

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed CoverKids Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by the organization.

Claim Types	Contractual Requirements For the Month Ended	90%	99.5%	Compliance?
		30 Day Clean Claims	60 Day All Claims	
AMERIGROUP Tennessee, Inc. - CoverKids				
Processor	Eyequest			
Vision	1/31/2021	100%	100.0%	Yes
Vision	2/28/2021	100%	100.0%	Yes
Vision	3/31/2021	100%	100.0%	Yes
Vision	4/30/2021	100%	100.0%	Yes
Vision	5/31/2021	100%	100.0%	Yes
Vision	6/30/2021	100%	100.0%	Yes
Vision	7/31/2021	100%	100.0%	Yes
Vision	8/31/2021	100%	100.0%	Yes
Vision	9/30/2021	100%	100.0%	Yes
Vision	10/31/2021	100%	100.0%	Yes
Vision	11/30/2021	100%	100.0%	Yes
Vision	12/31/2021	99%	99.5%	Yes
Vision	1/31/2022	100%	100.0%	Yes
Vision	2/28/2022	100%	100.0%	Yes
Vision	3/31/2022	100%	100.0%	Yes
Vision	4/30/2022	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc. - CoverKids				
Processor	Affiliate			
Medical	1/31/2021	100%	100.0%	Yes
Medical	2/28/2021	100%	100.0%	Yes
Medical	3/31/2021	100%	100.0%	Yes
Medical	4/30/2021	100%	100.0%	Yes
Medical	5/31/2021	99%	99.9%	Yes
Medical	6/30/2021	99%	99.9%	Yes
Medical	7/31/2021	99%	99.9%	Yes
Medical	8/31/2021	98%	99.7%	Yes
Medical	9/30/2021	98%	99.8%	Yes
Medical	10/31/2021	100%	99.8%	Yes
Medical	11/30/2021	100%	99.9%	Yes
Medical	12/31/2021	99%	99.6%	Yes
Medical	1/31/2022	99%	99.7%	Yes
Medical	2/28/2022	100%	99.9%	Yes
Medical	3/31/2022	100%	99.8%	Yes
Medical	4/30/2022	99%	99.6%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
DentaQuest USA Insurance Co. Inc. - CoverKids				
Processor	Affiliate			
Dental	1/31/2021	99%	99.8%	Yes
Dental	2/28/2021	100%	99.7%	Yes
Dental	3/31/2021	99%	99.9%	Yes
Dental	4/30/2021	99%	99.9%	Yes
Dental	5/31/2021	99%	99.8%	Yes
Dental	6/30/2021	98%	98.9%	No
Dental	7/31/2021	100%	99.8%	Yes
Dental	8/31/2021	100%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes
Dental	11/30/2021	100%	100.0%	Yes
Dental	12/31/2021	100%	100.0%	Yes
Dental	1/31/2022	100%	100.0%	Yes
Dental	2/28/2022	100%	100.0%	Yes
Dental	3/31/2022	100%	100.0%	Yes
Dental	4/30/2022	100%	100.0%	Yes

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Contractual Requirements		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
Processor	March Vision			
Vision	1/31/2021	100%	100.0%	Yes
Vision	2/28/2021	100%	100.0%	Yes
Vision	3/31/2021	100%	100.0%	Yes
Vision	4/30/2021	100%	100.0%	Yes
Vision	5/31/2021	100%	100.0%	Yes
Vision	6/30/2021	100%	100.0%	Yes
Vision	7/31/2021	100%	100.0%	Yes
Vision	8/31/2021	100%	100.0%	Yes
Vision	9/30/2021	100%	100.0%	Yes
Vision	10/31/2021	100%	100.0%	Yes
Vision	11/30/2021	100%	100.0%	Yes
Vision	12/31/2021	100%	100.0%	Yes
Vision	1/31/2022	100%	100.0%	Yes
Vision	2/28/2022	100%	100.0%	Yes
Vision	3/31/2022	100%	100.0%	Yes
Vision	4/30/2022	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
Processor	Affiliate			
Medical	1/31/2021	100%	100.0%	Yes
Medical	2/28/2021	99%	100.0%	Yes
Medical	3/31/2021	100%	100.0%	Yes
Medical	4/30/2021	100%	100.0%	Yes
Medical	5/31/2021	100%	100.0%	Yes
Medical	6/30/2021	100%	100.0%	Yes
Medical	7/31/2021	100%	100.0%	Yes
Medical	8/31/2021	100%	100.0%	Yes
Medical	9/30/2021	100%	100.0%	Yes
Medical	10/31/2021	100%	100.0%	Yes
Medical	11/30/2021	100%	100.0%	Yes
Medical	12/31/2021	100%	100.0%	Yes
Medical	1/31/2022	99%	100.0%	Yes
Medical	2/28/2022	100%	100.0%	Yes
Medical	3/31/2022	100%	100.0%	Yes
Medical	4/30/2022	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Volunteer State Health Plan, Inc. - CoverKids				
Processor	Affiliate			
All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	99%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	100%	100.0%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes