide PREA Coordinator Mr. Blake Pollock and Ms. Dawson was established on December 19, 2019 referencing scheduling of the audit. The audit was scheduled for an onsite visit of December 9 – 11, 2020. However, the audit process began prior to the onsite visit. Notification of the PREA audit and onsite visit for staff and inmate population awareness in addition to posting was forwarded to the facility on October 15, 2020. The Pre-Audit Questionnaire for Adult Prison and Jails was also forward for completion by the TDOC PREA Compliance Manager (PCM) Ms. Jennifer Voelz. Verification of the notice postings were confirmed on the date received October 15, 2020 and documented by photographs of the postings. The PREA audit review period was determined for October 1, 2019 - October 30, 2020. The auditor utilized resources within the PREA Auditor Portal for completion and return to the auditor by the TCIX PCM. The forms included the PREA Audit Request for Information of Allegations and Investigations Overview; PREA Audit File Review Identification Forms; Specialized Inmate Identification Forms and PREA Audit Specialized Staff Identification Form. These forms allowed the auditor to select investigative files, staff personnel files, identify specialized staff, and identify inmates within the various targeted categories for interviews during the onsite visit of the audit. The auditor reviewed the Agency Website, the Annual PREA reports and prior PREA audit reports for the facility.

The auditor contacted Just Detention International (JDI) regarding any PREA related information submitted by the inmate population in the past 12 months of the scheduled audit and received a negative response. The auditor did not receive any correspondence from staff and/or inmate population via the United States Postal Service prior to the on-site visit.

An encrypt flash drive was forward to the lead auditor via the United States Postal Service. The flash drive contained the completed PREA Audit Questionnaire and organized files for each of the 43 standards with TDOC policies, TCIX policies, staff, and inmate rosters, PREA lesson plans, confirmation of staff and
inmate population PREA education, specialized training for investigators, medical and mental health staff, logbook entries of unannounced PREA rounds, and a variety of supporting documentation for each of 43 PREA standards. Information from the flash drive was used during pre-audit prior to the site visit and continued to be used during the post audit during the completion of the audit report. Data received required confirmation of documentation each part of the 43 standards was in place by policy and in practice by staff.

A review of the TDOC website www.tn.gov/correction/ PREA Policy confirmed it provides information by clicking on the topic hyperlink. Tip line for third-party reporting of sexual abuse and sexual harassment is identified on the website as (615) 253-8178.

Suspended entry into all TDOC facilities became effective for all visitors, volunteers and TDOC staff not directly assigned to the facility in March 2020. To protect staff, inmate population and the auditor in the prevention and spread of COVID-19, a decision was agreed upon by the Tennessee Department of Corrections and the lead auditor that several (not all) staff and inmate interviews would be conducted via Skype to continue with the audit as the future effects of COVID-19 was unknown. The TDOC State-wide PREA Coordinator, TCIX PCM and auditor developed a structured plan in conducting interviews via Skype while ensuring inmates and staff selected were stationed in an office area that awarded total privacy. Security staff assigned to the two shifts of 6:00 a.m. – 6:00 p.m. and 6:00 p.m. and 6:00 a.m., and non-security staff was selected for random interviews. Inmates were selected for random interviews via a daily roster. Those inmates within the targeted group were randomly selected from rosters that identified them as such. Interviews with various specialized staff were conducted via Skype on November 19, 2020 and November 24, 2020 prior to the delivery of procedures to follow presented by the PREA Resource Center on November 30, 2020 referencing the interview process during COVID-19. Although entry into the facility continued to be restricted, the auditor was allowed entry into the facility for the onsite visit December 9 – 11, 2020, upon receipt of a negative COVID-19 test and having a normal temperature at arrival.

On Wednesday, December 9, 2020, the DOJ PREA Auditor Debra Dawson arrived at TCIX to conduct the on-site phase of the audit. The initial entry meeting was held in the small conference room. Those in attendance were DOJ Certified PREA Auditor Debra Dawson; TDOC State-wide PREA Coordinator Mr. Blake Pollock; TDOC Director of Compliance Ms. Kimberly Gulden both with the Office of Inspector General, TCIX PREA Compliance Manager (PCM) Ms. Jennifer Voelz; Chief Counselor/Facility Victim Advocate Mr. Todd Staples and Associate Warden of Treatment/ Facility PREA Coordinator Mr. Jason Clendenion. The auditor reiterated the previous onsite tour schedule while stating hours of work would be extended to conduct additional interviews with security staff on both shifts, non-security staff and the inmate population. The auditor requested a spacious location in a private area be provided to complete staff and inmate interviews that would meet the social distancing guidelines recommended by the Center of Disease Control (CDC). It was determined the tour of the complex would include a tour of the Main Site on the first day. A tour would be conducted at the WC-TCIX - Annex Site 2 on the following day. The auditor asked that upon an inmate’s request to speak with the auditor, a private setting would be provided.
At the conclusion of the entry meeting, the auditor was escorted throughout the Main Site facility by the TDOC PREA Coordinator Mr. Blake Pollock, Director of Compliance Ms. Kimberly Gulden, TCIX PCM Ms. Jennifer Voelz, Associate Warden Treatment/Facility PREA Coordinator Mr. Jason Clendenion, Lieutenant Jason Staggs, Chief Counselor/Facility Victim Advocate Mr. Todd Staples and Correctional Emergency Response Team (C.E.R.T.) Ted Baltimore.

The auditor was escorted to all areas of the Main Site where there are 36 buildings located inside and outside the secured perimeter. A major part of the observation process was during the official tour of the facility utilizing the PREA compliance audit instrument – instructions for PREA audit tour while paying special attention to the following areas: checkpoint, TRICOR factory, school area with various vocational/educational programs, recreation, gymnasium, food service kitchen, dining hall, intake/reception, barber shop, inmate records, central control, visitation gallery, medical clinic, mental health, laundry_supply, law/leisure library, warehouse, inmate commissary, chapel, general housing units, segregated housing, wood plant, weight shed, mailroom, operations building, J-building (currently used for sanitation, meeting) motor pool/maintenance, warehouse, staff dining, commissary, K-9/recycling and all remaining areas at the Main Site.

Due to the COVID-19 global pandemic, there have been limited incoming and outgoing (transfers) inmate movement. However, the release of inmates continued as scheduled. The auditor was unable to observe intake screening for the inmate’s risk of victimization and abusiveness 72 hour and method of providing the inmate’s initial PREA education. However, the practice and procedures of these services were explained in detailed by the Intake Counselor upon the auditor’s request. The risk screenings are conducted in Distributed Applications where the required questions are documented, and responses are noted.

At the completion of the Main Site tour, the auditor was escorted to a private office area to begin conducting interviews with specialized staff, non-security staff, random staff and selected inmates. The auditor extended her hours of work and attended shift briefing to introduce herself to the second shift 6:00 p.m. – 6:00 a.m., and selected staff for interviews. The Shift Commander’s presentation included PREA as a topic while introducing scenarios on proper handling of reported PREA allegations. At the completion of the shift briefing, randomly selected staff reported for interviews with the auditor. The auditor continued with additional staff interviewing following the briefing in addition to conducting additional inmate interviews.

Second day of the on-site visit

The auditor was escorted to the WC-TCIX - Annex Site 2 by the TCIX PCM and Lieutenant Jason Staggs. Lieutenant Stanley Wood and Counselor Robert Skelton who were assigned to Site assisted in providing escort during the tour. The tour consisted of entering the administration building that includes the staff and visitor checkpoint, Associate Warden’s Office, records area, and human resources office. The B-building that consist of the central control, medical clinic, inmate visitation, classroom, inmate kitchen
and dining hall, inmate commissary/warehouse and the storage barn/motor pool and maintenance shop. The auditor spent a lengthy time at this site while conducting interviews with inmates from the various housing units/programs and staff assigned to both shifts.

The auditor reviewed unit logbooks at both sites that confirmed unannounced rounds are being conducted in all housing units and programming areas accessible to the inmate population. The unannounced rounds were noted as being conducted numerous times during a 24-hour period. The notice of the PREA audit was strategically posted in areas accessible to the staff and inmate population that included: administration building; checkpoint; visitation gallery; bulletin boards near the central control; medical; mental health; staff dining room; inmate kitchen; inmate dining room; housing units at both the Main Site and WC-TCIX - Annex Site 2; TRICOR, chapel; laundry and libraries. The lead auditor tested the PREA Hotline numbers as noted for both internal and external and found each in working order.

An extraordinary amount of PREA information was posted throughout the Main Site and WC-TCIX – Annex Site 2 on decorative bulletin boards accessible to all inmates and staff. In addition to PREA posters, the identity of the Sexual Assault Response Team (SART) names and positions within the facility, victim advocate, PREA PCM and facility’s PREA Coordinator and how to report PREA allegations both internal and external PREA Hotline telephone numbers was posted. All PREA information was easily identifiable due to being in notable bright colors separate from other documents. These organized bulletin boards were in every department and in the foyer of housing units. There were no areas where visibility was obstructed by the placement of equipment, window blinds, full doors without glass, etc. in the inmate housing units.

There were 250 existing cameras with 239 cameras installed at the Main Site and 11 at the WC-TCIX - Annex Site 2. The 250 cameras with video recording capability were strategically positioned throughout the facility that assisted the TCIX staff in the prevention, and detection of sexual abuse and, sexual harassment. An additional 4 cameras have been approved for installation at the WC-TCIX – Annex Site 2. The cameras are installed in a manner that allows observation of the shower area, but only the outside and there is no viewing inside any of the showers at both the Main Site and WC-TCIX – Annex Site 2. In addition to video monitoring capability at both the sites, the installation of convex mirrors/safety mirrors were installed in a manner that assist in eliminating blind spots. Cameras with video monitoring is noted in all housing units, program areas and provide complete coverage of the open space. The inmates’ restroom is built for single entry with a full door that provides privacy. PREA postings were noted in all areas accessible to the inmate population. The inmate classrooms are equipped with glass windows that allow viewing from the hallways.

The kitchen has reduced the number of inmates entering and rather than serving from two serving lines to one serving line. The meals are grab and go. Contract staff with Aramark operate the food service department with limited inmates assigned. One inmate restroom is in the kitchen area and is a full-size door. In addition to numerous other safety mirrors in the kitchen area, 12 cameras are also installed to include in the dry storage area. Those areas not directly monitored by staff was secured during the tour.
The auditor recommended the installation of a small 360-degree convex mirror/safety mirror be placed in an area where is cage is located that would enable staff viewing from other areas throughout the maintenance motor pool at the Main Site.

During the tour of the kitchen area at WC-TCIX – Annex Site 2., the auditor recommended the relocation of a 360-degree safety mirror from the corner of the kitchen to the center of the wall that would allow staff’s viewing ability for three angles.

The auditor conducted interviews with security, non-security, specialized staff, Sexual Abuse Response Team (SART) Members, and contract workers during the Skype and/or on-site interviews. The auditor conducted 19 random sample staff interviews that included TDOC training staff, mailroom staff, security and non-security staff, and part-time staff. The following 26 specialized staff interviews: (1) Agency Head Designee; (1) Warden; (1) Staff charged with monitoring retaliation; (3) Contact Medical Staff; (1) Human Resource Employee; (2) Investigators; (1) Incident Review Team Member; (1) Intake Staff; (2) TRICOR Contract; (3) Intermediate/higher-level staff (unannounced rounds); (1) TCIX PCM; (1) TDOC State-wide PREA Coordinator; (1) Staff who supervise segregation; (1) Victim Advocate; (1) Non-security first responder (1) Contract Food Service Manager; (1) Agency Contract Monitor; and (3) Staff who perform risk screening for victimization or abusiveness. The random and specialized staff interviews included staff assigned to both the Main Site and the WC-TCIX – Annex Site 2. Those staff assigned at the WC-TCIX – Annex Site 2 interviews were conducted during the on-site visit.

Sampling techniques for interviews with inmates from each housing unit at the Main Site was selected via a current daily roster for Skype and onsite interviews. All inmate interviews with those assigned at the WC-TCIX - Annex Site 2 were conducted on-site. Forty inmate interviews were required based on the inmate base count of 1584 that included inmates assigned to both sites. Through a selection of the inmate rosters, 43 inmates were interviewed. Twenty-eight random inmates and 15 targeted group inmate interviews were conducted to include during Skype and on-site. The following targeted groups of inmates were interviewed: (1) Bi-sexual; (2) inmates who reported sexual abuse; (6) inmates who reported sexual victimization during risk screening; (1) inmate identified as transgender; (3) visual impaired; (1) hearing impaired; (1) physical disabled. There were no inmates identified within the following target groups: youthful inmate; inmates with a cognitive disability; inmate in segregated housing for high risk of sexual victimization; Limited English Proficient (LEP); and/or identified as intersex. All inmates previously selected for interview via Skype and those selected during the on-site visit agreed and cooperated without hesitation during the interview process. All inmates interviewed via Skype and/or during the on-site visit acknowledged receipt and understanding of their rights and responsibilities regarding the facility policies and PREA standards. All were aware of numerous methods in which they could report PREA allegations that included but not limited to the PREA Hotline numbers and/or to staff, and third period that is posted throughout the facility. All acknowledged receiving PREA training that included the PREA video,” PREA: What You Need to Know.”
Third day of on-site visit

Upon the completion of additional staff and inmate interviews, the auditor met with the TCIX PCM, and TDOC State-wide PREA Coordinator. A review of documentation submitted on the PAQ for the 43 standards, investigative files, policies, mental health referrals, retaliation monitoring, sexual abuse incident reviews, employee, and inmate PREA training, and other related PREA documentation to support compliance of the standards was conducted.

The auditor selected various staff from rosters for review of PREA training and received a computer-generated roster of all security and non-security staff. Specialized training was also provided for medical, investigative staff, and mental health. The auditor selected and carefully examined a random sampling of personnel files, staff personnel files, and volunteer/contractor files. The personnel files were very well organized. No new staff are hired or allowed entrance until a thorough background check is completed. The auditor viewed signatures of staff on training forms documenting that the staff understood the PREA training received.

The TDOC Office of Investigations and Conduct (OIC) is responsible for conducting all investigations to include sexual harassment and sexual abuse. The OIC Institution Investigator conducts administrative investigations. The OIC Special Agent is assigned to conduct all criminal investigations. There were 39 reported allegations for sexual abuse and/or sexual harassment reported during the review period. The auditor was provided a PREA case log for a selection of cases and selected 18 investigative cases for review. Thirty-seven cases were closed as administrative and 2 were referred as criminal investigations pending receipt of DNA samplings after the completion of the forensic examinations. The 37 administrative cases were identified as the following: 5 inmate-on-inmate sexual assault, two determined Unfounded, 1 determined as Unsubstantiated and 2 remained pending DNA Samplings; 8 inmate-on-inmate sexual harassment reported allegations each with an investigative finding of Unsubstantiated. There were 25 staff-on-inmate reported PREA allegations: 2 staff-on-inmate sexual assault determined as Unfounded; 24 staff-on-inmate sexual harassment: 7 with an investigative finding of Unsubstantiated and 17 determined as Unfounded. The review of these case files identified they were very well organized while also possessing the inmate documented notification of findings, sexual assault incident reviews and retaliation monitoring for applicable cases. All completed investigative cases were conclusive in determining the finding of the investigations.

The TCIX Staffing Plan was reviewed on June 30, 2020 by the Chief of Security, Associate Warden of Security, Associate Warden of Treatment/ Facility PREA Coordinator, TDOC State-wide PREA Coordinator and Warden. The TCIX Staffing Plan addresses the eleven requirements as indicated in this provision and was based on an inmate population of 1734 at the Main Site and 450 inmates at the WC-TCIX – Annex Site 2. The average daily inmate count for the previous 12 months prior to the global pandemic of COVID-19 was 1473. However, due COVID-19 the average daily population began to reduce due to the inmate releases and restricted to limited incoming inmate traffic.

TDOC/TCIX maintained 4 contracts within the review period for services with contractors who had contact with the inmate population. Those contracts were with Centurion, CORZION, ARMARK and TRICOR. CORIZON contract was later converted to Centurion.
The auditor utilized rosters of new hires and staff promotions provided by the TCIX PCM for the selection of random personnel files for review. There were 103 new hires, and 36 promotions was conducted during the review period. Eleven new hires background checks, 8 annual background checks and 2 promotional records were reviewed. No new staff were hired prior to the completion of a thorough background investigation. Those staff selected for promotion completed a new PREA Self-Declaration prior to their appointment. The auditor selected and carefully examined a random sampling of personnel files, staff training files, and volunteer/contractor files of completion of PREA training.

The auditor selected and examined a sampling of inmate files and observed documentation of the inmates receiving PREA education, as well as documentation of risk screenings. The auditor utilized inmate rosters to make a random selection of 56 inmates PREA education, 72-hour initial risk screening and 30-day follow-up risk screenings that included inmates at both sites for review. There were no discrepancies noted in the receipt of inmate PREA education as it was noted as provided to the inmates on the day of their arrival. The auditor viewed signatures of inmates documenting completion of PREA education. The random sample of 56 inmate PREA Screening Application forms was reviewed for compliance with the 72-hour initial risk assessment and the completion of the 30-day reassessment after arrival. There were 3 instances identified where inmates were not reassessed within the 30-day period. Specifically, there were 2 instances in which the reassessment was completed beyond 60 days and one occasion where the risk reassessment was completed at 31 days. Fifty-three of the 56 reassessments reviewed were completed between 14 and 7 days prior to the 30th day. Although there were 3 errors in the completion of the 30-day reassessments, staff demonstrated their knowledge of policy and the practice in conducting risk assessments in accordance with TDOC policy and provisions of standard 115.41.

The PAQ indicates there were 2 forensic exams performed during the review period. The lead auditor was unable to conduct an interview with the SAFE/SANE at the local hospital because they report to the hospital only as needed 24/7. However, the auditor was able to conduct an interview with the Emergency Room Charge Nurse at the Nashville General at Meharry. She confirmed it is the hospital’s protocol to contact a SANE/SAFE who is required to report to the hospital within one hour of being notified. She continued in stating, it is also the hospital’s protocol to offer a victim advocate to all victims of sexual abuse and the protocol include inmates from local correctional facilities. However, the victim has the option of accepting or refusing the offer of victim advocate services. Medical staff will only contact a victim advocate if the victim request one.

The facility identified a Memorandum of Understanding with The Sexual Assault Center. An interview was conducted with a Victim Advocate/PREA Coordinator for the Center. She indicated upon the Center receiving notification of a victim being sexual assaulted, a SAFE/SAFE nurse is notified to report to the hospital to conduct the forensic medical examination. She continued in stating, a victim advocate would be provided if requested by the victim. She stated the Center does receive calls from the inmate population, but staff can only release the information provided by the inmate if the inmate gives authorization to do so. She added the inmate could be transported either to the local hospital or the Sexual Assault Center for a forensic examination by a SAFE/SANE as they are scheduled on-call 24/7. The inmate would automatically be given a victim advocate during examination if they elect to report to the Center. Upon the inmates’ arrival at the local hospital, prior to conducting the forensic examination, the inmate would be offered a victim advocate to be present during the examination.
At the conclusion of the on-site visit, the auditor conducted an exit briefing with DOJ Certified PREA Auditor Debra Dawson; TDOC State-wide PREA Coordinator Blake Pollock; TCIX PCM Ms. Jennifer Voelz, Associate Warden Treatment/Facility PREA Coordinator Mr. Jason Clendenion. The facility was thanked for their hospitality and all the assistance and cooperation provided during the pre-audit, and onsite audit. The discussion included general observation and preliminary findings. The post audit phase was described and the timeliness of any further requested documents as determined to be needed and the determination of compliance would be determined at the completion of the final review of documentation and notes collected. The auditor acknowledged staff on their preparedness for the audit, organization skills, professionalism of staff, positive interaction with the inmate population, expression of trust from the inmate population to address their PREA related concerns and staff and inmate knowledge of PREA education provided. The TCIX PCM was also thanked for her effort in the scheduling of many staff and inmate interviews conducted via Skype due to the global pandemic of COVID-19, and during the on-site visit. Finally, the auditor acknowledged the cleanliness throughout the facility due to staff and the inmate population continuous effort in preventing the spread of COVID-19.

**Facility Characteristics**

*The auditor’s description of the audited facility should include details about the facility type, demographics and size of the inmate, inmate or detainee population, numbers and type of staff positions, configuration and layout of the facility, numbers of housing units, description of housing units including any special housing units, a description of programs and services, including food service and recreation. The auditor should describe how these details are relevant to PREA implementation and compliance.*

The Turney Center Industrial Complex is located at 1499 R. W. Moore Memorial Highway, in Only, TN 37140, and is approximately 60 miles east of Nashville, TN. The facility’s WC-TCIX – Annex Site 2 is located 65 miles from the Main Site at 245 Carroll Road, Clifton, TN 38425. The Main Site is maintained within an approximately 55 acres secured perimeter fence with razor wire at both the top and bottom. TCIX rated capacity is 1,734 inmates. The Main Site has a capacity rate of 1,284, and the WC-TCIX – Annex Site 2 has a capacity rate of 450. The actual population during the site visit was 1584 inmates that included both sites. The TCIX is a time-building prison with emphasis on industry. Both locations are designated for adult males and have an age range population of 18-84 with an average length of stay or time under supervision of 6 years 11 months and 25 days. The average daily population for the past 12 months of the audit was 1473. The facility has a security/custody level: minimum trustee to close with most beds classified as medium. TCIX is a medium custody facility and the WC-TCIX – Annex Site 2 houses minimum trustees.

Academic programs available at the prison include adult basic education and Nashville State Community College courses. Vocational programs include cosmetology, cabinet making, computer information technology, Education, Pro-Social Life Skills and Career Management for Success. TRICOR industry programs include a wood plant. The inmates are also involved in support jobs at the prison. TCIX also has a dog training program.

At the time of the on-site visit, there were 310 TDOC employees that included 220 security staff and 110 non-security staff. The facility contracted 102 employees that include 62 medical, 14 mental health,
16 with Aramark, and 10 with CPG (wood plant). Although volunteers have not been allowed entry into the facility since March 2020, due to COVID-19, 32 volunteers have maintained their certification and the remaining have been removed.

Thirty-nine buildings compose the Turney Center Industrial Complex. There are 32 buildings located at the Main Site that includes 6 security towers that are no longer operational. One tower over the Main Site sallyport continues to be operated. There are 7 buildings at the WC-TCIX – Annex Site 2.

The following buildings are at the Main Site: A- Administration, N- Armory, B- Health Services, Visitation, Security Operations, Program Staff Offices; E- Chapel; F- Gymnasium; G- Food services, Dining and Laundry, H- High School Equivalency (HSE) (formerly GED) and adult basic education; J-TRICOR; M- Motor pool/Maintenance; L – Boiler Room; W- Warehouse; P – Janitorial; O-Chemical Storage; Q-Wood Plant; 911-Weight Shed; 916 Greenhouse; K-Sallyport; T-Guard Towers (1-7); X- Program Building 1; Y- Program Building 2 and Housing Units 1 - 6 with the identified pods. The Armory, Warehouse/Commissary, and Maintenance Departments are located outside the secure perimeter on the west side of the Main Site institution.

Main Site A-Building include an administrative area that includes checkpoint, the Warden Office, Human Resources Offices, OIC Institution Investigator Offices, and two conference rooms.

Main Site B-Building consist of Associate Wardens Offices and Administrative Staff Offices, Records, central control, the medical clinic, and visitation.

J-building is currently used for sanitation, meetings, and prepared for COVID overflow. That has not been required as of the on-site visit.

The following are individual buildings located outside the security perimeter: outer entry of sallyport, the armory, a greenhouse, motor pool/maintenance, warehouse/commissary, and seven towers in which only one is operational, K-9/Recycling.

Twelve cameras are installed in the Main Site kitchen to include in the dry storage area. Those areas not directly monitored by staff was secured during the tour.

In meeting the definition of housing units defined by the DOJ PREA Working Group, there are 16 inmate housing units at the Main Site and 6 are located at the WC-TCIX – Annex Site 2. There is a total of 10 single cell housing units with 8 at the Main Site and 2 at WC-TCIX – Annex Site 2. There are 15 multiple occupancy cell housing units with 13 at the Main Site and 2 at WC-TCIX – Annex Site 2. There are 8 open bay/dorm housing units with 4 at the Main Site and 4 at WC-TCIX – Annex Site 2. There are 114 segregation cells with 108 at the Main Site and 6 at the WC-TCIX – Annex Site 2.

The 6 housing units at the Main Site units 1 - 4 have 2 pods each and housing units 5 and 6 have 4 pods each.

(Zone 1) Units 1 and 2 are the incentive units containing the Retrieving Independence (27 assigned in December) and Veteran’s programs (86 assigned in December during the on-site visit) house medium custody inmates. Both units contain 2 pods with 32 double cells and 8 showers in each with small
windows in the doors as well as shower curtains. A program building used for the dog program is also in this zone. The dog program was inactive due to COVID-19.

(Zone 2) Units 3 and 4 house medium custody inmates and is separated by a gate; 4A Pod is designated as the young adult program for those inmates between the age of 18 – 24 years old. (95 assigned in Dec) and 4B is Protective custody unit. Both units contain 2 pods with 32 double cells and 8 showers with small windows in the doors as well as shower curtains. Additionally, there is a program building in this zone that is used for the inmates assigned to the young adult program.

Unit 5 is our high security unit and houses segregated inmates. 5A has 24 single beds and is used for maximum, minimum, protective custody, pending investigation, pending hearing, and punitive; 5B has 24 singles and is used to house minimum, protective custody, pending investigation, pending disciplinary hearing, and disciplinary placement (punitive); 5C has 24 single beds and is used to house closed custody only; 5D has 12 double and 12 single and is currently being used to quarantine inmates that have tested positive or are symptomatic of COVID. Pods A and D have individual showers for a total of 48 showers. Pods B and C have 3 showers each with a small window and the ability to be locked from the inside by the inmate for privacy (officers can unlock the door from the outside in the event of an emergency).

Main Site Unit 6 houses minimum trustee to minimum custody inmates. The pods in this unit are in dormitory style containing double bunks and single bunks. Each pod has a capacity rate of 38 inmates. All pods have 8 double 2, beds and 22 single beds for a total 152 capacity in the Unit 6. This Unit also has an additional checkpoint, library, visitation, and kitchen/dining hall. This unit has an open showers curtains and a large door prior to entering the area within the recreation area of the unit.

There are a total of eight (8) showers located in each pod for a total of sixteen (16) showers in each unit (Units 1 through 4). Unit 5 is designated as the High Security Unit (HSA) and have individual showers located in each cell of pods for a total of 48 showers. In pods B and C, there are 3 showers each. Each shower has a door and a small window and the ability to be locked from the inside by the inmate for privacy. Officers can unlock the door from the outside in case of an emergency. Unit 6 has an open shower.

All inmate cells have an all-in-one toilet and sink that allow privacy during use with the exception of the Main Site 6 that as a multiple bathroom area in each pod. The individual cells are designed to provide privacy in changing clothes and performing bodily function without being viewed by non-medical staff. The only exception would be during count time, routine cell inspection and/or in an emergency.

In the event that TCIX Main Unit 6 should house an inmate that has been determined to be transgender or intersex, the following procedures are to be followed to enable the inmate to shower, perform bodily functions and change clothing: (1) The shower shall be offered daily between the hours of 9:30 p.m. to 10:30 p.m.; (2) Prior to the identified inmate being allowed to shower, the area shall be searched completed by unit staff to ensure no other inmates are present and make sure the other inmates are restricted to their housing pods. (3) While the inmate is taking a shower, the door to the showers shall remain closed with one security staff member posted outside the shower door until the completion of the shower. Another security staff member shall remain in the hallway between the housing units to prevent movement of any inmates. (4) A private restroom is designated in Unit 6 Administration Building for
the inmate to utilize for bodily functions and changing clothes. Access to the restroom is as needed. Staff will verify the bathroom is empty prior to the inmate entering.

