Summary of TennCare Independent Review Requests 2019

YTD Total: 62*

1st Quarter Total: 38
2nd Quarter Total: 24

Amerigroup TN 1st Qtr Total – 29
Denial Reversed: 4
Denial Upheld: 11
Ineligible: 2
Partial: 5
Rescinded: 5
Settled for Provider: 2

Amerigroup TN 2nd Qtr Total – 9
Denial Upheld: 3
Ineligible: 2
Partial: 3
Settled for Provider: 1

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 7
Denial Reversed: 2
Denial Upheld: 1
Partial: 1
Settled for Provider: 3

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 10
Denial Reversed: 1
Denial Upheld: 5
Ineligible: 1
Paid: 1
Partial: 1
Settled for Provider: 1

Volunteer State Health Plan 1st Qtr Total – 2
Rescinded: 1
Settled for Provider: 1

Volunteer State Health Plan 2nd Qtr Total – 3
Denial Reversed: 1
Denial Upheld: 1
Settled for Provider: 1

IR Requests 2019 2nd Quarter Totals

As of October 23, 2019 – Page 1 of 2 pages
Referral to Consumer Insurance Services: 2

Provider Types Submitting Independent Review Requests in 1st Quarter 2019:

CMHC: 2
Hospice: 1
Hospital: 24
Nursing Facility: 3
Physician: 8

Provider Types Submitting Independent Review Requests in 2nd Quarter 2019:

Hospice: 2
Hospital: 17
Physician: 3
Prosthetics: 1
Transportation: 1

* Independent Review of claims disputes is only available for TennCare Program services.

* Items in red font have been are new or have been updated from the original 2nd Quarter Report issued in August 2019.