Summary of TennCare Independent Review Requests 4th Qtr 2014

1st Quarter Total: 114
2nd Quarter Total: 97
3rd Quarter Total: 180
4th Quarter Total: 127
TOTAL FOR CY 2014: 518

Amerigroup TN 1st Qtr Total – 8
Amerigroup TN 2nd Qtr Total – 3
Amerigroup TN 3rd Qtr Total – 5
Amerigroup TN 4th Qtr Total – 3
Decision for Provider: 1
Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 48
UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 50
UnitedHealthcare Plan of the River Valley 3rd Quarter Total – 93
UnitedHealthcare Plan of the River Valley 4th Quarter Total - 82
Ineligible: 1
Decision for MCC: 22
Decision for Provider & MCC (Partial): 21
Decision for Provider: 30
Settled for Provider: 5
Settled for MCC & Provider: 2

UnitedHealthcare Plan of the River Valley Medicare Advantage 1st Qtr Total – 6
UnitedHealthcare Plan of the River Valley Medicare Advantage 2nd Qtr Total – 13
UnitedHealthcare Plan of the River Valley Medicare Advantage 3rd Qtr Total – 11
UnitedHealthcare Plan of the River Valley Medicare Advantage 4th Qtr Total – 2
Ineligible: 2*

Volunteer State Health Plan 1st Qtr Total – 51
Volunteer State Health Plan 2nd Qtr Total – 31
Volunteer State Health Plan 3rd Qtr Total – 71
Volunteer State Health Plan 4th Qtr Total – 39
Ineligible: 6
Decision for MCC: 7
Decision for Provider & MCC (Partial): 8
Decision for Provider: 14
Settled for Provider: 4

BCBST 1st Qtr Total – 1
Ineligible: 1*

DentaQuest 4th Qtr Total – 2
Decision for Provider & MCC (Partial): 2
Provider Types Submitting Independent Review Requests in 4th Quarter:
Hospital: 59
Physician: 65
Dental: 2
Hospice: 1

* Independent Review of claims disputes is only available for TennCare Program services.

August 6, 2015