

## Summary of TennCare Independent Review Requests 2024

1<sup>st</sup> Quarter Total: **18**

YTD Total: **18**

### Wellpoint/Amerigroup TN 1<sup>st</sup> Qtr. Total – 5

Denial Reversed: 1

Denial Upheld: 1

Partial - submit corrected claim for out/pt: 2

PC Process: 1

**WLP/AGP 2024 Total: 5**

### UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr. Total – 8

Denial Upheld: 4

Ineligible: 1

Partial submit Corrected Claim for outpatient: 1

Pending with Reviewer: 1

Settled for Provider: 1

**UPRV 2024 Total: 8**

### Volunteer State Health Plan 1<sup>st</sup> Qtr. Total – 5

Denial Reversed: 1

Denial Upheld: 1

Denial Upheld - MCO offered Outpatient: 1

Partial: 1

Settled for Provider: 1

**VSHP 2024 Total: 5**

### Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2024:

Hospital: 15

DME: 2

Transportation: 1

### Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2023:

Hospital: 102

Physician: 1

DME: 1

Lab: 1

### IR Request Submission Comparisons:

**2024 Total: 18 (1<sup>st</sup> Qtr. Only)**

**2023 Total: 178**

**2022 Total: 264**

**2021 Total: 140**

**202 Total: 139**

**2019 Total: 119**

\* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.