



## **2008 ANNUAL REPORT**

The Tennessee Department of Correction Fiscal Year 2007 – 2008 Annual Report Coordinated and Published by

Policy, Planning, and Research Division

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#### TABLE OF CONTENTS THE ORGANIZATION Commissioner's Letter 5 Mission, Vision, Values **Organizational Chart Department Goals BUDGET & STAFFING** Vacancies in Uniformed Staff 11 Staffing Trends 11 Salary Comparisons 12 **Correctional Officer Turnover** 13 **Budget** 14 **POPULATION, CAPACITY & TRENDS** 15 **Incarceration Rates** 17 Institutional Capacity and Population Distribution 18 Operating Capacity and Population Projections 18 Felon Population Trends 20 Inmate Demographics 22 **Average Sentence Lengths** 23 Average Time Served 23 Admissions and Releases 24 OFFENDER ACCOUNTABILITY, PROGRAMS & SERVICES 27 Offender Accountability 29 Rehabilitative Services 30 **Transition Centers** 31 Substance Abuse Services 32 Education 33 Pre-Release Services 34 Victim Services 35 Volunteer Services 36 Religious Services 36 Inmate Programming 37 Community Service Work Crews 38 Clinical Services 39 **INSTITUTIONS** 41 Institutions and Security Designations 43 Institutional Demographics 44 Tennessee Correction Academy 45 **Brushy Mountain Correctional Complex** 46 Charles Bass Correctional Complex 46 **DeBerry Special Needs Facility** 47 Mark Luttrell Correctional Center 47 Morgan County Correctional Complex 48 Northeast Correctional Complex 48 **Northwest Correctional Complex** 49 Riverbend Maximum Security Institution 49 Southeastern Tennessee State Regional Correctional Facility 50 Tennessee Prison for Women 50 Turney Center Industrial Prison 51 Wayne County Boot Camp 51 West Tennessee State Penitentiary 52 Correctional Corporation of America (CCA) Facilities 52



## LETTER FROM THE COMMISSIONER



Ladies and Gentlemen:

I am pleased to present the Tennessee Department of Correction's (TDOC) *Annual Report* for fiscal year (FY) 2007-2008. The report documents our stewardship of the personnel, fiscal, and programmatic resources with which we have been entrusted to fulfill our mission. We have reevaluated the way we present information to the public, beginning with this year's *Annual Report*. The report is a more concise document; yet it retains information on the key performance areas that define what we do. Much of the information normally presented in previous years has been diverted to a *Statistical Abstract* to present it in a format that will emphasize greater detail about the department. This abstract can be accessed at the following web address: http://state.tn.us/correction/pdf/2008%20Statabs.pdf.

George M. Little

The Department has accomplished a great deal over the past year. Below are a few highlights from FY07-08 that I am pleased to bring to your attention:

- > The Department continues to be one of a few states to maintain its national accredited status by the American Correctional Association (ACA):
- Inmate work crews performed almost 1.1 million hours of community service work resulting in a cost savings of more than \$6.3 million;
- > The Department implemented the Association of State Correctional Administrators (ASCA) Performance Based Measures initiative, a national data sharing project;
- > 786 inmates earned GEDs, a 15 percent increase over the previous fiscal year;
- > 1,342 vocational certificates were awarded;
- > The Department initiated Operation Clean Sweep, targeting the location and return of long-term fugitives; 12 escapees were returned to custody during the fiscal year; and
- The Department put in place a leadership development initiative.

Each year presents unique challenges. Challenges with special populations such as elderly and mentally ill inmates will always be a concern. These special populations as well as the general population must be managed within the scope of available resources, as well as recurring challenges presented by necessary budget reductions. We anticipate that sound management and the implementation of best practices will prevail. In the midst of these challenges, I am always encouraged by the endless opportunities that lie ahead.

Several priority initiatives and budgetary directions that will be pursued in the next fiscal year's planning cycle include:

- Continue to meet ACA accreditation standards at each facility;
- Implement strategies to reduce the correctional officer turnover rate to 22 percent;
- Increase the percentage of inmates who have an established Transitional Assessment Plan (TAP) to fortify the internal classification system and to identify and prioritize programming needs during incarceration;
- Continue to examine cost effective, innovative, and safe options to address bed demand and expansion;
- Continue to improve delivery of medical care to the inmate population with special emphasis on hospice and telemedicine;
- Implement programs to maintain a three-year recidivism rate of no more than 36 percent for inmates completing intensive rehabilitative programming.

The above list is far from exhaustive. The Department will continue to focus on many areas in the next several years. We recognize the challenges presented by the increasing numbers of offenders, the finite number of dollars to operate and build prisons, and the ever-present need for cost-efficient ways to reduce recidivism. To address these concerns, we utilize a long-term strategic plan that is reviewed and updated annually.

During the next fiscal year, the Department of Correction will continue to incarcerate felony offenders in a secure, humane, and disciplined institutional setting that meets the standards of law, while emphasizing public safety, offender rehabilitation, and the advancement of strong criminal justice policy. We will continue to seek ways to fulfill our mission and maintain the trust of the people of Tennessee, at the lowest possible cost to the state.

Sincerely,

George M. Little, Commissioner



## MISSION...

To enhance public safety in Tennessee through the incarceration and rehabilitation of felony offenders.

# VISION...

The Department will maintain a standard of excellence in security and corrections through:

- Professional development of its employees
- Operations enhanced by technology and best practices
- Opportunities for offender rehabilitation so as to reduce recidivism.

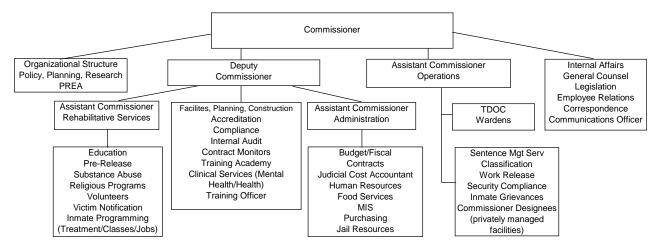
## VALUES...

- Commitment to fair and ethical treatment of convicted felons
- Respect for fellow employees
- Responsibility and accountability to the citizens of Tennessee
- Integrity in both external and internal relationships.

# Major Milestones and Accomplishments – Fiscal Year 2007 - 2008

- Initiated Operation Clean Sweep targeting the location and return of longterm fugitives. Yielded a return of 12 escapees to custody in FY 07-08.
- Implemented a department-wide leadership development initiative (LEAD).
- Performed almost 1.1 million hours of inmate community service work.
- Implemented the Association of State Correctional Administrators' (ASCA) Performance Based Measures initiative, a national data sharing project.
- Awarded 786 GEDs and 1,342 vocational certificates.
- Maintained ACA accreditation with an average compliance score of 98.7% during FY 07-08.

## ORGANIZATIONAL CHART



## **DEPARTMENT GOALS**

The Tennessee Department of Correction (TDOC) exists for the purpose of safeguarding the public by providing supervision of convicted felons during their period of commitment to its jurisdiction.

The Department fulfills its obligations through the incarceration of inmates in a variety of secure institutional settings.

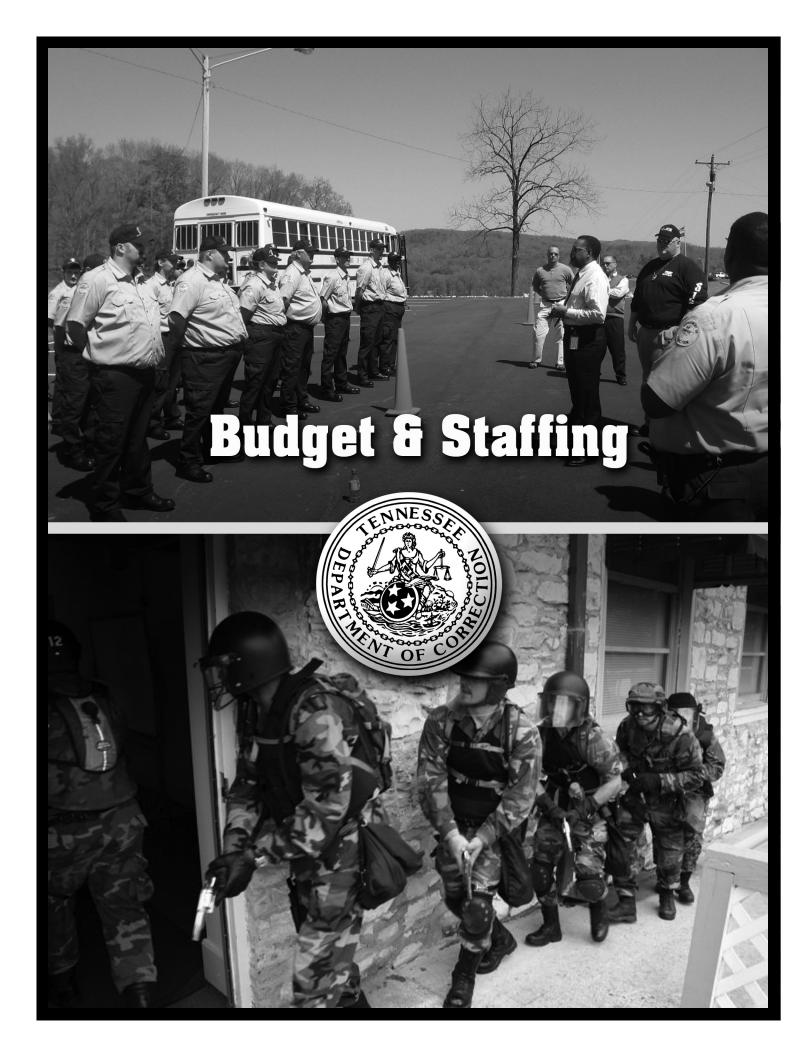
In an effort to ensure continued protection of the citizens of Tennessee in the most efficient and effective manner, TDOC has developed five major goals and strategies for achieving these goals. TDOC tracks its success regarding these goals on a quarterly basis.

#### **GOALS**

- By FY 2012, establish a Transition Accountability Plan (TAP) for 95% of inmates
- Through FY 2012, maintain Department accreditation through the American Correctional Association (ACA) with an average compliance score of at least 96%.
- 3. By FY 2012, decrease the correctional officer turnover rate to 22%.
- By FY 2012, reduce the rate of violent institutional incidents (per 100 inmates) to 5.55.
- By FY 2012, achieve a three-year recidivism rate of 36% for inmates completing intensive rehabilitative programming.

