

TennCare Oversight Division of the Department of Commerce and Insurance
Prompt Pay Compliance for Processed TennCare Pharmacy Claims

Company: Magellan Behavioral Health Services, LLC (MBHS)

Section A.2.2.1.c. of the contract between TennCare and MBHS Corporation states:

The Contractor shall pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

For the Month Ended	Processed Within Fifteen Days	Compliance
1/31/2017	100%	Yes
2/28/2017	100%	Yes
3/31/2017	100%	Yes
4/30/2017	100%	Yes
5/31/2017	100%	Yes
6/30/2017	100%	Yes
7/31/2017	100%	Yes
8/31/2017	100%	Yes
9/30/2017	100%	Yes
10/31/2017	100%	Yes
11/30/2017	92%	No
12/31/2017	100%	Yes
1/31/2018	100%	Yes
2/28/2018	100%	Yes
3/31/2018	100%	Yes
4/30/2018	100%	Yes
5/31/2018	100%	Yes
6/30/2018	100%	Yes
7/31/2018	100%	Yes
8/31/2018	100%	Yes
9/30/2018	100%	Yes
10/31/2018	100%	Yes
11/30/2018	100%	Yes
12/31/2018	100%	Yes