

TennCare Oversight Division of the Department of Commerce & Insurance

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				Middle Only
Region(s): Middle				
All	1/31/2013	99%	99.9%	YES
All	2/28/2013	99%	99.7%	YES
All	3/31/2013	99%	100.0%	YES
All	4/30/2013	99%	99.9%	YES
All	5/31/2013	99%	99.9%	YES
All	6/30/2013	99%	100.0%	YES
All	7/31/2013	99%	99.9%	YES
All	8/31/2013	99%	99.9%	YES
All	9/30/2013	98%	99.9%	YES
All	10/31/2013	99%	100.0%	YES
All	11/30/2013	99%	100.0%	YES
All	12/31/2013	99%	99.9%	YES
All	1/31/2014	99%	99.9%	YES
All	2/28/2014	99%	99.9%	YES
All	3/31/2014	99%	100.0%	YES
All	4/30/2014	99%	99.9%	YES
All	5/31/2014	99%	99.9%	YES
All	6/30/2014	99%	99.9%	YES
All	7/31/2014	99%	100.0%	YES
All	8/31/2014	99%	100.0%	YES
All	9/30/2014	99%	100.0%	YES
All	10/31/2014	99%	100.0%	YES
All	11/30/2014	99%	99.9%	YES
All	12/31/2014	99%	99.9%	YES

Tuesday, February 03, 2015

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TennCare Contractual Requirements and TCA 56-32- Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	
Delta Dental of Tennessee, Inc.				
Region(s): All				
Dental	1/31/2013	99%	100.0%	YES
Dental	2/28/2013	100%	100.0%	YES
Dental	3/31/2013	99%	100.0%	YES
Dental	4/30/2013	99%	100.0%	YES
Dental	5/31/2013	100%	100.0%	YES
Dental	6/30/2013	100%	100.0%	YES
Dental	7/31/2013	100%	100.0%	YES
Dental	8/31/2013	100%	100.0%	YES
Dental	9/30/2013	100%	100.0%	YES
Dental	10/31/2013	100%	100.0%	YES
Dental	11/30/2013	100%	99.9%	YES
Dental	12/31/2013	100%	100.0%	YES
Dental	1/31/2014	100%	100.0%	YES
Dental	2/28/2014	100%	99.8%	YES
Dental	3/31/2014	100%	99.9%	YES

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
TennCare Contractual Requirements and TCA 56-32-				
DentaQuest USA Insurance Co., Inc.				
Region(s): All				
Dental	10/31/2013	100%	100.0%	YES
Dental	11/30/2013	100%	100.0%	YES
Dental	12/31/2013	100%	100.0%	YES
Dental	1/31/2014	100%	99.9%	YES
Dental	2/28/2014	100%	99.9%	YES
Dental	3/31/2014	100%	99.9%	YES
Dental	4/30/2014	100%	100.0%	YES
Dental	5/31/2014	100%	99.9%	YES
Dental	6/30/2014	100%	100.0%	YES
Dental	7/31/2014	100%	99.9%	YES
Dental	8/31/2014	100%	99.9%	YES
Dental	9/30/2014	100%	100.0%	YES
Dental	10/31/2014	100%	100.0%	YES
Dental	11/30/2014	100%	100.0%	YES
Dental	12/31/2014	99%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32- Claim Types	90% 30 Day	99.5% 60 Day	Compliance?
For the Month Ended	Clean Claims	All Claims	