#### WHERE WE ARE

- 1. In FY 2008, established TAP for 82% of inmates.
- In FY 2008, maintained accreditation of the Department with a final compliance score of 98.7%.
- 3. In FY 2008, the average correctional officer turnover rate was 28.3%.
- 4. During FY 2008, the violent incident rate (per 100 inmates) was 6.82.
- During FY 2008, had a three-year recidivism rate of 23.5% for inmates completing intensive rehabilitative programming.

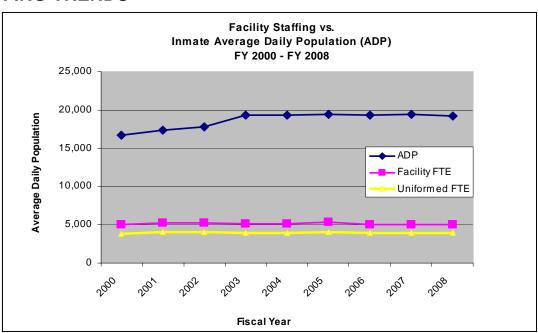


## **VACANCIES IN UNIFORMED STAFF**



Correctional officer vacancy rates declined steadily from a high of 6.9% in fiscal year (FY) 2000 to a nine year low of 1.7% in FY 2003. The rate remained steady throughout FY 2005, and began an upward trend in FY 2006 to its current rate of 5.0%.

## STAFFING TRENDS



Correctional facility staffing trends are presented in the graph above, which include data on total facility staffing (expressed in FTE's or full time equivalents) and uniformed security staffing levels as compared to the average daily inmate population.

## SALARY COMPARISONS

The ability to recruit and retain qualified staff continues to be a concern for the Department. Because salary levels are critical in recruitment and retention of staff, the Department closely monitors other correctional and law enforcement agencies to compare its salaries with those offered by agencies performing similar functions.

State DOC	Average Starting Salary
Arkansas	\$29,024
A	<b>007.550</b>
Alabama	\$27,552
North Carolina	\$26,209
Notifi Garoiiria	Ψ20,209
Missouri	\$26,004
Virginia	\$25,225
Tennessee	\$24,456
Georgia	\$23,614
Kentucky	\$23,346
NATA ata ataurt	<b>#00.000</b>
Mississippi	\$22,006

When compared to other neighboring state correctional departments, TDOC ranks 6<sup>th</sup> in the average starting salary for correctional officers.

Source: Southern Legislative Conference, July 2007.

Shelby County Sheriff's Office	\$30,859
Hamilton County Sheriff's Office	\$30,544
Davidson County Sheriff's Office	\$30,349
Knox County Sheriff's Office	\$27,973
Federal Bureau of Prisons (2005)	\$26,747

TDOC also ranks low when compared to other correctional and law enforcement agencies located near some of our facilities. These are some of the agencies with whom we compete directly in the recruitment and retention of uniformed staff.

## **CORRECTIONAL OFFICER TURNOVER**

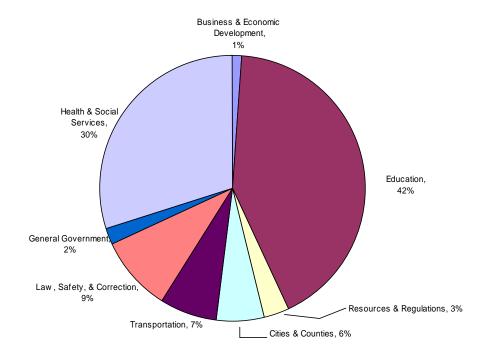
**TDOC Correctional Officer Turnover Rates: FY 2007-2008** 

Institution	Correctional Officer Turnover Rate	
Brushy Mountain Correctional Complex	BMCX	13.2%
Charles Bass Correctional Complex	CBCX	47.7%
DeBerry Special Needs Facility	DSNF	28.5%
Mark Luttrell Correctional Facility	MLCC	33.7%
Morgan County Correctional Complex	MCCX	7.5%
Northeast Correctional Complex	NECX	18.4%
Northwest Correctional Complex	NWCX	24.9%
Riverbend Maximum Security Institution	RMSI	55.4%
Southeastern TN State Regional Facility	STSRCF	19.2%
Tennessee Prison for Women	TPFW	45.2%
Turney Center Industrial Prison	TCIP	31.1%
Wayne County Boot Camp	WCBC	11.9%
West Tennessee State Penitentiary	WTSP	33.4%
System-wide		28.3%

In fiscal year 2007-2008, the correctional officer turnover rate was 28.3% system-wide. This represents a .8% increase from the prior fiscal year rate of 27.5%. The turnover rate includes all correctional officers leaving positions, except those occurring when an employee is transferred or promoted within the TDOC system and in the correctional officer series.

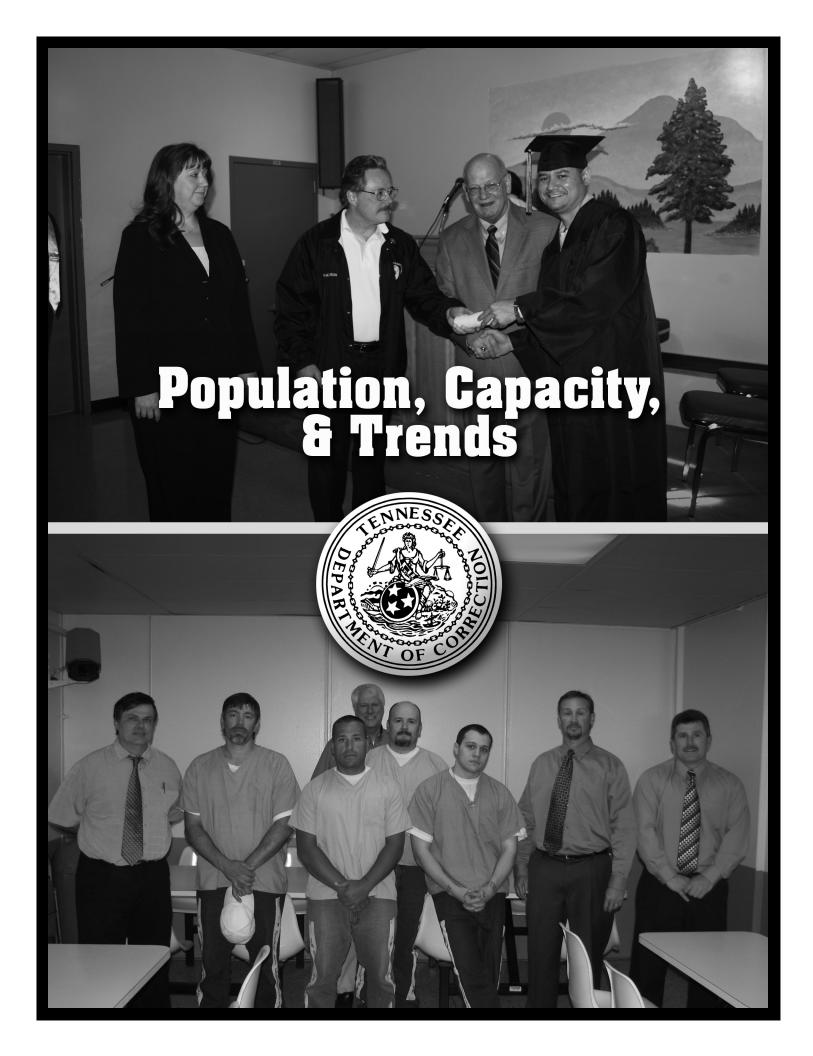
## TDOC IN THE CONTEXT OF THE STATE BUDGET

FY 2007 – 2008 Total Budget Recommendations By Function of Government



The Governor's Budget included \$27.5 billion in recommended funding allocated by "functional area."

- The Department's total operating budget for FY08 was \$688,516,600.
- Improvements in this operating budget totaled \$29,273,000
  - \$6,891,900 for capacity increases brought on by the increasing local jail population
  - \$10,019,000 for the Morgan County prison expansion project
  - \$8,448,800 for increased incarceration costs due to new legislation
  - \$3,913,300 for contract increases related to the private facilities, health, and mental health services
- Actual expenditures were \$623,064,200 based on the STARS fourth preliminary closing report for FY08.



## **INCARCERATION RATES: TENNESSEE VS. OTHER STATES**

(Number incarcerated per 100,000 population)

State Incarceration Rates: June 30, 2007

Rank			Rank			Rank		
1	Louisiana	857	18	California	478	35	New Jersey	327
2	Mississippi	723	19	Colorado	466	36	New Mexico	320
3	Texas	682	20	Alaska	451	37	Kansas	319
4	Oklahoma	670	21	Ohio	440	38	West Virginia	312
5	Alabama	611	22	South Dakota	432	39	Iowa	295
6	Georgia	558	23	Tennessee	430	40	Washington	269
7	Arizona	546	24	Indiana	422	41	Vermont	262
8	South Carolina	526	25	Wyoming	404	42	Massachusetts	248
9	Florida	521	26	Maryland	399	43	Nebraska	224
10	Missouri	509	27	Wisconsin	399	44	Utah	243
11	Nevada	508	28	Connecticut	399	45	Rhode Island	229
12	Michigan	503	29	Oregon	373	46	North Dakota	224
13	Kentucky	499	30	Pennsylvania	363	47	New Hampshire	212
14	Idaho	491	31	North Carolina	362	48	Minnesota	190
15	Virginia	490	32	Montana	359	49	Maine	133
16	Arkansas	489	33	Hawaii	338	50	Illinois*	NA
17	Delaware	486	34	New York	327		All States	451

Source: Prison Inmates at Midyear 2007, Bureau of Justice Statistics.

Note: The following jurisdictions have integrated prison & jail systems: Delaware, Vermont, Connecticut, Alaska, Hawaii, and Rhode Island.

\*Illinois did not provide data.

The most recent statistics released June 2008, indicate that Tennessee has the 23<sup>rd</sup> highest incarceration rate in the country. The incarceration rate in Tennessee declined from 433 in June 2006 to 430 in June 2007.

## TDOC INSTITUTIONAL CAPACITY & POPULATION DISTRIBUTION

INSTITUTION	Total Beds	TDOC Operating	Assigned Count as of	Population as a percentage of	
INSTITUTION	Available	Capacity	6/30/2008	Available Beds	Operating Capacity
GENERAL PURPOSE FACILITIES	12,775	12,540	12,470	97.6%	99.4%
CLASSIFICATION FACILITIES	2,475	2,427	2,308	93.3%	95.1%
SPECIAL PURPOSE FACILITIES	1,690	1,618	1,516	89.7%	93.7%
HIGH SECURITY FACILITIES	3,318	3,219	3,203	96.5%	99.5%
TOTALS	20,258	19,804	19,497	96.2%	98.4%

Source: TDOC Population Overview Report.

