

Prompt Pay Compliance Summary for Processed Electronic Nursing Facility/HCBS and ECF Claims

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional CHOICES requirements apply to electronically submitted nursing facility claims/HCBS claims and Employment Community First (ECF) claims.

TennCare Contractual Requirements Only

90%
14 Day

99.5%
21 Day

Claim Type	For the Month Ended	Clean Claims	Clean Claims	Compliance?
------------	------------------------	-----------------	-----------------	-------------

AMERIGROUP Tennessee, Inc.

Region(s): All

Claim Type	For the Month Ended	Clean Claims	Clean Claims	Compliance?
Nursing Facility/HCBS	1/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	2/28/2015	91%	99.3%	NO
Nursing Facility/HCBS	3/31/2015	98%	98.7%	NO
Nursing Facility/HCBS	4/30/2015	99%	99.7%	YES
Nursing Facility/HCBS	5/31/2015	100%	99.7%	YES
Nursing Facility/HCBS	6/30/2015	99%	99.2%	NO
Nursing Facility/HCBS	7/31/2015	100%	99.9%	YES
Nursing Facility/HCBS	8/31/2015	99%	99.7%	YES
Nursing Facility/HCBS	9/30/2015	100%	99.9%	YES
Nursing Facility/HCBS	10/31/2015	99%	99.7%	YES
Nursing Facility/HCBS	11/30/2015	99%	99.9%	YES
Nursing Facility/HCBS	12/31/2015	99%	99.7%	YES
Nursing Facility/HCBS	1/31/2016	85%	99.9%	NO
Nursing Facility/HCBS	2/29/2016	68%	97.4%	NO
Nursing Facility/HCBS	3/31/2016	98%	99.8%	YES
Nursing Facility/HCBS	4/30/2016	100%	99.9%	YES
Nursing Facility/HCBS	5/31/2016	99%	99.4%	NO
Nursing Facility/HCBS	6/30/2016	99%	99.9%	YES
Nursing Facility/HCBS	7/31/2016	99%	100.0%	YES
Nursing Facility/HCBS	8/31/2016	99%	100.0%	YES
Nursing Facility/HCBS	9/30/2016	100%	99.9%	YES
Nursing Facility/HCBS	10/31/2016	99%	99.7%	YES
Nursing Facility/HCBS	11/30/2016	100%	100.0%	YES
Nursing Facility/HCBS	12/31/2016	100%	99.9%	YES

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional CHOICES requirements apply to electronically submitted nursing facility claims/HCBS claims and Employment Community First (ECF) claims.

TennCare Contractual Requirements Only

90%
14 Day

99.5%
21 Day

Claim Type	For the Month Ended	Clean Claims	Clean Claims	Compliance?
------------	---------------------	--------------	--------------	-------------

AMERIGROUP Tennessee, Inc.

Region(s): All

ECF	10/31/2016	100%	100.0%	YES
ECF	11/30/2016	100%	100.0%	YES
ECF	12/31/2016	100%	100.0%	YES

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional CHOICES requirements apply to electronically submitted nursing facility claims/HCBS claims and Employment Community First (ECF) claims.

Claim Type	TennCare Contractual Requirements Only	For the Month Ended	90%	99.5%	Compliance?
			14 Day Clean Claims	21 Day Clean Claims	
UnitedHealthcare Plans of the River Valley, Inc.					
Region(s): All					
Nursing Facility/HCBS		1/31/2015	89%	97.1%	NO
Nursing Facility/HCBS		2/28/2015	87%	95.5%	NO
Nursing Facility/HCBS		3/31/2015	96%	99.7%	YES
Nursing Facility/HCBS		4/30/2015	88%	97.4%	NO
Nursing Facility/HCBS		5/31/2015	96%	99.3%	NO
Nursing Facility/HCBS		6/30/2015	96%	99.5%	YES
Nursing Facility/HCBS		7/31/2015	99%	99.8%	YES
Nursing Facility/HCBS		8/31/2015	99%	99.9%	YES
Nursing Facility/HCBS		9/30/2015	99%	99.8%	YES
Nursing Facility/HCBS		10/31/2015	100%	100.0%	YES
Nursing Facility/HCBS		11/30/2015	100%	99.9%	YES
Nursing Facility/HCBS		12/31/2015	99%	99.9%	YES
Nursing Facility/HCBS		1/31/2016	98%	98.1%	NO
Nursing Facility/HCBS		2/29/2016	100%	100.0%	YES
Nursing Facility/HCBS		3/31/2016	100%	100.0%	YES
Nursing Facility/HCBS		4/30/2016	100%	99.7%	YES
Nursing Facility/HCBS		5/31/2016	100%	100.0%	YES
Nursing Facility/HCBS		6/30/2016	100%	100.0%	YES
Nursing Facility/HCBS		7/31/2016	99%	99.8%	YES
Nursing Facility/HCBS		8/31/2016	100%	100.0%	YES
Nursing Facility/HCBS		9/30/2016	99%	99.7%	Yes
Nursing Facility/HCBS		10/31/2016	99%	99.7%	YES
Nursing Facility/HCBS		11/30/2016	98%	99.9%	YES
Nursing Facility/HCBS		12/31/2016	95%	96.3%	NO

