

Summary of TennCare Independent Review Requests 2021

1st Quarter Total: 18

YTD Total: 18

Amerigroup TN 1st Qtr Total – 8

Denial Reversed: 1

Denial Upheld: 2

Pending: 2

Refer for Medical Assistance: 3

AGP 2021 Total: 8

TennCare 1st Qtr Total – 1*

Ineligible: 1*

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 6

Denial Reversed: 1

Denial Upheld: 2

Ineligible: 1

Pending: 1

Settled for Provider: 1

UPRV 2021 Total: 6

Volunteer State Health Plan 1st Qtr Total – 3

Refer for Medical Assistance: 2

Settled for Provider: 1

VSHP 2021 Total: 3

Provider Types Submitting Independent Review Requests in 1st Quarter 2021:

Hospital: 11

Nursing Facility: 1

Physician: 6

* Independent Review of claims disputes is only available for TennCare Program services.