The following facilities are considered *general purpose* - HCCF, MCCX, NECX, NWCX, SCCF, STSRC, TCIP, and WCFA; BMCX, CBCX, and TPFW are *classification* facilities; DSNF, MLCC, and WCBC are *special purpose* facilities; and RMSI and WTSP are the two *high security* facilities.

## OPERATING CAPACITY VS. POPULATION PROJECTIONS

## **Population Projections**

The felon population projection numbers are produced for the Tennessee Department of Correction by JFA Associates in Washington D.C. Twelve-year projections are developed for the total felon population (including those incarcerated in local jails), as well as for the individual male and female felon populations.

## Capacity

The operational capacity numbers, which reflect a realistic estimate of bed availability within each institution, is set at 98-99% of the total beds at each institution. All planned and funded TDOC building projects are included in the following capacity assumptions. These capacity numbers include a portion of beds in county and local jails.

Fiscal Year End June 30th	Operating Capacity	Projected Population	Unmet Bed Demand
2008	25,349	26,849	1,500
2009	25,906	27,221	1,315
2010	26,086	27,519	1,433
2011	26,238	27,388	1,150
2012	27,549	27,825	276
2013	27,668	28,262	594
2014	27,668	28,494	826
2015	27,668	28,793	1,125
2016	27,668	29,117	1,449
2017	27,668	29,346	1,678
2018	27,668	29,768	2,100
2019	27,668	29,983	2,315

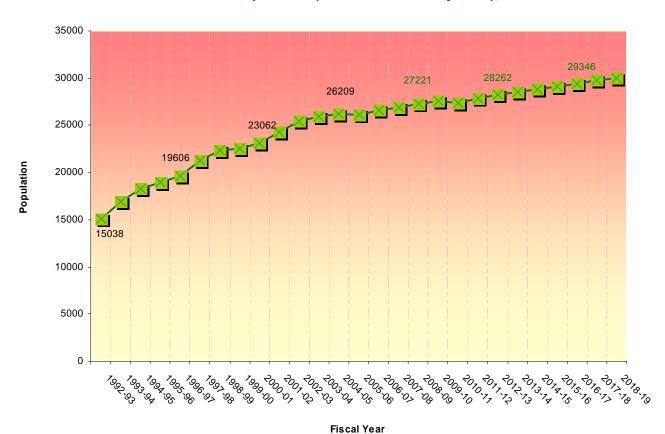
Over the next 12 fiscal years (through June 2019), Tennessee's incarcerated population is projected to increase by a total of 11.7% (from 26,849 to 29,983). The operational capacity is expected to increase 9.1% during this same period.

#### Unmet Bed Demand

Based on the current trends and TDOC expansion plans, the unmet bed demand (the number of incarcerated felons exceeding the number of beds) is currently projected to be 1,315 by June 2009. The unmet bed demand is expected to reach 1,125 in June 2015 and 2,315 by June 2019.

Fiscal Year End	Operating	Capacity	Projected Population		Unmet Be	d Demand
June 30th	Males	Females	Males	Females	Male	Females
2008	23,543	1,806	24,786	2,063	1,243	257
2009	24,100	1,806	25,075	2,146	975	340
2010	24,280	1,806	25,320	2,199	1,040	393
2011	24,425	1,813	25,169	2,219	744	406
2012	25,736	1,813	25,607	2,218	-129	405
2013	25,855	1,813	25,969	2,293	114	480
2014	25,855	1,813	26,215	2,279	360	466
2015	25,855	1,813	26,523	2,270	668	457
2016	25,855	1,813	26,801	2,316	946	503
2017	25,855	1,813	26,973	2,373	1,118	560
2018	25,855	1,813	27,383	2,385	1,528	572
2019	25855	1,813	27,541	2442	1,686	629

Total Felon Population (Historical and Projected), 1993-2019



Integrity \* Commitment \* Excellence

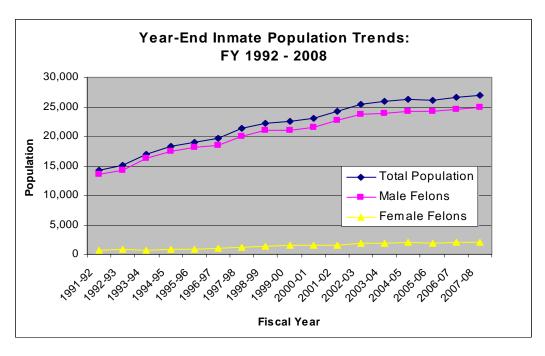
## **FELON POPULATION TRENDS**

The felon population data included in this annual report is from the Tennessee Offender Management Information System (TOMIS) unless otherwise stated. Data from other sources may vary slightly from TOMIS due to the time delay in the TOMIS data entry process. In some cases information is not received until several months after sentencing, admissions, release, etc. The data on this page and page 21 are from TDOC monthly population reports.

**Total Felon Population: June 30, 2008** 

County/Local Jails	
Locally Sentenced	5,297
TDOC Backup	2,204
TDOC Prisons	19,497
Community Supervision	
Parole	10,617
Probation	47,850
Community Corrections	6,827
TOTAL	92,292

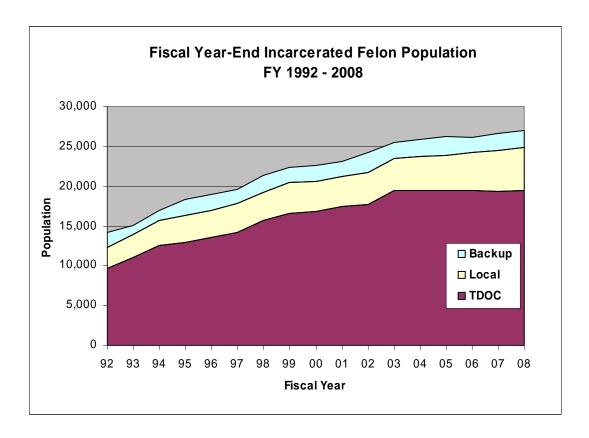
## **Fiscal Year-End Inmate Population Trends**



Over the past 17 fiscal years (1992-2008), the incarcerated felon population (including TDOC backup and locally sentenced felons) has increased 89.7% (from 14,234 to 26,998). The male and female felon population increased 83.5% and 215.8% respectively during this same period.

During the past fiscal year, the total incarcerated felon population increased from 26,573 in July 2007 to 26,998 in June 2008, an increase of 1.6%. The male felon population increased 1.3% and the female felon population increased 6.0% during FY 2008.

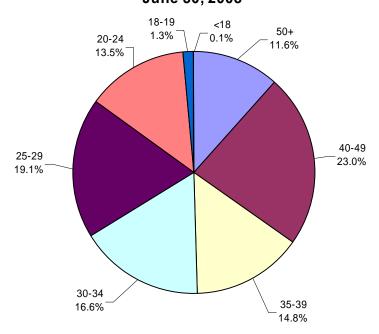
## Annual Fiscal Year-End Incarcerated Felon Population: FY 1992-2008

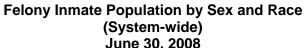


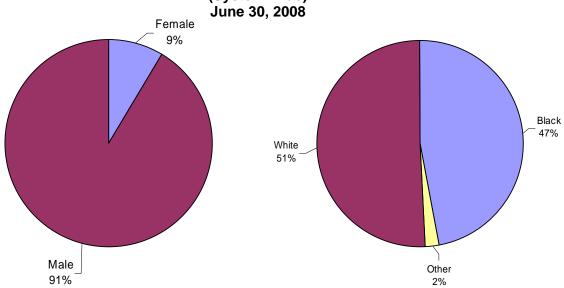
The TDOC in-house population has increased 102.0% over the past 17 years (from 9,651 to 19,497. TDOC backup, was 12.6% higher in June 2008 than in June 1992 (from 1,957 to 2,204); locally sentenced felons have increased 101.7% during this same period (from 2,626 to 5,297).

## FELONY INMATE DEMOGRAPHICS: AGE, SEX, RACE

Felony Inmate Population by Age (System-wide) June 30, 2008







# AVERAGE SENTENCE LENGTHS BY PRIMARY OFFENSE Stock Population

		AVERAGE SENTENCE LENGTH											
	FELONY INMATE POPULATION												
	TDOC BACKUP						LOCAL JAILS			SYSTEM-WIDE			
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	
PERSON	8914	46.0%	22/06	638	14.8%	06/10	550	15.5%	06/02	10102	37.1%	20/01	
PROPERTY	6064	31.3%	12/11	2016	46.7%	06/00	1379	38.8%	03/10	9459	34.7%	10/01	
SOCIETAL	3425	17.7%	11/04	1195	27.7%	06/04	882	24.8%	04/06	5502	20.2%	09/02	
OTHER	954	4.9%	10/09	472	10.9%	03/08	347	9.8%	03/03	1773	6.5%	07/05	
UNKNOWN	9	0.0%	00/00	0	0.0%	00/00	394	11.1%	00/00	403	1.5%	00/00	
TOTAL	19366	100.0%	16/04	4321	100.0%	06/00	3552	100.0%	03/07	27239	100.0%	12/09	

<sup>2,137</sup> offenders with sentences of death (90), life (1,783), and life without parole (264) are included in the TDOC counts, but are not included in the calculation of average sentence lengths.

## **Admissions**

		AVERAGE SENTENCE LENGTH											
		FELONY ADMISSIONS											
		TDOC			LOCAL JAILS			SYSTEM-WIDE					
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE SENTENCE (yy/mm)				
PERSON	1869	16.9%	09/08	616	16.1%	03/04	2485	16.4%	08/01				
PROPERTY	4768	43.1%	06/05	1724	45.0%	03/00	6492	42.8%	05/06				
SOCIETAL	3181	28.7%	07/04	965	25.2%	03/08	4146	27.4%	06/06				
OTHER	1251	11.3%	04/06	528	13.8%	02/05	1779	11.7%	03/10				
UNKNOWN*	0	0.0%	00/00	0	0.0%	00/00	257	N/A	N/A				
TOTAL	11069	100.0%	07/00	3833	100.0%	03/01	15159	100.0%	06/00				

<sup>87</sup> offenders with sentences of life (80) and life without parole (7), as well as 257 judgment orders yet to be received are included in the TDOC counts, but are not included in the calculation of average sentence lengths.

