

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	
AMERIGROUP Tennessee, Inc.					
Region(s): All					
All		1/31/2021	99%	99.9%	Yes
All		2/28/2021	100%	99.8%	Yes
All		3/31/2021	100%	100.0%	Yes
All		4/30/2021	100%	100.0%	Yes
All		5/31/2021	100%	99.9%	Yes
All		6/30/2021	99%	99.8%	Yes
All		7/31/2021	100%	99.9%	Yes
All		8/31/2021	99%	99.8%	Yes
All		9/30/2021	99%	99.9%	Yes
All		10/31/2021	100%	99.9%	Yes
All		11/30/2021	100%	99.9%	Yes
All		12/31/2021	98%	98.9%	No
All		1/31/2022	100%	99.9%	Yes
All		2/28/2022	100%	99.9%	Yes
All		3/31/2022	100%	100.0%	Yes
All		4/30/2022	100%	100.0%	Yes
All		5/31/2022	100%	99.9%	Yes
All		6/30/2022	100%	99.9%	Yes
All		7/31/2022	99%	99.9%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2021	100%	100.0%	Yes
Dental	2/28/2021	100%	100.0%	Yes
Dental	3/31/2021	100%	100.0%	Yes
Dental	4/30/2021	100%	100.0%	Yes
Dental	5/31/2021	100%	100.0%	Yes
Dental	6/30/2021	100%	99.9%	Yes
Dental	7/31/2021	100%	100.0%	Yes
Dental	8/31/2021	99%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes
Dental	11/30/2021	100%	100.0%	Yes
Dental	12/31/2021	100%	100.0%	Yes
Dental	1/31/2022	100%	99.9%	Yes
Dental	2/28/2022	100%	100.0%	Yes
Dental	3/31/2022	100%	100.0%	Yes
Dental	4/30/2022	100%	100.0%	Yes
Dental	5/31/2022	100%	100.0%	Yes
Dental	6/30/2022	100%	100.0%	Yes
Dental	7/31/2022	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	99.9%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	99.9%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	100%	100.0%	Yes
All	1/31/2022	100%	100.0%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	100%	100.0%	Yes
All	5/31/2022	100%	99.9%	Yes
All	6/30/2022	100%	100.0%	Yes
All	7/31/2022	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	99.9%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	97%	100.0%	Yes
All	2/28/2022	100%	100.0%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes
All	5/31/2022	99%	100.0%	Yes
All	6/30/2022	98%	99.8%	Yes
All	7/31/2022	96%	99.9%	Yes

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		Clean Claims	All Claims	
Claim Types				

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	100%	100.0%	Yes
All	3/31/2021	100%	99.9%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	99.9%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	99%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	97%	99.8%	Yes
All	2/28/2022	100%	100.0%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes
All	5/31/2022	99%	100.0%	Yes
All	6/30/2022	97%	99.8%	Yes
All	7/31/2022	95%	100.0%	Yes