Summary of Independent Review Requests 2013

Annual Total: 339

1st Quarter 90
2nd Quarter 54
3rd Quarter 116
4th Quarter 79

AMERIGROUP TN Annual Total - 14
Ineligible: 5
Decision for MCC: 1
Decision for Provider: 2
Decision for Provider & MCC (Partial): 2
Settled for Provider: 4

Cigna Annual Total - 1
Ineligible: 1

UnitedHealthcare Plan of the River Valley Annual Total - 276
Ineligible: 34
Decision for MCC: 71
Decision for Provider: 21
Decision for Provider & MCC (Partial): 7
Pending: 110 (65 referred to TennCare Bureau for Medical Necessity Review)
Rescinded: 2
Settled for Provider: 30
Settled for Provider & MCC: 1

UnitedHealthcare Plan of the River Valley Medicare Advantage Annual Total - 2
Ineligible: 2

VSHP Annual Total - 46
Ineligible: 4
Decision for MCC: 4
Decision for Provider: 4
Decision for MCC & Provider (Partial): 1
Pending: 31 (25 referred to TennCare Bureau for Medical Necessity Review)
Settled for Provider: 2

April 4, 2014