# **AVERAGE TIME SERVED BY PRIMARY OFFENSE**Releases by Location

		AVERAGE TIME SERVED												
		FELONY RELEASES												
		TDOC			BACKUP			LOCAL JAILS			SYSTEM-WIDE			
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)		
PERSON	1288	19.6%	08/04	531	11.8%	03/04	716	16.1%	03/04	2535	16.3%	06/00		
PROPERTY	2902	44.3%	05/10	1985	44.0%	02/10	1880	42.1%	01/11	6767	43.5%	02/09		
SOCIETAL	1794	27.4%	05/04	1322	29.3%	02/11	1283	28.8%	02/03	4399	28.3%	02/00		
OTHER	571	8.7%	03/10	669	14.8%	02/00	582	13.0%	01/09	1822	11.7%	00/00		
UNKNOWN*	0	0.0%	00/00	0	0.0%	00/00	0	0.0%	00/00	44	N/A	N/A		
TOTAL	6555	100.0%	06/00	4507	100.0%	02/09	4461	100.0%	02/00	15567	100.0%	04/00		

<sup>\*</sup>Average time served does not include 44 offenders with judgment order changes.

# **AVERAGE TIME SERVED BY PRIMARY OFFENSE**By Release Type

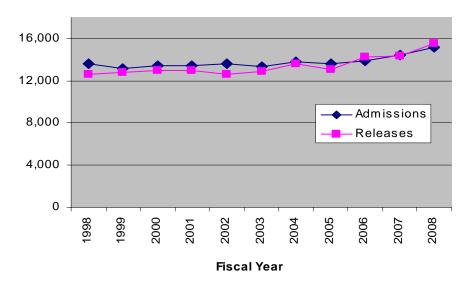
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				AVERA	GE TIME S	ERVED			<del></del>			
1	FELONY RELEASES BY RELEASE TYPE											
		PAROLE			EXPIRATION			OTHER				
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)			
PERSON	655	15.4%	7-Aug	1076	21.3%	06/01	61	25.7%	07/05			
PROPERTY	1885	44.2%	05/06	2330	46.1%	04/09	85	35.9%	04/05			
SOCIETAL OTHER	1410 317	33.0% 7.4%	04/11 03/07	1100 552	21.7% 10.9%	04/09 03/06	64 27	27.0% 11.4%	03/01 04/06			
TOTAL	4267	100.0%	05/08	5058	100.0%	04/11	237	100.0%	04/11			
		PROBATION		COMMU	JNITY SUPER	VISION	S	YSTEM-WIDE				
PRIMARY OFFENSE GROUP	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)	# OF OFFENDERS	% OF INHOUSE	AVERAGE TIME SERVED (yy/mm)			
PERSON	644	13.3%	01/01	99	8.8%	02/03	2535	16.3%	06/00			
PROPERTY	2047	42.3%	01/07	420	37.3%	01/10	6767	43.5%	02/09			
SOCIETAL	1329	27.5%	02/01	496	44.0%	02/03	4399	28.3%	02/00			
OTHER	814	16.8%	01/05	112	9.9%	02/00	1822	11.7%	00/00			
UNKNOWN*	0	0.0%	00/00	0	0.0%	00/00	44	N/A	N/A			
TOTAL	4834	100.0%	01/09	1127	100.0%	02/01	15567	100.0%	04/00			

<sup>\*</sup>Average time served does not include 44 offenders with judgment order changes.

For more detailed information go to: <a href="http://state.tn.us/correction/pdf/2008%20Statabs.pdf">http://state.tn.us/correction/pdf/2008%20Statabs.pdf</a>.

## **ADMISSIONS AND RELEASES**

## Yearly Admissions and Releases Fiscal Years 1998 - 2008



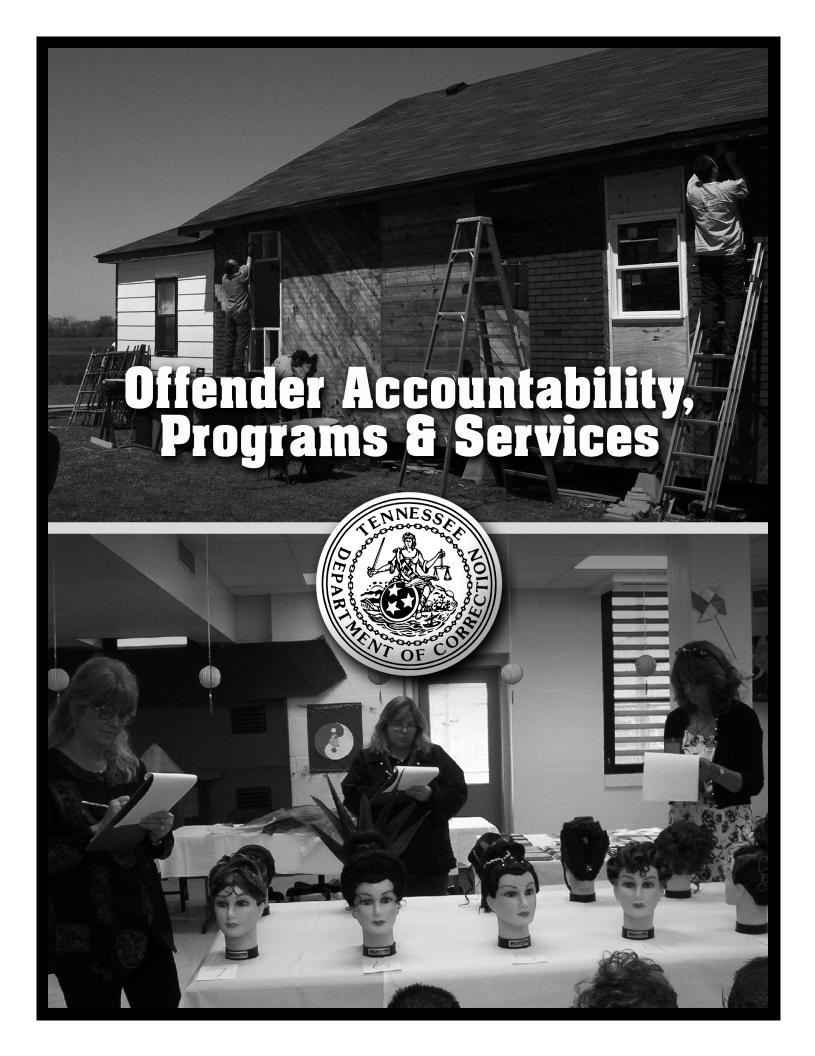
- > The greatest change in releases occurred from local jails, a 27.2% increase from the prior year.
- > Admissions increased 5.3% from the previous fiscal year.

## Admissions by Geographical Region: FY 2007 - 2008



	TDOC	LOCAL FELON	SYSTEM- WIDE
West	2,325	2,350	4,675
Middle	4,521	1,196	5,717
East	4,223	287	4,510

The system-wide total in the above chart does not include 257 judgment orders yet to be received. Total admissions are 15,159.



## OFFENDER ACCOUNTABILITY

#### Introduction

Over the past several years, the Department of Correction has consistently placed a strong emphasis on offender accountability. TDOC collects fees for services such as telephone calls, copy machine use, postage, disciplinary actions, and frivolous lawsuits. In addition, the Department collects the following fees:

#### Reimbursement for Room and Board

Work release inmates must reimburse the Department for a portion of their room and board. Inmates adhere to a fee schedule of 35% of their weekly net pay, not to exceed \$12.50 per day. Certain minimum trusty inmates who participate in full-time educational release programs and work part time, making less than \$100 per week, pay 25% of their weekly net pay for room and board.

## **Supervision Fee**

Inmates who are assigned to a work or educational release program pay a \$5 supervision fee each week. In addition, work release inmates are assessed a fee of \$14 per week for electronic monitoring.

#### Sick Call Fee

When inmates initiate medical, nursing, dental, or any other health service encounters, they are charged a fee of \$3 for a routine scheduled or non-scheduled encounter with health care staff. Fees are not assessed for any encounters required by policy or protocol or for follow-up care initiated by health care staff. However, health care is provided regardless of an inmate's ability to pay the co-pay charge.

## **Drug Test Fee**

After a confirmation test, inmates assigned to a substance abuse treatment program who test positive on a drug or alcohol screen are required to incur the cost of the confirmation test. Inmates cited with a "refusal of a drug/alcohol screen" are assessed a fee of \$25.

#### **Criminal Injuries Fee**

Each inmate participating in work release programs, regardless of custody designation and participation in any other restitution program, must pay a monthly Criminal Injuries Fee Privilege Tax (\$26.50) levied for each offense for which the offender was convicted.

## **Community Service Restitution**

All work release inmates must complete supervised, non-paid service at a public, non-profit site. Inmates are required to complete 16 hours of service for each year of their maximum sentence imposed. When community service restitution is not feasible, payments not to exceed \$30 per month must be paid to the Criminal Injuries Compensation Fund.

#### **Court Cost Repayment**

TDOC collects payments from an inmate trust fund account for court cost repayments ordered by the court.

## REHABILITATIVE SERVICES

Statistics show that approximately 97% of all incarcerated felons are eventually released back into the community. Consequently, TDOC is committed to offering programs to help educate and rehabilitate inmates.

Research indicates that programming in prison and community corrections is the best method to reduce the risk of recidivism. Moreover, evidence-based programs can reduce recidivism by up to 25%. Providing offenders the opportunity to overcome addictions, obtain their GED, obtain job skills, and access to health and mental health care are all essential parts of corrections. **Programs are the best way to ensure community safety.** 

TDOC Inmate Programs and Services

- Substance Abuse Treatment
- Educational Services
- Pre-Release Services
- Vocational Training
- Victim Impact
- Life Skills Training
- Release Readiness Programs
- Volunteer Services
- Inmate Jobs
- Work Release

## **FY 2007-2008 HIGHLIGHTS**

- Transitional Assessment Plans were created for 82% of eligible offenders.
- Established a college program at TPFW in association with Lipscomb University.
- Received a \$292,427 grant from the U.S. Department of Education for the Workplace and Community Transition Training for Incarcerated Youthful Offenders.
- Established three Correctional Treatment Academies at WTSP, NWCX, and STSRCF. The Academy addresses multiple offender issues in a therapeutic setting with a focus on responsibility, accountability and right living.
- > Expanded pre-release service at WTSP by 30 additional slots.
- Implemented Change is Possible grant for female offenders.
- Created the Director of Religious Services position.
- In cooperation with MIS staff, automated inmate job performance measures.
- Implemented the Critical Incident Stress Management process and policy.
- Implemented the Staying Home Program for Shelby County offenders with a federal grant in the amount of \$580,000.

