

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	

Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.)

Region(s): All

All	1/31/2023	95%	99.5%	Yes
All	2/28/2023	97%	99.2%	No
All	3/31/2023	99%	99.8%	Yes
All	4/30/2023	99%	99.8%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	95%	99.9%	Yes
All	7/31/2023	93%	99.8%	Yes
All	8/31/2023	94%	99.8%	Yes
All	9/30/2023	95%	99.9%	Yes
All	10/31/2023	96%	99.9%	Yes
All	11/30/2023	95%	99.9%	Yes
All	12/31/2023	94%	99.7%	Yes
All	1/31/2024	94%	99.6%	Yes
All	2/29/2024	98%	99.9%	Yes
All	3/31/2024	97%	99.6%	Yes
All	4/30/2024	97%	98.7%	No
All	5/31/2024	94%	99.2%	No
All	6/30/2024	92%	96.9%	No
All	7/31/2024	85%	96.0%	No
All	8/31/2024	73%	88.8%	No
All	9/30/2024	90%	93.8%	No
All	10/31/2024	94%	96.5%	No
All	11/30/2024	99%	99.9%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	Compliance?	
			Clean Claims	All Claims

DentaQuest USA Insurance Co., Inc.

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Dental	1/31/2023	99%	99.9%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes
Dental	6/30/2023	100%	100.0%	Yes
Dental	7/31/2023	100%	100.0%	Yes
Dental	8/31/2023	100%	100.0%	Yes
Dental	9/30/2023	99%	99.9%	Yes
Dental	10/31/2023	99%	100.0%	Yes
Dental	11/30/2023	100%	100.0%	Yes
Dental	12/31/2023	99%	100.0%	Yes
Dental	1/31/2024	99%	100.0%	Yes
Dental	2/29/2024	100%	100.0%	Yes
Dental	3/31/2024	99%	100.0%	Yes
Dental	4/30/2024	99%	99.9%	Yes
Dental	5/31/2024	99%	100.0%	Yes
Dental	6/30/2024	99%	100.0%	Yes
Dental	7/31/2024	100%	100.0%	Yes
Dental	8/31/2024	100%	100.0%	Yes
Dental	9/30/2024	99%	99.9%	Yes
Dental	10/31/2024	99%	99.9%	Yes
Dental	11/30/2024	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	100%	100.0%	Yes
All	7/31/2023	100%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	100%	100.0%	Yes
All	1/31/2024	99%	100.0%	Yes
All	2/29/2024	99%	100.0%	Yes
All	3/31/2024	90%	99.9%	Yes
All	4/30/2024	97%	99.7%	Yes
All	5/31/2024	99%	99.8%	Yes
All	6/30/2024	99%	99.9%	Yes
All	7/31/2024	99%	99.9%	Yes
All	8/31/2024	100%	99.9%	Yes
All	9/30/2024	100%	100.0%	Yes
All	10/31/2024	100%	100.0%	Yes
All	11/30/2024	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2023	94%	100.0%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	99.9%	Yes
All	4/30/2023	96%	99.9%	Yes
All	5/31/2023	96%	100.0%	Yes
All	6/30/2023	95%	99.9%	Yes
All	7/31/2023	93%	99.9%	Yes
All	8/31/2023	99%	100.0%	Yes
All	9/30/2023	97%	100.0%	Yes
All	10/31/2023	95%	99.9%	Yes
All	11/30/2023	93%	99.9%	Yes
All	12/31/2023	94%	99.9%	Yes
All	1/31/2024	96%	100.0%	Yes
All	2/29/2024	96%	99.6%	Yes
All	3/31/2024	98%	98.8%	No
All	4/30/2024	94%	99.2%	No
All	5/31/2024	93%	99.2%	No
All	6/30/2024	94%	99.8%	Yes
All	7/31/2024	92%	99.5%	Yes
All	8/31/2024	93%	99.4%	No
All	9/30/2024	95%	99.8%	Yes
All	10/31/2024	95%	99.9%	Yes
All	11/30/2024	95%	99.7%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	Compliance?	
			Clean Claims	All Claims
Claim Types	For the Month Ended			

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2023	92%	99.9%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	100.0%	Yes
All	4/30/2023	96%	100.0%	Yes
All	5/31/2023	95%	100.0%	Yes
All	6/30/2023	95%	100.0%	Yes
All	7/31/2023	92%	100.0%	Yes
All	8/31/2023	99%	100.0%	Yes
All	9/30/2023	97%	100.0%	Yes
All	10/31/2023	93%	100.0%	Yes
All	11/30/2023	93%	100.0%	Yes
All	12/31/2023	94%	100.0%	Yes
All	1/31/2024	97%	100.0%	Yes
All	2/29/2024	95%	99.8%	Yes
All	3/31/2024	97%	99.5%	Yes
All	4/30/2024	90%	98.3%	No
All	5/31/2024	89%	98.4%	No
All	6/30/2024	96%	99.8%	Yes
All	7/31/2024	91%	99.8%	Yes
All	8/31/2024	96%	99.7%	Yes
All	9/30/2024	97%	99.8%	Yes
All	10/31/2024	95%	99.9%	Yes
All	11/30/2024	97%	99.8%	Yes