The gym is an open area with a camera at each end. PREA information displaced on walls and bulletin boards. There are 2 inmate restrooms with single entry across from staff office.

The Cosmetology program is a 1500 hours 12-month course available to selected inmates and is located at the Main Site. Because of COVID-19 the class size had been reduced to a maximum of 14 students who attend 3 hours a day Monday – Friday. This area has an open space with two cameras to assist staff assigned in monitoring the inmate’s activities.

WC-TCIX – Annex Site 2 is a fast-track facility that offers inmates a range of rehabilitative programs to assist them in succeeding upon their release. The prison has a custody designation of minimum custody. Most of the inmate population are assigned to community services as part of their programming needs. The prisons’ community service work crews provide labor to five nearby counties in the southern middle Tennessee including state and local government, as well as churches, cemeteries, and other non-profit organizations.

The Special Alternative Incarceration Unit (SAIU) or boot camp program is housed at WC-TCIX – Annex Site 2. The prison also houses the Probation Technical Violators Diversion Program Unit and the Parole Technical Violators Unit. All three are highly disciplined and structured programs combining community service work, life skills and drug treatment.

WC-TCIX – Annex Site 2 houses minimum trustee to minimum custody inmates and has two housing units. One unit contains 4 pods (dorms). Dorm 1 is used to house the Special Alternative Incarceration Unit and has 25 double bunks. Dorm 2 is used to house quarantine inmates and has 25 double bunks. Dorm 3 and 4 are used to house the geriatric inmates and have 25 double beds each that are being used as single beds. There is a mail/property room, library, and counselor’s office located in this building as well.

The A-Building include an administrative building with checkpoint, the Associate Warden Office, and Human Resources Office, Records, and a conference room. Other areas at the site include visitation, medical, central control, a classroom, kitchen/dining room that is connected by a tunnel (walk-way) to the housing units.

The second housing unit has 2 pods, both contain 68 double and 14 single cells in each. A pod houses the Therapeutic Community, parole Technical Violators Diversion Program, and the Probation The pods in this unit are setup as dorms containing double bunks and single bunks. Each pod can hold up to 38 inmates. All pods have 8 double, 22 single beds; for a total of 152 that can be housed in this unit. This unit has an additional checkpoint, library, visitation, and kitchen/dining hall.

The WC-TCIX – Annex Site 2 also has a Commissary, Warehouse, Storage Barn, Motor Pool and Maintenance.

The WC-TCIX – Annex Site 2 also offers the Therapeutic Community (TCOM) program. Academic programs available include High School Equivalency (HSE) (formerly GED) and adult basic education.
In the event the WC-TCIX – Annex Site 2 should have an inmate housed in Dorm 1, 2, 3, or 4 that has been determined to be transgender or intersex, the following procedures shall be followed to enable the inmate to shower, perform necessary bodily functions and change clothing: (1) the designated shower shall be in the B-building Medical Clinic and offered between the hours of 8:00 p.m. and 10:00 p.m. daily. (2) Staff is to ensure that the area is secure and other inmates are restricted from this area prior to escorting the inmate to the shower. (3) During the showering, security staff shall remain posted outside the shower door until completion of the shower. During this, no other inmates shall be allowed in the clinic area. Shower time allowed will be (10) minutes. (4) The restroom located in B-building shall be designated for access to this restroom, as necessary.

The kitchens at the Main Site and WC – TCIX – Annex Site 2 both sites have reduced the number of inmates entering and rather than serving from two serving lines to one serving line. The meals are grab and go. Contract staff with Aramark operate the food service department with limited inmates assigned. One inmate restroom is in the kitchen area at both site and is a full-size door.

The auditor recommended the relocation of a 360-degree safety mirror from the corner of the kitchen at the WC – TCIX - Annex Site 2 to the center of the wall that would allow staff viewing ability for three angles. In addition to numerous other safety mirrors in the kitchen area.

Medical staff are on duty 24/7 and a Registered Nurse is always on duty to include part-time registered nurse as needed. Dentist services are available Monday – Friday through Centurion. All inmates are seen by medical who also ask the inmates the PREA question. These operational hours and procedures are at both the WC - TCIX - Annex 2 and Main Site.

The warehouse commissary is an open space area with 360-degree convex mirror/safety mirrors and cameras has been installed in the high theft areas at the WC - TCIX - Annex Site 2 and Main Site. Main Site and both sites.

Inmates have access to U. S. Mailboxes and grievance boxes that located in their housing unit to submit reports of PREA allegations to staff and/or outside facility resources and are procedures at WC - TCIX - Annex 2 and Main Site.

### Summary of Audit Findings

The summary should include the number and list of standards exceeded, number of standards met, and number and list of standards not met.

**Auditor Note:** No standard should be found to be "Not Applicable" or “NA”. A compliance determination must be made for each standard.

#### Standards Exceeded

**Number of Standards Exceeded:** 4

**List of Standards Exceeded:**

115.211, Zero Tolerance of sexual abuse and sexual harassment: PREA Coordinator

115.217, Hiring and promotion decisions
115.231, Employee training
115.234 Specialized Training: Investigations

**Standards Met**

**Number of Standards Met:** 39
115.212, Contracting with other entities for the confinement of inmates
115.213, Supervision and monitoring
115.215, Limits to cross-gender viewing and searches
115.216, Inmates with disabilities and inmates who are limited English proficient
115.218, Upgrades to facilities and technologies
115.221, Evidence protocol and forensic medical examinations
115.222, Policies to ensure referrals of allegations for investigations
115.232, Volunteer and contractor training
115.233, Inmate education
115.235, Specialized training: Medical and mental health care
115.241, Screening for risk of victimization and abusiveness
115.242, Use of screening information
115.251, Inmate reporting
115.252, Exhaustion of administrative remedies
115.253, Inmate access to outside confidential support services
115.254, Third-party reporting
115.261, Staff and agency reporting duties
115.262, Agency protection duties
115.263, Reporting to other confinement facilities
115.264, Staff first responder duties
115.265, Coordinated Response
115.266, Preservation of ability to protect inmate from contact with abusers
115.267, Agency protection against retaliation
116.271, Criminal and administrative agency investigations
115.272, Evidentiary standard for administrative investigations
115.273, Reporting to inmates
115.276, Disciplinary sanctions for staff
115.277, Corrective action for contractors and volunteers
115.278, Disciplinary sanctions for inmates
115.282, Access to emergency medical and mental health services
115.283, Ongoing medical and mental health care for sexual abuse victims and abuser
115.286, Sexual abuse incident reviews
115.287, Data collection
115.288, Date review for corrective action
115.289, Data storage, publication, and destruction
115.401 Frequency and scope of audits
115.403 Audit contents and findings

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**Standards Not Met**

- **Number of Standards Not Met:** 0
- **List of Standards Not Met:** Click or tap here to enter text.

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**PREVENTION PLANNING**

**Standard 115.11: Zero tolerance of sexual abuse and sexual harassment; PREA coordinator**

**All Yes/No Questions Must Be Answered by The Auditor to Complete the Report**

**115.11 (a)**

- Does the agency have a written policy mandating zero tolerance toward all forms of sexual abuse and sexual harassment? ☒ Yes ☐ No
- Does the written policy outline the agency’s approach to preventing, detecting, and responding to sexual abuse and sexual harassment? ☒ Yes ☐ No

**115.11 (b)**

- Has the agency employed or designated an agency-wide PREA Coordinator? ☒ Yes ☐ No
- Is the PREA Coordinator position in the upper-level of the agency hierarchy? ☒ Yes ☐ No
Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities?
☒ Yes ☐ No

115.11 (c)

- If this agency operates more than one facility, has each facility designated a PREA compliance manager? (N/A if agency operates only one facility.) ☒ Yes ☐ No ☐ NA
- Does the PREA compliance manager have sufficient time and authority to coordinate the facility’s efforts to comply with the PREA standards? (N/A if agency operates only one facility.) ☒ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☒ Exceeds Standard (Substantially exceeds requirement of standards)

☐ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART (Sexual Abuse Response Teams)
3. TDOC Index 502.06 PREA Implementation, Education and Compliance
4. TCIX Organizational Chart and TDOC Organization Chart
5. TCIX Index 502.06.2-1 PREA Allegations, Investigations, and SART
6. Interviews with:
   a. TDOC State-wide PREA Coordinator
   b. TCIX PREA Compliance Manager

115.11(a) The agency and facility have a comprehensive written policy that mandates zero tolerance toward all types of sexual abuse and sexual harassment. Index TDOC.502.06 states it is the policy of the
TDOC go provide a safe, human, and appropriately secure environment, free from threat of sexual abuse and sexual harassment for all inmates, by maintain a program of prevention, detection, response, investigation, and tracking of all alleged and substantiates sexual assaults and sexual harassment. TDOC has a zero tolerance for incidences of sexual abuse and sexual harassment within its facilities. The Directive clearly outlines the agency’s zero tolerance policy and identifies the agency’s approach to the prevention, detection, and response to sexual assault incidents in their facility. The Directive includes definitions of prohibited behaviors regarding sexual abuse and sexual harassment that are consistent with the PREA standards. The Directive also outlines sanctions for those that have participated in such prohibited behaviors to include staff, contractors, volunteers, and the inmate population.

In addition to TDOC Index 502.06 PREA Implementation, Education and Compliance. The Department also developed TDOC Index 502.06.2 PREA Allegations, Investigations, and SART Sexual Abuse Response Teams (SART). The policy outlines the duties and responsibilities of staff designated to serve on an organized and structure team responsible for developing and maintaining a program of prevention, detection, response, investigation, and tracking of sexual assaults and the persons involved. The policies includes definitions pertaining to PREA, and procedures after receiving an allegation of PREA; multiple methods for inmate reporting, responsibilities of First Responders; SART Response; SART Investigations; Sexual Abuse Incident Review; monitoring for retaliation; administrative investigations; criminal investigations; reporting the status of allegations to inmates; disciplinary sanctions for inmates; sanctions for contractor and volunteers; and allegations occurring in other correction settings.

TDOC 502.06 indicates each PREA Site Coordinator and /or PREA Compliance Manager shall ensure unannounced PREA-free walk (inspection) is conducted monthly in accordance with PREA Inspection Team Worksheet, CR-3821. This inspection shall be conducted to identify and deter sexual abuse and sexual harassment. By the 15th of each month, the Warden/Superintendent/Designee shall submit the facility’s previous month’s PREA Inspection to the Assistant Commissioner of Prisons. The Assistant Commissioner of Prison/designee shall compile all the facility reports and forward to each Assistant Commissioner, Deputy Commissioner, Inspector General, Statewide PREA Coordinator, and Director of Decision Support: Research and Planning for review.

TCIX 502.06.2-1 was developed to establish standardized procedures in the reporting and investigations of all PREA allegations and role of the Sexual Abuse Response Team. The Head of Agency Designee, State-wide PREA Coordinator and TCIX PCM indicated monthly PREA walks, meetings, and reports are conducted in accordance with TDOC policy and inspection standards such as why an incident occurred in a particular area, and what corrective actions could be applied if applicable. SART review security equipment and submit recommendations for mirrors and video placement that would serves as a level protection for inmates from sexual assault or sexual abuse during the monthly walk through. A work order is submitted as needed and is required to be completed within 30 days of submission. A member of SART also serve on the Sexual Assault Incident Review Team and designated members also serve as victim advocates. Copies of the monthly walk throughs throughout the review period was presented for review. These staff also document the review of standards 115.11 through 115.86.

115.11(b) The agency has designated a State-wide PREA Coordinator with the Office of the Inspector General, who is assigned the duties of overseeing the agency’s efforts regarding PREA in all its facilities. The agency’s organizational chart shows the State-wide PREA Coordinator reports directly to
the Director Compliance with the Office of the Inspector General. The auditor interviewed the State-
wide PREA Coordinator and confirmed he has the time and authority to develop, implement, and
oversee agency efforts to comply with the PREA standards in all its facilities. It was obvious to the
auditor that the State-wide PREA Coordinator plays a positive and productive role in providing training,
guidance and assistance to the TCIX PCM in her role.

115.11(c) The Associate Warden of Treatment (T) at each TDOC facility also serve as facility PREA
Coordinator and reports directly to the Warden. All TDOC facilities also has an on-site PREA
Compliance Manager (PCM) who works to ensure the facility’s compliance with the DOJ PREA
standards. The facility’s organizational chart was provided for review. The chart shows the TCIX PCM
position as a dedicated position who reports directly to the Associate Warden of Treatment (T) /Facility
PREA Coordinator who also holds the position of Administrative Secretary 2. The auditor interviewed
the TCIX PCM and confirmed she does have sufficient time to perform her duties as the facility’s PCM
in overseeing the facility’s efforts to comply with the PREA standards. Observation during the tour of
the facility indicated the inmate population at both the main facility and WC-TCIX - Annex Site 2 were
familiar with the TCIX PCM and felt comfortable approaching and engaging in direct conversations
with her as the TCIX PREA PCM.

Based on the review of policies, organization charts, duties and responsibilities of the SART and
interviews it is determined TCIX exceeds in meeting the mandate of compliance of this standard.

Standard 115.12: Contracting with other entities for the confinement of
inmates

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.12 (a)

▪ If this agency is public and it contracts for the confinement of its inmates with private agencies
or other entities including other government agencies, has the agency included the entity’s
obligation to comply with the PREA standards in any new contract or contract renewal signed on
or after August 20, 2012? (N/A if the agency does not contract with private agencies or other
entities for the confinement of inmates.) ☒ Yes ☐ No ☐ NA

115.12 (b)

▪ Does any new contract or contract renewal signed on or after August 20, 2012 provide for
agency contract monitoring to ensure that the contractor is complying with the PREA standards?
(N/A if the agency does not contract with private agencies or other entities for the confinement
of inmates.) ☒ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☐ Exceeds Standard (*Substantially exceeds requirement of standards*)
☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)

2. Interviews with the following:

   a. State-wide PREA Coordinator/ Agency Contract Monitor

TCIX does not contract for the confinement of its inmates. However, the Tennessee Department of Corrections does have 4 contracts for the confinement of inmates, and all are monitored by the Contract Monitoring Division within the Office of the Inspector General.

TDOC Index 502.06 states employees of privately managed facilities shall receive PREA training as part of the pre-service and in-service training requirements established by the contractor and approved by TDOC. The Director of Contracts Administration shall ensure that all new TDOC contracts or contract renewals include language requiring compliance with the PREA standards. The TDOC has entered four contracts for the confinement of inmates with a private agency (Core Civic). Interview with the State-wide PREA Coordinator who is also the Contract Monitor indicated he communicate with the contracting agencies and address any concerns regarding maintaining compliance with all PREA standards. A review of the contracts indicated the requirement for each facility to maintain PREA certification as a condition of the contracts is documented.

The facilities’ most recent PREA audits were submitted as the following: Hardeman County Correctional Facility on August 6, 2020; South Central Correctional Center on February 17, 2020; Whiteville Correctional Facility on September 16, 2020; Trousdale Turner Correctional Center most recent posted PREA audit is noted as March 2018. However, in accordance with an interview with the TDOC State-wide PREA Coordinator, a PREA audit was recently conducted in February and the audit report is pending. Review of the contracts confirmed all contained language that required the contracted facility to comply with the requirements of the Prison Rape Elimination Act.

Based on the review of the contracts, review of agency’s website, audit reports and interview, the facility has demonstrated compliance with all provisions of this standard.

Standard 115.13: Supervision and monitoring
115.13 (a)

- Does the facility have a documented staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect inmates against sexual abuse?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Generally accepted detention and correctional practices?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any judicial findings of inadequacy?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any findings of inadequacy from Federal investigative agencies?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any findings of inadequacy from internal or external oversight bodies?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: All components of the facility’s physical plant (including “blind-spots” or areas where staff or inmates may be isolated)?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The composition of the inmate population?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The number and placement of supervisory staff?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The institution programs occurring on a particular shift?
  ☐ Yes ☒ No ☐ NA

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any applicable State or local laws, regulations, or standards?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The prevalence of substantiated and unsubstantiated incidents of sexual abuse?
  ☒ Yes ☐ No

- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any other relevant factors?
  ☒ Yes ☐ No

115.13 (b)
▪ In circumstances where the staffing plan is not complied with, does the facility document and justify all deviations from the plan? (N/A if no deviations from staffing plan.) ☒ Yes ☐ No ☐ NA

115.13 (c)

▪ In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: The staffing plan established pursuant to paragraph (a) of this section? ☒ Yes ☐ No

▪ In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: The facility’s deployment of video monitoring systems and other monitoring technologies? ☒ Yes ☐ No

▪ In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: The resources the facility has available to commit to ensure adherence to the staffing plan? ☒ Yes ☐ No

115.13 (d)

▪ Has the facility/agency implemented a policy and practice of having intermediate-level or higher-level supervisors conduct and document unannounced rounds to identify and deter staff sexual abuse and sexual harassment? ☒ Yes ☐ No

▪ Is this policy and practice implemented for night shifts as well as day shifts? ☒ Yes ☐ No

▪ Does the facility/agency have a policy prohibiting staff from alerting other staff members that these supervisory rounds are occurring, unless such announcement is related to the legitimate operational functions of the facility? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):
1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education and Compliance
3. TDOC Index 506.22 Security Staff Assignments
4. TCIX Annual Staffing Review
5. Post Assignment Rosters
7. Observation while on-site
8. Interviews with:
   a. Warden
   c. TCIX PREA PCM
d. Intermediate or Higher-Level Staff
e. TDOC Statewide PREA Coordinator

115.13(a) TDOC Index 502.06 states the requirements of a facility staffing plan that provides for the adequate levels of staffing and monitoring to protect inmates against sexual abuse. These requirements contain the eleven requirements stated in this provision. This review shall be completed on the PREA Annual Staffing Review form CR-3964. The TCIX Staffing Plan addresses the eleven requirements as indicated in this provision. The staffing plan was developed for 1734 inmates at the Main and 450 inmates at the WC- TCIX – Annex Site 2. Interviews with the agency TDOC PREA Coordinator, Warden and TCIX PCM indicated the facility does develop and comply with a staffing plan as outlined in TDOC Index 506.22. Furthermore, it was indicated that the facility does consider each element of provision and that upper-level administration as well as the PREA Coordinator review of the staffing plan. TDOC was granted funding for the installation and upgrade of video monitoring.

115.13(b) TDOC Index 506.22 indicates the Critical and Non-Critical post. The facility staffing plan is developed with minimum operations staffing levels in mind and a daily staff roster is reviewed to ensure adequate staff in accordance with the stated staffing plan. The daily rosters identify positions, the staffing requirements for those positions and reconciles staffing deployment in accordance with the position requirements outlined in the staffing plan. An interview with the Warden explained there are numerous review and approval steps in the creation of daily correctional services rosters. He indicated the correctional post are identified as mandatory and non-mandatory and are documented on the daily rosters. The Shift Commander and reviewed by the Chief of Security, Assistant Warden of Security and himself as Warden. A mandatory post is never vacated. At the exhaustion of reassigning staff from non-mandatory post to mandatory post which possible, overtime is always paid to staff to cover the mandatory post. Mandatory post positions are never vacated even with a shortage of security staff and there have been no deviations from the staffing plan in the filling of mandatory critical post. Any deviations from the staffing plan would be documented on the daily roster with an explanation. Throughout the on-site tour it was noted that staffing was adequate and prevalent throughout the institution.
115.13(c) TDOC Index 502.06 states that by July 1st of each calendar year each facility shall assess, determine, and document whether adjustments are needed to the facility staffing plan. TDOC Index 506.22 states the Warden shall identify on each post assignment schedule all critical posts. Posts that are critical to the security of the institution must be filled on each shift. The staffing plan review is documented on an agency-wide standardized form. TCIX provided a copy of the Staffing Plan. The Plan was reviewed on June 30, 2020 by the Chief of Security, Associate Warden of Security, Associate Warden of Treatment/ Facility PREA Coordinator, TDOC State-wide PREA Coordinator and Warden. TCIX 502.06.1 states the staffing plans shall be reviewed annually during the budget cycle, when the organizational chart and shift rosters are approved by institutional and Central Officer personnel. The staffing plan is approved by the Warden and TDOC Assistant Commissioner.

The form considers all the criteria required for a staffing plan review as required in this standard and provides areas for narrative, any recommendations, as well as space for signatures by the facility compliance manager and agency wide coordinator. Interviews with the State-wide PREA Coordinator, Warden and TCIX PCM indicated that the facility does conduct a staffing plan review at least annually.

115.13(d) TDOC Index 502.06 indicates that each PREA site coordinator and/or PCM shall ensure that an unannounced PREA-free walk (inspection) is conducted monthly in accordance with the PREA Inspection Team Worksheet, CR-3821. This inspection shall be conducted to identify and deter sexual abuse and sexual harassment. The Security Shift Corporal and above, Unit Managers, and Administrative Duty Officer shall conduct and document unannounced rounds. The unit logbook shall be annotated with Unannounced PREA Inspection/Security Check when signing into the unit. Throughout the tour, the auditor reviewed logbooks in all housing units for the previous 12 months and confirmed unannounced rounds were conducted not less than once on each shift by supervisory staff. The documentation of unannounced rounds was noted in red ink. Confirmation of supervisory rounds were also provided during their interviews. Each supervisory stated they alternate their rounds schedule and route regularly that prevents staff and inmate awareness of supervisory staff approaching their housing unit and/or work site.

### Standard 115.14: Youthful inmates

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

#### 115.14 (a)

- Does the facility place all youthful inmates in housing units that separate them from sight, sound, and physical contact with any adult inmates through use of a shared dayroom or other common space, shower area, or sleeping quarters? (N/A if facility does not have youthful inmates [inmates <18 years old].) □ Yes □ No ☒ NA

#### 115.14 (b)

- In areas outside of housing units does the agency maintain sight and sound separation between youthful inmates and adult inmates? (N/A if facility does not have youthful inmates [inmates <18 years old].) □ Yes □ No ☒ NA
In areas outside of housing units does the agency provide direct staff supervision when youthful inmates and adult inmates have sight, sound, or physical contact? (N/A if facility does not have youthful inmates [inmates <18 years old].) ☐ Yes ☐ No ☒ NA

115.14 (c)

☐ Yes ☐ No ☒ NA

Does the agency make its best efforts to avoid placing youthful inmates in isolation to comply with this provision? (N/A if facility does not have youthful inmates [inmates <18 years old].)

☐ Yes ☐ No ☒ NA

Does the agency, while complying with this provision, allow youthful inmates daily large-muscle exercise and legally required special education services, except in exigent circumstances? (N/A if facility does not have youthful inmates [inmates <18 years old].)

☐ Yes ☐ No ☒ NA

Do youthful inmates have access to other programs and work opportunities to the extent possible? (N/A if facility does not have youthful inmates [inmates <18 years old].)

☐ Yes ☐ No ☒ NA

Auditor Overall Compliance Determination

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 506.14.2 Housing, Programming of Youth Inmates
3. Observation during onsite tour
4. Interviews with the following:
   a. Warden
   b. TCIX PCM
   c. Inmates
TDOC 506.14.2 indicates for the purpose of the policy only, juvenile offenders are persons between the ages of 16 and 18 who are sentenced and committed to the TDOC by court having adult criminal jurisdiction. Review of the PAQ, policy and interviews confirmed the facility does not house youthful inmates. The TCIX PAQ, Warden, and TCIX PCM identified the age range of inmates housed at the facility are between 18-86 years old. Interviews with staff and the inmate population identified indicated no acknowledgment of inmates housed at the facility under the age of 18 years old.

Based on the review of the PAQ, policy, observation, interviews and analysis that the facility does not house inmates under the age of 18 years old and therefore, has demonstrated compliance with all provisions of this standard.

**Standard 115.15: Limits to cross-gender viewing and searches**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

115.15 (a)

- Does the facility always refrain from conducting any cross-gender strip or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners? ☒ Yes ☐ No

115.15 (b)

- Does the facility always refrain from conducting cross-gender pat-down searches of female inmates, except in exigent circumstances? (N/A if the facility does not have female inmates.) ☐ Yes ☐ No ☒ NA

- Does the facility always refrain from restricting female inmates’ access to regularly available programming or other out-of-cell opportunities in order to comply with this provision? (N/A if the facility does not have female inmates.) ☐ Yes ☐ No ☒ NA

115.15 (c)

- Does the facility document all cross-gender strip searches and cross-gender visual body cavity searches? ☒ Yes ☐ No

- Does the facility document all cross-gender pat-down searches of female inmates? (N/A if the facility does not have female inmates.) ☐ Yes ☐ No ☒ NA

115.15 (d)

- Does the facility have policies that enable inmates to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ☒ Yes ☐ No
▪ Does the facility have procedures that enables inmates to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ☒ Yes ☐ No

▪ Does the facility require staff of the opposite gender to announce their presence when entering an inmate housing unit? ☒ Yes ☐ No

115.15 (e)

▪ Does the facility always refrain from searching or physically examining transgender or intersex inmates for the sole purpose of determining the inmate’s genital status? ☒ Yes ☐ No

▪ If an inmate’s genital status is unknown, does the facility determine genital status during conversations with the inmate, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner? ☒ Yes ☐ No

115.15 (f)

▪ Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ☒ Yes ☐ No

▪ Does the facility/agency train security staff in how to conduct searches of transgender and intersex inmates in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education, Compliance
3. TCIX Index 112.08-1 Personal Hygiene Resources for Inmates
4. TDOC Index 506.06 Searches
5. TDOC Index 113.37 Gender Dysphoria
6. TDOC 305.03 Administrative Policies and Procedures
7. TCA Lesson Plan- Personal Searches
8. Observation while on-site
9. Interviews with:
   a. TCIX PCM
   b. Random staff
   c. Inmates

115.15(a) TDOC Index 502.06 states that security staff shall be trained on how to conduct cross-gender frisk searches, and searches of transgender and intersex inmates in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs. TDOC Index 113.37 states that should circumstances allow, staff should consult with a transgender or intersex inmate before conducting a search to determine the inmate’s preference in the gender of the officer conducting the search. TDOC Index 506.06 Searches states routine strip searches and/or visual body cavity searches will occur in authorized areas. Searches based on reasonable suspicion require the Warden’s authorization. Staff interviews did not indicate any cross-gender strip or cross-gender visual body cavity searches of inmates, including any exigent circumstances, conducted by security or medical staff. The PAQ listed zero cross-gender strip or cross-gender visual body cavity searches of inmates in the past 12 months. TCIX houses male inmates. Inmates interviewed did not report being subjected to cross-gender viewing by staff during a strip search or visual cavity search.

115.15(b) TDOC Index 506.06 states, “Female correctional officers may frisk search inmates of both genders”. Male correctional officers may only frisk search male inmates. Interviews with staff and inmate population confirmed the male inmate population is frisk search by both male and female staff members. The one inmate identified as transgender was issued a search preference card that identify searches to be conducted by female staff.

115.15(c) Body cavity searches requires prior written authorization from the managing official or designee before conducting a body cavity search. The facility reported zero cross-gender strip or cross-gender visual body cavity searches of inmates including any exigent circumstances, conducted by security or medical staff in the past 12 months. Staff interview and inmate did not indicate any occurrence of cross-gender strip or cross-gender visual body cavity searches of inmates, including any exigent circumstances, conducted by security or medical staff in the past 12 months.
115.15(d) TDOC 305.03 and TDOC 502.06-1 states, “Staff of the opposite sex announce their presence when entering a housing unit.” Signage is noted on each housing door that opposite gender staff must announce themselves when entering the housing unit. This practice was observed during the tour. Additionally, during 43 formal interviews and 10 informal interviews with the inmate population, all acknowledged the female staff always announce themselves when entering the housing unit repeatedly. Staff interviews also confirmed it is a common practice of the female staff announcing themselves prior to entering the housing units. There were no occurrences and/or inconsistencies in this practice identified. During the tour it was noted that the facility implemented procedures that allow inmates to shower, change clothes, and use the toilet without being viewed by staff of the opposite gender. All housing units were observed to have doors and shower curtains in place that allow inmates to use both the bathroom and shower facilities without being observed by staff of the opposite gender. Inmates indicated they were not able to be viewed by opposite gender staff when using the toilet, showering, or changing clothes. An interview with the one inmate identified as transgender confirmed he/she can shower alone between 7:30 p.m. – 8:00 p.m. when other inmates are not and expressed no concerns during the use of toilet and/or exchange of clothing.

