

TennCare Oversight Division of the Department of Commerce & Insurance

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
AMERIGROUP Tennessee, Inc.			
Region(s): Middle			
All	1/31/2013	99%	99.9% YES
All	2/28/2013	99%	99.7% YES
All	3/31/2013	99%	100.0% YES
All	4/30/2013	99%	99.9% YES
All	5/31/2013	99%	99.9% YES
All	6/30/2013	99%	100.0% YES
All	7/31/2013	99%	99.9% YES
All	8/31/2013	99%	99.9% YES
All	9/30/2013	98%	99.9% YES
All	10/31/2013	99%	100.0% YES
All	11/30/2013	99%	100.0% YES
All	12/31/2013	99%	99.9% YES
All	1/31/2014	99%	99.9% YES
All	2/28/2014	99%	99.9% YES
All	3/31/2014	99%	100.0% YES
All	4/30/2014	99%	99.9% YES
All	5/31/2014	99%	99.9% YES
All	6/30/2014	99%	99.9% YES
All	7/31/2014	99%	100.0% YES
All	8/31/2014	99%	100.0% YES
All	9/30/2014	99%	100.0% YES
All	10/31/2014	99%	100.0% YES
All	11/30/2014	99%	99.9% YES
All	12/31/2014	99%	99.9% YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	Compliance?	
			Claim Types	For the Month Ended
Delta Dental of Tennessee, Inc.				
Region(s): All				
Dental	1/31/2013	99%	100.0%	YES
Dental	2/28/2013	100%	100.0%	YES
Dental	3/31/2013	99%	100.0%	YES
Dental	4/30/2013	99%	100.0%	YES
Dental	5/31/2013	100%	100.0%	YES
Dental	6/30/2013	100%	100.0%	YES
Dental	7/31/2013	100%	100.0%	YES
Dental	8/31/2013	100%	100.0%	YES
Dental	9/30/2013	100%	100.0%	YES
Dental	10/31/2013	100%	100.0%	YES
Dental	11/30/2013	100%	99.9%	YES
Dental	12/31/2013	100%	100.0%	YES
Dental	1/31/2014	100%	100.0%	YES
Dental	2/28/2014	100%	99.8%	YES
Dental	3/31/2014	100%	99.9%	YES

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Dental	10/31/2013	100%	100.0%	YES
Dental	11/30/2013	100%	100.0%	YES
Dental	12/31/2013	100%	100.0%	YES
Dental	1/31/2014	100%	99.9%	YES
Dental	2/28/2014	100%	99.9%	YES
Dental	3/31/2014	100%	99.9%	YES
Dental	4/30/2014	100%	100.0%	YES
Dental	5/31/2014	100%	99.9%	YES
Dental	6/30/2014	100%	100.0%	YES
Dental	7/31/2014	100%	99.9%	YES
Dental	8/31/2014	100%	99.9%	YES
Dental	9/30/2014	100%	100.0%	YES
Dental	10/31/2014	100%	100.0%	YES
Dental	11/30/2014	100%	100.0%	YES
Dental	12/31/2014	99%	100.0%	YES

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2013	100%	99.5%	YES
All	2/28/2013	100%	99.9%	YES
All	3/31/2013	100%	99.9%	YES
All	4/30/2013	100%	99.8%	YES
All	5/31/2013	100%	99.8%	YES
All	6/30/2013	100%	99.9%	YES
All	7/31/2013	100%	99.9%	YES
All	8/31/2013	100%	100.0%	YES
All	9/30/2013	100%	100.0%	YES
All	10/31/2013	100%	100.0%	YES
All	11/30/2013	100%	100.0%	YES
All	12/31/2013	100%	100.0%	YES
All	1/31/2014	100%	99.9%	Yes
All	2/28/2014	100%	100.0%	Yes
All	3/31/2014	100%	100.0%	YES
All	4/30/2014	100%	100.0%	Yes
All	5/31/2014	100%	100.0%	YES
All	6/30/2014	100%	100.0%	YES
All	7/31/2014	100%	100.0%	Yes
All	8/31/2014	100%	100.0%	Yes
All	9/30/2014	100%	99.9%	Yes
All	10/31/2014	100%	100.0%	Yes
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	100%	100.0%	YES

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Volunteer State Health Plan, Inc.				BlueCare and TennCare Select
Region(s): All				
All	1/31/2013	95%	99.8%	YES
All	2/28/2013	99%	99.6%	YES
All	3/31/2013	99%	99.9%	YES
All	4/30/2013	98%	99.8%	YES
All	5/31/2013	97%	99.9%	YES
All	6/30/2013	99%	100.0%	YES
All	7/31/2013	94%	100.0%	YES
All	8/31/2013	97%	99.9%	YES
All	9/30/2013	97%	99.9%	YES
All	10/31/2013	99%	100.0%	YES
All	11/30/2013	97%	99.9%	YES
All	12/31/2013	97%	100.0%	YES
All	1/31/2014	98%	99.9%	Yes
All	2/28/2014	99%	99.9%	YES
All	3/31/2014	99%	99.9%	YES
All	4/30/2014	100%	99.9%	YES
All	5/31/2014	99%	99.8%	YES
All	6/30/2014	99%	99.9%	Yes
All	7/31/2014	99%	99.9%	YES
All	8/31/2014	100%	100.0%	YES
All	9/30/2014	100%	100.0%	YES
All	10/31/2014	100%	99.9%	YES
All	11/30/2014	100%	100.0%	YES
All	12/31/2014	99%	99.9%	Yes