## Summary of TennCare Independent Review Requests 2018

### 1st Quarter Total: 56

**Amerigroup TN 1st Qtr Total – 23**

- Denial Reversed: 1
- Denial Upheld: 3
- Ineligible: 7
- Partial: 2
- Pending: 4
- Refer to TennCare Bureau: 2
- Settled for Provider: 4

**UnitedHealthcare Plan of the River Valley 1st Qtr Total – 32**

- Denial Reversed: 1
- Denial Upheld: 2
- Ineligible: 3
- Partial: 5
- Pending: 11
- Refer to TennCare Bureau: 4
- Settled for Provider: 6

**Volunteer State Health Plan 1st Qtr Total – 1**

- Pending: 1

**UnitedHealthcare Plan of the River Valley 2017 Total: 32**

- Denial Reversed: 1
- Denial Upheld: 2
- Ineligible: 3
- Partial: 5
- Pending: 11
- Refer to TennCare Bureau: 4
- Settled for Provider: 6

**VSHP 2018 Total: 1**

- Pending: 1

### Provider Types Submitting Independent Review Requests in 1st Quarter 2018:

- CMHC: 2
- DME: 2
- Home Health: 1
- Hospice: 1
- Hospital: 48
- Physician: 2

* Independent Review of claims disputes is only available for TennCare Program services.