

Summary of TennCare Independent Review Requests 2017

1st Quarter Total: 49
2nd Quarter Total: 31
3rd Quarter Total: 34
Year to Date Total: 114

Amerigroup TN 1st Qtr Total – 17

Denial Reversed: 5
Denial Upheld: 6
Ineligible: 1
Partial: 1
Settled for Provider: 4

AGP YTD Total: 23

Amerigroup TN 2nd Qtr Total – 6

Denial Reversed: 3
Settled for Provider: 3

Amerigroup TN 3rd Qtr Total – 13

Denial Reversed: 2
Denial Upheld: 1
Pending: 5
Refer 2 TCB: 2
Settled for Provider: 3

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 24

Denial Reversed: 2
Denial Upheld: 11
Ineligible: 4
Partial: 2
Pending: 1
Settled for Provider: 4

UPRV YTD Total: 24

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 15

Denial Reversed: 1
Denial Upheld: 2
Ineligible: 2
Partial: 1
Pending: 2
Refer 2 TennCare Bureau: 1
Settled for Provider: 6

UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 16

Denial Reversed: 1
Denial Upheld: 1
Partial: 4
Pending: 6
Referred to TCB: 3
Settled for Provider: 1

Volunteer State Health Plan 1st Qtr Total – 7

Denial Upheld: 4
Partial: 1
Settled for Provider: 2

VSHP YTD Total: 16

Volunteer State Health Plan 2nd Qtr Total – 9

Denial Reversed: 1
Denial Upheld: 4
Partial: 2
Settled for Provider: 2

Volunteer State Health Plan 3rd Qtr Total – 4

Ineligible: 1

Settled for Provider: 3

UPRV MA 1st Qtr Total-1

Ineligible: 1*

UPRV TPA 3rd Qtr – 1

Ineligible: 1

BCBST MA 2nd Qtr Total-1

Ineligible: 1*

Provider Types Submitting Independent Review Requests in 1st Quarter 2017:

Hospital: 41

Nursing Facility: 1

Physician: 7

Provider Types Submitting Independent Review Requests in 2nd Quarter 2017:

DME: 1

Hospital: 28

Physician: 1

Transporter 1

Provider Types Submitting Independent Review Requests in 3rd Quarter 2017:

CMHC: 2

Hospital: 27

Other: 1

Physician: 4

* Independent Review of claims disputes is only available for TennCare Program services.