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): East - Risk Contract

All	1/31/2013	99%	99.6%	YES
All	2/28/2013	100%	99.9%	YES
All	3/31/2013	100%	99.9%	YES
All	4/30/2013	100%	99.8%	YES
All	5/31/2013	100%	99.9%	YES
All	6/30/2013	100%	99.9%	YES
All	7/31/2013	100%	100.0%	YES
All	8/31/2013	100%	100.0%	YES
All	9/30/2013	100%	100.0%	YES
All	10/31/2013	100%	100.0%	YES
All	11/30/2013	100%	100.0%	YES
All	12/31/2013	100%	100.0%	YES
All	1/31/2014	100%	100.0%	Yes
All	2/28/2014	100%	100.0%	Yes
All	3/31/2014	100%	100.0%	YES
All	4/30/2014	100%	100.0%	Yes
All	5/31/2014	100%	100.0%	YES
All	6/30/2014	100%	100.0%	YES
All	7/31/2014	100%	100.0%	Yes
All	8/31/2014	100%	100.0%	Yes
All	9/30/2014	100%	99.8%	YES
All	10/31/2014	100%	100.0%	Yes
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	100%	100.0%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		TennCare Contractual Requirements and TCA 56-32-30 Day Clean Claims	60 Day All Claims	
UnitedHealthcare Plans of the River Valley, Inc.				
Region(s): Middle				
All	1/31/2013	100%	99.5%	YES
All	2/28/2013	100%	99.9%	YES
All	3/31/2013	100%	99.8%	YES
All	4/30/2013	100%	99.9%	YES
All	5/31/2013	100%	99.9%	YES
All	6/30/2013	100%	100.0%	YES
All	7/31/2013	100%	100.0%	YES
All	8/31/2013	100%	100.0%	YES
All	9/30/2013	100%	100.0%	YES
All	10/31/2013	100%	100.0%	YES
All	11/30/2013	100%	100.0%	YES
All	12/31/2013	100%	99.9%	YES
All	1/31/2014	100%	99.8%	Yes
All	2/28/2014	100%	99.9%	Yes
All	3/31/2014	100%	99.9%	YES
All	4/30/2014	100%	99.9%	Yes
All	5/31/2014	100%	100.0%	YES
All	6/30/2014	100%	99.9%	YES
All	7/31/2014	100%	100.0%	Yes
All	8/31/2014	100%	100.0%	Yes
All	9/30/2014	100%	99.8%	Yes
All	10/31/2014	100%	100.0%	Yes
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc.				
Region(s): West				
All	1/31/2013	100%	99.5%	YES
All	2/28/2013	100%	99.8%	YES
All	3/31/2013	100%	100.0%	YES
All	4/30/2013	100%	99.8%	YES
All	5/31/2013	100%	99.7%	YES
All	6/30/2013	100%	99.7%	YES
All	7/31/2013	100%	99.8%	YES
All	8/31/2013	100%	100.0%	YES
All	9/30/2013	100%	100.0%	YES
All	10/31/2013	100%	100.0%	YES
All	11/30/2013	100%	100.0%	YES
All	12/31/2013	100%	100.0%	YES
All	1/31/2014	100%	99.9%	Yes
All	2/28/2014	100%	99.9%	YES
All	3/31/2014	100%	100.0%	YES
All	4/30/2014	100%	100.0%	Yes
All	5/31/2014	100%	100.0%	YES
All	6/30/2014	100%	100.0%	YES
All	7/31/2014	100%	100.0%	Yes
All	8/31/2014	100%	100.0%	Yes
All	9/30/2014	100%	99.9%	Yes
All	10/31/2014	100%	100.0%	Yes
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	100%	100.0%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
TennCare Contractual Requirements and TCA 56-32-		Clean Claims	All Claims	
Volunteer State Health Plan, Inc., d/b/a BlueCare				BlueCare
Region(s): East Risk Contract				
All	1/31/2013	95%	99.8%	YES
All	2/28/2013	99%	99.5%	YES
All	3/31/2013	99%	99.9%	YES
All	4/30/2013	98%	99.8%	YES
All	5/31/2013	97%	99.9%	YES
All	6/30/2013	99%	100.0%	YES
All	7/31/2013	94%	100.0%	YES
All	8/31/2013	97%	99.9%	YES
All	9/30/2013	97%	99.9%	YES
All	10/31/2013	98%	100.0%	YES
All	11/30/2013	96%	99.9%	YES
All	12/31/2013	97%	100.0%	YES
All	1/31/2014	98%	99.9%	Yes
All	2/28/2014	99%	99.8%	YES
All	3/31/2014	99%	99.9%	YES
All	4/30/2014	100%	99.9%	YES
All	5/31/2014	99%	99.8%	YES
All	6/30/2014	99%	99.9%	Yes
All	7/31/2014	99%	99.9%	YES
All	8/31/2014	100%	100.0%	YES
All	9/30/2014	100%	100.0%	YES
All	10/31/2014	100%	99.9%	YES
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	99%	99.9%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		TennCare Contractual Requirements and TCA 56-32-30 Day Clean Claims	60 Day All Claims	
Volunteer State Health Plan, Inc., d/b/a BlueCare				
Region(s): West				
All	1/31/2013	94%	99.7%	YES
All	2/28/2013	99%	99.6%	YES
All	3/31/2013	99%	99.8%	YES
All	4/30/2013	99%	99.7%	YES
All	5/31/2013	98%	99.9%	YES
All	6/30/2013	99%	100.0%	YES
All	7/31/2013	95%	100.0%	YES
All	8/31/2013	96%	99.9%	YES
All	9/30/2013	97%	100.0%	YES
All	10/31/2013	99%	100.0%	YES
All	11/30/2013	97%	100.0%	YES
All	12/31/2013	97%	100.0%	YES
All	1/31/2014	98%	99.9%	Yes
All	2/28/2014	100%	99.9%	YES
All	3/31/2014	99%	99.9%	YES
All	4/30/2014	100%	99.9%	YES
All	5/31/2014	99%	99.8%	YES
All	6/30/2014	99%	99.9%	Yes
All	7/31/2014	99%	100.0%	YES
All	8/31/2014	100%	100.0%	YES
All	9/30/2014	100%	100.0%	YES
All	10/31/2014	100%	99.9%	YES
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	99%	99.9%	Yes

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For the Month Ended	Clean Claims	All Claims	Compliance?	
Volunteer State Health Plan, Inc., d/b/a TennCare Select			TennCare Select	
Region(s): All				
All	1/31/2013	95%	99.7%	YES
All	2/28/2013	99%	99.5%	YES
All	3/31/2013	99%	99.8%	YES
All	4/30/2013	99%	99.7%	YES
All	5/31/2013	98%	99.9%	YES
All	6/30/2013	99%	99.9%	YES
All	7/31/2013	94%	99.9%	YES
All	8/31/2013	97%	99.9%	YES
All	9/30/2013	97%	99.9%	YES
All	10/31/2013	99%	99.9%	YES
All	11/30/2013	96%	99.9%	YES
All	12/31/2013	97%	100.0%	YES
All	1/31/2014	97%	99.9%	Yes
All	2/28/2014	99%	99.8%	YES
All	3/31/2014	99%	99.8%	YES
All	4/30/2014	99%	99.9%	YES
All	5/31/2014	99%	99.6%	YES
All	6/30/2014	99%	99.9%	Yes
All	7/31/2014	99%	99.8%	YES
All	8/31/2014	99%	99.9%	YES
All	9/30/2014	99%	99.9%	YES
All	10/31/2014	99%	99.9%	YES
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	99%	99.9%	Yes