

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

Claim Types	TennCare Contractual Requirements and TCA 56-32-126(b) For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	
AMERIGROUP Tennessee, Inc.				
Region(s): All				
All	1/31/2021	99%	99.9%	Yes
All	2/28/2021	100%	99.8%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	99%	99.8%	Yes
All	7/31/2021	100%	99.9%	Yes
All	8/31/2021	99%	99.8%	Yes
All	9/30/2021	99%	99.9%	Yes
All	10/31/2021	100%	99.9%	Yes
All	11/30/2021	100%	99.9%	Yes
All	12/31/2021	98%	98.9%	No
All	1/31/2022	100%	99.9%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	100%	100.0%	Yes

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**TennCare Contractual Requirements
and TCA 56-32-126(b)**

90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2021	100%	100.0%	Yes
Dental	2/28/2021	100%	100.0%	Yes
Dental	3/31/2021	100%	100.0%	Yes
Dental	4/30/2021	100%	100.0%	Yes
Dental	5/31/2021	100%	100.0%	Yes
Dental	6/30/2021	100%	99.9%	Yes
Dental	7/31/2021	100%	100.0%	Yes
Dental	8/31/2021	99%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes
Dental	11/30/2021	100%	100.0%	Yes
Dental	12/31/2021	100%	100.0%	Yes
Dental	1/31/2022	100%	99.9%	Yes
Dental	2/28/2022	100%	100.0%	Yes
Dental	3/31/2022	100%	100.0%	Yes
Dental	4/30/2022	100%	100.0%	Yes

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Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	99.9%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	99.9%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	100%	100.0%	Yes
All	1/31/2022	100%	100.0%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	100%	100.0%	Yes

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	99.9%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	97%	100.0%	Yes
All	2/28/2022	100%	100.0%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes