

Summary of TennCare Independent Review Requests 2016

1st Quarter Total: 37
2nd Quarter Total: 30
3rd Quarter Total: 26
4th Quarter Total: 30
2016 Total: 123

Amerigroup TN 1st Qtr Total – 5
Amerigroup TN 2nd Qtr Total – 4
Amerigroup TN 3rd Qtr Total – 7
Amerigroup TN 4th Qtr Total – 7
Denial Reversed: 3
Denial Upheld: 3
Ineligible: 7
Rescinded: 1
Settled for Provider: 9

AGP Total: 23

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 20
UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 18
UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 14
UnitedHealthcare Plan of the River Valley 4th Qtr Total – 18
Denial Reversed: 9
Denial Upheld: 37
Ineligible: 2
Partial: 3
Pending: 5
Referred to TCB: 3
Rescinded: 1
Settled for MCC & Provider: 1
Settled for Provider: 9

UPRV Total: 70

Volunteer State Health Plan 1st Qtr Total – 12
Volunteer State Health Plan 2nd Qtr Total – 7
Volunteer State Health Plan 3rd Qtr Total – 3
Volunteer State Health Plan 4th Qtr Total – 5

VSHP Total: 27

Denial Reversed: 3
Denial Upheld: 6
Ineligible: 3
Partial: 3
Settled for Provider: 12

BCBST 2nd & 3rd Qtr Total – 2
Ineligible: 2

Windsor/Wellcare 3rd Qtr Total-1
Ineligible: 1

Provider Types Submitting Independent Review Requests in 2016:

<u>ASC:</u>	<u>1</u>
<u>DME:</u>	<u>5</u>
<u>Hospice:</u>	<u>0</u>
<u>Hospital:</u>	<u>94</u>
<u>Lab:</u>	<u>0</u>
<u>Nursing Facility:</u>	<u>0</u>
<u>Other:</u>	<u>1</u>
<u>Physician:</u>	<u>23</u>

* Independent Review of claims disputes is only available for TennCare Program services.