Summary of TennCare Independent Review Requests 2016

1st Quarter Total: 37
2nd Quarter Total: 30
3rd Quarter Total: 26
2016 Total: 93

Amerigroup TN 1st Qtr Total – 5
Amerigroup TN 2nd Qtr Total – 4
Amerigroup TN 3rd Qtr Total – 7
Denial Reversed: 2
Denial Upheld: 2
Ineligible: 4
Pending: 1
Rescinded: 1
Settled for Provider: 6

AGP Total: 16

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 20
UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 18
UnitedHealthcare Plan of the River Valley 3rd Qtr Total – 14
Denial Reversed: 7
Denial Upheld: 29
Partial: 2
Pending: 4
Rescinded: 1
Settled for MCC & Provider: 1
Settled for Provider: 6

UPRV Total: 52

Volunteer State Health Plan 1st Qtr Total – 12
Volunteer State Health Plan 2nd Qtr Total – 7
Volunteer State Health Plan 3rd Qtr Total – 3
Denial Reversed: 3
Denial Upheld: 5
Ineligible: 1
Partial: 2
Referred to TCB: 1
Settled for Provider: 10

VSHP Total: 22

Windsor/Wellcare 3rd Qtr Total -1
Ineligible: 1

BCBST 2nd & 3rd Qtr Total – 2

Provider Types Submitting Independent Review Requests in 2016:

<table>
<thead>
<tr>
<th>Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>DME</td>
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<tr>
<td>Hospice</td>
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<tr>
<td>Hospital</td>
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<tr>
<td>Lab</td>
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<tr>
<td>Nursing Facility</td>
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<tr>
<td>Other</td>
<td>1</td>
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<tr>
<td>Physician</td>
<td>18</td>
</tr>
</tbody>
</table>

* Independent Review of claims disputes is only available for TennCare Program services.