

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	

AMERIGROUP Tennessee, Inc.

Region(s): All

All	1/31/2021	99%	99.9%	Yes
All	2/28/2021	100%	99.8%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	99%	99.8%	Yes
All	7/31/2021	100%	99.9%	Yes
All	8/31/2021	99%	99.8%	Yes
All	9/30/2021	99%	99.9%	Yes
All	10/31/2021	100%	99.9%	Yes
All	11/30/2021	100%	99.9%	Yes
All	12/31/2021	98%	98.9%	No
All	1/31/2022	100%	99.9%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	100%	100.0%	Yes
All	5/31/2022	100%	99.9%	Yes
All	6/30/2022	100%	99.9%	Yes
All	7/31/2022	99%	99.9%	Yes
All	8/31/2022	100%	99.9%	Yes
All	9/30/2022	99%	99.8%	Yes
All	10/31/2022	99%	99.8%	Yes
All	11/30/2022	99%	99.8%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	Compliance?	
			Clean Claims	All Claims
Claim Types	For the Month Ended			

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2021	100%	100.0%	Yes
Dental	2/28/2021	100%	100.0%	Yes
Dental	3/31/2021	100%	100.0%	Yes
Dental	4/30/2021	100%	100.0%	Yes
Dental	5/31/2021	100%	100.0%	Yes
Dental	6/30/2021	100%	99.9%	Yes
Dental	7/31/2021	100%	100.0%	Yes
Dental	8/31/2021	99%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes
Dental	11/30/2021	100%	100.0%	Yes
Dental	12/31/2021	100%	100.0%	Yes
Dental	1/31/2022	100%	99.9%	Yes
Dental	2/28/2022	100%	100.0%	Yes
Dental	3/31/2022	100%	100.0%	Yes
Dental	4/30/2022	100%	100.0%	Yes
Dental	5/31/2022	100%	100.0%	Yes
Dental	6/30/2022	100%	100.0%	Yes
Dental	7/31/2022	100%	100.0%	Yes
Dental	8/31/2022	100%	99.9%	Yes
Dental	9/30/2022	100%	100.0%	Yes
Dental	10/31/2022	100%	100.0%	Yes
Dental	11/30/2022	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
TennCare Contractual Requirements and TCA 56-32-126(b)				

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	99.9%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	99.9%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	100%	100.0%	Yes
All	1/31/2022	100%	100.0%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	100%	100.0%	Yes
All	5/31/2022	100%	99.9%	Yes
All	6/30/2022	100%	100.0%	Yes
All	7/31/2022	100%	100.0%	Yes
All	8/31/2022	100%	100.0%	Yes
All	9/30/2022	100%	100.0%	Yes
All	10/31/2022	100%	100.0%	Yes
All	11/30/2022	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	99.9%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	97%	100.0%	Yes
All	2/28/2022	100%	100.0%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes
All	5/31/2022	99%	100.0%	Yes
All	6/30/2022	98%	99.8%	Yes
All	7/31/2022	96%	99.9%	Yes
All	8/31/2022	98%	100.0%	Yes
All	9/30/2022	96%	100.0%	Yes
All	10/31/2022	97%	100.0%	Yes
All	11/30/2022	98%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	100%	100.0%	Yes
All	3/31/2021	100%	99.9%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
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All	7/31/2022	95%	100.0%	Yes
All	8/31/2022	98%	99.9%	Yes
All	9/30/2022	96%	100.0%	Yes
All	10/31/2022	96%	100.0%	Yes
All	11/30/2022	98%	100.0%	Yes