

Summary of TennCare Independent Review Requests 2022

1st Quarter Total:	50
2nd Quarter Total:	95
3rd Quarter Total:	58
YTD Total:	203

Amerigroup TN 1st Qtr. Total –5

Partial: 2
Settled for Provider: 1
Processed as Provider Complaint: 2

AGP 2022 Total: 19

Amerigroup TN 2nd Qtr. Total – 6

Denial Reversed: 1
Denial Upheld: 3
Settled for Provider: 2

Amerigroup TN 3rd Qtr. Total – 8

Denial Reversed: 1
Denial Upheld: 3
Partial: 1
Processed as a Provider Complaint: 2
Referred for TC Medical Review: 1

UnitedHealthcare Plan of the River Valley 1st Qtr. Total – 13

Denial Reversed: 4
Denial Upheld: 4
Ineligible: 1
Processed as Provider Complaint: 2
Settled for Provider: 2

UPRV 2022 Total: 27

UnitedHealthcare Plan of the River Valley 2nd Qtr. Total – 6

Denial Reversed: 1
Denial Upheld: 4
Partial: 1

UnitedHealthcare Plan of the River Valley 3rd Qtr. Total – 8

Denial Upheld: 4
Ineligible: 1
Processed as a provider complaint: 1
Settled for Provider: 2

Volunteer State Health Plan 1st Qtr. Total – 32

Denial Reversed: 2
Denial Upheld: 16

VSHP 2022 Total: 157

Partial: 11
Processed as Provider Complaint: 1
Settled for Provider: 2

Volunteer State Health Plan 2nd Qtr. Total – 83

Denial Reversed: 11
Denial Upheld: 29
Ineligible: 1
Partial: 20
Settled for Provider: 22

Volunteer State Health Plan 3rd Qtr. Total –42

Denial Reversed: 2
Denial Upheld: 12
Partial: 5
Pending: 4
Referral for TC Medical Review: 10
Settled for Provider: 8

WellCare Medicare Advantage 3rd Qtr. Total – 1*

Ineligible: 1

Provider Types Submitting Independent Review Requests in 1st Quarter 2022:

Home Health: 3
Hospital: 45
Physician: 2

Provider Types Submitting Independent Review Requests in 2nd Quarter 2022:

Hospital: 93
Physician: 2

Provider Types Submitting Independent Review Requests in 3rd Quarter 2022:

DME: 2
Hospice: 1
Hospital: 51
Physician: 4

* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.