

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	
AMERIGROUP Tennessee, Inc.					
Region(s): All					
All		1/31/2019	100%	99.9%	Yes
All		2/28/2019	100%	100.0%	Yes
All		3/31/2019	100%	100.0%	Yes
All		4/30/2019	100%	99.9%	Yes
All		5/31/2019	100%	100.0%	Yes
All		6/30/2019	99%	100.0%	Yes
All		7/31/2019	99%	99.9%	Yes
All		8/31/2019	99%	99.9%	Yes
All		9/30/2019	100%	99.9%	Yes
All		10/31/2019	99%	99.9%	Yes
All		11/30/2019	100%	99.9%	Yes
All		12/31/2019	100%	100.0%	Yes
All		1/31/2020	100%	100.0%	Yes
All		2/29/2020	100%	99.8%	Yes
All		3/31/2020	100%	99.9%	Yes
All		4/30/2020	99%	99.9%	Yes
All		5/31/2020	99%	100.0%	Yes
All		6/30/2020	99%	99.8%	Yes
All		7/31/2020	98%	99.8%	Yes
All		8/31/2020	100%	100.0%	Yes
All		9/30/2020	100%	100.0%	Yes
All		10/31/2020	99%	99.8%	Yes
All		11/30/2020	99%	99.6%	Yes
All		12/31/2020	100%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	

DentaQuest USA Insurance Co., Inc.

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Dental	1/31/2019	100%	100.0%	Yes
Dental	2/28/2019	100%	100.0%	Yes
Dental	3/31/2019	100%	100.0%	Yes
Dental	4/30/2019	100%	100.0%	Yes
Dental	5/31/2019	100%	100.0%	Yes
Dental	6/30/2019	100%	100.0%	Yes
Dental	7/31/2019	100%	100.0%	Yes
Dental	8/31/2019	100%	100.0%	Yes
Dental	9/30/2019	100%	100.0%	Yes
Dental	10/31/2019	100%	100.0%	Yes
Dental	11/30/2019	100%	100.0%	Yes
Dental	12/31/2019	100%	100.0%	Yes
Dental	1/31/2020	100%	100.0%	Yes
Dental	2/29/2020	100%	100.0%	Yes
Dental	3/31/2020	100%	100.0%	Yes
Dental	4/30/2020	99%	99.9%	Yes
Dental	5/31/2020	100%	99.9%	Yes
Dental	6/30/2020	100%	100.0%	Yes
Dental	7/31/2020	99%	98.9%	No
Dental	8/31/2020	100%	100.0%	Yes
Dental	9/30/2020	100%	100.0%	Yes
Dental	10/31/2020	100%	100.0%	Yes
Dental	11/30/2020	100%	100.0%	Yes
Dental	12/31/2020	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2019	100%	99.9%	Yes
All	2/28/2019	100%	100.0%	Yes
All	3/31/2019	100%	99.9%	Yes
All	4/30/2019	100%	99.9%	Yes
All	5/31/2019	100%	99.8%	Yes
All	6/30/2019	100%	100.0%	Yes
All	7/31/2019	100%	100.0%	Yes
All	8/31/2019	100%	100.0%	Yes
All	9/30/2019	100%	100.0%	Yes
All	10/31/2019	100%	100.0%	Yes
All	11/30/2019	100%	100.0%	Yes
All	12/31/2019	100%	100.0%	Yes
All	1/31/2020	100%	100.0%	Yes
All	2/29/2020	100%	100.0%	Yes
All	3/31/2020	100%	99.9%	Yes
All	4/30/2020	100%	99.9%	Yes
All	5/31/2020	100%	99.9%	Yes
All	6/30/2020	100%	99.9%	Yes
All	7/31/2020	100%	99.9%	Yes
All	8/31/2020	100%	100.0%	Yes
All	9/30/2020	100%	100.0%	Yes
All	10/31/2020	100%	100.0%	Yes
All	11/30/2020	100%	100.0%	Yes
All	12/31/2020	100%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2019	98%	99.9%	Yes
All	2/28/2019	99%	99.9%	Yes
All	3/31/2019	99%	99.9%	Yes
All	4/30/2019	99%	99.9%	Yes
All	5/31/2019	100%	99.9%	Yes
All	6/30/2019	100%	100.0%	Yes
All	7/31/2019	100%	100.0%	Yes
All	8/31/2019	100%	100.0%	Yes
All	9/30/2019	100%	100.0%	Yes
All	10/31/2019	100%	100.0%	Yes
All	11/30/2019	100%	100.0%	Yes
All	12/31/2019	100%	100.0%	Yes
All	1/31/2020	99%	100.0%	Yes
All	2/29/2020	100%	100.0%	Yes
All	3/31/2020	100%	99.9%	Yes
All	4/30/2020	100%	99.9%	Yes
All	5/31/2020	100%	99.9%	Yes
All	6/30/2020	100%	99.9%	Yes
All	7/31/2020	100%	100.0%	Yes
All	8/31/2020	100%	100.0%	Yes
All	9/30/2020	100%	100.0%	Yes
All	10/31/2020	100%	100.0%	Yes
All	11/30/2020	100%	100.0%	Yes
All	12/31/2020	100%	100.0%	Yes

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		Clean Claims	All Claims	
Claim Types				

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2019	98%	99.9%	Yes
All	2/28/2019	99%	99.9%	Yes
All	3/31/2019	99%	99.9%	Yes
All	4/30/2019	99%	99.9%	Yes
All	5/31/2019	100%	100.0%	Yes
All	6/30/2019	100%	100.0%	Yes
All	7/31/2019	100%	100.0%	Yes
All	8/31/2019	99%	100.0%	Yes
All	9/30/2019	100%	100.0%	Yes
All	10/31/2019	100%	100.0%	Yes
All	11/30/2019	100%	100.0%	Yes
All	12/31/2019	100%	100.0%	Yes
All	1/31/2020	99%	100.0%	Yes
All	2/29/2020	100%	100.0%	Yes
All	3/31/2020	100%	99.9%	Yes
All	4/30/2020	100%	99.9%	Yes
All	5/31/2020	100%	99.9%	Yes
All	6/30/2020	100%	99.9%	Yes
All	7/31/2020	100%	100.0%	Yes
All	8/31/2020	100%	100.0%	Yes
All	9/30/2020	100%	100.0%	Yes
All	10/31/2020	100%	100.0%	Yes
All	11/30/2020	100%	100.0%	Yes
All	12/31/2020	100%	100.0%	Yes