For more information, please visit the Rehabilitative Services web page at: <a href="http://state.tn.us/correction/rehabilitative/rehabilitativeservices.html">http://state.tn.us/correction/rehabilitative/rehabilitativeservices.html</a>

## TDOC TRANSITION CENTERS

The TDOC has developed two transition communities within our prisons which are designed to gradually prepare offenders to live successfully in the free world. The primary goal is to assist participants in changing negative patterns of thinking, feeling, and behaviors that predispose them to behavior such as drug abuse, criminal activities, and other anti-social behaviors.

The program is designed for completion within a nine-month period. The design calls for successful progress through the three 3-month phases. Phase I is a treatment/classroom phase including substance abuse treatment, life skills, victim awareness, cognitive behavior programming, and anger and stress management. Phase II is community service emphasizing aftercare for substance abuse and job readiness. Phase III is work release and programming on job retention, family reunification, assignment of a mentor, and aftercare for substance abusers.

The criteria for acceptance into a transition center includes the probability of release from incarceration within 9-12 months, eligibility for minimum custody placement, meeting the physical requirements of community service projects and/or work release, and an absence of restrictions related to disciplinary convictions and history.

## **Noteworthy Endeavors**

Transitional Assessment Plan (TAP) is a mechanism to identify offender needs upon arrival at a classification center and to follow the offender's progress through their entire incarceration. Within 15 months, 82% of the eligible TDOC population had a TAP created. This is a new way of doing business for the Department in that it holds an offender and staff accountable for the offender's needs being addressed during incarceration.

Parole Technical Violator Diversion
Program (PTVDP) is a partnership with the
Board of Probation and Parole created to
address the problem of technical violators reentering the prison system. The program
allows for a violator to be revoked and reparoled in the same action by BOPP. The
violator's program allows for release back to
the community after completing a six-month
program focused on substance abuse
treatment, errors in thinking or life skills and
transitional services. Prior to the PTVDP, a
violator averaged a 14 month stay in TDOC.

Tennessee Re-Entry Collaborative (TREC) completed its 4<sup>th</sup> successful year. Established in 2004, TREC provides a continuum of services for offenders re-entering society, and seeks to 1) restore victims, communities, and offenders, 2) help offenders to be successful in order to reduce recidivism, and 3) promote public safety.

Significant accomplishments for the year include:

- Offenders at all facilities received visits from Veterans Affairs representatives regarding hospital benefits;
- Data sharing with Department of Human Services (DHS) allowed us to identify inmates with child support responsibilities;
- A partnership with Labor and Workforce Development provided TDOC staff better access to offender employment information.

## SUBSTANCE ABUSE SERVICES

Substance abuse causes more illness, death, and disabilities than any other preventable health problem in America today and has contributed significantly to the recent growth in the prison population. Studies demonstrate the effectiveness of substance abuse treatment in reducing drug use, criminal activity, homelessness, risky sexual behavior, and recidivism rates.

The Department's substance abuse programs are based on the idea that the program participant is ultimately responsible for his or her recovery. Participants work closely with counselors to develop individual programming goals and strategies. Programming focuses on individual needs and does not have to be voluntary. Mandated programming can result in longer stays in the program, which are associated with more successful programming outcomes.

When in-prison substance abuse treatment is combined with transitional release services, followed by community aftercare, the positive effects become even stronger.

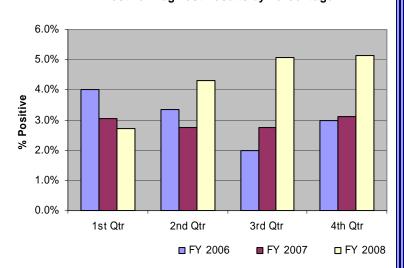
#### **Program Goal:**

Reduce the rate of recidivism by breaking the cycle of substance abuse, criminal behavior, and incarceration.

### **DRUG SCREENS: FY 2007 - 2008**

Random drug screens are conducted monthly on 2.5% of the inmate population. These screens are necessary to identify the use of contraband substances frequently used in prison. In addition, substance abuse program participants are randomly selected for regularly scheduled drug tests. All positive screens are confirmed through additional testing, and graduated sanctions are used for any positive drug screen.

#### Postive Drug Test Results by Percentage



## FY 2007-2008 Accomplishments

- Over 100 TDOC staff from various disciplines received training in the Therapeutic Community modality.
- National consultants trained treatment staff in the following areas: Criminal Thinking Errors, Managing Female Offenders, and Clinical Supervisor. Dr. Stanton Samenow was one of our featured presenters.
- TDOC has now established three Correction Treatment Academies with treatment services provided directly by TDOC staff. The academies are located at NWCX, WTSP, and STSRCF.

## **EDUCATION**

The Department of Correction recognizes the crucial role education and vocational training play in the successful rehabilitation of incarcerated felons. TDOC operates as its own school system, recognized by the Department of Education, with the Commissioner acting as the Superintendent. Approximately 20% of the eligible inmate population is enrolled in either academic or vocational training. Education programs help create a correctional environment where inmates can be constructive while incarcerated and productive when they are released.

Qualified, committed teachers and support staff are vital toward our student success rate. All principals and teachers hold valid professional licenses granted by the Tennessee Department of Education.

All facilities have education programs that offer both adult basic education and GED preparation. Inmates are given the opportunity to take the GED test if they meet the requirements. 786 GEDs were earned during FY 2007-2008.

## FY 2007-2008 Accomplishments

- ➤ Education and Sentence Management staff developed and implemented a system for verifying and submitting educational good time credits in response to a bill regarding retroactive sentence credits;
- Began training and phasing in of the Career Management for Success vocational program;
- ➤ Implemented a Great Books program at three Nashville prisons—TPFW, RMSI, and DSNF--through a partnership with Middle TN State University and the Great Books Foundation in Chicago, IL.
- Awarded a grant through the U.S. Department of Education for the Workplace and Community Transition Training for Incarcerated Youthful Offenders Program. This grant will provide funding for incarcerated youth offenders to participate in postsecondary education. Classes began at Northwest Correctional Complex this spring.

TDOC serves as a testing center for administering the GED test and adheres to the guidelines set forth by the GED Testing Service in Washington, DC, the Tennessee Department of Labor and Workforce Development Adult Education Office, and the State GED Administrator. Many inmates also participate in volunteer literacy programs.

Thirteen of the institutions also offer vocational training. Many of these vocational programs follow a curriculum from the Tennessee Department of Education and provide a certificate upon graduation. A select number of vocational programs also offer certification/apprenticeships from the Department of Labor. The Education division also oversees inmates participating in college programs.

GED & Vocational Certificates: FY 2000-2008											
FY	2000	2001	2002	2003	2004	2005	2006	2007	2008		
G.E.D	609	766	511	326	606	598	464	685	786		
Vocational	651	692	865	425	1434	1765	1473	1365	1342		

## PRE-RELEASE SERVICES

The revolving door of offenders leaving our correctional system and returning makes it abundantly clear that we must do more than simply confine offenders. The Tennessee Department of Correction offers pre-release programs to ensure that offenders leave our facilities better equipped to reenter our communities.

Pre-release and Transition Services are responsible for establishing programs at each institution to ease inmate adjustment from institutional to "free world" life, and ultimately reduce the likelihood that the offender will re-offend. In preparation for community reintegration, inmates attend programming in the following areas:

- ✓ Life-skills, self esteem and self evaluation
- ✓ Decision-making and critical thinking
- ✓ Access to health care
- ✓ Obtaining identification needed for reentry success
- ✓ Anger management and coping skills
- ✓ Parenting, family, and community reunification
- ✓ Substance abuse and use
- ✓ Job seeking and retention
- ✓ Housing plans and options
- ✓ Budgeting
- ✓ Legal issues and restoration of citizenship and voting rights
- ✓ Awareness of the impact of crime and its impact on victims

Pre-release programs, are funded and staffed by the TDOC state budget. Several institutions have access to volunteer programs/services that compliment the existing programs. Volunteers are needed and can be utilized at each facility; as a volunteer you can be an asset to reducing recidivism by preparing offenders for reentry into our communities. See Volunteer Services - http://state.tn.us/correction/volunteer/volunteer.html

#### **FY 2007-2008 STATISTICS**

- 21% of all inmates released participated in the pre-release program
- 60% of program participants were released into the community
- 27% of program graduates were granted parole
- 32% of graduates were released at the expiration of their sentence.

## FY 2007-2008 Accomplishments

- Established consistency in the reports from pre-release coordinators and the Policy, Planning, and Research unit.
- ➤ Included additional measurements to the Compliance Inspection Instrument to determine consistent programming across the state.

## VICTIM SERVICES

The Tennessee Department of Correction is committed to providing quality services to victims of crime. In line with that commitment, the Department is legally mandated to keep victims, family members, and interested parties informed of an offender's hearing dates, decisions, release dates, movements to facilities with lower security designations and escapes. Each week, approximately 35 new people request to be notified about specific inmates, resulting in a weekly average of 130 various mailed and emailed notifications.

# CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

CISM teams have now been established at all TDOC facilities (Policy #305.04). TDOC team members are recommended by each institution, and approved through the Critical Incident Policy Advisory Group. Each institution, Central Office, and the Academy is responsible for certifying six persons through required International Critical Incident Stress Foundation (ICISF) training. Each region of the state has five institution teams that work through a Regional Coordinator who works through the State Coordinator. 96% of members of TDOC CISM teams are eligible to be activated for Critical Incident. Our teams are on the brink of being "certified" as official ICISF teams. As such, team members are also qualified to assist in disasters that may affect other nonwork environments, such as their communities, or other work sites. These involvements can also help team members maintain currency with their skills.

#### **VICTIM-OFFENDER DIALOGUE**

The Victim-Offender Dialogue Program (Policy #103.11.1), which allows victims to meet face-to-face with their offender, is in the active pilot program phase. Three cases have been completed and one case ended without a meeting taking place. In each case, the victim and offender met separately with an approved facilitator from Victims Voices in Oak Ridge, TN. Each case was prepared thoroughly before the one-time meeting took place at the offender's facility. Through a very structured setting, the victim addressed the harm created by the crime and the offender had opportunity to take personal responsibility. This program is set up to provide an experience of help and healing for each person to the maximum extent possible.

## **VICTIM IMPACT CLASSES**

A 12-week repeating curriculum of victim impact classes are being initiated into our substance abuse and therapeutic communities. These classes, modeled from participation in a national pilot study led by California, provide 36 hours of instruction for inmates. The pilot study showed statistically significant improvement in the following areas for involved inmates:

1) knowledge of the facts, 2) knowledge of victims' rights, and 3) sensitivity to victims' plight. Of the four states involved in the study, only Tennessee showed significant improvement in offender accountability. Crime victims/survivors speak to facilitators in training, and in the classroom for participating inmates. Pre-post test results from both the twelve-week Victim Impact classes and those through the pre-release curriculum are tracked. Test scores show that 67% of these inmates increased their understanding of the impact of crime upon victims.