TCIX 112.08-1 indicates the facility has procedures in placed in the event that TCIX Main Unit 6 should have an inmate that has been determined to be transgender or intersex, the following shall be followed to enable the inmate to shower, perform bodily functions and change clothing: (1) The shower shall be offered daily between the hours of 9:30 p.m. to 10:30 p.m. (2) Prior to the identified inmate being allowed to shower, the area shall be searched completed by unit staff to ensure no other inmates are present and make sure the other inmates are restricted to their housing pods. (3) While the inmate is taking a shower, the door to the showers shall remain closed with one security staff member posted outside the shower door until the completion of the shower. Another security staff member shall remain the hallway between the housing units to prevent movement of any inmates. (4) A private restroom is designated in Unit 6 Administration Building for the inmates to utilized for bodily functions and changing clothes. Access to the restroom is as needed. Staff will verify the bathroom is empty prior to the inmate entering.

In the event the TCIX Wayne County Annex/Boot Site 2 should have an inmate housed in Dorm1, 2, 3, or 4 that has been determined to be transgender or intersex, the following procedures shall be followed to enable the inmate to shower, perform necessary bodily functions and change clothing: (1) the designated shower shall be in the B-building Medical Clinic and offered between the hours of 8:00 p.m. and 10:00 daily. (2) Staff is to ensure that the area is secure and other inmates are restricted from this area prior to escorting the inmate to the shower. (3) During the showering, security staff shall remain posted outside the shower door until completion of the shower. During this, no other inmates shall be allowed in the clinic area. Shower time allowed will be (10) minutes. (4) The restroom located in B-building shall be designated for access to this restroom, as necessary.

115.15(e) TDOC Index 506.06 Searches regarding strip searches of transgender and intersex inmate’s states, “A strip search of a transgender or intersex inmate may not be conducted for the sole purpose of determining the inmate’s genital status.” If an inmate’s status is unknown it may be determined by conversation with the inmate, a review of available medical records, or as part of a broader medical examination conducted in private by a licensed medical professional. TDOC 506.06 states if there is uncertainty as to a person’s gender, the responsible officer shall use best judgment as to how the person presents, as male or female, and shall arrange for an officer of the agender to conduct the search. If the
subject of the search then objects based on gender, an officer of the person’s apparently preferred gender shall conduct the search. All staff interviewed reported the facility prohibits staff from searching or physically examining transgender or intersex inmates for the sole purpose of determining genital status. There were no inmates identified as intersex at the facility during the review period and/or interview phases. However, there was one inmate identified as transgender and was interviewed. This inmate identified being at the facility for several years and has not had any concerns with improper searches begin ordered by staff to include those for the sole purpose of determining their genital status.

115.15(f) TDOC Index 506.06 defines the term “Frisk Search” as a search not requiring the removal of all clothing. It is conducted by running your hands across clothing to detect hidden objects.” Policy notes that frisk searches may be conducted by female staff on male inmates. Strip searches are performed exclusively by staff of the same gender this including a provision for transgender or intersex inmates who may prefer to be searched by a specific gender of staff. The facility provides training on LGBTI and Frisk/ Body Searches, Restraints, and Scanning Devices. Training topics, including definitions, were found to be consistent with the definitions contained in the standards. The Pre-Audit Questionnaire noted that 100% of staff have been trained. Random staff interviews indicate they received training regarding cross gender, transgender, and intersex search procedures. There were no inmates identified as intersex at the facility during the review period, Skype and/or on-site interview process. The facility’s one inmate identified as transgender confirmed no concerns in the method of being searched by staff that includes frisk and/or visual search. These searches are conducted by female staff as identified as the inmate’s preference.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

**Standard 115.16: Inmates with disabilities and inmates who are limited English proficient**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.16 (a)

- Does the agency take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: inmates who are deaf or hard of hearing? ☒ Yes ☐ No
- Does the agency take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: inmates who are blind or have low vision? ☒ Yes ☐ No
- Does the agency take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: inmates who have intellectual disabilities? ☒ Yes ☐ No
▪ Does the agency take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: inmates who have psychiatric disabilities? ☒ Yes ☐ No

▪ Does the agency take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: inmates who have speech disabilities? ☒ Yes ☐ No

▪ Does the agency take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other (if “other,” please explain in overall determination notes)? ☒ Yes ☐ No

▪ Do such steps include, when necessary, ensuring effective communication with inmates who are deaf or hard of hearing? ☒ Yes ☐ No

▪ Do such steps include, when necessary, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary? ☒ Yes ☐ No

▪ Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with inmates with disabilities including inmates who: Have intellectual disabilities? ☒ Yes ☐ No

▪ Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with inmates with disabilities including inmates who: Have limited reading skills? ☒ Yes ☐ No

▪ Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with inmates with disabilities including inmates who: Are blind or have low vision? ☒ Yes ☐ No

115.16 (b)

▪ Does the agency take reasonable steps to ensure meaningful access to all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment to inmates who are limited English proficient? ☒ Yes ☐ No

▪ Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary? ☒ Yes ☐ No

115.16 (c)

▪ Does the agency always refrain from relying on inmate interpreters, inmate readers, or other types of inmate assistance except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the inmate’s safety, the performance of first-response duties under §115.64, or the investigation of the inmate’s allegations? ☒ Yes ☐ No
Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education, and Compliance
3. TDOC Index 103.10.1 Title VI – Limited English Proficiency (LEP)
4. TCIX LEP Program Plan
5. Translation Services Documentation and Contract
6. Observation while on-site
7. Interviews with:
   a. Agency Head Designee
   b. Random staff
   c. Inmates

115.16(a)(b) TDOC Index 502.06 states staff shall ensure that written materials are provided in formats or through methods that ensure effective communication with inmates with disabilities, including inmates who have intellectual disabilities, limited reading skill, or who are blind or have low vision. Agency policy also requires that, except under limited circumstances where a delay in obtaining an effective interpreter could compromise the inmate’s safety, the performance of the first responder duties, or the investigation of an inmate’s allegation; inmate interpreters, inmate readers, or other types of inmate assistance are not used to communicate information required under this directive for other inmates. TDOC Index 103.10.1 policy indicates that an assessment during the intake process will determine if the inmate requires language or literacy assistance. The review of “Plan for Providing Inmates with Limited English Proficiency Access to Programs and Activities (As required by the Civil Rights Act of 64)” outlines the specifics for ensuring methods are identified for communicating with
inmates who are LEP. The plan identifies the duties of staff within the various facility departments to include but not limited to medical/mental health services, classification assignment and hearing; disciplinary procedures, grievance procedures, education /programs. Housing assignment, court appearances, parole hearings program availability. The plan list outside agencies that are available to provides a variety of services for inmates with a range of disabilities to include LEP. A list of bilingual staff is identified within the plan and updated as needed. The inmate will be offered Language Identification Guide to make the determination. An interpreter will be provided through utilization of institution staff, volunteers, or contract interpreters to determine the extent of their proficiency. The staff member will document the provision of an interpreter by name on E-TOMIS Contact Notes (LCDG). At orientation inmates are provided a copy of the Inmate Orientation Handbook that covers the agency’s zero-tolerance policy. Additionally, inmates also participate in a video that specifically covers PREA topics to include the agency’s zero-tolerance policy; how to report sexual abuse and sexual harassment; agency policy regarding sexual abuse and sexual harassment; and inmate rights regarding sexual abuse, sexual harassment, and retaliation. The video presentation has audio and is also available in Spanish. Sign language services are available through Statewide Visual Communication Services. An Interagency agreement between the State of Tennessee Department of Corrections and Tennessee Foreign Language Institute has been established for the contractor to provide qualified language interpreter services for non-English speaking inmates. During the interview with the agency head/designee, she indicated the language line and sign language services are available to inmates. There were no inmates identified as LEP at TCIX during the Skype and/or on-site visit for interview. Three inmates were identified as vision impaired; one inmate was identified as hearing impaired and one inmate was identified with a physical disability. All inmates identified with disabilities acknowledged they received PREA education in a manner they were able to understand. All inmates stated they were and can read the PREA education posted throughout the facility on the inmate bulletin boards in housing units, on walls, inmate telephones, and in the inmate handbook.

115.16(c) TDOC Index 502.06 states, “Inmate interpreters, inmate readers, or other types of inmate assistance are not used to communicate information required under this directive to other inmates, except under limited circumstances where a delay in obtaining an effective non-inmate interpreter would compromise the inmate’s safety, the performance of first responder duties, or the investigation of an inmate’s allegation. Contact Note LCDG shall be posted identifying the name of the assistor and their organization. During interviews, staff indicated they were aware that inmate interpreters should not be used regarding a PREA allegation. The auditor presented a variety of scenarios to random staff during the interview process. The 19 random staff indicated they were aware an inmate is not allowed to provide translations services for a another when reporting an allegation of sexual abuse and/or sexual harassment. Staff was aware of the official staff members assigned to provide translation services. Documentation was noted in the E-TOMIS contact notes that identified translation services was provided to an inmate identified as LEP by an approved staff member who is authorized to provide such services.

Based on the review of policies, observation, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

**Standard 115.17: Hiring and promotion decisions**
All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.17 (a)

▪ Does the agency prohibit the hiring or promotion of anyone who may have contact with inmates who has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)? ☒ Yes ☐ No

▪ Does the agency prohibit the hiring or promotion of anyone who may have contact with inmates who has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ☒ Yes ☐ No

▪ Does the agency prohibit the hiring or promotion of anyone who may have contact with inmates who has been civilly or administratively adjudicated to have engaged in the activity described in the question immediately above? ☒ Yes ☐ No

▪ Does the agency prohibit the enlistment of services of any contractor who may have contact with inmates who has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)? ☒ Yes ☐ No

▪ Does the agency prohibit the enlistment of services of any contractor who may have contact with inmates who has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ☒ Yes ☐ No

▪ Does the agency prohibit the enlistment of services of any contractor who may have contact with inmates who has been civilly or administratively adjudicated to have engaged in the activity described in the question immediately above? ☒ Yes ☐ No

115.17 (b)

▪ Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone who may have contact with inmates? ☐ Yes ☒ No

▪ Does the agency consider any incidents of sexual harassment in determining whether to enlist the services of any contractor who may have contact with inmates? ☒ Yes ☐ No

115.17 (c)

▪ Before hiring new employees, who may have contact with inmates, does the agency perform a criminal background records check? ☒ Yes ☐ No

▪ Before hiring new employees who may have contact with inmates, does the agency, consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse? ☒ Yes ☐ No
115.17 (d) ▪ Does the agency perform a criminal background records check before enlisting the services of any contractor who may have contact with inmates? ☒ Yes ☐ No

115.17 (e) ▪ Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with inmates or have in place a system for otherwise capturing such information for current employees? ☒ Yes ☐ No

115.17 (f) ▪ Does the agency ask all applicants and employees who may have contact with inmates directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions? ☒ Yes ☐ No

▪ Does the agency ask all applicants and employees who may have contact with inmates directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees? ☒ Yes ☐ No

▪ Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct? ☒ Yes ☐ No

115.17 (g) ▪ Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination? ☒ Yes ☐ No

115.17 (h) ▪ Does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.) ☒ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☒ Exceeds Standard (*Substantially exceeds requirement of standards*)

☐ Meets Standard (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

☐ Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative
Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 301.04 Job Requirements
3. TDOC Index 502.06 PREA Implementation, Education and Compliance
4. TDOC PREA Self Declaration Form
5. TDOC PREA Questionnaire for Prior Institution Employees
6. Hiring and Promotional Records
7. Criminal History Background Records Check Documentation
8. Interviews with:
   a. PREA Coordinator
   b. Administrative (Human Resources) Staff

115.17(a) TDOC Index 301.04 states all applicants for employment or promotions, all contract employees, and all volunteers who may have any contact with inmates shall sign PREA Self-Declaration of Sexual Abuse/Sexual Harassment, CR-3819 to ensure compliance with PREA Standards which states that the agency shall not hire or promote anyone who may have contact with inmates and shall not enlist the services of any contractor who may have contact with inmates who has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse. The Human Resource Analyst indicated the background checks for applicants are forward to other TDOC facilities that have the capability to conduct the checks which TCIX utilizes the Debra K. Johnson Rehabilitation Center to conduct their background checks. Human resources staff verified that the agency prohibits the hiring or promotion of anyone who do not meet the requirements of this provision. It also prohibits the acquisition of services from any contractor who does not meet the requirements of this provision. One hundred and three new employees were hired at TCIX during the review period. Records indicated applicants are required to complete a Self-Declaration questionnaire regarding all the elements of this standard. Eleven personal files were randomly selected for review and confirmed the completion of background checks prior to their employment at the facility.

115.17(b) TDOC Index 301.04 states, “The HRSD shall consider incidents of sexual harassment when determining to hire or promote an employee or contract with a service provider if the individual may have contact with an inmate.” Human resources staff reported that incidents of sexual harassment are considered during the application, interview, background investigation, and orientation processes. Human resources staff indicated this also true for contactors. There were 103 new hires, and 36 promotions was conducted between October 1, 2019 – October 31, 2020. Eleven new hires. 8 annual
background checks and 2 promotional records were reviewed. Records indicate that applicants were asked about the types of behavior described in 115.17(b) regarding sexual harassment.

115.17(c) TDOC Index 301.04 indicates that a NCIC criminal history record check shall be conducted on all prospective departmental, contract, and TRICOR employees. HRD staff will make efforts to contact all prior institutional employers of new employees utilizing the CR-3962 PREA Questionnaire for Prior Institution Employers. The auditor’s review of 11 new applicants’ personnel files of that confirmed a criminal background check and efforts to contact all prior employers was performed for all applicants. Furthermore, it was noted that prior employer contact was not limited solely to institutional employers. Interviews with the human resource staff indicated they also contact the applicant’s former employer for those in charge of individuals at day care centers, retirement homes, and convalescent centers.

115.17(d) TDOC Index 301.04 states before enlisting a contractor to perform services that involve contact with an inmate, the HRSD shall conduct a criminal background records check of the contractor’s employees who may have contact with an inmate.” Per an interview with a Human Resource Analyst, she indicated background checks for contract workers are also conducted by Debra K. Johnson Rehabilitation Center. Once the interview is completed, the applicant reports to an outside vendor to complete their fingerprints. The information collected goes directly to the Tennessee Bureau of Investigation and possibility the Federal Bureau of Investigations (FBI). The HRM conduct the NCIC on the contractors and have access to the fingerprint results. An interview with a Aramark contract staff member confirmed background checks for contractors are conducted through the facility prior to hiring.

115.17(e) TDOC Index 301.04 indicates that each subordinate employee and contractor service provider who may have contact with an inmate, an appointing authority, or a designee, shall conduct a criminal records background check annually during the employee’s birth month. The auditor selected 8 random personnel files for review of annual background checks of staff and confirmed these background checks were completed as required by TDOC policy and the provision of this standard.

115.17(g) TDOC Index 301.04 indicates that a material omission regarding conduct described in this directive or providing materially false information may result in disqualification from further consideration for employment and shall be grounds for termination of employment. Additionally, the Self-Declaration Application Form states I hereby certify that to the best of my knowledge and belief, all the information I provide in this form is true, complete, and made in good faith. I understand that false and fraudulent information provided herein may disqualify me from further consideration for employment and, if employed, may result in termination of employment if discovered later.”

115.17(h) TDOC Index 301.04 states that officials receiving the results of the criminal history record check will use it only for authorized purposes and will not retain or disseminate it in violation of federal statute. Interviews human resource staff confirmed the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work upon receiving a question are from another correctional facility. The questionnaire is forward to the facility investigator for completion. Upon completion, the questionnaire is returned to the inquiring facility by the HRM. The staff member seeking employment must give prior approval before the questionnaire can be forward for inquiry of their previous employment. A PREA Questionnaire for Prior Institution Employers were
reviewed that notes the inquiry of prior sexual abuse/sexual harassment allegations and the signature of the applicant acknowledging the release of information.

Based on the review of policies, documentation, interviews and analysis, the facility has demonstrated they exceed in the requirement to conduct background investigation at least every 5 years. Specifically, TDOC policy require and the facility ensures a background check is completed every year on all staff during their birth month. Additionally, on a yearly basis each staff member is required to sign a new Self Declaration form.

**Standard 115.18: Upgrades to facilities and technologies**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.18 (a)**

- If the agency designed or acquired any new facility or planned any substantial expansion or modification of existing facilities, did the agency consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect inmates from sexual abuse? (N/A if agency/facility has not acquired a new facility or made a substantial expansion to existing facilities since August 20, 2012, or since the last PREA audit, whichever is later.)
  ☒ Yes ☐ No ☐ NA

**115.18 (b)**

- If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the agency's ability to protect inmates from sexual abuse? (N/A if agency/facility has not installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012, or since the last PREA audit, whichever is later.)
  ☒ Yes ☐ No ☐ NA

**Auditor Overall Compliance Determination**

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*
115.18(a) TDOC Index 108.01 states, “When designing or acquiring any new facility and in planning any substantial expansion or modification of existing facilities, the Department shall consider the effect of the design, acquisition, expansion, or modification upon the Department’s ability to protect inmates from sexual abuse. The Warden explained when planning substantial modifications to facilities the agency considers PREA requirements to relevant blind spots in building plans. There were no substantial expansion or modification of the existing facility at TCIX since the previous PREA audit February 2018.

An interview with the Agency Head Designee indicated when designing or acquiring any new facility and in planning any substantial expansion or modification of existing facilities, The American Correctional Association (ACA) and PREA standards are given consideration. All recommendations are processed through the chain of command to the Commissioners. She continued in stating the Commissioners does not approve the recommendations without communicating with the Director of Compliance with the Office of the Inspector General and reviewed by the State-wide PREA Compliance Manager of the Office Inspector General. All facilities have cameras and mirrors installed. Additionally, a budget has been awarded to add and upgrade cameras throughout all TDOC facilities.

115.18 (b) An interview with the Warden indicated the facility received funding for a camera project. The SART team is included in the discussions of camera enhancement. The Associate Warden of Treatment /PREA Coordinator identified cameras have been added in the following locations to Cosmetology, Operations, the band room, Unit 6 and the computer lab. The playback feature was added to the surveillance system in the large conference room in addition to a video viewer was added to his office. Larger monitors were added in Unit 5 Control Center, the Institution Investigator Office, and the Associate Warden of Security. Eleven additional cameras have been approved for installation at the Wayne County/Boot Camp. This is project was pending during the on-site visit.

Based on the review of policies, observation, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

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**RESPONSIVE PLANNING**

**Standard 115.21: Evidence protocol and forensic medical examinations**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.21 (a)**

- If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)
  - ☒ Yes  ☐ No  ☐ NA

**115.21 (b)**
▪ Is this protocol developmentally appropriate for youth where applicable? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ☒ Yes ☐ No ☐ NA

▪ Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice’s Office on Violence Against Women publication, “A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents,” or similarly comprehensive and authoritative protocols developed after 2011? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ☒ Yes ☐ No ☐ NA

115.21 (c)

▪ Does the agency offer all victims of sexual abuse access to forensic medical examinations, whether on-site or at an outside facility, without financial cost, where evidentiarily or medically appropriate? ☒ Yes ☐ No

▪ Are such examinations performed by Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs) where possible? ☒ Yes ☐ No

▪ If SAFEs or SANEs cannot be made available, is the examination performed by other qualified medical practitioners (they must have been specifically trained to conduct sexual assault forensic exams)? ☒ Yes ☐ No

▪ Has the agency documented its efforts to provide SAFEs or SANEs? ☒ Yes ☐ No

115.21 (d)

▪ Does the agency attempt to make available to the victim a victim advocate from a rape crisis center? ☒ Yes ☐ No

▪ If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member? (N/A if the agency always makes a victim advocate from a rape crisis center available to victims.) ☒ Yes ☐ No ☐ NA

▪ Has the agency documented its efforts to secure services from rape crisis centers? ☒ Yes ☐ No

115.21 (e)

▪ As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews? ☒ Yes ☐ No

▪ As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals? ☒ Yes ☐ No

115.21 (f)
If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating agency follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.) ☒ Yes ☐ No ☐ NA

115.21 (g)

- Auditor is not required to audit this provision.

115.21 (h)

- If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (N/A if agency always makes a victim advocate from a rape crisis center available to victims.) ☒ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Office of Investigation and Compliance Evidence Protocol
3. TDOC Index 502.06.3 Medical, Behavior Health, Victim Advocacy and Community Support for PREA Victims
4. TDOC Index 502.06.2-1 PREA Allegations, Investigation and Sexual Abuse Response Team (SART)
5. TCIX Index 502.06.2-1 PREA (SART)
6. MOU with The Sexual Assault Center
7. Interviews with:
   a. Nashville General Hospital Emergency Room Charge Nurse
b. TCIX Facility Victim Advocate

c. Warden

d. OIC Special Agent in Charge and Institution Investigator

115.21 (a) TDOC Index 502.06.2 state it is the policy of the TDOC to investigate all PREA sexual abuse and sexual harassment allegations in a timely, efficient, and confidential manner in accordance with federal guidelines (Title 28 CFR Part 115). The Agency employs investigators who have received special training in conducting sexual abuse investigations in confinement settings. The Office of Investigations and Conduct Investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence. An OIC Institution Investigator is assigned to conduct administrative investigation at all TDOC facilities. The OIC Special Agent is authorized to conduct administrative and criminal investigations. Interviews with the Warden, OIC Special Agent and OIC Institution Investigator identified both administrative and criminal investigations are conducted by TDOC OIC Investigators. Operational Protocol #008 dated July 27, 2019 identifies the Notification and Response Procedure stating “It shall be the protocol of the Investigations Unit to appropriately respond to incidents and/or allegations of sexual abuse which occur on TDOC institutional property. When notification is made in a timely manner, Agents will respond as the situation mandates to the site of examination for the purpose of evidence collection and preservation. The Department’s response to sexual assault follows the U.S. Department of Justice’s Office on Violence Against Women publication, “A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents,” dated April 2013, or the most current version. (1) Upon notification of alleged sexual abuse within any TDOC institution, the institution shall immediately have the alleged victim examined by qualified medical personnel. After the initial examination and collection of clothing for potential evidence, the alleged victim will be transported to the nearest Emergency Room. The ER physician or SANE will perform an examination utilizing a sexual assault evidence kit provided by TBI. This kit will be retained by the ER staff until received by an IU Agent. (2) The responding Agent shall process the alleged crime scene if feasible, receive the evidence from the attending medical staff, conduct an interview with the alleged victim and suspect at the earliest convenience, and determine the appropriate action to best facilitate the investigation. (3) Upon evaluation of all information and evidence obtained, IU staff shall deliver evidence obtained from the investigation to the TBI Crime Laboratory for evaluation as possible evidence.

115.21(b) TDOC has developed an appropriate protocol to coordinate appropriately with the most recent edition on the U.S. Department of Justices’ Office on Violence Against Women Publication. The TDOC Operation Protocol was revised on July 27, 2019. The Notification and Response Procedure identify the following: (1) It shall be the protocol of the Investigations Unit to appropriately respond to incidents and/or allegations of sexual abuse which occur on TDOC institutional property. When notification is made in a timely manner, Agents will respond as the situation mandates to the site of examination for the purpose of evidence collection and preservation. The Department’s response to sexual assault follows the U.S. Department of Justice’s Office on Violence Against Women publication, “A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents,” dated April 2013, or the most current version. (2) Upon notification of alleged sexual abuse within any TDOC institution, the institution shall immediately have the alleged victim examined by qualified medical personnel. After the initial examination and collection of clothing for potential evidence, the alleged victim will be transported to the nearest Emergency Room. The ER physician or SANE will perform an examination utilizing a sexual assault evidence kit provided by TBI. This kit will be retained by the ER staff until received by an IU Agent. (3) The responding Agent shall process the alleged crime scene if feasible, receive the evidence
from the attending medical staff, conduct an interview with the alleged victim and suspect at the earliest convenience, and determine the appropriate action to best facilitate the investigation. (4) Upon evaluation of all information and evidence obtained, IU staff shall deliver evidence obtained from the investigation to the Tennessee Bureau of Investigations (TBI) Crime Laboratory for evaluation as possible evidence. (5) The Agent will present all evidence in the case to the appropriate District Attorney for review, adoption, and prosecution of any suspects.

115.21 (c) TDOC 502.06.3 indicate upon receiving a report of an alleged sexual abuse within the 72-hour time frame members SART that includes medical staff and the OIC institution Investigator shall determine if SAFE/SANE response is indicated at an outside medical facility. If the services of an outside medical facility are determined to be warranted, the victim shall be transported by security to an outside medical facility with SAFE/SANE personnel for a forensic examination at no cost to the victim. Upon receiving a report to an alleged sexual abuse outside of the 72-hour time frame, SART members shall determine if SAFE/SANE response is indicated at an outside medical facility with SAFE/SANE personnel. The alleged victim shall be transported only to medical facilities trained and equipped with SANE personnel. If SAFE/SANE personnel cannot be made available, the forensic examination can be performed by other qualified medical practitioners. The medical member of the SART shall document the efforts to provide SANE services. Interviews with the TCIX PCM, medical staff and mental health staff each confirmed TCIX is scheduled to utilize the Nashville General at Meharry in Nashville, TN and/or Nashville General at Meharry in Nashville, TN for all forensic examinations. There were two inmates who reported allegations of sexual abuse during the 12-month review period that was transported to the Nashville General at Meharry in Nashville, TN., for a forensic medical examination. This information was included in the investigative casefile and reviewed by the auditor. An interview was conducted with the Emergency Room Charge Nurse at the Nashville General at Meharry in Nashville, TN. The Charge Nurse at Nashville General at Meharry in Nashville, TN confirmed a SANE/SAFE Nurse is not assigned permanent shifts at the hospital, but they are on-call 24/7 to report within an hour upon being called.

115.21(d) TDOC established a Memorandum of Understanding (MOU) with The Sexual Assault Center on January 1, 2014 that remains in effect. The MOU identify (1) involvement of trained sexual assault advocates is a component of the standard response to a report to sexual assault and /or a request for help from a survivor of sexual assault. (2) Provide for logistical needs, such as a private meeting space for counseling sessions and security clearance for designated Sexual Assault Center staff. (3) Respect the nature of privileged communication between the sexual assault advocate and client. (4) Facilitate follow-up and ongoing contact between the client and sexual assault advocate without regard to the presence of status of an investigation. The Sexual Assault Center also agrees to maintain confidentiality of survivors of sexual violence who are incarcerated at Middle Tennessee TDOC Institutions, maintain available crisis counseling through organization’s crisis hotline at any time 24-hours a day, and maintain confidentiality as outlined in the Sexual Assault Center informed consent form. Victim Advocate training is also available for staff who will be assigned as one. The Chief Counselor has completed the appropriate training to serve as a victim advocate for the facility. Confirmation of Victim Services Training presented by the West Police Precinct (Middle TN) was documented as complete on May 13, 2019. Per TCIX PCM, and facility victim advocate, staff was scheduled to attend specialized training at the Sexual Assault Center to serve as a facility victim advocates however, due to COVID-19, training
was cancelled. An interview was conducted with a victim advocate of the Sexual Assault Center who confirmed services are available to the inmate population upon request.

