

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for All Processed CoverKids Claims

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Contractual Requirements	90% 30 Day	99.5% 60 Day	Compliance?
AMERIGROUP Tennessee, Inc. - CoverKids			
All	1/31/2021	100%	100.0% Yes
All	2/28/2021	100%	100.0% Yes
All	3/31/2021	100%	100.0% Yes
All	4/30/2021	100%	100.0% Yes
All	5/31/2021	99%	99.9% Yes
All	6/30/2021	99%	99.9% Yes
All	7/31/2021	99%	99.9% Yes
All	8/31/2021	98%	99.7% Yes
All	9/30/2021	98%	99.8% Yes
All	10/31/2021	100%	99.9% Yes
All	11/30/2021	100%	99.9% Yes
All	12/31/2021	99%	99.6% Yes
All	1/31/2022	99%	99.7% Yes
All	2/28/2022	100%	99.9% Yes
All	3/31/2022	100%	99.8% Yes
All	4/30/2022	99%	99.6% Yes
All	5/31/2022	100%	99.9% Yes
All	6/30/2022	100%	99.9% Yes
All	7/31/2022	99%	99.5% Yes
All	8/31/2022	100%	99.9% Yes
All	9/30/2022	97%	98.1% No
All	10/31/2022	99%	99.5% Yes
All	11/30/2022	98%	99.7% Yes

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		90% 30 Day Clean Claims	99.5% 60 Day All Claims	
DentaQuest USA Insurance Co. Inc. - CoverKids				
Dental	1/31/2021	99%	99.8%	Yes
Dental	2/28/2021	100%	99.7%	Yes
Dental	3/31/2021	99%	99.9%	Yes
Dental	4/30/2021	99%	99.9%	Yes
Dental	5/31/2021	99%	99.8%	Yes
Dental	6/30/2021	98%	98.9%	No
Dental	7/31/2021	100%	99.8%	Yes
Dental	8/31/2021	100%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes
Dental	11/30/2021	100%	100.0%	Yes
Dental	12/31/2021	100%	100.0%	Yes
Dental	1/31/2022	100%	100.0%	Yes
Dental	2/28/2022	100%	100.0%	Yes
Dental	3/31/2022	100%	100.0%	Yes
Dental	4/30/2022	100%	100.0%	Yes
Dental	5/31/2022	100%	100.0%	Yes
Dental	6/30/2022	100%	100.0%	Yes
Dental	7/31/2022	100%	100.0%	Yes
Dental	8/31/2022	100%	100.0%	Yes
Dental	9/30/2022	100%	100.0%	Yes
Dental	10/31/2022	100%	100.0%	Yes
Dental	11/30/2022	100%	100.0%	Yes

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		Clean Claims	All Claims	
		90% 30 Day	99.5% 60 Day	
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	100%	100.0%	Yes
All	1/31/2022	99%	100.0%	Yes
All	2/28/2022	100%	100.0%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	100%	100.0%	Yes
All	5/31/2022	100%	99.4%	No
All	6/30/2022	100%	100.0%	Yes
All	7/31/2022	100%	100.0%	Yes
All	8/31/2022	100%	100.0%	Yes
All	9/30/2022	100%	100.0%	Yes
All	10/31/2022	100%	100.0%	Yes
All	11/30/2022	100%	100.0%	Yes

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Claim Types	For the Month Ended	Contractual Requirements		Compliance?
		90% 30 Day Clean Claims	99.5% 60 Day All Claims	
Volunteer State Health Plan, Inc. - CoverKids				
All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	99%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	100%	100.0%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes
All	5/31/2022	100%	99.9%	Yes
All	6/30/2022	100%	100.0%	Yes
All	7/31/2022	100%	100.0%	Yes
All	8/31/2022	100%	100.0%	Yes
All	9/30/2022	99%	100.0%	Yes
All	10/31/2022	100%	100.0%	Yes
All	11/30/2022	99%	100.0%	Yes