

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance  
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	
<b>AMERIGROUP Tennessee, Inc.</b>					
Region(s): All					
All		1/31/2021	99%	99.9%	<b>Yes</b>
All		2/28/2021	100%	99.8%	<b>Yes</b>
All		3/31/2021	100%	100.0%	<b>Yes</b>
All		4/30/2021	100%	100.0%	<b>Yes</b>
All		5/31/2021	100%	99.9%	<b>Yes</b>
All		6/30/2021	99%	99.8%	<b>Yes</b>
All		7/31/2021	100%	99.9%	<b>Yes</b>
All		8/31/2021	99%	99.8%	<b>Yes</b>
All		9/30/2021	99%	99.9%	<b>Yes</b>
All		10/31/2021	100%	99.9%	<b>Yes</b>
All		11/30/2021	100%	99.9%	<b>Yes</b>
All		12/31/2021	98%	98.9%	<b>No</b>
All		1/31/2022	100%	99.9%	<b>Yes</b>
All		2/28/2022	100%	99.9%	<b>Yes</b>
All		3/31/2022	100%	100.0%	<b>Yes</b>
All		4/30/2022	100%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

**DentaQuest USA Insurance Co., Inc.**

Region(s): All

Dental	1/31/2021	100%	100.0%	<b>Yes</b>
Dental	2/28/2021	100%	100.0%	<b>Yes</b>
Dental	3/31/2021	100%	100.0%	<b>Yes</b>
Dental	4/30/2021	100%	100.0%	<b>Yes</b>
Dental	5/31/2021	100%	100.0%	<b>Yes</b>
Dental	6/30/2021	100%	99.9%	<b>Yes</b>
Dental	7/31/2021	100%	100.0%	<b>Yes</b>
Dental	8/31/2021	99%	100.0%	<b>Yes</b>
Dental	9/30/2021	100%	100.0%	<b>Yes</b>
Dental	10/31/2021	100%	100.0%	<b>Yes</b>
Dental	11/30/2021	100%	100.0%	<b>Yes</b>
Dental	12/31/2021	100%	100.0%	<b>Yes</b>
Dental	1/31/2022	100%	99.9%	<b>Yes</b>
Dental	2/28/2022	100%	100.0%	<b>Yes</b>
Dental	3/31/2022	100%	100.0%	<b>Yes</b>
Dental	4/30/2022	100%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): All

All	1/31/2021	100%	100.0%	<b>Yes</b>
All	2/28/2021	99%	99.9%	<b>Yes</b>
All	3/31/2021	100%	100.0%	<b>Yes</b>
All	4/30/2021	100%	100.0%	<b>Yes</b>
All	5/31/2021	100%	99.9%	<b>Yes</b>
All	6/30/2021	100%	100.0%	<b>Yes</b>
All	7/31/2021	100%	100.0%	<b>Yes</b>
All	8/31/2021	100%	100.0%	<b>Yes</b>
All	9/30/2021	100%	100.0%	<b>Yes</b>
All	10/31/2021	100%	99.9%	<b>Yes</b>
All	11/30/2021	100%	100.0%	<b>Yes</b>
All	12/31/2021	100%	100.0%	<b>Yes</b>
All	1/31/2022	100%	100.0%	<b>Yes</b>
All	2/28/2022	100%	99.9%	<b>Yes</b>
All	3/31/2022	100%	100.0%	<b>Yes</b>
All	4/30/2022	100%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	

**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Region(s): All

All	1/31/2021	100%	100.0%	<b>Yes</b>
All	2/28/2021	99%	100.0%	<b>Yes</b>
All	3/31/2021	100%	100.0%	<b>Yes</b>
All	4/30/2021	100%	100.0%	<b>Yes</b>
All	5/31/2021	100%	100.0%	<b>Yes</b>
All	6/30/2021	100%	100.0%	<b>Yes</b>
All	7/31/2021	100%	100.0%	<b>Yes</b>
All	8/31/2021	100%	99.9%	<b>Yes</b>
All	9/30/2021	100%	100.0%	<b>Yes</b>
All	10/31/2021	100%	100.0%	<b>Yes</b>
All	11/30/2021	100%	100.0%	<b>Yes</b>
All	12/31/2021	99%	100.0%	<b>Yes</b>
All	1/31/2022	97%	100.0%	<b>Yes</b>
All	2/28/2022	100%	100.0%	<b>Yes</b>
All	3/31/2022	100%	100.0%	<b>Yes</b>
All	4/30/2022	99%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%
			Clean Claims	All Claims
			30 Day	60 Day
			Compliance?	

**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Region(s): All

All	1/31/2021	100%	100.0%	<b>Yes</b>
All	2/28/2021	100%	100.0%	<b>Yes</b>
All	3/31/2021	100%	99.9%	<b>Yes</b>
All	4/30/2021	100%	100.0%	<b>Yes</b>
All	5/31/2021	100%	100.0%	<b>Yes</b>
All	6/30/2021	100%	100.0%	<b>Yes</b>
All	7/31/2021	100%	100.0%	<b>Yes</b>
All	8/31/2021	100%	99.9%	<b>Yes</b>
All	9/30/2021	100%	100.0%	<b>Yes</b>
All	10/31/2021	100%	100.0%	<b>Yes</b>
All	11/30/2021	99%	100.0%	<b>Yes</b>
All	12/31/2021	99%	100.0%	<b>Yes</b>
All	1/31/2022	97%	99.8%	<b>Yes</b>
All	2/28/2022	100%	100.0%	<b>Yes</b>
All	3/31/2022	100%	100.0%	<b>Yes</b>
All	4/30/2022	99%	100.0%	<b>Yes</b>