

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance  
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

Claim Types	TennCare Contractual Requirements and TCA 56-32-126(b) For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	
<b>AMERIGROUP Tennessee, Inc.</b>				
Region(s): All				
All	1/31/2021	99%	99.9%	<b>Yes</b>
All	2/28/2021	100%	99.8%	<b>Yes</b>
All	3/31/2021	100%	100.0%	<b>Yes</b>
All	4/30/2021	100%	100.0%	<b>Yes</b>
All	5/31/2021	100%	99.9%	<b>Yes</b>
All	6/30/2021	99%	99.8%	<b>Yes</b>
All	7/31/2021	100%	99.9%	<b>Yes</b>
All	8/31/2021	99%	99.8%	<b>Yes</b>
All	9/30/2021	99%	99.9%	<b>Yes</b>
All	10/31/2021	100%	99.9%	<b>Yes</b>
All	11/30/2021	100%	99.9%	<b>Yes</b>
All	12/31/2021	98%	98.9%	<b>No</b>
All	1/31/2022	100%	99.9%	<b>Yes</b>
All	2/28/2022	100%	99.9%	<b>Yes</b>
All	3/31/2022	100%	100.0%	<b>Yes</b>
All	4/30/2022	100%	100.0%	<b>Yes</b>
All	5/31/2022	100%	99.9%	<b>Yes</b>
All	6/30/2022	100%	99.9%	<b>Yes</b>
All	7/31/2022	99%	99.9%	<b>Yes</b>

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<b>TennCare Contractual Requirements and TCA 56-32-126(b)</b>		<b>90%</b> 30 Day	<b>99.5%</b> 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

**DentaQuest USA Insurance Co., Inc.**

Region(s): All

Dental	1/31/2021	100%	100.0%	<b>Yes</b>
Dental	2/28/2021	100%	100.0%	<b>Yes</b>
Dental	3/31/2021	100%	100.0%	<b>Yes</b>
Dental	4/30/2021	100%	100.0%	<b>Yes</b>
Dental	5/31/2021	100%	100.0%	<b>Yes</b>
Dental	6/30/2021	100%	99.9%	<b>Yes</b>
Dental	7/31/2021	100%	100.0%	<b>Yes</b>
Dental	8/31/2021	99%	100.0%	<b>Yes</b>
Dental	9/30/2021	100%	100.0%	<b>Yes</b>
Dental	10/31/2021	100%	100.0%	<b>Yes</b>
Dental	11/30/2021	100%	100.0%	<b>Yes</b>
Dental	12/31/2021	100%	100.0%	<b>Yes</b>
Dental	1/31/2022	100%	99.9%	<b>Yes</b>
Dental	2/28/2022	100%	100.0%	<b>Yes</b>
Dental	3/31/2022	100%	100.0%	<b>Yes</b>
Dental	4/30/2022	100%	100.0%	<b>Yes</b>
Dental	5/31/2022	100%	100.0%	<b>Yes</b>
Dental	6/30/2022	100%	100.0%	<b>Yes</b>
Dental	7/31/2022	100%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): All

All	1/31/2021	100%	100.0%	<b>Yes</b>
All	2/28/2021	99%	99.9%	<b>Yes</b>
All	3/31/2021	100%	100.0%	<b>Yes</b>
All	4/30/2021	100%	100.0%	<b>Yes</b>
All	5/31/2021	100%	99.9%	<b>Yes</b>
All	6/30/2021	100%	100.0%	<b>Yes</b>
All	7/31/2021	100%	100.0%	<b>Yes</b>
All	8/31/2021	100%	100.0%	<b>Yes</b>
All	9/30/2021	100%	100.0%	<b>Yes</b>
All	10/31/2021	100%	99.9%	<b>Yes</b>
All	11/30/2021	100%	100.0%	<b>Yes</b>
All	12/31/2021	100%	100.0%	<b>Yes</b>
All	1/31/2022	100%	100.0%	<b>Yes</b>
All	2/28/2022	100%	99.9%	<b>Yes</b>
All	3/31/2022	100%	100.0%	<b>Yes</b>
All	4/30/2022	100%	100.0%	<b>Yes</b>
All	5/31/2022	100%	99.9%	<b>Yes</b>
All	6/30/2022	100%	100.0%	<b>Yes</b>
All	7/31/2022	100%	100.0%	<b>Yes</b>

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

**Volunteer State Health Plan, Inc.**

Region(s): All

All	1/31/2021	100%	100.0%	<b>Yes</b>
All	2/28/2021	99%	100.0%	<b>Yes</b>
All	3/31/2021	100%	100.0%	<b>Yes</b>
All	4/30/2021	100%	100.0%	<b>Yes</b>
All	5/31/2021	100%	100.0%	<b>Yes</b>
All	6/30/2021	100%	100.0%	<b>Yes</b>
All	7/31/2021	100%	100.0%	<b>Yes</b>
All	8/31/2021	100%	99.9%	<b>Yes</b>
All	9/30/2021	100%	100.0%	<b>Yes</b>
All	10/31/2021	100%	100.0%	<b>Yes</b>
All	11/30/2021	100%	100.0%	<b>Yes</b>
All	12/31/2021	99%	100.0%	<b>Yes</b>
All	1/31/2022	97%	100.0%	<b>Yes</b>
All	2/28/2022	100%	100.0%	<b>Yes</b>
All	3/31/2022	100%	100.0%	<b>Yes</b>
All	4/30/2022	99%	100.0%	<b>Yes</b>
All	5/31/2022	99%	100.0%	<b>Yes</b>
All	6/30/2022	98%	99.8%	<b>Yes</b>
All	7/31/2022	96%	99.9%	<b>Yes</b>