115.21 (e, f, h) TDOC Index 502.06.3 indicates a PREA victim advocate shall be made available to the alleged victim, when requested, to accompany and support the victim through the forensic medical examination and the investigation process. A designated staff member (Chief Counselor) has completed a 3-hour Victim Advocate Training with the West Police Precinct to serve as a victim advocate for the facility and the PREA: Behavioral Health Care for Sexual Assault Victims in a Confinement Setting. Information identifying the facility’s victim advocate is posted on all inmate bulletin boards and on departmental bulletin boards accessible to the staff and the inmate population. An interview with the facility’s victim advocate indicated one inmate made a request for a victim advocate. He stated he also referred the inmate to mental health for additional services at the inmate’s request. TDOC Office of Investigations and Conduct is responsible for conducting all administrative and criminal investigations of sexual abuse.

Based on the review of policies, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

Standard 115.22: Policies to ensure referrals of allegations for investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.22 (a)

- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse? ☒ Yes ☐ No
- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual harassment? ☒ Yes ☐ No

115.22 (b)

- Does the agency have a policy and practice in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior? ☒ Yes ☐ No
- Has the agency published such policy on its website or, if it does not have one, made the policy available through other means? ☒ Yes ☐ No
- Does the agency document all such referrals? ☒ Yes ☐ No

115.22 (c)
If a separate entity is responsible for conducting criminal investigations, does the policy describe the responsibilities of both the agency and the investigating entity? (N/A if the agency/facility is responsible for criminal investigations. See 115.21(a).) □ Yes □ No ☒ NA

115.22 (d)

- Auditor is not required to audit this provision.

115.22 (e)

- Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigation and SART
3. TCIX Index 502.06.2-1 PREA Allegations, Investigation and SART
4. PREA PAS Tracking log (PREA Allegation System)
5. Review of PREA Investigative Case Files
6. Interviews with:
   a. OIC Investigators
   b. Warden
   c. Agency Head Designee

115.22(a) TDOC Index 502.06.2 states, “It is the policy of the TDOC to investigate all PREA sexual abuse and sexual harassment allegations in a timely, efficient, and confidential manner. The facility shall coordinate actions taken in response to an incident of alleged sexual abuse or harassment among staff
first responders and Sexual Assault Response Team (SART), which includes medical and behavioral health practitioners, institutional investigator, and facility leadership. These investigations shall be conducted within 72 hours of receiving the allegation. Interviews with the OIC Institution Investigator and OIC Special Agent in Charge indicated normally the initial investigation begin on the same of the reported allegation. There were 39 PREA allegations reported from October 1, 2019 – October 1, 2020. Thirty-seven of the reported PREA allegations investigations were completed as administrative. Two investigations were referred for criminal prosecution and remained pending DNA samplings during the post audit period. Per interviews with the Agency Head/Designee, Warden and the 2 Investigators all PREA allegations to include sexual abuse reported by third party, anonymously, verbally, and drop note are investigated in the same manner.

An interview with the Agency Head Designee indicated TDOC conduct both administrative and criminal investigations. An Office of Investigations and Compliance Institution Investigator is assigned at all TDOC correctional institution to conduct administrative investigations and Office of Investigation and Conduct Special Agents conduct all criminal investigations. All PREA allegations are required to be documented and uploaded in the PREA Allegation System (PAS) within 24 hours of being reported. There are times when the District Attorney’s Office will accept a criminal case for prosecution but not all criminal cases are accepted.

115.22(b) TDOC Index #502.06.02 and interviews with the Warden, OIC Institution Investigator and OIC Special Agent noted that every allegation of sexual abuse or sexual harassment is investigated by Investigators and Agents employed within the Tennessee Department of Corrections. The Special Agent Investigators has the legal authority to conduct criminal investigation, regardless of whether the allegation involves potentially criminal behavior. He continued in stating when an OIC Institution Investigator determines there is a possibility of criminal charges within a reported allegation, the case is referred to the Office of Investigations and Conduct Special Agents for completion then referred to the State Assistant District Attorney for prosecution as applicable.

The auditor reviewed the TDOC website at www.Tennesseedepartmentofcorrections. TDOC included a section regarding investigation of sexual assault and sexual misconducts. The department is dedicated to producing quality investigations of alleged sexual abuse incidents. All investigators receive specialized training specific to sexual assault in correctional institutions. The TDOC Law Enforcement Unit, in consultant with the department legal office, aggressively refer substantiated cases of sexual assault by offenders or employees to the local district attorney’s office for criminal prosecution.

115.22(c) TDOC is responsible for conducting all sexual abuse and sexual harassment investigations. Therefore, this provision is not applicable.

Based on the review of policies, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

## TRAINING AND EDUCATION

### Standard 115.31: Employee training

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report
### 115.31 (a)

- Does the agency train all employees who may have contact with inmates on its zero-tolerance policy for sexual abuse and sexual harassment? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on how to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on inmates’ right to be free from sexual abuse and sexual harassment ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on the right of inmates and employees to be free from retaliation for reporting sexual abuse and sexual harassment? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on the dynamics of sexual abuse and sexual harassment in confinement? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on the common reactions of sexual abuse and sexual harassment victims? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on how to detect and respond to signs of threatened and actual sexual abuse? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on how to avoid inappropriate relationships with inmates? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on how to communicate effectively and professionally with inmates, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming inmates? ☒ Yes ☐ No
- Does the agency train all employees who may have contact with inmates on how to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? ☒ Yes ☐ No

### 115.31 (b)

- Is such training tailored to the gender of the inmates at the employee’s facility? ☒ Yes ☐ No
- Have employees received additional training if reassigned from a facility that houses only male inmates to a facility that houses only female inmates, or vice versa? ☒ Yes ☐ No

### 115.31 (c)

- Have all current employees who may have contact with inmates received such training? ☒ Yes ☐ No
- Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency’s current sexual abuse and sexual harassment policies and procedures? ☒ Yes ☐ No

- In years in which an employee does not receive refresher training, does the agency provide refresher information on current sexual abuse and sexual harassment policies? ☒ Yes ☐ No

115.31 (d)

- Does the agency document, through employee signature or electronic verification, that employees understand the training they have received? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☒ Exceeds Standard (Substantially exceeds requirement of standards)

☐ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 110.05 In-Service Training
3. TDOC Index 502.06 PREA Implementation, Education, and Compliance
4. TCA PREA Training Lesson Plans
5. PREA Training Documentation
6. Interviews with:
   a. TCIX PCM
   b. TCIX Training Specialist
   c. Random staff

115.31(a) TDOC Index 502.06 states, “The Tennessee Correction Academy (TCA) will be responsible for the development and distribution of the course lesson plans annually. All lesson plans or materials utilized for pre-service and in-service training on inmate sexual abuse and sexual harassment shall be
approved by State-wide PREA Coordinator and TDOC General Counsel. The TDOC Academy Program Curriculum course code GEN-4-18 Lesson Title PREA Inmate Sexual Abuse/Assault is a two-hour course for developed for both pre-service and in-service. The course includes lecture and guided group discussion. The course includes the course objective, the PREA of 2003, definitions, inmates’ right to be free from sexual abuse and sexual harassment, retaliation, understanding the dynamics of sexual abuse/sexual harassment in confinement, vulnerable populations, detecting signs of sexual abuse/harassment and the appropriate reporting response, how to avoid inappropriate relationships with inmates, effective professional communication with inmates to include lesbian, gay, bisexual, transgender, intersex or gender nonconforming and reporting of PREA allegations to outside authorities.

Three hundred and thirty staff were employed at TCIX during the review period and 310 during the on-site visit. Each of those employees was required and received PREA training that are noted in standard 115.31 (a).

115.31 (b) (c) TDOC Index 502.06 states, “Such training shall be tailored to the gender of the inmates at the employee’s facility. The employee shall receive additional training if the employee is reassigned from a facility that houses only male inmates to a facility that houses only female inmates, or vice versa.” Training is designed for officers to be able to function in both female and male facilities. TCIX houses male inmates; however, staff may transfer to any facility in the system. PREA training is part of the annual training curriculum. TDOC utilizes the TCA PREA lesson plans. This training is utilized during both pre-service and in-service and is tailored to both the male and female inmate population. The lesson plans cover the 10 topics specified in this provision. There were no staff identified as transferred from a facility that housed only female inmates to TCIX where male inmates are housed. Therefore, no additional training was required. However, the training prevented in the TDOC Academy Program Curriculum course code GEN-4-18 Lesson Title PREA Inmate Sexual Abuse/Assault was developed for both staff assigned to work with both male and female inmates.

A review of staff training records was performed to confirm staff completed the required PREA training. Random staff interviews indicated that in-service training is provided annually and that PREA is part of this training. 100% of random staff interviewed reported that in-service training contains all the information required by this provision. Anyone who did not complete training or may have been unable to attend for various reasons (i.e. injury, illness, schedule conflict) and would be required to make up any missed training by the required deadline. As of September 2019, seasoned staff are scheduled to complete in-service PREA training on-line. New hires continue to complete PREA training during their orientation in Day 1 CORE Training. Those staff who do not have access to a computer and/or need to be relieved from your assigned duty post, are scheduled weekly for the computer lab. The auditor presented staff with a variety of scenarios during the interview process. The 19 staff selected for random interviews and all facility appointed specialized staff spoke with confidence and was very competent in their responses during their interview about their knowledge of PREA training.

115.31(c) (d) The Department shall provide each employee with refresher training annually to ensure that all employees know the Department’s current sexual abuse and sexual harassment policies and procedures. TCIX PAQ indicates that 100% of staff have received PREA training. The auditor requested and received an LMS computer generated roster of all staff completion of PREA training. This computer-generated list noted 399 staff completion of PREA training between 2019 and 2020. This list also includes contract staff. In addition to the auditor receiving the Learning Management System
(LMS) training, the Employee PREA Training Acknowledge Forms were also presented for 63 staff confirming these forms are required to be completed.

TDOC Index 502.06 states, “The TCA Department and facilities shall document, through employee signature or electronic verification that employees understand the training they have received using Employee PREA Training Acknowledgement, CR-3965. An interview was conducted with the TCIX Training Specialist assigned to ensure all staff complete required training timely. She indicated new staff are required to complete the PREA training prior to being allowed around any inmates and/or other staff. She has access to all staff training and monitors it regularly as it is maintained in her computer and she the capability to filter the training by course and can identify those who have and/or have not met the training requirement. She forwards notifications to staff and supervisors of those who have not yet completed the training as they have a deadline to complete the training. This information is maintained by quarters. She continued in stating new staff hires training are conducted face to face and in-service training is conducted on the LMS while staff receive 2 credit hours of training. Staff must pass a test at the completion of training with a passing score of 80% and have three attempts prior to having to be reset for the training. Due to numerous staff being affected with COVID-19 and absent from the facility, those who can have completed the training at home after being provided a log-in identification.

Based on the review of policies, training lesson plans, training records, interviews and analysis, the facility has demonstrated exceeds in compliance of this standard. The facility provides refresher PREA training for employee annually rather every two-year requirement. Additionally, PREA education on bulletin boards and throughout the institution, and all staff to include security, non-security, contractor and volunteers are issued PREA refresher cards that are attached to their identification in addition to staff responses during the interview process confirms the commitment of TCIX to TDOC policies and the Department of Justice PREA standards with continuous PREA education.

### Standard 115.32: Volunteer and contractor training

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.32 (a)

- Has the agency ensured that all volunteers and contractors who have contact with inmates have been trained on their responsibilities under the agency’s sexual abuse and sexual harassment prevention, detection, and response policies and procedures? ☒ Yes ☐ No

#### 115.32 (b)

- Have all volunteers and contractors who have contact with inmates been notified of the agency’s zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with inmates)? ☒ Yes ☐ No

#### 115.32 (c)
Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 110.01 Pre-Service (Basic) Training and Employee Orientation
3. TDOC Index 502.06 PREA Implementation, Education, and Compliance
4. TDOC Volunteer Services Power Point Presentation
5. PREA Training records and Rosters
6. Interviews with:
   a. TCIX PCM
   b. TCIX Training Officer
   d. Contractors

115.32 (a), (b) (c) TDOC Index 110.01 states that part-time employees, volunteers, contract staff and other transferring employees NEO; part-time employee, volunteer, contract staff and employee who are permanent transferring from one location to another shall receive a minimum of 20 hours of work site orientation appropriate to their assignment. The TCA Curriculum for PREA will be used. TDOC Index 502.06 states each facility shall ensure that all volunteers and contractors who have contact with inmates have been trained on their responsibilities under TDOC’s sexual abuse and sexual prevention, detection and response policies and procedures. Volunteers shall receive their PREA training in accordance with Policy #115.1. Training acknowledgement, on CR-3965, notating that they understand the training received. Volunteers and contractors who have minimal inmate contact receive the pre-service training. Per the PAQ, TCIX has 102 contract staff (62 medical; 14 mental health; 16
Aramark/food service; and 10 with CPG, (wood working factory). Mental health and medical staff are required to complete specialized PREA training which is identified in standard 115.35.

115.32(c) Each volunteer and contractor receive their training at the facility. Training acknowledgement for volunteers and contractors is documented through signature on CR-3965 notating that they understand the training received.

Contract staff attend the Non-Academy Pre-service Orientation training for new employees and attend annual in-service training with TDOC staff in Day 1 CORE Training. However, since COVID-19, staff complete the annual PREA training on-line through TDOC. An interview with food service staff who are contracted through Aramark indicated they receive annual PREA training during TDOC in-service. Staff was knowledgeable of TDOC policy against sexual abuse and/or sexual harassment and how to report it.

The auditor requested and received a Learning Management System (LMS) computer generated roster of all staff completion of PREA training as the LMS include training for medical and mental health contract staff in addition to TDOC staff. This computer-generated list noted 399 staff completion of PREA training between 2019 and 2020. In addition to the auditor receiving the LMS training, the Employee PREA Training Acknowledge Forms were presented for all contract staff.

The Chaplain was not available for interview. However, an interview was conducted with the official training officer. She indicated the Chaplain provides PREA training quarterly to the volunteers. The volunteers are only required to attend once per year. A copy of the TDOC Volunteer Services Lesson power point presentation was provided to auditor for review that included a session of PREA. Because of COVID-19, volunteers have not been allowed into any TDOC facilities since March 2020. Rosters of completed PREA training by volunteers to include the Volunteer Confidentiality and Policy Agreement Training Certification and in-service training rosters of attendance for 15 volunteers were made available for review by the auditor.

The auditor reviewed a sample of documentation which indicated contractors and volunteers received training based on the services they provide and level of contact they have with inmates.

Based on the review of policies, training lesson plans, completion of training documentation, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

**Standard 115.33: Inmate education**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

115.33 (a)

- During intake, do inmates receive information explaining the agency’s zero-tolerance policy regarding sexual abuse and sexual harassment? ☒ Yes ☐ No
- During intake, do inmates receive information explaining how to report incidents or suspicions of sexual abuse or sexual harassment? ☒ Yes ☐ No
### 115.33 (b)
- Within 30 days of intake, does the agency provide comprehensive education to inmates either in person or through video regarding: Their rights to be free from sexual abuse and sexual harassment? ☒ Yes  ☐ No
- Within 30 days of intake, does the agency provide comprehensive education to inmates either in person or through video regarding: Their rights to be free from retaliation for reporting such incidents? ☒ Yes  ☐ No
- Within 30 days of intake, does the agency provide comprehensive education to inmates either in person or through video regarding: Agency policies and procedures for responding to such incidents? ☒ Yes  ☐ No

### 115.33 (c)
- Have all inmates received the comprehensive education referenced in 115.33(b)? ☒ Yes  ☐ No
- Do inmates receive education upon transfer to a different facility to the extent that the policies and procedures of the inmate’s new facility differ from those of the previous facility? ☒ Yes  ☐ No

### 115.33 (d)
- Does the agency provide inmate education in formats accessible to all inmates including those who are limited English proficient? ☒ Yes  ☐ No
- Does the agency provide inmate education in formats accessible to all inmates including those who are deaf? ☒ Yes  ☐ No
- Does the agency provide inmate education in formats accessible to all inmates including those who are visually impaired? ☒ Yes  ☐ No
- Does the agency provide inmate education in formats accessible to all inmates including those who are otherwise disabled? ☒ Yes  ☐ No
- Does the agency provide inmate education in formats accessible to all inmates including those who have limited reading skills? ☒ Yes  ☐ No

### 115.33 (e)
- Does the agency maintain documentation of inmate participation in these education sessions? ☒ Yes  ☐ No

### 115.33 (f)
In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to inmates through posters, inmate handbooks, or other written formats? ☒ Yes  ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education, and Compliance
3. TDOC Index 103.10.1 LEP Policy
4. PREA Hotline signs (English and Spanish)
5. TCIX Inmate handbook
6. PREA Sexual Assault Awareness Brochure (English and Spanish)
7. Inmate TDOC Orientation Acknowledgement Forms
8. Observation on site
9. Interviews with:
   a. TCIX PCM
   b. Intake Staff
   d. Random inmates

115.33(a)(b) (c) TDOC Index 502.06 states that all inmates entering the TDOC system shall receive verbal and written information concerning sexual abuse within 24 hours of intake. Each facility shall take appropriate steps to ensure that inmates with disabilities have an equal opportunity to participate in or benefit from all aspects of the facility’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment. An interview with Intake Staff identified that upon the inmates’ arrival after
completing the visual search and 72-hour risk assessments, he initiates an overview of PREA education to them. The intake staff provides each inmate a facility inmate handbook discusses the orientation sheet with them, issue all a PREA pamphlet and present the PREA video for their viewing. The TDOC inmate handbook provides information on the agency’s zero tolerance policy for sexual abuse or sexual harassment and provides information on how to report sexual abuse and sexual harassment. He continued in stating, the information provided to new arrivals, explains the agency’s zero-tolerance policy regarding sexual abuse and sexual harassment and how to report incidents or suspicions of sexual abuse or sexual harassment. Staff identified and it was confirmed through observation that PREA posters are located in the intake area that notes the agency’s zero tolerance of sexual abuse and sexual harassment and various methods of reporting such actions. The inmate acknowledges receipt of observing the PREA video, the inmate handbook and other PREA education via signing the TDOC Orientation Acknowledged form. All PREA information is available in both English and Spanish.

Per the PAQ and TCIX PCM, 1036 inmates were admitted (732 – Main Site and 304 Wayne County) during the 12-month review period. There were 1031 inmates (Main – 727; Wayne County - 304) whose length of stay in the facility was for 72 hours or more and 898 (Main -617; Wayne County -281) who stay was more than 30 days during the review period. Numerous inmates designated at the WC-TCIX Annex Site 2 are those inmates who transferred from the TCIX Main due to a lower custody level and/or approval for programming. An interview with Intake Staff confirmed the inmates receive a handbook and are shown the PREA video titled “PREA: What You Need to Know.” The inmates are required to sign for the receipt of the education received which is noted on the inmate orientation acknowledgement form. The 43 inmates interviewed indicated they received the handbook and observed the PREA video upon their arrival at the facility during intake. The inmates also mentioned the PREA information that is posted on the bulletin boards and signage on the walls, and on every telephone providing them with PREA information and how to report PREA allegations. The auditor randomly selected confirmation of 56 inmates who arrived during the review period PREA training. The files were selected for the purpose of evaluating intake records. The review of inmate file documentation indicated that inmates received the handbook at intake on the day of arrival.

115.33 (d) (e) TDOC Index 103.10 states that inmates will be provided orientation information in formats accessible for all inmates. Inmates are provided with a Sexual Abuse Brochure in both English and Spanish. A 16 minutes PREA video titled “PREA: What You Need to Know” is played in the intake area upon the inmate’s admission. Inmates sign the Orientation Acknowledgement indicating that they understand the information provided. Overall inmates reported having received comprehensive orientation was completed on their day of arrival. TDOC Index 103.10 and TDOC Index 502.06 states, “The Department shall provide inmate education in formats accessible to all inmates, including those who are limited English proficient, deaf visually impaired, or otherwise disabled, as well as to inmates who have limited reading skills. Interpreter services are available and documented in Contact Note LCDG. Random file reviews indicated that inmates sign the TDOC Orientation Acknowledge forms acknowledging receipt of the intake information and participation in comprehensive orientation. This information is maintained in the inmates’ file and is also documented in the E-TOMIS for each inmate. This information is shared with the inmate population on their day of arrival during the intake process. Forty-three inmate formal interviews were conducted via Skype and/or during the on-site visit and 10 informal interviews were conducted during the on-site visit. All inmates interviewed acknowledged receipt of PREA education upon arrival through observance of the PREA video, handbook, and
continuous PREA education on bulletin boards throughout the facility and on the inmate telephones. A review of 56 inmate files documentation indicates that 100% received comprehensive orientation upon arrival.

115.33(f) PREA information was observed to be continuously and readily available to the inmate population throughout the facility. PREA signage containing hotline contact information and sexual abuse information was noted as being posted throughout the institution. Signage was observed to be available in English and Spanish. Inmates are provided with personal copies of PREA brochures and the inmate handbook.

Based on the review of policies, inmate files, inmate interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

### Standard 115.34: Specialized training: Investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.34 (a)**

- In addition to the general training provided to all employees pursuant to §115.31, does the agency ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators receive training in conducting such investigations in confinement settings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.21(a).) ☒ Yes ☐ No ☐ NA

**115.34 (b)**

- Does this specialized training include techniques for interviewing sexual abuse victims? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.21(a).) ☒ Yes ☐ No ☐ NA

- Does this specialized training include proper use of Miranda and Garrity warnings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.21(a).) ☒ Yes ☐ No ☐ NA

- Does this specialized training include sexual abuse evidence collection in confinement settings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.21(a).) ☒ Yes ☐ No ☐ NA

- Does this specialized training include the criteria and evidence required to substantiate a case for administrative action or prosecution referral? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.21(a).) ☒ Yes ☐ No ☐ NA

**115.34 (c)**

- Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? (N/A if the agency does
not conduct any form of administrative or criminal sexual abuse investigations. See 115.21(a.)
☑ Yes  ☐ No  ☐ NA

115.34 (d)

- Auditor is not required to audit this provision.

**Auditor Overall Compliance Determination**

☑ **Exceeds Standard** (*Substantially exceeds requirement of standards*)

☐ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

☐ **Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigation, and SART
3. TDOC Index 107.01 Office of Investigation and Compliance Unit Authority, Responsibility, Personnel Selection and Training
4. Documentation of Specialized Training for Agency Investigators
5. Interviews with:
   a. OIC Institution Investigator and OIC Special Agent

115.34(a) TDOC 107.01 states: All newly selected OIC Special Agents will attend and successfully complete at a minimum, an accredited law enforcement academy (e.g., Tennessee Correction Academy, Tennessee Bureau of Investigation, Memphis Police Academy, Walter State Community College, etc.) An interview was conducted with the OIC Special Agent in Charge, Middle TN Office of Investigation and Conduct and who identified his previous 34 years as a law enforcement officer prior to his two-year tenure with the TDOC OIC. The OIC Special Agent in Charge previously completed training provided by Tennessee Police Academy, Tennessee Bureau of Investigation and the online PREA training titled: Conducting Sexual Abuse Investigations in a Confinement Setting through the National Correction Institution (NIC). As identified by the OIC Special Agent in Charge, OIC Special Agents are responsible
for conducting PREA investigations that may include criminal charges. Copies of completed training was provided for review.

TCIX has an OIC Institution Investigator who conducts administrative investigations. The OIC Special Agents conducts all criminal investigations. Three staff assigned at TCIX have completed the National Institution of Corrections Training title “Conducting Sexual Abuse Investigations in a Confined Setting” that certifies them to conduct administrative investigations to include sexual abuse and/or sexual harassment. Certificates of completion were provided for review. Information covered during investigator training included but was not limited to evidence collection, interviews, documentation, and evidentiary standards. An interview with the designated TCIX OIC Institution Investigator and review of administrative PREA casefiles confirmed these investigations was completed by staff who have completed the required training to conduct the administrative PREA investigations. The two sexual abuse cases pending the receipt of DNA samplings are being completed by an OIC Special Agent.

115.34(b) An interview with the OIC Special Agent in Charge indicated the specialized training for the OIC Special Agents is mandatory and is through the Tennessee Police Training Academy, Tennessee Bureau of Investigations, and the Tennessee Law Enforcement Academy. The lesson plan is intended for use with Department personnel assigned to investigate an allegation of misconduct that involves a sex related offense. This training gives participants information they will need to conduct criminal and administrative investigations compliant with the Prison Rape Elimination Act standards. Training includes the definition, purpose, history of PREA, definitions, first responder duties, medical examinations, comprehensive investigations, evidence collection, interviewing the victim, suspect and witnesses, Miranda rights, Garrity rights, and handling false accusations. The OIC Institution Investigator also identified the inclusion of this provision in the Conducting Sexual Abuse in a Confinement Setting training presented through the NIC.

The State -wide PREA Coordinator provided PREA Investigation Training by utilization of a Power Point to all TDOC staff assigned the following position: OIC Special Agents, TDOC Institutional Investigators, TDOC Associate Wardens of Treatment/Deputy Superintendent, TDOC PREA Compliance Managers, Core Civic Associate Warden of Treatment, and Core Civic Investigators. The training consisted of an 18-slide presentation that discussed the role of the investigator and provided numerous scenarios as table-top activities for discussion on conducting thorough PREA investigations and the determining findings of the scenarios. The training also allows less experienced investigators the opportunity to interact and gather knowledge from more experience investigators. The formation of investigative files was also a topic during the training. In addition to the investigators receipt of the training, the Associate Wardens of Treatment gained knowledge of the PREA investigative method as some had not received training and/or experience in the review of PREA investigations in their prior roles. The State-wide PREA Coordinator also serve as the Monitoring Agent for Core Civic. To be consistent with TDOC policies regarding PREA investigations, it was beneficial to the agency to include the Core Civic investigators and Core Civic Associate Wardens of Treatment in the training for a clear understanding of the standard, consistency in conducting PREA investigations and the maintenance of the investigative files.

115.34(c) The Department shall maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations. The auditor reviewed training
records and certification of the OIC Special Agent and OIC Institution Investigator completed specialized training for conducting sexual abuse investigations in a confined setting.

Based on the review of training lesson plans, training records, interviews, and analysis, the facility has demonstrated a level of exceeding in the compliance with all the provisions of this standard. The facility is beyond the standard requirement of specialize training for investigators of sexual abuse allegations performed by the facility, Tennessee Bureau of Investigations, Tennessee Police Academy, NIC on-line courses, and special session conducted by the State-wide PREA Coordinator, TCIX exceeds in the provisions of this standard. The inclusion of the Associates Wardens and Core Civic personnel in the investigative training strength their knowledge and understanding of the investigative process and review of case files.

