Summary of TennCare Independent Review Requests 2016
April 13, 2016

1st Quarter Total: 37
2016 Total:

Amerigroup TN 1st Qtr Total – 5
Ineligible: 1
Pending - 3
Settled for Provider: 1

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 20
Denial Reversed: 1
Denial Upheld: 3
Pending: 16

Volunteer State Health Plan 1st Qtr Total – 12
Pending: 7
Settled for Provider: 5

Provider Types Submitting Independent Review Requests in 2016:
DME: 2
Hospice: 0
Hospital: 31
Lab: 0
Nursing Facility: 0
Other: 0
Physician: 4

* Independent Review of claims disputes is only available for TennCare Program services.