## **VOLUNTEER SERVICES**

Approximately 97% of incarcerated individuals from TDOC facilities are eventually released back to the community. To this end, the Department and community work hand in hand to help offenders become better citizens while serving their sentence. The 4,000 volunteers within the Department are the greatest outside resource in accomplishing this goal. Volunteers are used throughout TDOC to provide services to inmates and their families that are beyond the scope of the Department. They are recruited from communities throughout the state and deliver important services such as tutoring, financial planning, and counseling services within the institutions. Current volunteer programs include Alcoholics Anonymous, Narcotics Anonymous, Inside/out, Anger Management, Celebrate Recovery, and Theotherapy.

### Good Samaritan Network

The Good Samaritan Network is a network of faith-based, non-profit, and civic organizations that agree to help offenders upon release with mentoring, housing, employment, food, clothing, and transportation.

The Good Samaritan Network (GSN) will have three full time staff starting late summer of 2008. This will allow for capacity to be built in the Memphis, Knoxville, and Nashville areas. The goal is to have approximately 30 GSN partners by fall 2009.

## FY 2007 – 2008 Accomplishments

- > Conducted the 2<sup>nd</sup> "Faith in Corrections" Conference;
- > Implemented the Change is Possible (Gender Specific) program;
- Started the Fatherhood Development Program;
- Receieved AmeriCorps grant for three new staff members to develop mentoring.

#### **RELIGIOUS SERVICES**

The Department of Correction recognizes the importance of religion in helping inmates cope with incarceration and in preparing them for success after release. All but one of our institutions have a full-time professional chaplain and numerous volunteer chaplains who minister to inmates of all faiths. To help chaplains perform their duties, and to serve as the central point of contact for all religious activity within the Department, the Director of Religious Services position was created in September of 2007.

The growing religious diversity of Tennessee inmates is reflected in the fact that in the spring of 2008, 71.5% of all inmates identified themselves as Christian, while 18% had no religious preference. The remaining 10.5% represented 18 different faith traditions.

## FY 2007 – 2008 Accomplishments

- ➤ Revised Policy # 118.01 on Religious Programming;
- ➤ Hosted annual Chaplains Retreat and In-service at the training academy with 30 in attendance, the largest turnout in many years;
- Created an updated listing of all active faith groups in Tennessee prisons ---172 Christian groups and 17 non-Christian groups.

# **INMATE PROGRAMMING (Jobs/Education/Treatment)**

The Department of Correction is legislatively mandated to establish and assign inmates to the following programs:

- Academic and vocational education
- Rehabilitative Services
- Jobs necessary for supporting the operations of the prisons
- Jobs that provide services to the community.

In 1994, the General Assembly created TRICOR (Tennessee Rehabilitative Initiative in Correction). TRICOR is responsible for developing inmate jobs in the following areas: Manufacturing, Business services, and Agriculture.

All inmates in sufficient health shall be assigned to a program if available. Performance expectations are objective and easily measured for each job, class, and treatment program. Any inmate who refuses to successfully participate in an assigned program can be issued a disciplinary infraction report.

Prison work combats idleness and thus helps maintain order. When coupled with academic and vocational training, work programs can provide job skills that will help inmates find employment

## FY 2007 - 2008 Accomplishments

- Assisted in the planning of programming for the new 300-bed annex under construction at Morgan County Correctional Complex.
- Designed an automated report showing the total number of inmates assigned to programming, unassigned due to status, and unassigned eligible inmates.
- Member of TDOC/TRICOR Partnership Committee. The number of inmate workers available to be assigned to TRICOR was established for each facility that TDOC operates.

upon release that pays a living wage. The result can be a reduced recidivism rate.

Uniform procedures have been established for assigning inmates to programs for which he/she is paid and/or is evaluated for program sentence credits.

# INMATE ASSIGNMENTS June 30, 2008

Total Assigned	15,289	78.0%
Unassignable Status*	2,692	14.0%
Job Waiting List	1,540	8.0%
TOTAL INMATES	19,521	100.0%
% of Eligible Inmates Assigned	16,829	91.0%

<sup>\*</sup>Inmates who can not be assigned due to their status, which may include those in segregation, classification, etc.

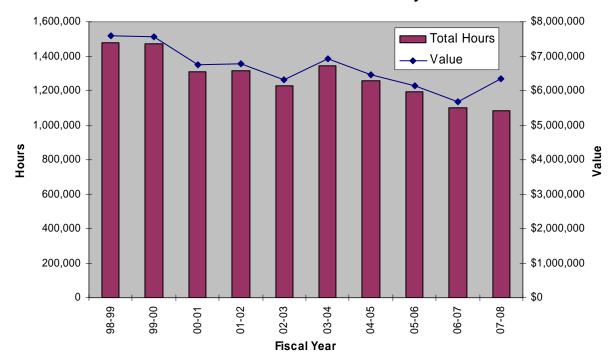
## **COMMUNITY SERVICE WORK CREWS**

The Tennessee Department of Correction expects all inmates to work or attend school. One of the primary work venues for minimum security inmates is community service work. The Inmate Work Crew program allows offenders to contribute to the community in a positive way while at the same time enforcing a sense of pride. Approximately 900 inmates are assigned to work crews each month. Most say the program gives them a sense of pride. Since 1998, TDOC work crews have completed more than 12 million hours of community service for various state and local governments, as well as non-profit agencies across the state, with an estimated savings of over \$66 million (based on the minimum wage). The actual value of this service is much higher given that most of the labor performed by these work crews could not be hired out for minimum wage.

Although inmates are typically associated with roadside clean-up, they are involved in a variety of community service work including Meals on Wheels, state park maintenance, cemetery landscaping, and new construction of community buildings.

In addition to the services inmate work crews provide, they also save millions of taxpayer dollars each year. In FY 2007-2008 alone, community work crews performed over 1.1 million hours of services, resulting in a savings of over \$6.3 million (based on a minimum wage of \$5.85/hr).

### Total Hours and Estimated Value of Community Service Work



## CLINICAL SERVICES DIVISION

The Clinical Services division is tasked with providing the required constitutional level of health and mental health care in the most efficient, cost-effective manner possible to the Department's more than 19,000 inmates. In FY 2008, the Department remained vigilant in delivering care as economically as possible while maintaining its attentiveness to the public health responsibilities inherent in a correctional population. Clinical Services will continue its commitment to managing an increasing number of physically and mentally ill offenders efficiently with medical and ethical integrity. The following sections provide more pertinent facts regarding our programs.

## **Health Services**

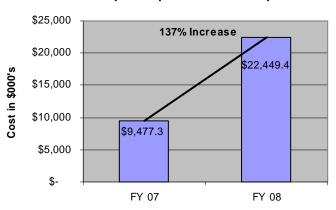
Health Services sets policy standards for the delivery of inmate health care and evaluates care provided throughout TDOC's system. Medical, dental, and mental health screenings are performed on all inmates upon intake into our prison facilities. A broad spectrum of services is provided including acute and chronic medical, dental, diagnostic, and inpatient/outpatient services. The goal is to improve the health status of our inmate population while remaining fiscally responsible to the taxpayers of Tennessee.

A major focus continues to be infectious diseases (e.g., HIV, MRSA, and TB) and maintenance of standardized treatment plans for the management of chronic illnesses (e.g., diabetes, hypertension, and hepatitis C). In addition, Health Services partners with our medical vendor to provide managed care practices to assure the efficient management of our medical and dental operations and expenditures.

Not unlike the community at large, in FY 2008, the Department experienced a dramatic rise in health care costs that can be attributed to a number of factors. Foremost, inmates arrive at our facilities with chronic and acute medical issues that are typically more severe than those found in the general population. In addition, longer sentences lead to an aging inmate population that is often afflicted with associated co-morbidities. In FY 2008, the medical costs associated with the care and treatment of inmates escalated by

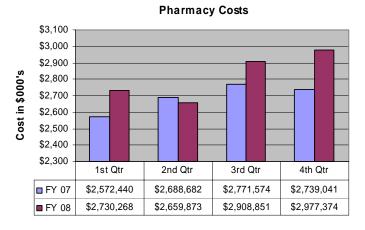
\$13 million (See chart). During this year there were 1,177 hospital admissions resulting in an average length of stay (ALOS) of 3.88 days (See chart). Other factors contributing to the rise in the Department's health care costs include the increasing diagnosis and treatment of cancer and liver disease, as well as pharmacy costs.

#### **Hospital Inpatient Cost Comparison**



**Number of Hospital Admissions** 





In FY 2008, pharmacy costs for the TDOC were \$11.3 million. This cost represents a 4.7% increase over FY 2007 (See Table 3). The costs for Hepatitis C drug therapy increased by 11.5% to \$764,624, with an average of 48 inmates treated per month at \$1,454 per inmate. The cost for HIV therapy was \$2.5 million in FY 2008, with an average of 159 inmates treated per month at a cost of \$1,459 per inmate.

## **Mental Health Services**

Mental Health sets policy standards for the delivery of mental health treatment and evaluates the care provided throughout the TDOC system. A continuum of services is provided including psychological assessment, case management, medication

management, crisis intervention, and parole evaluations. The goals are to reduce the debilitating effects of serious mental illness and maximize each inmate's ability to participate in programs while preserving a safe prison environment for inmates and staff. Mental Health has begun implementing standardized protocols and guidelines for community transition of inmates with mental illness. Mental Health collaborates with the mental health vendor to provide specialty services (e.g., Psychiatry and Psychology). Suicide prevention and women offender programs continue to be major areas of emphasis. Table 1 provides data on mental health clinic encounters for female offenders during fiscal year '07 - '08.