### Standard 115.35: Specialized training: Medical and mental health care

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

#### 115.35 (a)

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in how to detect and assess signs of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ☒ Yes ☐ No ☐ NA

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in how to preserve physical evidence of sexual abuse? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ☒ Yes ☐ No ☐ NA

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in how to respond effectively and professionally to victims of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ☒ Yes ☐ No ☐ NA

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in how and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ☒ Yes ☐ No ☐ NA

#### 115.35 (b)

- If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency medical staff at the facility do not conduct forensic exams or the agency does not employ medical staff.) ☐ Yes ☐ No ☒ NA

#### 115.35 (c)
- Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) ☒ Yes ☐ No ☐ NA

### 115.35 (d)

- Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.31? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners employed by the agency.)
  - ☒ Yes ☐ No ☐ NA

- Do medical and mental health care practitioners contracted by or volunteering for the agency also receive training mandated for contractors and volunteers by §115.32? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners contracted by or volunteering for the agency.)
  - ☒ Yes ☐ No ☐ NA

**Auditor Overall Compliance Determination**

- ☐ **Exceeds Standard** *(Substantially exceeds requirement of standards)*
- ☒ **Meets Standard** *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*
- ☐ **Does Not Meet Standard** *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education and Compliance
3. TDOC Index 502.06.3 Medical, Mental Health, Victim Advocacy, and Community Support Services for PREA Victims
4. PREA Resource Center Lesson Plan – Specialized Training for Medical/Mental Health Care Standards
5. Medical and Mental Health Staff Training Certificates
6. Interviews with:
a. Medical and Behavior Health Staff

115.35(a) TDOC Index 502.06 states all full and part-time medical and mental health care practitioners who work regularly in the facility shall be trained in: how to prevent, detect, and respond to acts of sexual abuse or sexual harassment. Medical and mental health staff are contract employees who must complete the agency’s PREA training and medical and mental health specialized training received from designated supervisory instructor contract staff within the department. The policy states all full and part-time medical and mental health care practitioner who work regularly in the facility shall be trained in:

(a) How to detect and assess signs of sexual abuse and sexual harassment; (b) How to preserved physical evidence of sexual abuse; (c) How to respond effectively and professionally to victims of sexual abuse and sexual harassment; (d) How and to who report allegations or suspicions of sexual abuse and sexual harassment; (e) This training shall be documented on the TDOC training Roster, CR-2245, and copies provided to the facility training specialist. Medical and mental health utilized the Instructor’s Curriculum Guide and Lesson Plans September 2013 Specialized Training PREA Medical, and Mental Care Standards presented by the National PREA Resource Center to meet the provisions of this standard for training. A copy of the 100 pages lesson plan was presented for review by the auditor. This information covers four modules (1) Detecting and Assessing Signs of Sexual Abuse and Sexual Harassment; Module 2: Reporting: Module Effective and Professional Responses; Module 4 – The Medical Forensic Examination and Evidence Preservation. The staff are given a posttest after training that is divided into the 4 modules. TCIX has 62 contract medical staff, and 14 mental health contract staff.

115.35(b) The agency nor the facility conducts forensic medical exams. All forensic examinations are performed off-site at a local medical facility, Nashville General Hospital MeHarry in Nashville, TN.

115.35(c) (d) The auditor reviewed training records showing medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.31. Per the TCIX Training Specialist, all medical and mental health staff are required as other TDOC staff to attended and passed the TDOC PREA training. Course documentation is also maintained by the TCIX Training Specialist in the Learning Management System (LMS) and by the Medical and Mental Health rating supervisor. An interview with the TCIX Director of Nursing confirmed medical staff are required to complete PREA training through their contracting agency Centurium and the TDOC PREA Specialized training for Medical and Mental Health. He identified himself as one of the instructors for the training. The Specialized training is required once but the PREA training is required to be completed annually through the LMS. He indicated prior to COVID-19 the training was completed during CORE Day 1 Training. The auditor also reviewed training certificates indicating all medical and behavior health staff attended specialized training.

Based on the review of policies, training lesson plans, training records, interviews and analysis, the facility has demonstrated compliance with all the provisions of this Standard.

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**SCREENING FOR RISK OF SEXUAL VICTIMIZATION AND ABUSIVENESS**

**Standard 115.41: Screening for risk of victimization and abusiveness**
115.41 (a)

- Are all inmates assessed during an intake screening for their risk of being sexually abused by other inmates or sexually abusive toward other inmates? ☒ Yes ☐ No

- Are all inmates assessed upon transfer to another facility for their risk of being sexually abused by other inmates or sexually abusive toward other inmates? ☒ Yes ☐ No

115.41 (b)

- Do intake screenings ordinarily take place within 72 hours of arrival at the facility? ☒ Yes ☐ No

115.41 (c)

- Are all PREA screening assessments conducted using an objective screening instrument? ☒ Yes ☐ No

115.41 (d)

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (1) Whether the inmate has a mental, physical, or developmental disability? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (2) The age of the inmate? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (3) The physical build of the inmate? ☐ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (4) Whether the inmate has previously been incarcerated? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (5) Whether the inmate’s criminal history is exclusively nonviolent? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (6) Whether the inmate has prior convictions for sex offenses against an adult or child? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (7) Whether the inmate is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming (the facility affirmatively asks the
inmate about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener’s perception whether the inmate is gender non-conforming or otherwise may be perceived to be LGBTI)? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (8) Whether the inmate has previously experienced sexual victimization? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (9) The inmate’s own perception of vulnerability? ☒ Yes ☐ No

- Does the intake screening consider, at a minimum, the following criteria to assess inmates for risk of sexual victimization: (10) Whether the inmate is detained solely for civil immigration purposes? ☒ Yes ☐ No

115.41 (e)

- In assessing inmates for risk of being sexually abusive, does the initial PREA risk screening consider, as known to the agency, prior acts of sexual abuse? ☒ Yes ☐ No

- In assessing inmates for risk of being sexually abusive, does the initial PREA risk screening consider, as known to the agency, prior convictions for violent offenses? ☒ Yes ☐ No

- In assessing inmates for risk of being sexually abusive, does the initial PREA risk screening consider, as known to the agency, history of prior institutional violence or sexual abuse? ☒ Yes ☐ No

115.41 (f)

- Within a set time period not more than 30 days from the inmate’s arrival at the facility, does the facility reassess the inmate’s risk of victimization or abusiveness based upon any additional, relevant information received by the facility since the intake screening? ☒ Yes ☐ No

115.41 (g)

- Does the facility reassess an inmate’s risk level when warranted due to a referral? ☒ Yes ☐ No

- Does the facility reassess an inmate’s risk level when warranted due to a request? ☒ Yes ☐ No

- Does the facility reassess an inmate’s risk level when warranted due to an incident of sexual abuse? ☒ Yes ☐ No

- Does the facility reassess an inmate’s risk level when warranted due to receipt of additional information that bears on the inmate’s risk of sexual victimization or abusiveness? ☒ Yes ☐ No

115.41 (h)
- Is it the case that inmates are not ever disciplined for refusing to answer, or for not disclosing complete information in response to, questions asked pursuant to paragraphs (d)(1), (d)(7), (d)(8), or (d)(9) of this section? ☒ Yes ☐ No

115.41 (i)

- Has the agency implemented appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the inmate’s detriment by staff or other inmates? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

115.41(a) TDOC Index 502.06.1 establishes policy and assigns responsibilities for screening individuals housed in a correctional facility under the authority of the TDOC to assess the risk of the individual being sexually abused or being sexually abusive towards other inmates. The agency uses the PREA Screening System Application located on the TDOC intranet to assess an inmate’s risk of sexual victimization and risk of sexually abusing other inmates. A random sample of 56 inmate PREA Screening System forms was selected for review. 100% of the sample was screened using the PREA Screening form. The initial risk screening assessment is completed upon arrival to TCIX by the intake staff. Due to the global pandemic of COVID-19, less than normal number of inmates have arrived at the facility since March 2020. There was no incoming inmate traffic during the onsite visit for observation of the intake and/or screening for risk of victimization and abusiveness by the intake counselor. However, the intake staff explained the process of how inmates are screen for the 72-hour PREA risk assessment upon their arrival. Interviews with the Intake Staff and unit management staff indicate the PREA Screening System is utilized to conduct screening for the risk of sexual victimization and abusiveness. Overall inmates interviewed reported being asked questions related to the PREA Screening System form.

TCIX goes beyond the requirement of this standard in the performance of risk screening for victimization and abusiveness of the inmate population. Every inmate who depart the facility for an outside medical trip and/or court appearance who return on the following day after departure receive a new screening for risk of victimization and abusiveness. An example is if an inmate departed the facility
on October 5, 2020 at 10:00 a.m., to a local medical facility and return on October 6, 2020 at 12:01 a.m., staff will perform a new screening for risk of victimization and abusiveness. The State-wide PREA Coordinator explained this procedure was put in place to offer an additional safety measure for the inmate population while allowing the inmate to report any concerns or occurrences of sexual abuse and/or sexual harassment while away from the facility.

115.41(b) TDOC Index 502.06.1 directs that classification or unit management teams from diagnostic classification units will interview and evaluate all inmates for sexually aggressive/victim tendencies utilizing the PREA Screening System Application within 72 hours of arrival at a facility. The PAQ indicated that 1036 inmates had been admitted with a stay longer than 72 hours. A review of 56 inmates risk screening revealed all were screened with 72 hours of their arrival. Specifically, the PREA Intake Screening forms reviewed indicated they were conducted on the day of the inmate arrival at TCIX. Per an interview with the Chief Counselor, due to TDOC policy change of new screening forms in 2020, all inmates were rescreened. Once policy changed, the inmates were required to reassessed.

115.41(c) (d) TDOC Index 502.06.1 requires authorized users to utilize the PREA Screening System Application located on the TDOC intranet. User security access to this system is authorized by the Associate Warden of Treatment. The PREA Screening System Application form is the agency-approved standardized screening instrument. The PREA Screening form assigns a numerical point value to questions regarding risk of victimization and risk of abusiveness categories. The form considers the 10 separate inmate risk of victimization factors and risk of abusiveness factors noted in this provision. Each risk factor is assigned a numerical point value based on the information obtained from an interview with the inmate and information from the inmate record. The PREA Screening System Application does not consider whether the inmate is detained solely for civil immigration purposes. However, interviews with the TCIX PCM and review of documentation indicates that the TDOC does not house inmates solely for civil immigration purposes.

115.41(e) The PREA Screening System Application factors considered in the risk of abusiveness category include prior acts of sexual abuse, prior convictions for violent offenses and a history of prior institutional violence or sexual abuse. The instrument also considers a history of violent crimes including pending and current charges and a history of domestic violence including pending and current charges. A review of the PREA Screening System Application revealed that it does consider all the criteria required by this provision. An interview with a Counselor assigned to conduct risk screening indicated he generally ask the inmate the questions while using the questions in a conversation piece that have proved to be way conversation in an effort to communicate better with the inmate. This method allows the inmate to feel more comfortable in reporting occurrences during the reassessment process.

115.41(f) TDOC Index 502.06.1 requires unit management staff to re-assess each inmate within 30 days of the inmate’s arrival at the facility using the PREA Screening Application. The PAQ and TCIX PCM indicated that TCIX admitted 898 inmates whose stay was longer than 30 days. Staff who perform risk screening re-assessments indicated that re-assessments are conducted within 30 days of arrival at the facility. The staff who conduct risk screening indicated counselors assigned to each of the housing units conducts the 30-day follow-up re-assessments for inmates assigned to their unit. An interview with staff assigned to conduct the 30-day reassessments identified the set period for conducting the reassessment was 14 – 7 prior to the 30th day after the inmate arrival to the facility. The risk screenings are conducted in a private area in the housing units where the inmate is screened by their assigned Counselor. Per
interviews with the Chief Counselor and TCIX PCM each maintain a transport roster to monitor incoming inmates and their required 30-day reassessments. Staff are authorized to conduct the inmate’s reassessment at the 14th day upon arrival and not later than 30 days after arrival. A random sample of 56 inmate PREA Screening Application forms was reviewed for compliance with the reassessment being completed within 30 days of arrival. There were three instances identified where inmates were not reassessed within the 30-day period. Specifically, there were 2 instances in which the reassessment was completed beyond 60 days and one occasion where the risk reassessment was completed at 31 days. However, the remaining 53 reassessments were completed within 30 days. Therefore, it was determined by the auditor that although staff failed on 3 occasions to fully meet the provision of this standard, staff maintained an overall understanding of policy and the requirement of this provision to conduct the risk assessments within 30 days of the inmate’s arrival. Staff assigned to conduct the risk reassessments demonstrated their knowledge of conducting the risk assessments timely with rare inconsistencies. The vast majority of the formal 43 inmate interviewed did recall being asked questions associated with the PREA Intake Screening at least once and some recalled being asked twice.

115.41(g) TDOC Index 502.06.1 requires unit management staff to re-assess an inmate’s risk level when warranted due to a referral, request, incident of sexual abuse, or receipt of additional information that bears on the inmate’s risk of sexual victimization or potential for abusiveness. The PREA Screening System Application is utilized to conduct any re-assessment. An interview with staff who perform risk screening indicated he completes a reassessment upon receiving new information received or a referral is made due to abuse and/or harassment. He continued in stating he does not wait to conduct reassessments only annually with inmates on his caseload, he meets with them often to prevent them from being at risk. His normal practice consists of meeting with the inmates on his caseload monthly to discuss issues they may have to include family death and other upsetting circumstances that may have occurred since the previous assessment.

115.41(h) TDOC Index 502.06.1 states inmates will not be disciplined for refusing to answer or disclosing complete information in response to screening questions. Staff who perform risk screening were interviewed reported an inmate is not disciplined for refusing to respond or for not disclosing complete information and stated most inmates are cooperative and provide responses. During inmate interviews, no inmate reported being disciplined for refusing to answer PREA risk screening questions.

115.41(i) TDOC Index 502.06.1 indicates screening information is strictly need-to-know. Access to the PREA Screening System Application is controlled through authorized user security access. Unit Management staff will ensure screening information is entered in the PREA Screening System Application. Per the State-wide PREA Coordinator, Counselors have access to conduct the risk assessments and can review the responses in E-TOMIS after the input is uploaded. Per staff assigned to conduct risk screening indicated the information is on a as need to know to provide the appropriate services to the inmate such as the inmate counselor, the chief counselor, medical and behavior/mental health and security supervisors. Additionally, count room staff’s access to E-TOMIS does not include viewing of the inmate’s responses to the assessment but only allow their viewing of the inmate scoring.

The practice of staff performing an additional screening for risk of victimization and/or abusiveness for all inmates who depart the facility and their return to the facility the following day as an additional safety measure for the inmate population exceeds the provisions of this standard. However, the occurrences of staff failing to conduct all reassessments (3) within the 30-day period does not meet the
provision 115.41 (f). Therefore, based on the review of policies, documents, interviews and analysis, the facility has demonstrated an overall compliance of meeting the standard due to 3 errors with 56 completions or reassessments.

Per an interview with the State-wide PREA Coordinator, a weekly report “Monitoring Due Report” is automatically forwarded to each TDOC institution via E-TOMIS that is automatically generated to the TCIX PCM, Associate Warden (T), Chief Counselor and himself. The monitoring of victims and aggressors are conducted every 90 days for a minimum of 12 months, and each require approval by the State-wide PREA Coordinator for removal. The victim may request removal prior to 12 months of completion however, this option of removal from monitoring is not available to an aggressor. Negative conduct, additional sexual abuse allegations are some of the circumstances that may prolong an aggressor monitoring to extend beyond 12 months.

**Standard 115.42: Use of screening information**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.42 (a)**

- Does the agency use information from the risk screening required by § 115.41, with the goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Housing Assignments? ☒ Yes ☐ No

- Does the agency use information from the risk screening required by § 115.41, with the goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Bed assignments? ☒ Yes ☐ No

- Does the agency use information from the risk screening required by § 115.41, with the goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Work Assignments? ☒ Yes ☐ No

- Does the agency use information from the risk screening required by § 115.41, with the goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Education Assignments? ☒ Yes ☐ No

- Does the agency use information from the risk screening required by § 115.41, with the goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Program Assignments? ☒ Yes ☐ No

**115.42 (b)**

- Does the agency make individualized determinations about how to ensure the safety of each inmate? ☒ Yes ☐ No

**115.42 (c)**
When deciding whether to assign a transgender or intersex inmate to a facility for male or female inmates, does the agency consider, on a case-by-case basis whether a placement would ensure the inmate’s health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns inmates to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)? ☒ Yes ☐ No

When making housing or other program assignments for transgender or intersex inmates, does the agency consider on a case-by-case basis whether a placement would ensure the inmate's health and safety, and whether a placement would present management or security problems? ☒ Yes ☐ No

115.42 (d)

Are placement and programming assignments for each transgender or intersex inmate reassessed at least twice each year to review any threats to safety experienced by the inmate? ☒ Yes ☐ No

115.42 (e)

Are each transgender or intersex inmate’s own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments? ☒ Yes ☐ No

115.42 (f)

Are transgender and intersex inmates given the opportunity to shower separately from other inmates? ☒ Yes ☐ No

115.42 (g)

Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex inmates, does the agency always refrain from placing: lesbian, gay, and bisexual inmates in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I inmates pursuant to a consent decree, legal settlement, or legal judgement.) ☒ Yes ☐ No ☐ NA

Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex inmates, does the agency always refrain from placing: transgender inmates in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I inmates pursuant to a consent decree, legal settlement, or legal judgement.) ☒ Yes ☐ No ☐ NA

Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex inmates, does the agency always refrain from placing: intersex inmates in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of
LGBT or I inmates pursuant to a consent decree, legal settlement, or legal judgement.
☑ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☐ Exceeds Standard (*Substantially exceeds requirement of standards*)
☒ Meets Standard (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
☐ Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 506.14 Housing Assignments
3. TDOC Index 502.06.1 PREA Screening, Classification, and Monitoring
4. TDOC Index 113.37 Gender Dysphoria
5. TDOC Index 112.08 Personal Hygiene Resources for Inmates

Interviews with:

a. Agency Head Designee
b. TCIX PCM
c. Counselors assigned to conduct risk screening.
d. Inmate identified as Transgender.

115.42(a) TDOC Index 502.06.1 states, “Decisions concerning individual housing assignments and group activities for inmates who enter TDOC and identifies as a sexual aggressor or prior sexual victims are under the supervision of the unit management/Associate Warden/Deputy Superintendent/Designee. Housing, cell assignments, work, education, and program assignments shall be made with the goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually aggressive. Per the Chief Counselor, housing unit #1 is the orientation unit and where and when inmates are evaluated for their assigned housing unit. The facility does not house victims and abusers together. Staff who perform screening reported inmates at risk of victimization are separated from inmates at risk of abusiveness based on the risk assessment score. Those who are at risk of victimization cannot be housed with those who are at risk of abusiveness. When the Job Coordinator attempt to assign
inmates’ job or staff attempt to assign inmate who are incompatible, they receive notification that they are incompatible and the E-TOMIS system will not allow the inmate to assigned to jobs and/or cell assignment together. Additionally, per the TCIX PCM, staff does not house inmates identified prior victims and those identified as prior aggressors are not assigned together in housing and/or job assignments.

115.42(b) TDOC Index 502.06.1 Decisions concerning individual housing assignments and group activities for inmates who enter TDOC and are identified as Sexual Aggressors or Sexual Victims are the responsibility of the unit management team. This information is strictly need-to-know and housing, cell assignments, work, education and program assignments shall be made with a goal of keeping separate those inmates at high risk of being sexually victimized from those at high risk of being sexually aggressive. If behavioral health intervention is indicated, a referral shall be made in accordance with Policy #113.82, utilizing Institutional Health Services Referral, CR-3431. No inmate will be double celled until the required screening has been completed. Inmates who are deemed sexual aggressors or sexual victims will be appropriately housed until assessed by behavioral health professionals or classification. Once an inmate is identified as a Sexual Aggressor or Sexual Victim at any time during his/her incarceration, the inmate shall be evaluated for appropriate housing and programs.

115.42(c) TDOC Index 502.06.1 states decisions to assign a transgender or intersex inmate to a facility for male or female inmates and in other housing and programming assignments are made on a case-by-case basis. TDOC Index 113.37 states Facility and housing assignments shall be made on a case-by-case basis and documented on pages 1 and 2 of the PREA Housing and Program Review, CR-4086, considering the patient’s health and safety, as well as potential management and security concerns. An inmates’ own views regarding safety shall be solicited and considered. Inmates who have completed surgical sexual reassignment therapy prior to incarceration shall be placed in a correctional facility as determined by the Gender Dysphoria, Transgender, Transsexual, Intersex, and Gender Non-Conforming Accommodation Review Committee. For the purposes for facility placement, self-inflicted genital mutilation does not constitute surgical sexual reassignment therapy and does not qualify an inmate for placement in a facility for opposite gender inmates.

A copy of Multidisciplinary Team Meeting Minutes was presented for review that document the review of accommodation for an inmate identified as transgender. The meeting minutes discusses various disciplinary actions occurred by the inmate and the possibility of relocating the inmate to different housing to curtail such actions. The determination of housing for this inmate was based on the circumstances of disciplinary actions demonstrated by the inmate.

115.42(d) (e) TDOC Index 502.06.1 indicates that placement for inmates identified as transgender or intersex shall be considered on a case-by-case basis. These identified inmates shall be reclassified every six months by the assigned counselor to review any threats to safety experienced by the inmate. The inmates’ own views with respect to his safety shall be given serious consideration. There was one inmate identified as transgender and no inmates identified as intersex designated to TCIX within the 12-month audit period nor during the on-site visit for an interview. There was one inmate identified as transgender at the facility. The inmates’ Counselor was interviewed and reported that the transgender’s inmate own views of safety is discussed with the transgender on their concerns for safety and security aspect and conduct a reassessment with the inmate twice annually. A copy of the inmate’s reassessments was presented for January 2020, July 2020 and during the post audit period of January 2021. This
inmate confirmed staff conducts a reclassification with him/her every 6 months. However, if there are any concerns, they are addressed at that time while not waiting for the reclassification review to address. He/she identified the counselor who asked about her feelings of safety at the facility. He/she identified himself/herself as the only inmate identified as transgender at the facility. He/she continued in stating there was previously another inmate identified as transgender at the facility, however, they were not housed in the same housing unit wing/pod.

115.42(f) TDOC Index 502.06.1 indicates that a transgender or intersex inmate's own view with respect to personal safety shall be seriously considered. Two Counselors and the Chief Counselor who perform risk assessment indicated they were unaware of an inmate identified as intersex ever being designated at TCIX. However, both confirmed inmates identified as such to include transgender would be allowed to shower separate and at a different time from other inmates in the housing unit. An interview was conducted with the inmate identified as transgender who confirmed that he/she showers alone between 7:30 p.m. and 8:00 p.m. when other inmates are not allowed to shower. There were zero inmates designated at TCIX identified as intersex.

115.42(g) TDOC Index 113.37 Gender Dysphoria states, “Lesbian, gay, bisexual, transgender, or intersex inmates may not be placed in dedicated facilities, units, or wings solely based on such identification or status. There was one inmate identified as transgender and one inmate who was identified as bi-sexual. There were zero inmates who identified themselves as intersex and/or gay. TCIX is a male facility and does not house female inmate (lesbian). Per an interview with the TCIX PREA Coordinator inmates identified as gay, bisexual, transgender, or intersex would not be placed in dedicated housing units. TDOC and/or TCIX are not pursuant to a consent decree, legal settlement, or legal judgement in the housing of inmates.

**Standard 115.43: Protective Custody**

*All Yes/No Questions Must Be Answered by the Auditor to Complete the Report*

**115.43 (a)**

- Does the facility always refrain from placing inmates at high risk for sexual victimization in involuntary segregated housing unless an assessment of all available alternatives has been made, and a determination has been made that there is no available alternative means of separation from likely abusers? ☒ Yes ☐ No

- If a facility cannot conduct such an assessment immediately, does the facility hold the inmate in involuntary segregated housing for less than 24 hours while completing the assessment? ☒ Yes ☐ No

**115.43 (b)**

- Do inmates who are placed in segregated housing because they are at high risk of sexual victimization have access to: Programs to the extent possible? ☒ Yes ☐ No

- Do inmates who are placed in segregated housing because they are at high risk of sexual victimization have access to: Privileges to the extent possible? ☒ Yes ☐ No
- Do inmates who are placed in segregated housing because they are at high risk of sexual victimization have access to: Education to the extent possible? ☒ Yes ☐ No

- Do inmates who are placed in segregated housing because they are at high risk of sexual victimization have access to: Work opportunities to the extent possible? ☒ Yes ☐ No

- If the facility restricts any access to programs, privileges, education, or work opportunities, does the facility document the opportunities that have been limited? (N/A if the facility never restricts access to programs, privileges, education, or work opportunities.) ☐ Yes ☐ No ☒ NA

- If the facility restricts any access to programs, privileges, education, or work opportunities, does the facility document the duration of the limitation? (N/A if the facility never restricts access to programs, privileges, education, or work opportunities.) ☐ Yes ☐ No ☒ NA

- If the facility restricts any access to programs, privileges, education, or work opportunities, does the facility document the reasons for such limitations? (N/A if the facility never restricts access to programs, privileges, education, or work opportunities.) ☐ Yes ☐ No ☒ NA

115.43 (c)

- Does the facility assign inmates at high risk of sexual victimization to involuntary segregated housing only until an alternative means of separation from likely abusers can be arranged? ☒ Yes ☐ No

- Does such an assignment not ordinarily exceed a period of 30 days? ☒ Yes ☐ No

115.43 (d)

- If an involuntary segregated housing assignment is made pursuant to paragraph (a) of this section, does the facility clearly document the basis for the facility’s concern for the inmate’s safety? ☒ Yes ☐ No

- If an involuntary segregated housing assignment is made pursuant to paragraph (a) of this section, does the facility clearly document the reason why no alternative means of separation can be arranged? ☒ Yes ☐ No

115.43 (e)

- In the case of each inmate who is placed in involuntary segregation because he/she is at high risk of sexual victimization, does the facility afford a review to determine whether there is a continuing need for separation from the general population EVERY 30 DAYS? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
☐ Does Not Meet Standard *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TDOC Index 502.06.1 PREA Screening, Classification, and Monitoring
4. TDOC Index 113.37 Gender Dysphoria, Transgender, Transsexual, Intersex, and Gender Non-Conforming Conditions
5. Interviews with:
   a. Warden
   e. Staff who supervise segregation

115.43(a) TDOC Index 502.06.2 states any use of restrictive housing to protect an inmate who is alleged to have suffered sexual abuse shall be subject to the requirements set forth in this policy and coordinated by the unit management team. Protective Services Investigative Routing, CR-3241 shall clearly indicate the basis of concern for the inmate’s safety and the reason why no alternative means of separation can be arranged. This housing assignment shall not ordinarily exceed a period of 30 days. The PAQ noted that there have been zero inmates held in involuntary segregated housing in the past 12 months. An interview with the Warden revealed, he was aware of the requirements pertaining to the placement of inmates at high risk of sexual victimization in involuntary segregated housing, but this practice is not appliable to TCIX. The facility does not use involuntary segregated housing for inmates determined to be at a high risk of victimization. An interview with staff who supervise inmates in segregated housing also confirmed the facility does not use involuntary segregated housing for inmates who are identified at a high risk of victimization. Alternate housing arrangements would be made. Per staff who supervise segregation and the Warden if the alleged aggressor is known, the aggressor would be placed in segregation pending the investigation and transferred to another housing or another institution if needed.

115.43(b) TDOC Index 502.06.2 states that inmates placed in restrictive housing for this purpose shall have access to programs, education, and work opportunities to the extent possible. If inmate access to programs, privileges, education, or work opportunities is restricted, the facility shall document what opportunities have been limited, the duration of the limitation, and the reasons for such limitations. This shall be documented on LCDG Contact Notes. An interview with staff who supervise inmates in segregated housing indicated no restriction are imposed on inmates. The inmate would have access to
education (GED program), legal aid, minimum of 1 hour outside recreation in covered and secured recreation areas with telephone access.

115.43(c) The PAQ noted that no inmates were held in involuntary segregated housing for longer than 30 days in the past 12 months awaiting completion of assessment. The Warden indicated involuntary segregated housing is not used for inmates at high risk for sexual victimization unless the victim cannot identify the aggressor. Staff utilize other methods to include making alternate housing arrangements within other housing units.

115.43(d) An interview with the Warden indicated the facility has not utilized involuntary segregated housing for inmates who are determined to be at a high risk of victimization and this process has not been utilized during the 12-month review period. However, policy does provide guidance in TDOC Index 502.06.2 which states if an extension is necessary, the SART member shall clearly document in the PREA Allegation System application the basis for concern for the inmate’s safety; the reason why no alternative means of separation can be arranged; and the need for emotional support services for inmates or staff who fear retaliation for reporting sexual abuse, or sexual harassment, or for cooperation with investigations. However, if the victim cannot identify the aggressor for the alleged victim safety, he would have to be housed in involuntary segregation for no more than 7 days and/or the completion of the investigation.

