

Summary of TennCare Independent Review Requests 2017

1st Quarter Total: 49

Amerigroup TN 1st Qtr Total – 17

Denial Reversed: 3

Ineligible: 1

Partial: 1

Pending: 11

Settled for Provider: 1

AGP Total: 17

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 24

Ineligible: 4

Partial: 2

Pending: 13

Referred to TCB: 2

Settled for Provider: 3

UPRV Total: 24

Volunteer State Health Plan 1st Qtr Total – 7

Denial Upheld: 1

Partial: 1

Pending: 4

Settled for Provider: 1

VSHP Total: 7

UPRV MA 1st Qtr Total-1

Ineligible: 1

Provider Types Submitting Independent Review Requests in 1st Quarter 2017:

Hospital: 41

Nursing Facility: 1

Physician: 7

* Independent Review of claims disputes is only available for TennCare Program services.