

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Region(s): All				
All	1/31/2019	100%	99.9%	Yes
All	2/28/2019	100%	100.0%	Yes
All	3/31/2019	100%	100.0%	Yes
All	4/30/2019	100%	99.9%	Yes
All	5/31/2019	100%	100.0%	Yes
All	6/30/2019	99%	100.0%	Yes
All	7/31/2019	99%	99.9%	Yes
All	8/31/2019	99%	99.9%	Yes
All	9/30/2019	100%	99.9%	Yes
All	10/31/2019	99%	99.9%	Yes
All	11/30/2019	100%	99.9%	Yes
All	12/31/2019	100%	100.0%	Yes
All	1/31/2020	100%	100.0%	Yes
All	2/29/2020	100%	99.8%	Yes
All	3/31/2020	100%	99.9%	Yes
All	4/30/2020	99%	99.9%	Yes
All	5/31/2020	99%	100.0%	Yes
All	6/30/2020	99%	99.8%	Yes
All	7/31/2020	98%	99.8%	Yes
All	8/31/2020	100%	100.0%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
		Clean Claims	All Claims	

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2019	100%	100.0%	Yes
Dental	2/28/2019	100%	100.0%	Yes
Dental	3/31/2019	100%	100.0%	Yes
Dental	4/30/2019	100%	100.0%	Yes
Dental	5/31/2019	100%	100.0%	Yes
Dental	6/30/2019	100%	100.0%	Yes
Dental	7/31/2019	100%	100.0%	Yes
Dental	8/31/2019	100%	100.0%	Yes
Dental	9/30/2019	100%	100.0%	Yes
Dental	10/31/2019	100%	100.0%	Yes
Dental	11/30/2019	100%	100.0%	Yes
Dental	12/31/2019	100%	100.0%	Yes
Dental	1/31/2020	100%	100.0%	Yes
Dental	2/29/2020	100%	100.0%	Yes
Dental	3/31/2020	100%	100.0%	Yes
Dental	4/30/2020	99%	99.9%	Yes
Dental	5/31/2020	100%	99.9%	Yes
Dental	6/30/2020	100%	100.0%	Yes
Dental	7/31/2020	99%	98.9%	No
Dental	8/31/2020	100%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2019	100%	99.9%	Yes
All	2/28/2019	100%	100.0%	Yes
All	3/31/2019	100%	99.9%	Yes
All	4/30/2019	100%	99.9%	Yes
All	5/31/2019	100%	99.8%	Yes
All	6/30/2019	100%	100.0%	Yes
All	7/31/2019	100%	100.0%	Yes
All	8/31/2019	100%	100.0%	Yes
All	9/30/2019	100%	100.0%	Yes
All	10/31/2019	100%	100.0%	Yes
All	11/30/2019	100%	100.0%	Yes
All	12/31/2019	100%	100.0%	Yes
All	1/31/2020	100%	100.0%	Yes
All	2/29/2020	100%	100.0%	Yes
All	3/31/2020	100%	99.9%	Yes
All	4/30/2020	100%	99.9%	Yes
All	5/31/2020	100%	99.9%	Yes
All	6/30/2020	100%	99.9%	Yes
All	7/31/2020	100%	99.9%	Yes
All	8/31/2020	100%	100.0%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

Volunteer State Health Plan, Inc.

Region(s): All

All	1/31/2019	98%	99.9%	Yes
All	2/28/2019	99%	99.9%	Yes
All	3/31/2019	99%	99.9%	Yes
All	4/30/2019	99%	99.9%	Yes
All	5/31/2019	100%	99.9%	Yes
All	6/30/2019	100%	100.0%	Yes
All	7/31/2019	100%	100.0%	Yes
All	8/31/2019	100%	100.0%	Yes
All	9/30/2019	100%	100.0%	Yes
All	10/31/2019	100%	100.0%	Yes
All	11/30/2019	100%	100.0%	Yes
All	12/31/2019	100%	100.0%	Yes
All	1/31/2020	99%	100.0%	Yes
All	2/29/2020	100%	100.0%	Yes
All	3/31/2020	100%	99.9%	Yes
All	4/30/2020	100%	99.9%	Yes
All	5/31/2020	100%	99.9%	Yes
All	6/30/2020	100%	99.9%	Yes
All	7/31/2020	100%	100.0%	Yes
All	8/31/2020	100%	100.0%	Yes