115.43(e) TDOC Index 502.06.2 states every 30 days, the facility shall afford each such inmate a review to determine whether there is a continuing need for separation from the general population. In an interview with the Warden, he was aware of the requirement for 30 days reviews, however, the facility would not utilize involuntary segregated housing for an inmate who has been identified at a high risk for sexual victimization if the aggressor can be identified. Interviews with staff assigned to supervise segregation and the OIC Institution Investigator indicated the alleged victim would remain on the compound and the alleged abuser would be placed in segregated housing pending an investigation. There were no inmates placed in involuntary segregation based on being identified at a high risk of victimization.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

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**REPORTING**

**Standard 115.51: Inmate reporting**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.51 (a)

- Does the agency provide multiple internal ways for inmates to privately report sexual abuse and sexual harassment? ☒ Yes   ☐ No
- Does the agency provide multiple internal ways for inmates to privately report retaliation by other inmates or staff for reporting sexual abuse and sexual harassment? ☒ Yes ☐ No

- Does the agency provide multiple internal ways for inmates to privately report staff neglect or violation of responsibilities that may have contributed to such incidents? ☒ Yes ☐ No

**115.51 (b)**

- Does the agency also provide at least one way for inmates to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency? ☒ Yes ☐ No

- Is that private entity or office able to receive and immediately forward inmate reports of sexual abuse and sexual harassment to agency officials? ☒ Yes ☐ No

- Does that private entity or office allow the inmate to remain anonymous upon request? ☒ Yes ☐ No

- Are inmates detained solely for civil immigration purposes provided information on how to contact relevant consular officials and relevant officials at the Department of Homeland Security? (N/A if the facility never houses inmates detained solely for civil immigration purposes) ☐ Yes ☐ No ☒ NA

**115.51 (c)**

- Does staff accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties? ☒ Yes ☐ No

- Does staff promptly document any verbal reports of sexual abuse and sexual harassment? ☒ Yes ☐ No

**115.51 (d)**

- Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of inmates? ☒ Yes ☐ No

**Auditor Overall Compliance Determination**

☐ **Exceeds Standard** *(Substantially exceeds requirement of standards)*

☒ **Meets Standard** *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ **Does Not Meet Standard** *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does*
not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. MOU Between TDOC and The Sexual Assault Center
4. TDOC Website
5. PREA Tip line Posters
6. PREA Posters
7. Inmate Handbook
8. Interviews with:
   a. Random staff
   b. TCIX PCM
   c. Formal and Informal Inmate Interviews

115.51(a) TDOC Index 502.06.2 states the Department shall provide multiple internal ways for inmates to privately report sexual abuse and sexual harassment. These include but are not limited to: (a) written communication (includes electronic documents); (b) Reporting directly to staff (Verbally); (c) Third-party reporting; or (d) Facility PREA Tip Line. TCIX distributes a PREA Fact Sheet at Intake to all inmates which outlines the multiple ways an inmate may report an allegation of sexual abuse or harassment. The Inmate Handbook and posters contain information on how to report sexual assault. Formal and informal inmate interviews indicated all inmates were aware of the available reporting options. They indicated there is signage on walls for the calling the PREA Hotline as the most common response. Random staff interviews indicate all staff were aware of the internal and external reporting options available to the inmates and themselves.

115.51(b) TDOC Index 502.06.2 indicate TDOC and TCIX allow inmates to make a report of sexual abuse or sexual harassment to an outside governmental entity that is not affiliated with the agency or that is operationally independent from agency leadership. This information is made available through the Inmate Handbook and inmate bulletin boards throughout the facility.

TCIX does not house inmates detained solely for civil immigration purposes.

115.51(c) TDOC Index 502.06.2 indicates all staff are required to report immediately to their supervisor any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, even if not part of TDOC. Inmates also have access to a toll-free hotline number which will refer any reports for investigation. The 43 inmates selected for formal interviews and 10 informal interviews were able to identify the two PREA hotline numbers to the auditor as *9222 internal and *9555 for external reporting. Each indicated the hotline numbers were posted throughout
the facility and on each inmate telephone. Inmate interviews indicated they were aware they could report sexual abuse or sexual harassment either verbally, in writing, anonymously or via third parties. All random staff reported inmates could report sexual abuse or sexual harassment either verbally, in writing, anonymously, and via third parties. Staff indicated they would document verbal reports of sexual abuse or sexual harassment immediately and definitely prior to the end of their shift.

115.51(d) TDOC Index 502.06.2 indicates that staff may privately report sexual abuse and sexual harassment of inmates to the Central Office PREA Tip Line (*9555). Interviews with random staff indicated that staff are knowledgeable in how to privately report sexual abuse or sexual harassment. Most staff cited the PREA hotline and notifying a supervisor as the primary methods to make a private report of sexual abuse or sexual harassment. The auditor noted all staff carry a PREA Refresher Card attached to their ID Badge.

Based on the review of policies, documents, website, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

**Standard 115.52: Exhaustion of administrative remedies**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.52 (a)

- Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address inmate grievances regarding sexual abuse. This does not mean the agency is exempt simply because an inmate does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse. ☐ Yes ☒ No

115.52 (b)

- Does the agency permit inmates to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

- Does the agency always refrain from requiring an inmate to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

115.52 (c)

- Does the agency ensure that: An inmate who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

- Does the agency ensure that: Such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA
**115.52 (d)**

- Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by inmates in preparing any administrative appeal.) (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA
  
  - If the agency claims the maximum allowable extension of time to respond of up to 70 days per 115.52(d)(3) when the normal time period for response is insufficient to make an appropriate decision, does the agency notify the inmate in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA
  
  - At any level of the administrative process, including the final level, if the inmate does not receive a response within the time allotted for reply, including any properly noticed extension, may an inmate consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

**115.52 (e)**

- Are third parties, including fellow inmates, staff members, family members, attorneys, and outside advocates, permitted to assist inmates in filing requests for administrative remedies relating to allegations of sexual abuse? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

  - Are those third parties also permitted to file such requests on behalf of inmates? (If a third-party files such a request on behalf of an inmate, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.) (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

  - If the inmate declines to have the request processed on his or her behalf, does the agency document the inmate’s decision? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

**115.52 (f)**

- Has the agency established procedures for the filing of an emergency grievance alleging that an inmate is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

  - After receiving an emergency grievance alleging an inmate is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.). ☒ Yes ☐ No ☐ NA

  - After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA
- After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

- Does the initial response and final agency decision document the agency’s determination whether the inmate is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

- Does the initial response document the agency’s action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

- Does the agency’s final decision document the agency’s action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

115.52 (g)

- If the agency disciplines an inmate for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the inmate filed the grievance in bad faith? (N/A if agency is exempt from this standard.) ☒ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 501.01 Inmate Grievance Procedures
3. Interviews with:
   a. State-wide PREA Coordinator
b. TCIX PCM
c. OIC Institution Investigator

115.52(a) TDOC Index 501.01 indicates the agency has an administrative remedy program that may be used to file an allegation of sexual harassment or sexual abuse. It states an inmate may submit a grievance alleging sexual abuse at any time. Per the PAQ, and an interview with the TCIX PCM identified two inmates submitted PREA allegations in the form of grievances during the review period. The documents were immediately forwarded to the Associate Warden of Treatment/Facility PREA Coordinator and OIC Institution Investigator for completion of an investigation. One reported incident was determined as not meeting the classifications of a PREA allegation as the inmate concerns were regarding a request for transfer and facility operations. The second allegation was reported on March 30, 2020 and the investigation was completed by the OIC Institution Investigator on March 31, 2020.

All information received in relation to sexual abuse and/or sexual harassment would immediately be submitted to the Associate Warden (T) who forwards it to the OIC Institution Investigator for an immediate investigation. All correspondence with the inmate would be conducted by the OIC Institution Investigator. Per the OIC Institution Investigator, the allegation is required to logged in the PREA Allegation System (PAS) within 24 hours and the investigation is required to be completed within 72 hours. The inmate is notified of the findings of the investigation upon completion of the investigation within 3 days of being reported.

115.52(b) TDOC Index 501.01 states applicable time limits shall apply to any portion of a grievance that does not allege an incident of sexual abuse. All reported allegations of sexual abuse and/or sexual harassment are required to logged in the PREA Allegation System (PAS) within 24 hours and the investigation is required to be completed within 72 hours. The inmate is notified of the findings of the investigation being completed within 3 days of reporting.

115.52(c) TDOC Index 501.01 states that an inmate who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complainant and such grievance shall not be referred to a staff member who is the subject of the complaint.

115.52(d) TDOC Index 501.01 states a final decision on the merits of any portion of a grievance alleging sexual abuse shall be issued by the Associate Warden of Treatment within 90 days of the initial filing of the grievance. Computation of the 90-day limit shall not include time used by inmates in preparing the grievance. The inmate shall be notified by the Associate Warden of Treatment if an extension is needed. At any level of the grievance if the inmate does not receive a response within the time allotted to reply, including any extension, the inmate may consider the absence of a response to be a denial at that level.

115.52(e) TDOC Index 501.01 states third parties shall be permitted to assist inmates in filing grievances related to allegations of sexual abuse and shall also be permitted to file such grievances on behalf of the inmate. If a third-party file such a grievance on behalf of an inmate, that inmate shall agree to have the grievance filed and document such on the Inmate Grievance form. The inmate shall be required to personally pursue any subsequent steps in the grievance process. The inmate may decline to have the grievance processed on his/her behalf and the decision shall be documented on the original Inmate Grievance.
115.52(f) TDOC Index 501.01 states after receiving an emergency grievance alleging an inmate is subject to a substantial risk of imminent sexual abuse, the grievance chairperson shall immediately forward the grievance to the Associate Warden of Treatment for any corrective action to be taken. The grievance chairperson will provide a response within 48 hours and a final decision within five calendar days. Per the PAQ and TCIX PCM there were no emergency grievances alleging substantial risk of imminent sexual abuse filed during the review period. However, the initial response and final decision would be provided within the PREA Allegation System (PAS) and shall document the facility’s determination as to whether the inmate is in substantial risk of imminent sexual abuse and the action taken in response to the emergency grievance.

115.52(g) TDOC Index 501.01 states an inmate may be disciplined for filing a grievance related to alleged sexual abuse only when it is demonstrated that the inmate filed the grievance in bad faith. An interview with OIC Institution Investigator explained although policy allow disciplinary sanctions of inmates who file the grievance in bad faith, no inmates have received disciplinary actions for this action.

Random interviews with inmates identified they are aware of the grievance process and that they could file an emergency grievance and all PREA grievances will be investigated immediately. This is explained in the Inmate Handbook and is posted on the PREA posters. Grievance boxes are available in housing units for inmates to submit such.

Based on the review of policies, documents, website, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

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**Standard 115.53: Inmate access to outside confidential support services**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.53 (a)**

- Does the facility provide inmates with access to outside victim advocates for emotional support services related to sexual abuse by giving inmates mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations? ☒ Yes ☐ No

- Does the facility provide persons detained solely for civil immigration purposes mailing addresses and telephone numbers, including toll-free hotline numbers where available of local, State, or national immigrant services agencies? (N/A if the facility never has persons detained solely for civil immigration purposes.) ☐ Yes ☐ No ☒ NA

- Does the facility enable reasonable communication between inmates and these organizations and agencies, in as confidential a manner as possible? ☒ Yes ☐ No

**115.53 (b)**

- Does the facility inform inmates, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws? ☒ Yes ☐ No
115.53 (c)

- Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide inmates with confidential emotional support services related to sexual abuse? ☒ Yes ☐ No

- Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.3 Medical, Behavioral Health, Victim Advocacy, and Community Support Services for PREA Victims
3. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
4. MOU with The Sexual Assault Center of Middle Tennessee
5. TCIX Rules and Regulations Handbook
6. Interviews with:
   a. Random staff
   b. TDOC State-wide PREA Coordinator

TDOC has established a Memorandum of Understanding (MOU) with the Sexual Assault Center of Middle dated January 16, 2014 and remain in effect and provide inmates with access to outside victim advocates for emotional support services related to sexual abuse. Language in the MOU documents the involvement of trained sexual assault advocates as a component of the standard response to a report to sexual assault and/or a request for help from a survivor of sexual assault. The MOU also agree to
maintain confidentiality of survivors of sexual violence who are incarcerated in the facility while maintaining available crisis counseling through organization’s crisis hotline at any time and/or 24 hours a day and counseling may take place in person or by telephone. Prior to accessing services, inmates are informed to the extent to which their communications will be monitored. Each inmate upon arrival to TCIX is given a Rules and Regulations Handbook which outlines methods of reporting PREA allegations and staff responses to the report. The information is provided in English and Spanish. It states “TCIX will provide multiple ways for inmates to report sexual abuse or harassment and identify the inmate may contact the Sexual Assault Center of Middle Tennessee at 101 French Landing Drive Nashville, TN 37228 (615) 259-9055 (*9555). Calls to this number cannot be monitored. If you do not feel comfortable telling a staff member you may call the TCIX Tip Line (*9222). This contact information is available and visible to inmate through posters, inmate handbooks, and on the inmate bulletin boards.

115.53 (b) TDOC 502.06.3 states staff shall ensure that inmates are informed, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws. Interviews with medical and behavior health staff confirmed at the initiation of services the inmates must sign a consent form and advise the inmate of their obligation to report. Mental health staff identified a new consent form is completed yearly by inmates who receive ongoing services, and a consent form is required upon when an inmate has been identified as a victim of sexual abuse. He stated he have never been informed of sexual abuse allegation nor was he aware of such an incident being reported at the facility during his tenure at TCIX. He continued in stating, he would be required to report all awareness of sexual abuse to include those that occurred outside the facility and he advises the inmates of such at the beginning of service.

115.53 (c) The agency maintains a copy of the MOU with the Sexual Assault Center of Middle Tennessee and presented a copy to the auditor for review. The MOU was dated January 16, 2014 and identified as still in effect per interviews with the TDOC State-wide PREA Coordinator, TCIX PCM and PREA Coordinator at the Sexual Assault Center of Middle Tennessee.

Based on the review of policies, documents, and analysis, the facility has demonstrated compliance with all the provisions of this Standard.

**Standard 115.54: Third-party reporting**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.54 (a)

- Has the agency established a method to receive third-party reports of sexual abuse and sexual harassment? ☒ Yes ☐ No
- Has the agency distributed publicly information on how to report sexual abuse and sexual harassment on behalf of an inmate? ☒ Yes ☐ No

**Auditor Overall Compliance Determination**
☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 506.06.2 PREA Allegations, Investigations, and SART
3. TCIX Inmate Rules and Regulation Handbook
4. TDOC website
5. Interviews with:
   a. Random Inmates

115.54(a) TDOC Index 502.06.2 states, The Department shall provide multiple internal ways for inmates to privately report sexual abuse and sexual harassment. It indicates that third-party reporting is included in the ways to report. It states this information shall be made available through the Inmate Rules and Regulations Handbook. TCIX Inmate Rules and Regulations Handbook indicates that any TCIX employee may receive a report of sexual misconduct from many different sources, including outside persons or agencies. The reported incident may be in writing, verbal, anonymous or from third parties. A review of the PREA investigative case files revealed various inmates utilized a method of third-party reporting to report their PREA allegation. These third-party methods included family members and letters to outside agencies. Per an interview with the Just Detention International, staff identified they had not received any correspondence from inmates and/or staff at TCIX during the review period.

The auditor reviewed the agency’s website at https://www.tn.gov/correction/sp/prison-rape-eliminaiton-act.htm1. The website identify the Agency’s Response to Sexual Assault or Sexual Misconduct Allegations to include: Employee have a duty to report all rumors and allegations of sexual abuse through the chain of command; Institution Sexual Assault Response Team (SART) ensure alleged victims of sexual abuse receive immediate medical attention; The facility SART ensure alleged victims of sexual abuse receive a mental health evaluation; All allegations of sexual abuse will be reported to
Internal Investigations for investigation; In addition to the facility PREA Tip lines, TDOC has established a Tip line for third-party reporting of sexual abuse and sexual assault at (615) 253-8178.

Interview with inmates revealed most were aware that a third-party such as family member, friend, or another inmate could report PREA allegations to include sexual abuse and/or sexual harassment.

Based on the review of policies, documents, website, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

### OFFICIAL RESPONSE FOLLOWING AN INMATE REPORT

**Standard 115.61: Staff and agency reporting duties**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.61 (a)**

- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency? ☒ Yes ☐ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against inmates or staff who reported an incident of sexual abuse or sexual harassment? ☒ Yes ☐ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation? ☒ Yes ☐ No

**115.61 (b)**

- Apart from reporting to designated supervisors or officials, does staff always refrain from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions? ☒ Yes ☐ No

**115.61 (c)**

- Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section? ☒ Yes ☐ No
- Are medical and mental health practitioners required to inform inmates of the practitioner’s duty to report, and the limitations of confidentiality, at the initiation of services? ☒ Yes ☐ No

**115.61 (d)**
▪ If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws? ☒ Yes ☐ No

115.61 (e)

▪ Does the facility report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility’s designated investigators? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TDOC TCA Lesson Plan
4. Interviews with:
   a. TCIX Warden
   b. TDOC State-wide PREA Coordinator
   c. TCIX PCM
   d. Random staff
   e. OIC Institution Investigator
   f. Medical and Mental Health Staff

115.61(a) TDOC Index 502.06.2 states, “All staff are required to report immediately to their supervisor any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of TDOC, retaliation against inmates or staff who reported such an incident; and any staff neglect or violation of responsibilities that may have contributed
to an incident or retaliation. Interviews with staff indicated they are aware of their responsibility and duty to report any and all knowledge of PREA allegations. Staff carry a PREA refresher card on their badge with reporting guidelines. The 19 random staff selected for interview indicated they would immediately report to the Shift Commander and complete a documented report of their awareness to include from third-party as soon as possible and always prior to departing from their shift. Non-security staff identified they would report the information to their direct supervisor, SART Coordinator, in addition to the Shift Commander.

115.61(b) TDOC Index 502.06.2 states staff shall not reveal any information related to a sexual abuse report to anyone other than to the extent necessary to make treatment, investigation, and other security and management decisions. TDOC utilizes a PREA Allegation System (PAS) on their intranet. Selected staff have access. Staff interviewed was aware of the extent in which information of sexual abuse and/or sexual harassment should be shared only with authorized staff necessary to make treatment, investigation and other security and management decisions.

115.61(c) TDOC Index 502.06.2 states, “Unless otherwise precluded by Federal, State, or local law, medical and mental health practitioners shall be required to report sexual abuse as outlined in this policy and to inform inmates of the practitioner’s duty to report, and the limitations of confidentiality, at the initiation of services." Interviews confirmed medical and mental health staff are aware of their duties required by this provision and this information is shared with the inmate upon the initiation of services and their limitation of confidentiality and duty to report. Neither of the medical and/or mental health staff interviewed have received notification of a PREA allegation from an inmate. However, they reported they would immediately inform Shift Commander, Clinical Supervisor, Warden, Associate Warden, SART Coordinator and other supervisory staff.

115.61(d) TCIX does not house inmates under the age of 18 years old. The average age range of inmates at TCIX are between the ages of 18 – 86 years old. However, if an alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, the Department shall report the allegation to the designated State or local services agency under applicable mandatory reporting laws. TDOC received guidance from Adult Protective Services which indicates that TDOC may investigate within their facilities.

115.61(e) TDOC 502.06.2 states, Facility staff shall report all allegations of sexual abuse and sexual harassment, including third-party, and anonymous reports, to the OIC Institution Investigator for an investigation. The auditor used a variety of scenarios regarding staff awareness of PREA allegations to include by third party within the community, and/or by an inmate and/or an anonymous phone call. All staff interviewed immediately responded they would report the allegation to the Shift Commander, SART Coordinator and/or higher-ranking staff. Per the OIC Institution Investigator, and OIC Special Agent in Charge, each conduct thorough investigations of all PREA allegations in the same manner regardless of how the incident was reported.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with all the provisions of this Standard.

**Standard 115.62: Agency protection duties**

*All Yes/No Questions Must Be Answered by the Auditor to Complete the Report*
115.62 (a)

- When the agency learns that an inmate is subject to a substantial risk of imminent sexual abuse, does it take immediate action to protect the inmate? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (*Substantially exceeds requirement of standards*)

☒ Meets Standard (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

☐ Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. Interviews with:
   a. Agency Head Designee
   b. Warden
   c. Random staff

TDOC Index 502.06.2 states “If facility staff receives information that an inmate is subject to a substantial risk of imminent sexual abuse, staff shall take immediate action to protect the inmate. The auditor interviewed random and specialized staff. They all stated that they would remove the inmate from the area of threat immediately and/or remain with the inmate until the appropriate staff arrived to assist in the separation of inmates due to the custody level of some. They continued in stating they would immediately notify the Shift Commander. Staff to include contract and volunteers are issued and carry a PREA Refresher Training card on their badge which list the steps to take to protect an inmate. The facility stated in the PAQ that there has been no instance where an imminent threat was reported.

An interview with the Agency Head Designee indicated upon receipt of information that an inmate is subject to a substantial risk of imminent sexual abuse, the inmate would be immediately removed from danger, the incident would be investigated and the appropriate steps would be followed. The alleged
aggressor would be placed in segregation throughout the investigation and upon completion, the alleged aggressor would be moved to another housing unit or transferred to another prison. Aggressors and victims are monitored for further incidents.

The Warden indicated the Shift Commander will be notified and if deemed necessary the alleged aggressor will be immediately separated from the alleged victim. If the separation is not possible, the alternative of separating the victim is accomplished. An investigation would be initiated on the occurrence and a fact-finding meeting would be held. Further actions would be based on the evidence obtained during the fact-finding meeting. Based on the circumstances, actions may include alternate housing as a possibility and/or an inmate would be transfer if needed.

There were no incidents reported where an inmate was subject to a substantial risk of imminent sexual abuse that required immediate action from staff.

Based on the review of policies, documents, lesson plan, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

### Standard 115.63: Reporting to other confinement facilities

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.63 (a)
- Upon receiving an allegation that an inmate was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred? ☒ Yes ☐ No

115.63 (b)
- Is such notification provided as soon as possible, but no later than 72 hours after receiving the allegation? ☒ Yes ☐ No

115.63 (c)
- Does the agency document that it has provided such notification? ☒ Yes ☐ No

115.63 (d)
- Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards? ☒ Yes ☐ No

**Auditor Overall Compliance Determination**

- ☐ Exceeds Standard *(Substantially exceeds requirement of standards)*
- ☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*
- ☐ Does Not Meet Standard *(Requires Corrective Action)*
Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. PREA allegation logs and files
4. Interviews with:
   a. Agency Head Designee
   b. Warden
   c. OIC Institution Investigator

115.63 (a) TDOC Index 502.06.2 states that upon receiving an allegation that an inmate was sexually abused while confined at another facility, the Warden of the facility that received the allegation shall notify the head of the facility where the alleged abuse occurred. In interviews with the Warden and OIC Institution Investigator indicated they would make the notification immediately to the affected institution.

115.63 (b) TDOC Index 502.06.2 indicates that such notification shall be provided as soon as possible, but no later than 72 hours after receiving the allegation. In an interview with the OIC Institution Investigator, he stated upon notification that an incident had previously occurred at TCIX, he would initiate an investigation of the reported allegations.

115.63 (c) TDOC Index 502.06.2 states the facility shall document that it has provided such notification. The OIC Institution Investigator indicated the notification would be made via email and telephone call.

115.63 (d) TDOC Index 502.06.2 states “The Warden who receives such notification shall ensure that the allegation is investigated in accordance with TDOC policy. Interview with the Warden indicated that he would ensure the notifications are made and documented. Per the PAQ and Warden the facility has not received any notifications where an allegation occurred at another facility nor notifications received that an inmate was abused while confined at TCIX during the 12-month review period. Per interview with the Warden and OIC Institution Investigator any allegation reported would be investigated to include those reported by another institution.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with all the provisions of this standard.

Standard 115.64: Staff first responder duties
All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.64 (a)

- Upon learning of an allegation that an inmate was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser? ☒ Yes ☐ No

- Upon learning of an allegation that an inmate was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence? ☒ Yes ☐ No

- Upon learning of an allegation that an inmate was sexually abused, is the first security staff member to respond to the report required to: Request that the alleged victim not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence? ☒ Yes ☐ No

- Upon learning of an allegation that an inmate was sexually abused, is the first security staff member to respond to the report required to: Ensure that the alleged abuser does not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence? ☒ Yes ☐ No

115.64 (b)

- If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):
1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TCIX Index 502.06.2-1 PREA Allegations, Investigations, and SART
4. TDOC TCA Lesson Plan on PREA
5. Interviews with:
   a. Warden
   b. PREA Compliance Manager
   d. Medical Staff
   e. Random staff

115.64(a) TDOC Index 502.06.2 and TCIX Index 502.06.2-1 indicate that the first security staff on scene of an alleged sexual abuse shall separate the alleged victim and abuser. The security staff shall preserve and protect any crime scene until appropriate steps can be taken to collect any evidence. If the alleged sexual abuse occurred within a 72-hour period of reporting, the security shift supervisor who is notified of the allegation shall initiate the Sexual Abuse Incident Check Sheet, CR-3776. First responders’ duties of an employee are also a section of training in the 2-hour Pre-Service or In-Service PREA TCA Lesson Plan.

115.64(b) TDOC Index 502.06.2 states, “If the first staff responder in not a security staff member, he/she is required to instruct the alleged victim not to take any actions that could destroy physical evidence and then immediately notify the shift commander. All staff interviewed, including non-custody staff, were aware of their responsibilities as first responders. All reported they would immediately separate inmates and maintain sight of a victim, do what they could to preserve a crime scene including advising involved inmates not to shower, change clothing, brush teeth, eat, drink, or use the toilet. All staff are trained as first responders and wear a pocket card on their badge that list the steps to take when responding to an allegation that an inmate was sexually abused. An interview was conducted with a non-security first responder. The Counselor stated the inmate had already been separated from the alleged aggressor prior to reporting the PREA allegation. In another incident the inmate who reported sexual abuse had previously showered prior to reporting. However, the incidents were alleged to have occurred within a 72-hour period.

Based on the review of policies, interviews and analysis, the facility demonstrated compliance with all the provisions of this standard.

**Standard 115.65: Coordinated response**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.65 (a)**
Has the facility developed a written institutional plan to coordinate actions among staff first responders, medical and mental health practitioners, investigators, and facility leadership taken in response to an incident of sexual abuse? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)

2. TCIX Index 502.06.2-1 PREA Allegations, Investigations, and SART

115.65 TCIX Index 502.06.2 identifies procedures to follow upon notification of a reported PREA allegation. The policy outlines the responsibilities of the first responder within the past 72 hours, preserving and protecting the crime scene until appropriate steps can be taken to collect any evidence while making notification to the Shift Commander who should notify the PREA Coordinator and the Sexual Abuse Response Team (SART). The policy also outlines the responsibility of the SART Response in conducting and ensuring the following: (1) Conduct a full investigation within 72-hours. Complete all necessary steps are taken to preserve and protect the alleged crime scene and the collection of evidence. (2) Determine if a Sexual Abuse Nurse Examiner (SANE) response is indicated at an outside medical facility. (3) Determined if segregation housing is necessary to protect an inmate who is alleged to have suffered sexual abuse. (4) Ensure the PREA Victim Advocates is available to the alleged victim when requested. (5) Once the investigation is completed, the inmate will be informed by the Chief Counselor (PREA Victim Advocate) or any member of the SART as to the determination of the allegation. The coordinated plan also outlines procedures in conducting the Incident Review within 30 days of the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded, as sexual abuse incident review shall be conducted.

Based on a review of the policy, interviews and analysis, the facility has demonstrated compliance with this standard.
Standard 115.66: Preservation of ability to protect inmates from contact with abusers

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.66 (a)

- Are both the agency and any other governmental entities responsible for collective bargaining on the agency’s behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency’s ability to remove alleged staff sexual abusers from contact with any inmates pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted? ☒ Yes ☐ No

115.66 (b)

- Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)

2. Tennessee Code Annotated 50-1-207

3. Interviews with:

   a. Agency Head Designee

115.66 (a) TCA Code 50-1-207 states “Prohibition against requiring any employer or employee to waive their rights under the National Labor Relations Act or require acceptance or agreement to any provisions that are mandatory or non-mandatory subject of a collective bargaining under Federal law. The Agency Head designee reported that TDOC does not have a union. TDOC has discretion regarding the
assignment, hiring and firing of staff and no limitations to the agency’s ability to remove employee sexual abusers from contact with inmates.