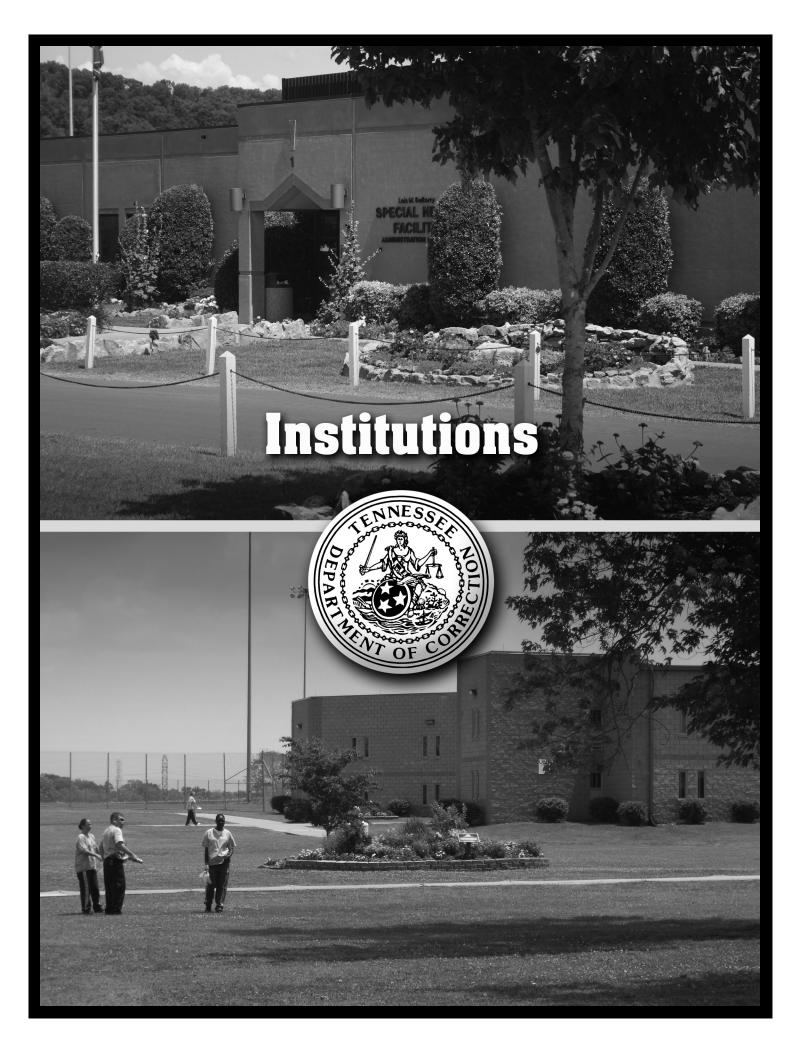
Mental Health Clinic Encounters for Female Offenders: FY 07 - 08							
MLCC TPFW TOTAL							
Case Consultation	140	12	152				
Individual Psychotherapy	244	120	364				
Psychiatry: Diagnostic Assessment	162	2116	2278				
Medication Renewal	20	194	214				
Psychiatry: 90 Day Follow-up	302	270	572				
Treatment Plan Development	162	108	270				
Total Encounters	1030	2820	3850				

Note: An inmate may be seen in mental health clinic for multiple services. This is a duplicated count.

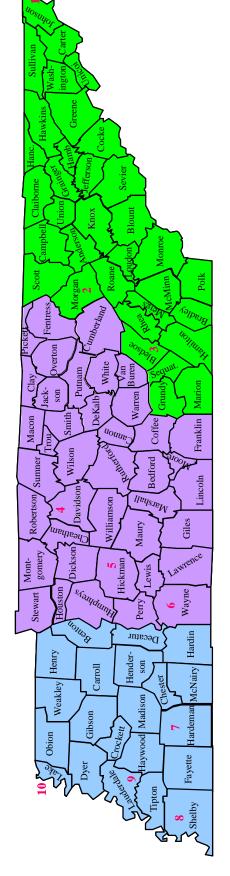
Over the last ten years, the mental health case load has continued to grow statewide. There are approximately 5,442 mentally ill inmates diagnosed within the TDOC system, an increase of almost 3% from the previous FY. In the last few fiscal years, TDOC has utilized its resources to meet this increasing demand by implementing case management and utilization review. Of the 5,442 inmates with mental health diagnoses within TDOC, 1,999 had a serious mental illness (e.g., Schizophrenia, Bipolar, Major Depression, and Psychosis) and 741 were diagnosed with co-occurring disorders. A total of 4.168 offenders with mental illness received psychiatric medication management, accounting for \$2,550,238 of psychotropic medication expenditures.

## FY 2007 - 2008 Accomplishments

- > Added one mental health staff member in Central Office;
- Revised Mental Health Program Specialist position qualifications to facilitate attracting and hiring more qualified individuals:
- ➤ Held the 2007 Sex Offender Treatment Board Conference with 300+ attendees, and revenues of \$72,000.



TDOC Facilities and Security Designations: June 30, 2008



County	Facility	Security Level
1. Johnson	Northeast Correctional Complex	Maximum
2. Morgan	Brushy Mountain Correctional Complex Morgan County Correctional Complex	Maximum Minimum
3. Bledsoe	Southeastern TN State Regional Correctional Facility	Close
4. Davidson	Charles Bass Correctional Complex DeBerry Special Needs Facility Riverbend Maximum Security Institution Tennessee Prison for Women	Close Maximum Maximum Maximum
5. Hickman	Turney Center Industrial Prison	Close
6. Wayne	South Central Correctional Facility Wayne County Boot Camp	Close Minimum
7. Hardeman	Hardeman County Correctional Facility Whiteville Correctional Facility	Medium Medium
8. Shelby	Mark Luttrell Correctional Center	Close
9. Lauderdale	West Tennessee State Penitentiary	Maximum
10. Lake	Northwest Correctional Complex	Close

Custody Level	Number of Offenders	Percent of Total
Maximum	874	4.5%
Close	609	3.1%
Medium	14,040	72.5%
Minimum	3,663	18.9%
Unclassified	180	%6'0
TOTAL	19,366	100.0%

Integrity \* Commitment \* Excellence

# **INCIDENTS: ASSAULTS, DEATHS, AND ESCAPES**

**INCIDENTS: FY 2007 - 2008** 

	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total
Rape	0	0	0	0	0
Weapon Offenses	154	173	180	181	688
Drug Offenses	106	126	135	146	513
STG Offenses	114	109	117	164	504
Riot	1	0	0	0	1
Sexual Misconduct	204	203	185	207	799
Assault					
Assault on Offender	88	93	74	105	360
Assault on Staff	119	151	163	171	604
Death					
Homicide	0	0	0	0	0
Suicide	0	1	0	1	2
Accidental Death	0	1	0	2	3
Natural Death	16	15	18	14	63
Electrocution	1	0	0	0	1
Escape					
Secure Supervision	0	0	0	0	0
Minimum Security	1	0	0	1	2
Minimum Security - Work Crew - Supervised	0	0	0	1	1
Minimum Security - Work Crew - Unsupervised	1	0	0	0	1
Furlough/Pass	0	0	0	0	0
Non-Violent Incident Rate (per 100 inmates)	11.43	11.11	11.53	12.35	46.4
Violent Incident Rate (per 100 inmates)	1.56	1.61	1.60	1.92	6.68
Total Incident Rate (per 100 inmates)	12.98	12.71	13.12	14.27	53.07

## TENNESSEE CORRECTION ACADEMY

The Tennessee Correction Academy (TCA), located in Tullahoma, was opened in 1984 and serves as the primary training and staff development center for Department of Correction personnel. The Academy also provides training to Board of Probation & Parole, and Children's Services staff. Each year, over 6,000 people attend the Academy's numerous pre-service, inservice, or specialized training programs.

In 1993, the Academy became the second correctional training academy in the nation to achieve accreditation from the American Correctional Association.

# Tennessee Correction Academy

## Superintendent Sam DiNicola

### Our Mission:

To ensure state of the art training to all employees whom we have the opportunity to serve.

#### **Our Vision:**

The Tennessee Correction Academy, through a focus on professional service, will set the example for excellence in the delivery of criminal justice training.

# Accomplishments – FY 2007 – 2008

- Implemented a department-wide leadership development initiative for promising future leaders.
- > Trained nearly 20% of total enrollees by means of alternative training methodologies.
- Provided certification training for Critical Incident Stress Management responders throughout the department.
- Successfully trained managers in utilizing a multi-departmental approach to problem solving.
- Successfully delivered over twenty specialized training workshops such as Glock handgun certification training, Hostage Negotiator's School, Incident Command School for Deputy Wardens, Correctional Emergency Response Team, and Basic Trauma Life Support training.

Tennessee Correction Academy Graduates									
Fiscal Year 99-00 00-01 01-02 02-03 03-04 04-05 05-06 06-07 07-08						07-08			
Graduates	830	871	1,098	870	584	1,199	1,219	1,448	1,349

# **Brushy Mountain Correctional Complex**

The Brushy Mountain Correctional Complex (BMCX), a maximum security institution located in Petros, is the reception, classification, and diagnostic center for male felons in East Tennessee. Brushy opened on January 2, 1896 in a wooden structure, housed 600 inmates, and is currently the oldest operating prison in Tennessee. The current structure was completed in 1935 following a fire that destroyed the original building. The historic Brushy Mountain is scheduled to close in early 2009 following the completion of the MCCX expansion project that is currently underway.



Warden Jim Worthington

Avg. Daily Population: **533** Operating Capacity: **584** Security Level: **Maximum** Phone: **(423) 324-4011** 

## Accomplishments: FY 2007-2008

- Passed internal audit, October 2007.
- > Graduated 33 inmates from pre-release classes
- Implemented plans for decommission and closing of facility: (1) established staff committee; (2) closed Dblock thereby reducing general inmate population from 76 to 44 on the inside compound.
- Completed all planned community service projects.

# **Charles Bass Correctional Complex**

The Charles Bass Correctional Complex (CBCX) is the reception, classification, and diagnostic center for male felons in the Middle Tennessee area, with classification as the primary mission. Our Annex provides training to inmates re-entering society through Pre-Release instruction and Community Service (providing over 250,000 hours for government/non-profit agencies in Davidson/surrounding counties), with some inmates also on work release, working in the community, paying maintenance fees. CBCX is the TDOC Central Transportation System for inmates to various institutions, courts, and medical appointments statewide.



Warden Flora Holland

Avg. Daily Population: 1,041 Operating Capacity: 1,099 Security Level: Close Phone: (615) 350-3361

- Purchased furniture, equipment, and program materials for Genesis and Work Release programs funded by supervisory fees.
- Replaced table computers with laptops for the Goose Creek training center.
- Completed facility re-roofing project.

# Lois M. DeBerry Special Needs Facility

The Lois M. DeBerry Special Needs Facility (DSNF) provides a number of services for the Department, including acute and convalescent health care, intensive mental health intervention and a therapeutic program for sex offenders. In addition, geriatric, specialty clinics, short-stay and long-stay surgeries, individual treatment and diagnostic services that are not available at other facilities are provided to inmates through the transient unit and contract staff at DSNF. The standards of care at this institution are commensurate with standards established in the community.



