

Summary of TennCare Independent Review Requests 2016

1st Quarter Total: 37
2nd Quarter Total: 30
3rd Quarter Total: 26
2016 Total: 93

Amerigroup TN 1st Qtr Total – 5
Amerigroup TN 2nd Qtr Total – 4
Amerigroup TN 3rd Qtr Total – 7
Denial Reversed: 2
Denial Upheld: 2
Ineligible: 4
Pending: 1
Rescinded: 1
Settled for Provider: 6

AGP Total: 16

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 20
UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 18
UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 14
Denial Reversed: 7
Denial Upheld: 29
Partial: 2
Pending: 4
Rescinded: 1
Settled for MCC & Provider: 1
Settled for Provider: 6

UPRV Total: 52

Volunteer State Health Plan 1st Qtr Total – 12
Volunteer State Health Plan 2nd Qtr Total – 7
Volunteer State Health Plan 3rd Qtr Total – 3
Denial Reversed: 3
Denial Upheld: 5
Ineligible: 1
Partial: 2
Referred to TCB: 1
Settled for Provider: 10

VSHP Total: 22

BCBST 2nd & 3rd Qtr Total – 2
Ineligible: 2

Windsor/Wellcare 3rd Qtr Total-1
Ineligible: 1

Provider Types Submitting Independent Review Requests in 2016:

<u>DME:</u>	<u>4</u>
<u>Hospice:</u>	<u>0</u>
<u>Hospital:</u>	<u>71</u>
<u>Lab:</u>	<u>0</u>
<u>Nursing Facility:</u>	<u>0</u>
<u>Other:</u>	<u>1</u>
<u>Physician:</u>	<u>18</u>

* Independent Review of claims disputes is only available for TennCare Program services.