Based on a review of the code, interviews and analysis, the facility has demonstrated compliance with this standard.

**Standard 115.67: Agency protection against retaliation**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.67 (a)

- Has the agency established a policy to protect all inmates and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other inmates or staff? ☒ Yes ☐ No
- Has the agency designated which staff members or departments are charged with monitoring retaliation? ☒ Yes ☐ No

115.67 (b)

- Does the agency employ multiple protection measures, such as housing changes or transfers for inmate victims or abusers, removal of alleged staff or inmate abusers from contact with victims, and emotional support services, for inmates or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations? ☒ Yes ☐ No

115.67 (c)

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of inmates or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by inmates or staff? ☒ Yes ☐ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of inmates who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by inmates or staff? ☒ Yes ☐ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Act promptly to remedy any such retaliation? ☒ Yes ☐ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor any inmate disciplinary reports? ☒ Yes ☐ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor inmate housing changes? ☒ Yes ☐ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor inmate program changes? ☒ Yes ☐ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor negative performance reviews of staff? ☒ Yes ☐ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor reassignments of staff? ☒ Yes ☐ No

- Does the agency continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need? ☒ Yes ☐ No

115.67(d)

- In the case of inmates, does such monitoring also include periodic status checks? ☒ Yes ☐ No

115.67(e)

- If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation? ☒ Yes ☐ No

115.67(f)

- Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*
Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. Retaliation Monitoring forms for Staff and Inmates
4. Interviews with:
   a. Agency Head Designee
   b. Warden
   c. TCIX PCM
   d. Staff charged with Monitoring Retaliation

115.67(a) TDOC Index 502.06.2 indicates that inmates and staff who are involved in reporting sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations shall be protected from retaliation by other inmates or staff. Appointed members of the facility SART shall monitor staff and inmates for protection from retaliation utilizing PREA Retaliation Review (Inmates) for inmates, CR-3963, and PREA Retaliation Review (Staff), CR-3982, for staff. The Associate Warden (T)/PREA Coordinator and the Chief Counselor are the designated retaliation monitors at TCIX.

115.67(b) TDOC Index 502.06.2 indicates that the facility shall employ multiple protection measures, such as housing changes or transfers for inmate victims or abusers, removal of alleged staff or inmate abusers from contact with victims, and emotional support services for inmates or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations. Per interviews with the Agency Head Designee and Warden, they stated there are multiple options available to protect inmate and staff from retaliation. The Warden indicated the least restrictive manner possible to remove the potential tis to be used in an expedient manner. This could require a housing relocation of the alleged aggressor, potential administrative leave if the alleged aggressor is a staff person, and or relocate the aggressor to another facility. If there was an incident in which retaliation was suspected, he would ensure immediate information gathering by facility the facility investigator and separation would be authorized if necessary, to protect the alleged victim.

115.67(c) (d) TDOC Index 502.06.2 states, “For at least 90 days following a report of sexual abuse, the Department shall monitor the conduct and treatment of inmates or staff who reported the sexual abuse and of inmates who were reported to have suffered sexual abuse. Departmental monitoring shall involve looking for any changes that may suggest possible retaliation by inmates or staff. Institutional SART members shall act promptly to remedy any such retaliation. TDOC Index 502.06.2 also states that monitoring shall continue beyond 90 days if the initial monitoring indicates a continuing need. This monitoring shall include, but not be limited to inmate disciplinary reports; inmate housing or programming changes; or negative performance reviews or reassignments of staff. The auditor reviewed 18 of 39 PREA investigative casefile that included the review of retaliation monitoring. The Retaliation Monitoring forms included inmate name and case number, the facility, victim, report date, retaliation monitor and preliminary protection measures. The tracking portion of the form identifies housing
changes, programming changes, disciplinary record, etc., as items to monitor, and provides an area for reporting at 30 days, 60 days, final 90 days, and space for extended monitoring if required. It also includes a column for the retaliation monitor to include notations regarding negative interactions with staff or inmates. It was noted that retaliation monitoring was completed for both sexual harassment and sexual abuse reported allegations. Emails initiated by the TCIX PCM was provided for two inmates who were transferred during the retaliation monitoring period to contract correctional facilities prior to the 90-day completion at TCIX. The emails documented the TCIX PCM advisement to the receiving contract facility’s staff of the inmate’s required 60 day and 90 day continued monitoring requirements. The TCIX PCM was noted in the emails her request for the completed retaliation monitoring forms to be forward to her at the completion. However, the inmates’ receiving institution failed to comply with the TCIX PCM request. Due to the PREA investigations are normally initiated immediately upon awareness, retaliation monitoring had not begun and was not required for Unfounded reported PREA allegations. There were zero inmates placed on extended monitoring for the past 12 months for retaliation monitoring.

Based on the review of policies, retaliation forms, interviews and analysis, the facility has demonstrated compliance with all provisions of this standard.

### Standard 115.68: Post-allegation protective custody

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.68 (a)

- Is any and all use of segregated housing to protect an inmate who is alleged to have suffered sexual abuse subject to the requirements of § 115.43? ☒ Yes ☐ No

**Auditor Overall Compliance Determination**

□ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

□ Does Not Meet Standard *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART

3. Interviews with:
   a. Warden
   b. TCIX PCM
   c. Staff who supervise segregation

115.68 (a) TDOC Index 502.06.2 indicates that any use of restrictive housing to protect an inmate who is alleged to have suffered sexual abuse shall be subject to the requirements of this policy and coordinated by the unit management team. Protective Services Investigative Routing, CR-3241, shall clearly indicate the basis of concern for the inmate’s safety and the reason why no alternative means of separation can be arranged. Every Protective Custody placement is, by policy reviewed every 30 days. Inmates placed in restrictive housing for this purpose shall have access to programs, education, and work opportunities to the extent possible. If inmate access to programs, privileges, education, or work opportunities is restricted, the facility shall document what opportunities have been limited; the duration of the limitation; and the reasons for such limitations. This shall be documented on LCDG Contact Notes. Per the PAQ and interviews with the Warden, staff who supervise segregation and TCIX PCM, there were no inmates who allege to have suffered sexual abuse placed in involuntary segregated in the past 12 months.

Based on the review of policies, interviews and analysis, the facility has demonstrated compliance with this standard.

### INVESTIGATIONS

**Standard 115.71: Criminal and administrative agency investigations**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.71 (a)
- When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? [N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.21(a).] ☒ Yes ☐ No ☐ NA

- Does the agency conduct such investigations for all allegations, including third party and anonymous reports? [N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.21(a).] ☒ Yes ☐ No ☐ NA

115.71 (b)
- Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations as required by 115.34? ☒ Yes ☐ No
115.71 (c)

- Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data? ☒ Yes ☐ No

- Do investigators interview alleged victims, suspected perpetrators, and witnesses? ☒ Yes ☐ No

- Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator? ☒ Yes ☐ No

115.71 (d)

- When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution? ☒ Yes ☐ No

115.71 (e)

- Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual’s status as inmate or staff? ☒ Yes ☐ No

- Does the agency investigate allegations of sexual abuse without requiring an inmate who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding? ☒ Yes ☐ No

115.71 (f)

- Do administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse? ☒ Yes ☐ No

- Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings? ☒ Yes ☐ No

115.71 (g)

- Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible? ☒ Yes ☐ No

115.71 (h)

- Are all substantiated allegations of conduct that appears to be criminal referred for prosecution? ☒ Yes ☐ No

115.71 (i)

- Does the agency retain all written reports referenced in 115.71(f) and (g) for as long as the alleged abuser is incarcerated or employed by the agency, plus five years? ☒ Yes ☐ No
115.71 (j)

- Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the agency does not provide a basis for terminating an investigation?
  ☒ Yes  ☐ No

115.71 (k)

- Auditor is not required to audit this provision.

115.71 (l)

- When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct administrative or criminal sexual abuse investigations. See 115.21(a).)  ☐ Yes  ☐ No  ☒ NA

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TDOC PREA Allegation Documentation Checklist
4. Interviews with:
   a. OIC Special Agent in Charge and OIC Institution Investigator

115.71(a) TDOC 502.06.2 states it is the policy of TDOC to investigate all PREA sexual abuse and sexual harassment allegations in a timely, efficient, and confidential manner in accordance with federal guidelines (Title 28 (CFR Part 115). Staff shall accept reports made verbally, in writing, anonymously, and from third parties. Allegations shall be documented within 24 hours of becoming known to facility
staff in the PREA Allegation System (PAS). These investigations shall be conducted within 72 hours of receiving the allegation. SART team members/investigators who have received special training in conducting sexual abuse investigations in confinement settings shall investigate all allegations of sexual abuse and sexual harassment, it shall do so promptly, thoroughly, and objectively for all allegations, including third-party and anonymous reports. An interview with OIC Special Agent in Charge indicated all reported PREA allegations are investigated, and it does not matter how the allegation was reported or by who reported the allegation. He stated the OIC Special Agents usually immediately initiated the investigation, but the length of the investigation can depend on the circumstances of the case. There were 39 reported allegations of sexual abuse and/or sexual harassment reported during the 12-month review period. Of those 39 cases, 37 was completed as administrative cases. Two allegations of sexual abuse remained open pending DNA samplings that could lead to a criminal prosecution. A review of 18 PREA investigative case files revealed the investigations were normally completed by the OIC Institution Investigation within 3 days after the allegation was reported.

115.71(b) TDOC 502.06.2 states, “where sexual abuse is alleged, the agency shall use investigators who have received special training in sexual abuse investigations.” A Sexual Abuse Response Team (SART) member who have received special training in conducting sexual abuse investigations in confinement settings shall investigate. The OIC Institution Investigator is a member of the SART and conduct all administrative investigations of alleged sexual abuse and sexual harassment. Interviews were conducted with both the OIC Institution Investigator and OIC Special Agent in Charge. Administrative investigation is typically investigated by the OIC Institution Investigator. However, if the case appears criminal in nature, the OIC Special Agent is notified and continue with the investigation. If the allegation does not appear to be criminal, the OIC Institution Investigator views, the video, collect witness statement, review inmate telephone calls, conduct staff interviews, review grievances, review the history between the victim and aggressor, review disciplinary sanctions, and provided medical services as needed. Training records noted all investigations were completed by investigators who had received specialized training.

115.71(c) TDOC Index 502.06.2 indicates that OIC Special Agents shall gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data; shall interview alleged victims, suspected perpetrators, and witnesses; and shall review prior complaints and reports of sexual abuse involving the suspected perpetrator. A review of investigation files demonstrated that the investigators utilized all available evidence and data. Physical evidence (DNA) was collected for two reported sexual abuse allegations. These cases remained pending throughout the post audit process.

115.71(d) TDOC Index 502.06.2 states when the quality of evidence appears to support criminal prosecution, the Department shall conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution. An interview with the OIC Special Agent in Charge indicated as a sworn law enforcement officer, the OIC Special Agents are not required to consult with the prosecutor prior to conducting compelled interviews. He added, it depends on the circumstances of the case whether he would consult with the prosecutor. He added the Office of Investigations and Conduct have a great working relationship with State Assistant District Attorney and both are available to meet as needed.
115.71(e) TDOC Index 502.06.2 states, “The credibility of a victim, suspect, or witness, shall be assessed on an individual basis, and shall not be determined by the person’s status as inmate or staff. Inmates who allege sexual abuse shall not be required to submit to a polygraph examination or other truth telling devices as a condition for proceeding with the investigation of such an allegation.” Review of investigation files did not indicate the use of a polygraph or other truth-telling device or examination. Investigators interviewed stated that credibility of an alleged victim, suspect, or witness is considered on an individual basis. Additionally, neither investigator indicated any circumstance when an inmate victim would be required to submit to a polygraph examination. A review of the 18 PREA investigative case files did not reveal any indication that the alleged victim was requested to participate in a polygraphy or other truth-telling device.

115.71(f) TDOC Index 502.06.2 indicates that administrative investigations shall include an effort to determine whether staff actions or failures to act facilitated the abuse and shall be documented in written reports that include a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative findings. A review of administrative investigations and sexual abuse incident reviews demonstrated the investigators and SART team members include a review to determine the effect of staff actions and/or failures as it pertains to the reported allegation. An interview with both the OIC Institution Investigator and the OIC Special Agent in Charge confirmed they include detailed information in the investigative report if staff’s actions or lack of responsibilities contributed to facilitating the abuse. There were no noted entries within the investigative cases where staff actions and/or failure in performing proper duties that contributed to the reported PREA allegations.

115.71(g) TDOC 502.06.2 states that criminal investigations shall be documented in a written report which contains a thorough description of physical, testimonial, and documentary evidence. The review of the PREA investigative casefiles and interviews with both the OIC Institution Investigator and OIC Special Agent in Charge there are two pending sexual abuse cases that the findings of the DNA samplings have not been returned and these cases are currently listed as criminal investigations.

115.71(h) TDOC Index 502.06.2 states, “Substantiated allegations of conduct that appear to be criminal shall be referred for prosecution. There was zero Substantiated allegation of sexual abuse determined during the 12-month review period. Two sexual abuse investigative cases remained pending during the post audit phrase.

115.71(i) TDOC Index 502.06.2 states that such investigative records shall be retained for as long as the alleged abuser is incarcerated or employed by the Department, plus five additional years. This practice was confirmed by the OIC Institution Investigator and OIC Special Agent in Charge. Administrative investigative case files are maintained in the PAS at the facility level and criminal investigations are maintained at the Office of Investigations and Conduct.

115.71(j) TDOC Index 502.06.2 states that the departure of the alleged abuser or victim from the employment or control of the facility or Department shall not provide a basis for terminating an investigation. Interviews with both the OIC Institution Investigator and OIC Special Agent in Charge confirmed although staff may resign during an investigation, the investigation continues to include the arrest and prosecution of staff when applicable. There were no Substantiated PREA investigative findings of staff-on-inmate during the 12-month review period.
115.71 (k)(l) The Office of Investigations and Conduct is part of the Tennessee Department of Corrections and conducts its own criminal as well as administrative investigations into cases of sexual abuse and sexual harassment. Therefore, this provision is not applicable.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with all provisions of this Standard.

**Standard 115.72: Evidentiary standard for administrative investigations**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.72 (a)

- Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (*Substantially exceeds requirement of standards*)

☒ Meets Standard (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

☐ Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. Investigation files
4. Interviews with:
   a. OIC Institution Investigator and OIC Special Agent

115.72(a) TDOC Index 502.06.2 states, “The Department shall impose no standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse are substantiated.” A review of the investigation documents indicates that the Department does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse and/or sexual
harassment are substantiated. Per interviews with the OIC Special Agent in Charge and OIC Institution Investigative a preponderance of evidence is the standard necessary to substantiate an allegation of sexual abuse or sexual harassment.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with this standard.

**Standard 115.73: Reporting to inmates**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

115.73 (a)

- Following an investigation into an inmate’s allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the inmate as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded? ☒ Yes ☐ No

115.73 (b)

- If the agency did not conduct the investigation into an inmate’s allegation of sexual abuse in an agency facility, does the agency request the relevant information from the investigative agency in order to inform the inmate? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.) ☐ Yes ☐ No ☒ NA

115.73 (c)

- Following an inmate’s allegation that a staff member has committed sexual abuse against the inmate, unless the agency has determined that the allegation is unfounded, or unless the inmate has been released from custody, does the agency subsequently inform the inmate whenever: The staff member is no longer posted within the inmate’s unit? ☒ Yes ☐ No

- Following an inmate’s allegation that a staff member has committed sexual abuse against the inmate, unless the agency has determined that the allegation is unfounded, or unless the inmate has been released from custody, does the agency subsequently inform the inmate whenever: The staff member is no longer employed at the facility? ☒ Yes ☐ No

- Following an inmate’s allegation that a staff member has committed sexual abuse against the inmate, unless the agency has determined that the allegation is unfounded, or unless the inmate has been released from custody, does the agency subsequently inform the inmate whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility? ☒ Yes ☐ No

- Following an inmate’s allegation that a staff member has committed sexual abuse against the inmate, unless the agency has determined that the allegation is unfounded, or unless the inmate has been released from custody, does the agency subsequently inform the inmate whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility? ☒ Yes ☐ No

115.73 (d)
- Following an inmate’s allegation that he or she has been sexually abused by another inmate, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?  
  ☒ Yes  ☐ No

- Following an inmate’s allegation that he or she has been sexually abused by another inmate, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?  
  ☒ Yes  ☐ No

115.73 (e)

- Does the agency document all such notifications or attempted notifications?  
  ☒ Yes  ☐ No

115.73 (f)

- Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TDOC PREA Status Notification CR-3984
4. Interviews with:
   a. OIC Institution Investigator and OIC Special Agent in Charge

115.73(a) TDOC Index 502.06.2 states following an investigation into an inmate’s allegation that he or she suffered sexual abuse in a facility, the Department shall inform the inmate in writing as to whether the allegation has been determined to be Substantiated, Unsubstantiated or Unfounded. Interviews with
the OIC Special Agent in Charge and the OIC Institution Investigator both identified at the conclusion of the PREA investigation, inmate victim is notified of the investigative findings. There were 39 PREA allegations reported with 37 cases completed by the facility in the past 12 months. A review of 18 completed investigative files support each of the 17 inmates were notified of the investigative findings normally within a week after the conclusion of the investigation. One inmate was documented to be transferred to a contract facility prior to the determined investigative findings.

115.73(b) The agency conducts its own criminal as well as administrative investigations into cases of sexual abuse and sexual harassment. Therefore, this provision is not applicable.

115.73(c) TDOC Index 502.06.2 states that following an inmate’s allegation that a staff member has committed sexual abuse, the Department shall subsequently inform the inmate in writing whenever: the staff member is no longer posted within the inmate’s unit; the staff member is no longer employed at the facility; the staff member has been indicted on a charge related to sexual abuse within the facility; and the staff member has been convicted on a charge related to sexual abuse within the facility. There were zero PREA allegations Substantiated against a staff member.

115.73(d) TDOC Index 502.06.2 indicates that following an investigation into an inmate’s allegation that he or she suffered sexual abuse in a facility, the Department shall inform the inmate in writing whenever the facility learns that an alleged abuser has been indicted on a charge related to sexual abuse within the facility. The auditor reviewed 18 of the 37 completed PREA case files and confirmed all inmates were notified in writing of the investigative findings. There were zero Substantiated allegations of sexual abuse and therefore, zero individual were indicted on charges related to such.

115.73(e) TDOC Index 502.06.2 states that all notifications shall be done in writing using Inmate PREA Allegation Status Notification, CR-3984, and the inmate shall acknowledge by signature that he/she has received such notification. The notification shall become part of the allegation file. If the inmate refuses to sign the acknowledgement, an additional staff member shall sign and date acknowledging the inmate refusal. Interviews with the Investigative staff indicated both were aware of the agency requirement for notifications to be made by a member of the Sexual Abuse Response Team. The auditor reviewed the investigative files a copy of the notification and documentation of an inmate transfer prior to the investigative findings were included in the PREA investigative case file. The review of the case files also confirmed in most cases the inmate did sign as receipt of notification of the investigative finding. However, in those cases where the inmate refused to sign, a second staff member served as a witness to his notification and refusal.

Based on the review of policies, documents, interviews and analysis, the facility has demonstrated compliance with this standard.

DISCIPLINE

Standard 115.76: Disciplinary sanctions for staff

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report
115.76 (a)
▪ Are staff subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies? ☒ Yes ☐ No

115.76 (b)
▪ Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse? ☒ Yes ☐ No

115.76 (c)
▪ Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member’s disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories? ☒ Yes ☐ No

115.76 (d)
▪ Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies (unless the activity was clearly not criminal)? ☒ Yes ☐ No

▪ Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)

2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART

3. Interviews with:
a. Warden

115.76 (a-d) TDOC Index 502.06.2 states staff shall be subject to disciplinary sanctions up to and including termination for violating agency sexual abuse, sexual harassment, or PREA policies. Termination shall be the presumptive disciplinary sanction for staff who have engaged in sexual touching only after conclusion of investigation. Sanctions shall be commensurate with the nature and circumstances of the acts committed, the staff member’s disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories. All terminations for violations of the Department’s sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, shall be reported to law enforcement agencies (unless the activity was clearly not criminal) and to any relevant licensing bodies. Per interview with the Warden, employees are disciplined based on the outcome of sexual misconduct investigation. The facility would use progressive discipline for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member’s disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories.

Per the investigative staff and the TCIX PAQ, throughout the review period there were zero Substantiated PREA investigations of sexual abuse and/or sexual harassment against a staff member. Therefore, zero staff was discipline for actions of such.

Based on the review of policies, interviews and analysis, the facility is compliant with all provisions of this standard.

**Standard 115.77: Corrective action for contractors and volunteers**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

115.77 (a)

- Is any contractor or volunteer who engages in sexual abuse prohibited from contact with inmates? ☒ Yes ☐ No
- Is any contractor or volunteer who engages in sexual abuse reported to: Law enforcement agencies (unless the activity was clearly not criminal)? ☒ Yes ☐ No
- Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies? ☒ Yes ☐ No

115.77 (b)

- In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with inmates? ☐ Yes ☐ No

**Auditor Overall Compliance Determination**
☐ Exceeds Standard (*Substantially exceeds requirement of standards*)

☒ Meets Standard (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

☐ Does Not Meet Standard (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TDOC Index 115.01 Standards for Volunteers and Coordination of Community Involvement
4. PREA Allegation System Case Logs
5. PREA Investigative Caser Files
6. Interviews with:
   a. Warden

115.77(a), (b) TDOC Index 502.06.2 states that any contractor or volunteer who engages in sexual abuse is prohibited from contact with inmates and shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to relevant licensing bodies and if found to have engaged in sexual abuse or sexual harassment of an inmate shall be prohibited from further contact with any inmate.

TDOC Index 115.01 states if after an investigation it is necessary to limit the services of a volunteer, the approving authority shall notify the volunteer in writing of such action. The approving authority may terminate the services of a volunteer, and such termination shall apply to all institutions. Per an interview with the Warden, volunteers and contractors would be prohibited from further contact with any inmates and prohibited from entering the facility until the completion of the investigation is determined. Further actions would be determined upon the investigative findings that include reporting the individual to relevant licensing bodies as applicable. Per a review of the PAQ, and the PREA Allegation System case logs, there zero reported PREA allegations made against contract workers and/or volunteers during the 12-month review period.

Based on the review of policies, interviews and analysis, the facility is compliant with all provisions of this standard.

**Standard 115.78: Disciplinary sanctions for inmates**
115.78 (a) ▪ Following an administrative finding that an inmate engaged in inmate-on-inmate sexual abuse, or following a criminal finding of guilt for inmate-on-inmate sexual abuse, are inmates subject to disciplinary sanctions pursuant to a formal disciplinary process? ☒ Yes ☐ No

115.78 (b) ▪ Are sanctions commensurate with the nature and circumstances of the abuse committed, the inmate’s disciplinary history, and the sanctions imposed for comparable offenses by other inmates with similar histories? ☒ Yes ☐ No

115.78 (c) ▪ When determining what types of sanction, if any, should be imposed, does the disciplinary process consider whether an inmate’s mental disabilities or mental illness contributed to his or her behavior? ☒ Yes ☐ No

115.78 (d) ▪ If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to require the offending inmate to participate in such interventions as a condition of access to programming and other benefits? ☒ Yes ☐ No

115.78 (e) ▪ Does the agency discipline an inmate for sexual contact with staff only upon a finding that the staff member did not consent to such contact? ☒ Yes ☐ No

115.78 (f) ▪ For the purpose of disciplinary action does a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred NOT constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation? ☒ Yes ☐ No

115.78 (g) ▪ If the agency prohibits all sexual activity between inmates, does the agency always refrain from considering non-coercive sexual activity between inmates to be sexual abuse? (N/A if the agency does not prohibit all sexual activity between inmates.) ☒ Yes ☐ No ☐ NA

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)
☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. Review of PREA Investigative Case Files
4. Interviews with:
   a. Warden
   b. Mental Health Staff

115.78(a) TDOC Index 502.06 states, “Inmates shall be subject to disciplinary sanctions pursuant to a formal disciplinary process following an administrative finding that the inmate engaged in inmate-on-inmate sexual abuse or following a criminal finding of guilt for inmate-on-inmate sexual abuse. Per the TCIX PAQ, review of PREA Case Log and review of 18 PREA investigative case files, there were no investigative findings of Substantiated against an inmate for sexual abuse and/or sexual harassment during the 12-month review period. However, two inmate-on-inmate sexual abuse cases remained pending throughout the post audit phase pending DNA samplings.

115.78(b) & (c) TDOC Index 502.06.2 states that sanctions shall be commensurate with the nature and circumstances of the abuse committed, the inmate’s disciplinary history, and the sanctions imposed for comparable offenses by other inmates with similar histories. There were no Substantiated PREA reported allegations to compare disciplinary sanctions of inmates.

115.78(d) TDOC Index 502.06.2 states, If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, the facility shall consider whether to require the offending inmate to participate in such interventions as a condition of access to programming or other benefits. Per an interview with mental health staff, inmates are offered services to address the motivations. He indicated the mental staff provide services for cognitive behavior therapy and psychological therapy however sex offenders are referred to a Sexual Offender Treatment Program at another TDOC facility. The inmates may refuse the services at any time; however, the program would be higher recommended.
115.78(e) TDOC Index 502.06.2 states an inmate may be disciplined for sexual contact with staff only upon finding that the staff member did not consent to such contact." No inmate was discipline under this provision as of the post-audit phase as there were no Substantiated investigative findings of sexual abuse and/or sexual harassment.

115.78(f) TDOC Index 502.06.2 states, "For the purpose of disciplinary action, a report sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred shall not constitute falsely reporting and incident or lying, even if the investigation does not establish evidence sufficient to substantiate the allegation." There were no inmates who received disciplinary action for reporting a false allegation of sexual abuse and/or sexual harassment during the 12-month review period.

115.78(g) TDOC Index 502.06.2 states, “Any prohibition on inmate-on-inmate sexual activity shall not consider consensual sexual activity to constitute sexual abuse.” Per interview with the Warden, the facility does not consider consensual sexual activity between inmates to be sexual abuse. There were no incidents reported of consensual sexual activity that was determined to constitute sexual abuse during the 12-month review period.

Based on a review of policies, interviews and analysis, the facility is compliant with all provisions of this standard.