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional CHOICES requirements apply to electronically submitted nursing facility claims/HCBS claims and Employment Community First (ECF) claims.

TennCare Contractual Requirements Only

90%
14 Day

99.5%
21 Day

Claim Type For the Month Ended Clean Claims Clean Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

Nursing Facility/HCBS	1/31/2015	100%	99.9%	YES
Nursing Facility/HCBS	2/28/2015	100%	100.0%	YES
Nursing Facility/HCBS	3/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	4/30/2015	100%	100.0%	YES
Nursing Facility/HCBS	5/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	6/30/2015	100%	99.9%	YES
Nursing Facility/HCBS	7/31/2015	99%	100.0%	YES
Nursing Facility/HCBS	8/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	9/30/2015	100%	100.0%	YES
Nursing Facility/HCBS	10/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	11/30/2015	94%	100.0%	YES
Nursing Facility/HCBS	12/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	1/31/2016	99%	100.0%	YES
Nursing Facility/HCBS	2/29/2016	100%	100.0%	YES
Nursing Facility/HCBS	3/31/2016	100%	99.9%	YES
Nursing Facility/HCBS	4/30/2016	100%	99.9%	YES
Nursing Facility/HCBS	5/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	6/30/2016	99%	100.0%	YES
Nursing Facility/HCBS	7/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	8/31/2016	99%	99.9%	YES
Nursing Facility/HCBS	9/30/2016	99%	100.0%	YES
Nursing Facility/HCBS	10/31/2016	99%	100.0%	YES
Nursing Facility/HCBS	11/30/2016	100%	100.0%	YES
Nursing Facility/HCBS	12/31/2016	99%	100.0%	YES

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional CHOICES requirements apply to electronically submitted nursing facility claims/HCBS claims and Employment Community First (ECF) claims.

TennCare Contractual Requirements Only	90% 14 Day	99.5% 21 Day		
Claim Type	For the Month Ended	Clean Claims	Clean Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

ECF	10/31/2016	100%	100.0%	YES
ECF	11/30/2016	96%	100.0%	YES
ECF	12/31/2016	94%	99.0%	NO

The HMO's contract with the TennCare Bureau include additional prompt pay claims processing requirements for the CHOICES program. The additional CHOICES requirements apply to electronically submitted nursing facility claims/HCBS claims and Employment Community First (ECF) claims.

TennCare Contractual Requirements Only

90%
14 Day
Clean
Claims

99.5%
21 Day
Clean
Claims

Compliance?

Claim Type

For the
Month Ended

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

Claim Type	For the Month Ended	90% 14 Day Clean Claims	99.5% 21 Day Clean Claims	Compliance?
Nursing Facility/HCBS	1/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	2/28/2015	67%	100.0%	NO However, only 3 claims processed for the month.
Nursing Facility/HCBS	3/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	4/30/2015	83%	100.0%	NO However, only 6 claims processed for the month.
Nursing Facility/HCBS	5/31/2015	80%	100.0%	NO However, only 5 claims processed for the month.
Nursing Facility/HCBS	6/30/2015	100%	100.0%	YES
Nursing Facility/HCBS	7/31/2015	80%	100.0%	NO However, only 5 claims processed for the month.
Nursing Facility/HCBS	8/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	9/30/2015	100%	100.0%	YES
Nursing Facility/HCBS	10/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	11/30/2015	100%	100.0%	YES
Nursing Facility/HCBS	12/31/2015	100%	100.0%	YES
Nursing Facility/HCBS	1/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	2/29/2016	100%	100.0%	YES
Nursing Facility/HCBS	3/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	4/30/2016	100%	100.0%	YES
Nursing Facility/HCBS	5/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	6/30/2016	100%	100.0%	YES
Nursing Facility/HCBS	7/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	8/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	9/30/2016	100%	100.0%	YES
Nursing Facility/HCBS	10/31/2016	100%	100.0%	YES
Nursing Facility/HCBS	11/30/2016	100%	100.0%	YES
Nursing Facility/HCBS	12/31/2016	100%	100.0%	YES