

Summary of TennCare Independent Review Requests 2018

1st Quarter Total: 56

Amerigroup TN 1st Qtr Total – 23

AGP 2018 Total: 23

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 7
Partial: 2
Pending: 4
Refer to TennCare Bureau: 2
Settled for Provider: 4

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 32

UPRV 2017 Total: 32

Denial Reversed: 1
Denial Upheld: 2
Ineligible: 3
Partial: 5
Pending: 11
Refer to TennCare Bureau: 4
Settled for Provider: 6

Volunteer State Health Plan 1st Qtr Total –1

VSHP 2018 Total: 1

Pending: 1

Provider Types Submitting Independent Review Requests in 1st Quarter 2018:

<u>CMHC:</u>	<u>2</u>
<u>DME:</u>	<u>2</u>
<u>Home Health:</u>	<u>1</u>
<u>Hospice:</u>	<u>1</u>
<u>Hospital:</u>	<u>48</u>
<u>Physician:</u>	<u>2</u>

* Independent Review of claims disputes is only available for TennCare Program services.