MEDICAL AND MENTAL CARE

Standard 115.81: Medical and mental health screenings; history of sexual abuse

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.81 (a)

• If the screening pursuant to § 115.41 indicates that a prison inmate has experienced prior sexual victimization, whether it occurred in an institutional setting or in the community, do staff ensure that the inmate is offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening? (N/A if the facility is not a prison.)  ☒ Yes  ☐ No  ☐ NA

115.81 (b)

• If the screening pursuant to § 115.41 indicates that a prison inmate has previously perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, do staff ensure that the inmate is offered a follow-up meeting with a mental health practitioner within 14 days of the intake screening? (N/A if the facility is not a prison.)  ☒ Yes  ☐ No  ☐ NA

115.81 (c)

• If the screening pursuant to § 115.41 indicates that a jail inmate has experienced prior sexual victimization, whether it occurred in an institutional setting or in the community, do staff ensure
that the inmate is offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening? ☒ Yes ☐ No

115.81 (d)

- Is any information related to sexual victimization or abusiveness that occurred in an institutional setting strictly limited to medical and mental health practitioners and other staff as necessary to inform treatment plans and security management decisions, including housing, bed, work, education, and program assignments, or as otherwise required by Federal, State, or local law? ☒ Yes ☐ No

115.81 (e)

- Do medical and mental health practitioners obtain informed consent from inmates before reporting information about prior sexual victimization that did not occur in an institutional setting, unless the inmate is under the age of 18? ☐ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ Does Not Meet Standard *(Requires Corrective Action)*

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.3 Medical, Behavioral Health, Victim Advocacy, and Community Support Services for PREA Victims
3. TDOC 113.84 Clinical Assessments, Mental Health Appraisals, and Psychological Testing
4. E-TOMIS Entries
5. PREA Mental Health Referrals
6. Interviews with:
   a. TCIX PCM
b. Medical and Behavioral Health Staff

c. Staff who perform screening for risk of victimization and abusiveness

d. Inmates that disclose victimization during PREA Screening

115.81 (a) (b) (c) TDOC Index 502.06.3 states that, "If the screening process indicates that an inmate has experienced prior sexual victimization or has perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, staff shall ensure that the inmate is offered a referral to a medical and behavioral health provider within 14 days of the screening. TDOC Index 113.84 states that each mental health appraisal conducted as part of the initial classification or reclassification process shall be documented on Mental Health Intake Appraisal, CR-3772. The PAQ indicated that 100% of inmates that reported prior sexual victimization were offered a follow-up meeting with a mental health provider. The TCIX PCM and mental health staff identified there were 138 inmates who reported to the TCIX during the review period referred to mental health upon experiencing prior sexual victimization and/or previously perpetrated sexual abuse. A random selection of 33 inmates’ mental health referrals was selected for review. All inmates were documented as seen by mental health not later than the second day after the referral was noted and in most instances the inmate was seen on the day the referral was made. Interviews with Counselors and Behavior Health staff confirmed inmates are seen by Behavior Health staff within 7 days after the referral are made. However, a review of 33 inmate completed referrals indicated mental health staff met with the inmates not later than 2 days after being referred, but often on the day of the referral. The date of the completed referral is also documented in E-TOMIS. Four inmates were interviewed who reported prior victimization. Three of these inmates stated they were offered to see mental health but declined. One inmate stated he did agree to meet with mental health and was seen shortly after the accepted shortly after he was offered.

An interview with the Director of Nursing indicated inmates identified to be victims of sexual abuse are seen immediately upon notification. All inmates are seen by medical during the intake process on the day of their arrival.

115.81(d) TDOC Index 502.06.3 indicates that any information related to sexual victimization or abusiveness that occurred in an institutional setting is strictly limited to medical and behavioral health practitioners and other staff, as necessary, to make informed treatment plans and security and management decisions, including housing, bed, work, education, and programs assignments, or as otherwise required by Federal, State, or local law. Per interview with the TCIX PCM, and Counselors indicated the specific details related to sexual victimization or abusiveness is strictly limited. Staff have access to the identification of victims and abusers as necessary to inform treatment plans and security management decisions, including housing, bed, work, education, and program assignments. The Job Placement Coordinator can only view an inmate’s incompatibles for job placement.

115.81(e) CORIZON Policy on Procedure in the Event of Sexual Assault states, medical and mental health practitioners must obtain informed consent from an inmate who reports abuse or shows sign of having been abused before reporting that knowledge or suspicion up the chain of command. TDOC Index 502.06.3 states that Medical and Behavioral Health providers shall obtain informed consent from inmates before reporting about prior sexual victimization that did not occur in the institutional setting. In addition, interviews with both medical and mental health staff verified that staff do obtain informed consent from inmates before reporting any knowledge or suspicion of sexual abuse.
Based on a review of policies, interviews and analysis, the facility is compliant with all provisions of this standard.

**Standard 115.82: Access to emergency medical and mental health services**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.82 (a)

- Do inmate victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?  
  ☒ Yes  ☐ No

115.82 (b)

- If no qualified medical or mental health practitioners are on duty at the time a report of recent sexual abuse is made, do security staff first responders take preliminary steps to protect the victim pursuant to § 115.62?  ☒ Yes  ☐ No
- Do security staff first responders immediately notify the appropriate medical and mental health practitioners?  ☒ Yes  ☐ No

115.82 (c)

- Are inmate victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate?  ☒ Yes  ☐ No

115.82 (d)

- Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?  ☒ Yes  ☐ No

**Auditor Overall Compliance Determination**

☐ **Exceeds Standard** (*Substantially exceeds requirement of standards*)

☒ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

☐ **Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s...*
conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.3 Medical, Behavioral Health, Victim Advocacy, and Community Support Services for PREA Victims
3. CORIZON Health PREA Training Lesson Plan
4. Interviews with:
   a. TCIX PCM
   b. Medical staff/ Behavior Health Staff
   c. Inmates who disclosed during risk screening

115.82(a) TDOC Index 502.06.3 states victims of sexual abuse shall receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and behavioral health providers, according to their professional judgment. The CORIZON Health Lesson Plan for PREA states an initial medical evaluation and subsequent intervention focused solely upon injury or trauma sustained during the assault shall be conducted. Following any report by an inmate concerning sexual assault, the inmate will be brought to medical for an examination to address any immediate medical needs. The clinician will identify and triage inmates that require medical intervention, and provide treatment (First Aide type, ice bandages etc.) necessary to stabilize the inmate prior to and during transfer to a facility for forensic examination. An interview with the Health Services Administrator (HSA) and Director of Nursing verified that victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services. Each stated the inmate is seen immediately upon being notified as medical staff are on duty 24/7 and available to the inmate population. If the inmate alleges sexual abuse, medical staff will only provide emergency care with no services that would disturb any physical evidence. Services provided are within policy and upon the inmate return to the facility, medical staff would follow the recommendations made by the SANE/SAFE and/or attending doctor at the local hospital and the facility doctor. The HSA indicated staff's opinions in the judgment of medical treatment is not weighted into the treatment provided as staff must follow policy and state laws while ensuring the inmate have access to medical treatment.

An interview with the mental health indicated the victim is seen as soon as possible for crisis services. If the incident occurred after normal working hours, he would be contacted by the Behavior Health Administrator to report to the facility to see the inmate. He would also contact other mental health staff and the victim advocate. He added he has served as a victim advocate within the community for 25 years. He further stated staff have policies to follow but also include their professional judgement in providing treatment.

115.82(b) TDOC Index 502.06.3 states, “If no qualified medical staff are on duty at the time of a report of a recent abuse is made, a correctional officer trained to render first aid may help as needed”. Medical
staff are on duty 24/7 at TCIX and medical services are provided as needed. All staff selected for interviews were aware that medical staff would be notified of reported PREA allegations and response immediately. Their description of actions taken included notifying the Shift Commander and medical supervisors while keeping the victim safe and separated from the abuser. Per the Health Services Administrator, medical staff is on duty 24/7 daily to include weekends.

115.82(c) TDOC Index 502.06.3 indicate inmate victims of sexually abusive vaginal penetration, while incarcerated, shall be offered pregnancy tests and timely information about, and access to, all pregnancy-related medical services that are lawful in the community. TCIX house male inmate only. This provision is not applicable.

115.82(d) TDOC Index 502.06.3 indicates that treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with the investigation. Interviews with medical staff also verified that the services would be provided at no cost.

Based on the review of policies, documentation, interviews and analysis, the facility is compliant with all provisions of this standard.

**Standard 115.83: Ongoing medical and mental health care for sexual abuse victims and abusers**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

115.83 (a)

- Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all inmates who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility? ☒ Yes ☐ No

115.83 (b)

- Does the evaluation and treatment of such victims include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody? ☒ Yes ☐ No

115.83 (c)

- Does the facility provide such victims with medical and mental health services consistent with the community level of care? ☒ Yes ☐ No

115.83 (d)

- Are inmate victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if “all-male” facility. Note: in “all-male” facilities, there may be inmates who identify as transgender men who may have female genitalia. Auditor should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.) ☐ Yes ☐ No ☒ NA

115.83 (e)
If pregnancy results from the conduct described in paragraph § 115.83(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if “all-male” facility. Note: in “all-male” facilities, there may be inmates who identify as transgender men who may have female genitalia. Auditor should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.) ☐ Yes ☐ No ☒ NA

115.83 (f)

Are inmate victims of sexual abuse while incarcerated offered tests for sexually transmitted infections as medically appropriate? ☐ Yes ☒ No

115.83 (g)

Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident? ☒ Yes ☐ No

115.83 (h)

If the facility is a prison, does it attempt to conduct a mental health evaluation of all known inmate-on-inmate abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners? (NA if the facility is a jail.) ☐ Yes ☒ No ☐ NA

Auditor Overall Compliance Determination

☒ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)

2. TDOC Index 502.06.03 Medical, Behavioral Health, Victim Advocacy, and Community Support Services for PREA Victims
3. CORIZON Health Policy on Sexual Assault

4. Medical/Mental Health Follow-up log

5. Interviews with:
   a. PREA Compliance Manager
   b. Medical staff and Behavior Health Staff
   c. Inmates who reported sexual assault/abuse

115.83(a) TDOC Index 502.06.3 addresses the requirements of this standard. If the screening process indicates that an inmate has experienced prior sexual victimization, or has perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, staff shall ensure that the inmate is offered a referral to a medical and/or behavioral health provider within 7 days of the screening. The evaluation and treatment of such victims shall include, as appropriate, follow-up services, treatment plans and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody. CORIZON Health Procedure on Sexual Assault also provides procedures to follow in event of sexual abuse. In an interview with medical staff they indicated they would ensure the victim is stable and then follow treatment plans per the physician or local hospital. An interview with medical staff indicated they would meet with the victim upon their return to the facility and follow-up services would be based on the individual’s treatment needs.

115.83(b) TDOC Index 502.06.3 indicates that the evaluation and treatment of such victims shall include, as appropriate, follow-up services, treatment plans and when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody. TDOC facilities offer follow-up services within the correctional facilities. Per the Health Services The inmate would continue with follow-up services within the facility until their departure. Behavior Health staff would initial the follow-up services within the community through the County Health Department in the inmate’s community to determine available services.

115.83(c) Interviews with medical staff and mental health staff, all indicated the level of care provided to the inmate population is nothing less than equal to the level of care within the communities.

115.83(d) & (e) TCIX houses male inmates. Therefore, this provision of the standard is not applicable.

115.83(f) TDOC 502.06.3 states inmate victims of sexual abuse, while incarcerated, shall be offered test for sexually transmitted infections and sexually transmitted infections prophylaxis in accordance with professionally accepted standards of care. A review of the two inmates who received forensic medical examination medical documentation confirmed both inmates received sexual transmitted infections prophylaxis during the SANE/SAFE examination. One inmate declined further aftercare.

115.83(g) TDOC Index 502.06.3 states treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident. Per mental health and medical staff interviews, the victim would not occur any financial cost for treatment services. There were two inmates transported to a local hospital for a forensic medical examination. Both inmates were transferred to other facilities prior the
auditor’ opportunity for interview. However, the inmates were not held responsible for the financial cost of services rendered. The financial cost of the medical treatment was paid by the TDOC.

115.83(h) TDOC Index 502.06.3 states all facilities shall attempt to conduct a behavioral health evaluation of all known inmate-on-inmate abusers within 14 days of learning of such abuse history. They shall be offered treatment when deemed appropriate by behavioral health providers. Interviews with staff who perform risk screening for victimization and abusiveness, indicated inmates who disclose prior sexual abusiveness, as well as inmates who disclose prior sexual victimization, are offered a referral to Behavioral Health. An interview with mental health staff indicated when an inmate is identified as an aggressor through an investigation, an updated evaluation would be conducted within 7 days of the referrals. The inmate is given the option of being evaluated but can refuse. He indicated most times; the alleged aggressor is angry and refuse the services offered.

Based on the review of policies, documentation, interviews and analysis, the facility is compliant with all provisions of this standard.

DATA COLLECTION AND REVIEW

Standard 115.86: Sexual abuse incident reviews

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.86 (a)

- Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded? ☒ Yes ☐ No

115.86 (b)

- Does such review ordinarily occur within 30 days of the conclusion of the investigation? ☒ Yes ☐ No

115.86 (c)

- Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners? ☒ Yes ☐ No

115.86 (d)

- Does the review team: Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse? ☒ Yes ☐ No

- Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility? ☒ Yes ☐ No

- Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse? ☒ Yes ☐ No
▪ Does the review team: Assess the adequacy of staffing levels in that area during different shifts? ☒ Yes ☐ No

▪ Does the review team: Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff? ☒ Yes ☐ No

▪ Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.86(d)(1) - (d)(5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager? ☒ Yes ☐ No

115.86 (e)

▪ Does the facility implement the recommendations for improvement, or document its reasons for not doing so? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06.2 PREA Allegations, Investigations, and SART
3. TDOC Sexual Abuse Incident Review Report
4. Interviews with:
   a. Warden
   b. TCIX PCM
   c. Incident Review Team Member
115.86(a)(b)(c) TDOC 502.06.2 states, the facility shall conduct a Sexual Abuse Incident Review Report, CR-3985, at the conclusion of every sexual abuse investigation, including investigations in which the allegation has not been determined as Substantiated, unless the allegation has been determined to be unfounded. Such reviews shall ordinarily occur within 30 days of the conclusion of the investigation. The review team shall include the Warden/Superintendent/designee, Associate Warden of Treatment/Deputy Superintendent/Assistant Warden at privately managed facilities, facility and OIC Institution Investigator, line supervisor, and medical/mental health professionals. These individuals are members of the Sexual Assault Response Team (SART) whose duties include but not limited to meeting monthly to discuss and review Substantiated and Unsubstantiated sexual abuse cases. There were zero Substantiated sexual abuse investigations for both staff on inmate and inmate on inmate. However, two sexual abuse investigations remained pending throughout the post audit process. The 37 administrative cases were identified as the following: 5 inmate-on-inmate sexual assault, two determined Unfounded, 1 determined as Unsubstantiated and 2 remained pending DNA Samplings; 8 inmate-on-inmate sexual harassment reported allegations each with an investigative finding of Unsubstantiated. There were 25 staff-on-inmate reported PREA allegations: 2 staff-on-inmate sexual assault determined as Unfounded; 24 staff-on-inmate sexual harassment: 7 with an investigative finding of Unsubstantiated and 17 determined as Unfounded. A review of the 18 investigative PREA case files confirmed the SART conducted Incident Reviews for all sexual harassment and sexual abuse investigations except for the 2 sexual harassment cases that was determined as Unfounded. The reviews were thorough, followed the requirements of this standard and were completed well within 30 days of the completed investigation that included the day of the completed investigation and not more than 14 days after the completed investigation.

115.86(d) (e) TDOC 502.06.2 requires that the team consider if the incident or allegation was motivated by race, ethnicity, gender identity, gay, bisexual, transgender, or intersex identification, status, or perceived status, gang affiliation, or other group dynamics at the facility, that the team examine the area in the facility where the incident allegedly occurred to determine if there are physical plans issues that may have contributed to the incident and assess staffing levels in the area and whether monitoring technology should be deployed or augmented to supplement supervision by staff in these areas. The team is required to prepare and submit a report of findings to the Warden that identifies problem areas, necessary corrective action, and recommendation for improvement. The auditor reviewed the sexual abuse incident review reports that on occasions SART members made notations in the comment section of their assessment in monitoring technology, review of the area in the facility where the incident allegedly occurred to assess whether physical barriers to the area that may have enable abuse, adequacy of staffing levels in that area during different shift, whether the allegations or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse, and/or consider whether the incident or allegation was motivated by race, ethnicity, gender identity, LGBT identification, status or perceived status, or gang affiliation, or was motivated or caused by other group dynamics of the facility may have enabled the abuse. A copy of the incident review is scanned and electronically forwarded to the State-wide PREA Coordinator for consideration of approval.

Members noted additional video monitoring that included officers wearing body cameras, additional staff in an area that could serve as witnesses and the installation of a window. The body cameras were noted as requiring approval by Central Office, and the assigned staff in the identified area was compliant.
with meeting the staffing plan. Additionally, the installation of cameras in specific staff officers were not approved for consideration. A review of installing a window remained pending review.

Based on the review of policies, incident reviews, interviews and analysis, the facility is compliant with all provisions of this standard.

**Standard 115.87: Data collection**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

115.87 (a)

- Does the agency collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions? ☒ Yes ☐ No

115.87 (b)

- Does the agency aggregate the incident-based sexual abuse data at least annually? ☒ Yes ☐ No

115.87 (c)

- Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice? ☒ Yes ☐ No

115.87 (d)

- Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews? ☒ Yes ☐ No

115.87 (e)

- Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its inmates? (N/A if agency does not contract for the confinement of its inmates.) ☒ Yes ☐ No ☐ NA

115.87 (f)

- Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.) ☒ Yes ☐ No ☐ NA

**Auditor Overall Compliance Determination**

☐ Exceeds Standard *(Substantially exceeds requirement of standards)*

☒ Meets Standard *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*
Does Not Meet Standard *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education, and Compliance
3. 2018 Annual SSV PREA Report
4. Interviews with:
   a. TDOC State-wide PREA Coordinator

115.87(a) TDOC Index 502.06 states that staff shall collect accurate uniform data for every allegation of sexual abuse using a standardized instrument and set of definitions. TDOC shall aggregate the incident-based sexual abuse data at least annually. Per an interview with the State-wide PREA Coordinator, data is collected by the Decision Support: Research and Planning Development Department using the Department of Justice annual reporting format and the set definitions identified in TDOC Index #502.06.

115.87(b) TDOC Index 502.06 indicates that the TDOC shall aggregated the incident-based sexual abuse data at least annually. The PREA Coordinator shall ensure that data collected is securely retained. The TDOC PREA Coordinator shall review data collected and aggregated in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training.

115.87(c) The State-wide PREA Coordinator provided a copy of their most recent 2018 SSV report that demonstrated that the data collected by the facility is at least sufficient to answer all questions on the survey conducted by the Department of Justice, the Survey of Sexual Violence. Per an interview the Department of Justice has not requested a more recent copy of the Agency’s Survey of Sexual Violence.

115.87(d) TDOC Index 502.06 states, that TDOC shall maintain, review, and collect data as needed from all available incident-based documents, including reports, investigative files, and sexual abuse incident reviews.

115.87(e) TDOC Index 502.06 states, “The TDOC PREA Coordinator shall ensure that data collected is securely retained. TDOC shall make all aggregated sexual abuse data, from TDOC facilities and private facilities with which it contracts, readily available to the public at least annually through the TDOC website.

115.87(f) TDOC 502.06 indicates that a report prepared by the State-wide-PREA Coordinator shall be prepared utilizing the Department of Justice annual format. The State-wide PREA Coordinator provided
the auditor a copy of the 2018 SSV-2 which demonstrated the information was submitted to the Department of Justice timely and stated the DOJ has not requested a more recent copy of the SVV-2. However, a copy of the 2019-2020 Annual PREA Report was submitted for review.

Based on the review of policies, incident reviews, interviews and analysis, the facility is compliant with all provisions of this standard.

**Standard 115.88: Data review for corrective action**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.88 (a)

- Does the agency review data collected and aggregated pursuant to § 115.87 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas? ☒ Yes ☐ No

- Does the agency review data collected and aggregated pursuant to § 115.87 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Taking corrective action on an ongoing basis? ☒ Yes ☐ No

- Does the agency review data collected and aggregated pursuant to § 115.87 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole? ☒ Yes ☐ No

115.88 (b)

- Does the agency’s annual report include a comparison of the current year’s data and corrective actions with those from prior years and provide an assessment of the agency’s progress in addressing sexual abuse ☒ Yes ☐ No

115.88 (c)

- Is the agency’s annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means? ☒ Yes ☐ No

115.88 (d)

- Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility? ☒ Yes ☐ No

**Auditor Overall Compliance Determination**

☒ Exceeds Standard *(Substantially exceeds requirement of standards)*
☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education, and Compliance
3. Agency website
5. Interviews with:
   a. State-wide PREA Coordinator
   b. Agency Head Designee

115.88(a-d) TDOC Index 502.06 addresses the requirement of this standard. The Directive indicates that TDOC staff shall aggregate the incident-based sexual abuse data annually. Maintain review and collect data as needed from all available incident-based documents, including reports, investigative files, and sexual abuse incident reviews. Ensure that all aggregated sexual abuse data is included in an annual report that includes an assessment of the Department’s sexual abuse prevention, detection, and response policies, practices, and training; If applicable, identifies Department-wide problem areas or problems within specific correctional facilities; Is used to facilitate corrective action at the Department and correctional facility levels; compares the current calendar year’s data and activities with that available from previous years; Assessess the Department’s progress in addressing sexual abuse; and is approved by the Commissioner and made readily available to the public through the Department’s website. Personal identifiers shall be removed prior to the data being made publicly available. Per interviews with the Agency Head Designee and TDOC State-wide PREA Coordinator, section of the report identifies corrective actions taken. The SART conduct monthly walk throughs within the facility while identifying and submitting any work orders that are required to be completed by the following monthly walk-through of not less than 30 - days. The Commissioner receive a monthly report of all allegations reported at each TDOC facility.

The State-wide PREA Coordinator confirmed he review the data collected and approval. He submits the comparison and forward to the Commissioner for review and approval via signature. Only then can the report be posted on the Department’s website.

Based on a review of policy, website, annual report, interview and analysis, the facility is compliant with all provisions of this standard.

### Standard 115.89: Data storage, publication, and destruction

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.89 (a)

▪ Does the agency ensure that data collected pursuant to § 115.87 are securely retained? ☒ Yes ☐ No

115.89 (b)

▪ Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means? ☒ Yes ☐ No

115.89 (c)

▪ Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available? ☒ Yes ☐ No

115.89 (d)

▪ Does the agency maintain sexual abuse data collected pursuant to § 115.87 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise? ☒ Yes ☐ No

### Auditor Overall Compliance Determination

☐ **Exceeds Standard** *(Substantially exceeds requirement of standards)*

☒ **Meets Standard** *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*

☐ **Does Not Meet Standard** *(Requires Corrective Action)*

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does...*
Evidence Reviewed (documents, interviews, site review):

1. TCIX Completed Pre-Audit Questionnaire (PAQ)
2. TDOC Index 502.06 PREA Implementation, Education, and Compliance
3. Agency website
5. Interview with:
   a. TDOC State-wide PREA Coordinator

115.89 (a-d) TDOC Index 502.06 addresses the requirements of this standard. The directive indicates the TDOC PREA Coordinator shall ensure that data collected is securely retained. The TDOC is responsible for completing an Annual report and when approved by the Commissioner it is made available to the public through the Department’s public website. The report should redact information that would present a clear and specific threat to the safety and security of a prison before publication indicating the nature of the redacted information and related personal identifiers shall be removed prior to being made public. Securely maintain incident–based and aggregate data ensuring only authorized personnel have access to the information. The TDOC State-wide PREA Coordinator shall maintain sexual abuse data for at least 10 years after the date of the initial collection.

Per an interview with the State-wide PREA Coordinator, he also indicated the data is securely maintained for at least 10 years in computerized system and only authorized personnel has access. The auditor reviewed the agency website at https://www.tn.gov/correction/sp/prison-rape-elimination-act.html verified the 2019-2020 Annual Report was published. A review of the annual reports indicated there were no personal identifiers included.

Based on the review of policy, website, annual report, interview and analysis, the facility is compliant with all provisions of this standard.

### AUDITING AND CORRECTIVE ACTION

**Standard 115.401: Frequency and scope of audits**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.401 (a)

- During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? *(Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.)* ☒ Yes ☐ No
115.401 (b)

▪ Is this the first year of the current audit cycle? (Note: a “no” response does not impact overall compliance with this standard.) ☐ Yes ☒ No

▪ If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is not the second year of the current audit cycle.) ☐ Yes ☒ No ☐ NA

▪ If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is not the third year of the current audit cycle.) ☒ Yes ☐ No ☐ NA

115.401 (h)

▪ Did the auditor have access to, and the ability to observe, all areas of the audited facility? ☒ Yes ☐ No

115.401 (i)

▪ Was the auditor permitted to request and receive copies of any relevant documents (including electronically stored information)? ☒ Yes ☐ No

115.401 (m)

▪ Was the auditor permitted to conduct private interviews with inmates, inmates, and detainees? ☒ Yes ☐ No

115.401 (n)

▪ Were inmates permitted to send confidential information or correspondence to the auditor in the same manner as if they were communicating with legal counsel? ☒ Yes ☐ No

Auditor Overall Compliance Determination

☐ Exceeds Standard (Substantially exceeds requirement of standards)

☒ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s
conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

TDOC Index 502.06 PREA Implementation, Education, and Compliance was reviewed and meets the requirement of this standard. The directive requires the PREA Coordinator to ensure that Department PREA-related activities comply with federal PREA standards in the following areas, Audits, and Auditing and corrective action. This the second year of third audit cycle for TCIX. The Agency oversees 10 facilities and the agency website had PREA audit reports posted for all facilities during the past audit cycle. The auditor had been provided with extensive files prior to the audit, for review to support a conclusion of compliance with PREA standards. During the on-site visit, during the pre-audit and post audit phases, the auditor reviewed and received sufficient sampling based on the size of the facility of case records, training records, investigative reports, additional program information and documents. The auditor interviewed an excess of the required number of staff and inmates based on the population and all were knowledgeable regarding PREA requirements that included staff and inmates at the Main Site and WC-TCIX Annex Site 2. The auditor was given access to and the opportunity to tour and visit all areas of the Complex to include the Main Site and WC – TCIX Annex Site 2. The auditor was provided with an office that ensured privacy in conducting interviews with inmates and staff during the Skype and onsite visit. Inmates confirmed their observation of the notice of audit posted throughout the institution that noted the procedure to submit confidential correspondence to the auditor. Per an interview with mailroom staff, inmates could forward confidential correspondence to the auditor in the same manner as mail addressed to legal counselor. However, the auditor did not receive any the correspondence from staff and/or the inmate population.

Based on the above, the facility has demonstrated substantial compliance with all provisions of this standard.

**Standard 115.403: Audit contents and findings**

*All Yes/No Questions Must Be Answered by the Auditor to Complete the Report*

115.403 (f)

- The agency has published on its agency website, if it has one, or has otherwise made publicly available, all Final Audit Reports. The review period is for prior audits completed during the past three years PRECEDING THIS AUDIT. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or in the case of single facility agencies that there has never been a Final Audit Report issued.) ☒ Yes ☐ No ☐ NA

**Auditor Overall Compliance Determination**

☐ **Exceeds Standard** *(Substantially exceeds requirement of standards)*

☒ **Meets Standard** *(Substantial compliance; complies in all material ways with the standard for the relevant review period)*
☐ Does Not Meet Standard *(Requires Corrective Action)*

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

Per TDOC directives and standard requirements, TDOC ensures all final reports will be published on their websites to be available to the public. A review of the TDOC website at www.tn.gov/correction/sp/prisonrape-elimination-act.html contained the final 15 previous PREA reports completed for TDOC. Final reports were published on the agency website within 90 days of issuance to include those facilities that are contracted by the TDOC.

Based on the above, the facility has demonstrated substantial compliance with this standard.
I certify that:

☒ The contents of this report are accurate to the best of my knowledge.

☒ No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and

☒ I have not included in the final report any personally identifiable information (PII) about any inmate or staff member, except where the names of administrative personnel are specifically requested in the report template.

Auditor Instructions:

Type your full name in the text box below for Auditor Signature. This will function as your official electronic signature. Auditor must deliver their final report to the PREA Resource Center as a searchable PDF format to ensure accessibility to people with disabilities. Save this report document into a PDF format prior to submission.1 Auditor are not permitted to submit audit reports that have been scanned.2 See the PREA Auditor Handbook for a full discussion of audit report formatting requirements.

Debra D. Dawson

March 30, 2021

Auditor Signature Date

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1 See additional instructions here: https://support.office.com/en-us/article/Save-or-convert-to-PDF-d85416c5-7d77-4fd6-a216-6f4bf7c7c110 .