### Summary of TennCare Independent Review Requests 2017

1st Quarter Total: 49  
2nd Quarter Total: 31  
Year to Date Total: 80

#### Amerigroup TN 1st Qtr Total – 17

- Denial Reversed: 5  
- Denial Upheld: 6  
- Ineligible: 1  
- Partial: 1  
- Settled for Provider: 4

#### Amerigroup TN 2nd Qtr Total – 6

- Pending: 4  
- Settled for Provider: 2

#### UnitedHealthcare Plan of the River Valley 1st Qtr Total – 24

- Denial Reversed: 2  
- Denial Upheld: 11  
- Ineligible: 4  
- Partial: 2  
- Pending: 1  
- Settled for Provider: 4

#### UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 15

- Denial Reversed: 1  
- Denial Upheld: 2  
- Ineligible: 2  
- Pending: 5  
- Referred to TCB: 1  
- Settled for Provider: 4

#### Volunteer State Health Plan 1st Qtr Total – 7

- Denial Upheld: 4  
- Partial: 1  
- Settled for Provider: 2

#### Volunteer State Health Plan 2nd Qtr Total – 9

- Denial Upheld: 3  
- Partial: 1  
- Pending: 2  
- Referred to TCB: 1  
- Settled for Provider: 2

#### UPRV MA 1st Qtr Total - 1

- Ineligible: 1*

#### BCBST MA 2nd Qtr Total - 1

- Ineligible: 1*

Provider Types Submitting Independent Review Requests in 1st Quarter 2017:

- Hospital: 41  
- Nursing Facility: 1  
- Physician: 7

Provider Types Submitting Independent Review Requests in 2nd Quarter 2017:

- DME: 1  
- Hospital: 28  
- Physician: 1  
- Transporter: 1

* Independent Review of claims disputes is only available for TennCare Program services.

IR Requests 2017 1st & 2nd Quarter Totals  
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