Warden Roland Colson

Avg. Daily Population: **727** Operating Capacity: **736** Security Level: **Maximum** Phone: **(615) 350-2700** 

## Accomplishments: FY 2007-2008

- Pre-release program graduated 45 participants.
- Completed 8,585 medical consults that dealt with a wide variety of TDOC inmate medical related issues.
- ➤ DSNF Training Office set a new all-time training record with the facilitation of 786 classes on-site.
- ➤ 13 of 16 students passed the GED test in the last fiscal year.

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## Mark Luttrell Correctional Center

The Mark Luttrell Correctional Center (MLCC), which includes a minimum security annex, is located in Memphis, Tennessee, and is one of two female facilities in the state prison system. Opened in 1976 as a male institution, the facility was converted for females in June 1999. Major programs at MLCC include educational and library services, counseling, job assignments, religious services, medical and mental health. In addition, MLCC provides a number of support group programs such as Alcoholics Anonymous, therapeutic community programs, and drug education.



Warden Lolie Jones

Avg. Daily Population: **407**Operating Capacity: **436**Security Level: **Close**Phone: **(901) 372-2080** 

- > The PAWS program graduated a total of eight inmates and 12 canines.
- The Thinking for Change program graduated 134 participants, Change is Possible graduated 49 persons, and Pre-Release programs 103 persons.
- ➤ The facility completed and passed the annual inspection in May 2007.

# **Morgan County Correctional Complex**

Morgan County Correctional Complex (MCCX) is located on the Cumberland Plateau and will be the second largest facility in the state upon completion of the current expansion project. Its mission is to provide a secure environment for adult male felons while providing jobs, educational & vocational opportunities, and classification services. Currently designated minimum restricted, MCCX will house all custody levels and hold a maximum security designation after February 2009. TRICOR operates a sewing plant onsite, providing jobs for 103 inmates.



Warden David Mills

Avg. Daily Population: **975** Operating Capacity: **1,003** 

Security Level: Minimum Restricted

Phone: (423) 346-6641

## Accomplishments: FY 2007-2008

- Implemented Therapeutic Community Model (inmate behavior) in current annex.
- Implemented Focus Ministries program.
- Continued all existing operations while working with other entities related to the construction expansion.
- Received federal grant for pilot study of college courses to be taught onsite to inmates under 25.

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# **Northeast Correctional Complex**

The Northeast Correctional Complex (NECX) main compound and annex is located in Mountain City with an annex in Carter County. NECX operates community service crews which provide several hundred thousand hours of labor to local government and non-profit organizations each year. NECX offers intensive counseling programs for drugs and anger management, pre-release, and victim services. The prison operates industries including the data plant, the sewing plant, and a Prison Industries Enhancement (PIE) Program with RMI Hardwood Flooring. Inmates may also attend Adult Basic Education, GED classes, and vocational programs.



Warden Howard Carlton

Avg. Daily Population: 1,807 Operating Capacity: 1,819 Security Level: Maximum Phone: (423) 727-7387

- Successfully completed ACA reaccreditations.
- Opened a new PIE program with RMI Hardwood flooring employing approximately 200 inmates earning minimum wage. They will in turn pay taxes, room and board, and court obligated fees.
- ➤ Enhanced pre-release programming and added new vocational program "Career Management for Success."

# **Northwest Correctional Complex**

Northwest Correctional Complex (NWCX) is located on approximately 250 acres in rural Lake County, TN along the Mississippi River and near the Kentucky border. The complex has three units. The main compound houses all custody levels of inmates, the minimum security unit houses the community service crews, and the annex houses minimum restricted custody inmates and youth offenders. NWCX offers a variety of educational opportunities for the inmate population including Adult Basic Education (ABE), GED preparation, and vocational programs.



Warden Tony Parker

Avg. Daily Population: **2,326** Operating Capacity: **2,377** Security Level: **Close** Phone: **(731) 253-5000** 

## Accomplishments: FY 2007-2008

- Completed 62,694 community service hours.
- 122 students passed the GED test.
- > 267 inmates completed various vocational programs.
- Facility received an incarcerated juvenile grant for inmates 25 and under to complete college courses.
- All inmates received a Transitional Assessment Plan (TAP) by close of fiscal year.

# **Riverbend Maximum Security Institution**

Riverbend Maximum Security Institution (RMSI) opened in 1989, replacing the Tennessee State Penitentiary. RMSI's overall mission is to manage high-risk male offenders classified as either maximum or close security. RMSI houses the majority of Tennessee's inmates sentenced to death, and is tasked with carrying out that sentence in the manner and time ordered by the court, as well as a number of medium and minimum security inmates who attend educational programming or work in institutional support jobs. The prison also offers GED, Adult Basic Education, and vocational classes.



Warden Ricky Bell

Avg. Daily Population: **709** Operating Capacity: **714** Security Level: **Maximum** Phone: **(615) 350-3100** 

- Graduated 71 inmates from the pre-release program.
- > 22 inmates successfully completed the GED program.
- ➤ 13 inmates received certificates from vocational programs.
- Received ACA reaccreditation August 2007.
- Substance abuse programs available in all housing units.

# **Southeast Tennessee Regional Correctional Facility**

Southeastern Tennessee State Regional Correctional Facility (STSRCF), located near Pikeville in Bledsoe County, opened in 1979 as one of three regional prisons proposed by TDOC and approved by the legislature during the early 1970s. STSRCF offers quality programming which contains educational groups that include literacy, adult education, and vocational trade classes. TRICOR operates a 2,500-acre farm and a Prison Industry Enhancement (PIE) program at STSRCF. The PIE program provides employment for approximately 60 inmates through the manufacturing of products for private industries.



Warden Jim Morrow

Avg. Daily Population: 945 Operating Capacity: 971 Security Level: Close Phone: (423) 881-3251

## Accomplishments: FY 2007-2008

- Maintained an employee turnover rate of 19.2%.
- Maintained a low violent incident rate.
- System replacements in food service area brought the facility in compliance with Dept. of Environment & Conservation rules/regulations.
- Constructed a greenhouse to grow plants for the institutional garden.

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## **Tennessee Prison for Women**

The Tennessee Prison for Women (TPFW), located in Nashville serves as the reception and classification center for female offenders. TPFW houses all security levels of inmates from work release to those under the death sentence. TPFW offers academic courses that include Adult Basic Education, GED, and vocational classes. TRICOR provides job opportunities through the Tennessee Comprehensive Assessment Program (TCAP) test distribution center and the TennCare hotline. Inmates also have access to a full range of psychological and treatment programs which includes substance abuse and sex offender treatment.



Warden Jewel Steele

Avg. Daily Population: **738** Operating Capacity: **744** Security Level: **Maximum** Phone: **(615) 741-1255** 

- Passed the annual inspection with only 23 noncompliants.
- Completed the roofing project in January 2008.
- Had 22 dogs graduate the Prison Puppies Achieving Worthy Service (PPAWS) program.
- ➤ Since March 2007, decreased overtime by 11%.

# **Turney Center Industrial Prison**

Turney Center Industrial Prison (TCIP) is located in Only in Hickman County. TCIP has a strong emphasis on prison industry. TCIP includes a minimum security annex housing inmates who work as support workers outside the perimeter and the other half of the population are assigned to the therapeutic community program. Academic programs include GED and Adult Basic Education. Vocational programs include cosmetology, cabinet making and mill work, industrial maintenance, landscaping, vocational office education, commercial food services, and career management for success. TRICOR industry programs include the wood and metal plants.



Warden James Fortner

Avg. Daily Population: 1,215 Operating Capacity: 1,247 Security Level: Close Phone: (931) 729-5161

## Accomplishments: FY 2007-2008

- Completed paving project and installation of new steam line which will lower utilities and water usage.
- Exceeded estimated score on annual inspection.
- Maintained a low vacancy rate on staff employment.
- Effectively executed fiscal year allocation so that we came in under budget.

\*

# **Wayne County Boot Camp**

In 1989, the Wayne County Boot Camp (WCBC) was reorganized as a Special Alternative Incarceration Unit Program, or "Boot Camp." It is a highly disciplined, military-style training program combined with various treatment programs. Military training consists of drill and ceremony, physical training, and respect for authority. Inmates are involved in support jobs at the facility and also provide labor for many community service projects. Inmates participate in the boot camp program for 90 to 120 days. The facility also includes 50 beds for geriatric inmates, and a Parole Technical Violator Diversion Program (PTVDP).



Warden Wayne Brandon

Avg. Daily Population: **376** Operating Capacity: **446** Security Level: **Minimum** Phone: **(931) 676-3345** 

- Attained a correctional officer turnover rate of 11.9% significantly lower than the system-wide average of 28.3%.
- > 52 inmates received GED certificates.
- ➤ Maintained one of the lowest system-wide violent incident rates of 2.66 per 100 inmates.

## **West Tennessee State Penitentiary**

West Tennessee State Penitentiary (WTSP) is the largest multi-missioned facility in the TDOC serving as the reception/classification center for West Tennessee. Academic/Vocational courses offered are Adult Education, GED, carpentry, masonry, computer, small engine repair, HVAC, Career Management for Success, barbering, and culinary arts. TRICOR provides training and job opportunities through its manufacturing and farming operations. Fruits and produce grown here help offset food costs at a number of TDOC institutions.



Acting Warden Henry Steward

Avg. Daily Population: **2,485** Operating Capacity: **2,505** Security Level: **Maximum** Phone: **(731) 738-5044** 

## Accomplishments: FY 2007-2008

- Planted 70 acres in vegetables, harvesting almost \$75,900 of vegetables for use in TDOC facilities.
- > 131 inmates received vocational certificates.
- > 94 inmates received GEDs.
- 2,801 inmates completed initial classification process.
- ➤ 112 inmates completed Substance Abuse Programs.
- > 18 inmates completed correctional treatment academy.

\*

# Privately Managed Facilities Correctional Corporation of America (CCA) Facilities

## **Hardeman County Correctional Facility**

Hardeman County Correctional Facility (HCCF) is a private, time-building institution with a medium security designation. The Hardeman County Correctional Facilities Corporation owns HCCF and contracts with Corrections Corporation of America (CCA) for its management. HCCF has an operational capacity of 1,976 beds.

## **Whiteville Correctional Facility**

Whiteville Correctional Facility (WTCF) is a private, time-building institution with a medium security designation. WTCF is managed by CCA and began housing TDOC felons in 2002. WTCF has an operational capacity of 1,505 beds.

## **South Central Correctional Facility**

South Central Correctional Facility (SCCF) is a private, time-building institution with a medium security designation. SCCF is a state owned facility and is managed by a contract with CCA. SCCF has an operational capacity of 1,642.

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